



Feidhmeannacht na Seirbhíse Sláinte, Seirbhís Aisiocáíochta Cúraim Phríomhúil
Plás J5, Lárionad Gnó na Páirce Thuaidh, Bealach Amach 5, M50
An Bóthar Thuaidh, Fionnghlas, Baile Átha Cliath 11, D11 PXT0
Guthán: (01) 864 7100 Facs: (01) 834 3589

Health Service Executive, Primary Care Reimbursement Service
J5 Plaza, North Park Business Park, Exit 5, M50
North Road, Finglas, Dublin 11, D11 PXT0
Tel: (01) 864 7100 Fax: (01) 834 3589

Circular 018/24

19th November 2024

Dear Contractor,

I wish to advise you of the arrangements for the submission of claims under the Dental Treatment Services Scheme for December 2024.

Manual claims received at the Primary Care Reimbursement Services up to 5pm on Tuesday 10th December 2024, will be processed for payment in January 2025. Claims received later than the 11th December 2024, will be processed and paid on the second Thursday in February 2025.

There is no change to the schedule for online submission with claims submitted electronically up to 31st December 2024 included in the payment for January 2025. Claims submitted electronically after 31st December 2024 will be included in the payment in February 2025.

Please contact the Primary Care Reimbursement Service - Dental Unit, if your practice wishes to transfer from manual to online submission of claims. Online claiming delivers expeditious processing and reimbursement and includes:

- Real-time confirmation of acceptance of claims and inputting from dental practice directly on to the national claims & payments system.
- Ability to send an approval request to your Principal Dental Surgeon online.
- Eliminates rejections and reduces the need to query payments.
- Extension of claim submission time-period, enabling participating contractors to submit their claims up to the end of the month.
- Access to comprehensive reports detailing claims processed for payment.

I would like to take this opportunity, on behalf of the PCRS, to wish you, your staff and family, a very happy Christmas and a happy New Year, and thank you for your co-operation with us throughout the year.

Yours sincerely,

Shaun Flanagan
Assistant National Director,
Primary Care Eligibility & Reimbursement Service