## Primary Care Division KPI Metadata based on Division Operational Plan 2015

Primary Care Teams		
	Primary Care Teams - In Operation	
1	KPI Title	No. of PCTs
2	KPI Description	A PCT Team in place/operating is defined as a PCT holding Clinical Team meetings with HSE staff and GPs involved. This definition has been maintained since the early days of PCT development and was agreed with the DOH as this definition reflects the spirit and intent of the Primary Care Strategy in that all clinicians on the PCT would in a multidisciplinary team fashion work, met, discuss and develop care plans for complex patients within their PCT area. In (late) 2013 there was an added emphasis on capturing regular attendance by GPs (i.e. attendance at a CTM within the past 6 months)
3	KPI Rationale	To capture the number of PCTs operating nationally in order to monitor activity
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         ☑Person Centred Care       ☑ Effective Care         Safe Care□       Better Health and Wellbeing □Use of Information         Workforce □Use of Resources□Governance, Leadership and Management□
4	KPI Target 2015	National: 485 Area 1: 42; Area 2: 46; Area 3: 41; Area 4: 79; Area 5 - 55; Area 6 - 40; Area 7 - 64; Area 8 - 65; Area 9 - 53
5	KPI Calculation	Count. Total Number of PCTs.
6	Data Source	From TDO's to Primary Care Specialists to BIU
	Data Completeness	100 % data Completeness
	Data Quality Issues	No known data quality issues at this point
7	Data Collection Frequency	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	Available to the general population
9	Minimum Data Set	Yes
-	International Comparison	No
	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:         □Daily       □Weekly       ☑ Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details:         'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational
12	KPI Reporting Frequency	Area 1 - 42; Area 2 - 46; Area 3 - 41; Area 4 - 7; Area 5 - 55; Area 6 - 40; Area 7 - 64; Area 8 -65; Area 9 - 53
	KPI report period	<ul> <li>Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>Monthly in arrears (June data reported in July)</li> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>Rolling 12 months (pr</li> </ul>
14	KPI Reporting Aggregation	Indicate the level of aggregation – for example over a geographical location: □ National □ Regional □Hospital Group □ Hospital ☑ CHO □ ISA □ LHO □ County □ Institution □ Other – give details:
15	KPI is reported in which reports ?	□ County □ Institution □ Other – give details: □Performance Assurance Report (NSP) □CompStat □Other – give details:
	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
	Additional Information	Information available in CIF by former Region and from 2015 by CHO
	details for Data Manager/Specialist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
		Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care
National	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Image: second	Comr	Community Intervention Teams		
2         KPI Description         Community Intervention Team Activity (i.e. patients seen) by Activity Admission Avoidance (Includes OPAT) Other           3         KPI Rationale         Early Discharge (includes OPAT) Other           3         KPI Rationale         To capture the services provided by CITs           1         Indicator Classification         Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).           2         KPI Target 2015         National - 25,926           4         KPI Target 2015         National - 25,926           5         KPI Calculation         Completeness           6         Data Source         Flore SUS           7         Data Completeness         100 % data Completeness           10         Molitoria         Available to calchweet with and wellbased to CIT           3         KPI Reporting Frequency         Data Completeness           10         % Molitoria         10% data Completeness         100% data completeness           10         Matimum Data Set         Yes         101           11         KPI Reporting Frequency         Data/ Collection Frequency         Data/ Collection Frequency           10         Intermational Comparison         No         11           11				
Admission Avoidance (includes OPAT)         Other         These referrals accepted must be recorded per patient, and should be allocated to one category only. (iu patients can not be reflected in more then one category)         3       KPI Rationale         Tocapture the services provided by CITS         Indicator Classification       Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cass you may need to choose two).         DEPEnsion Centred Care       DEflective Care         Safe Care CI       Better Health and Welbeing Cluss of Information         Workforce _Use of Resources DEGovernance, Leadership and Management I         4       KPI Target 2015         Admission Avoidance - 1,165         Hospital Avoidance - 17,28         Early Discharge - 4,123         Other - 2,910         Other - 2,910         Data Completeness         100 % data Completeness         101 bata Quility Issues         No         7       Data Collection Frequency         Image Particle Provide Provid				
Hospital Avoidance       Early Discharge (includes OPAT) Other         3       KPI Rationale       To capture the services provided by CITS         3       KPI Rationale       To capture the services provided by CITS         1       Indicator Classification       Please tick which indicator Classification this indicator applies to, ideally choose one classification (in score cases) our may need to choose two).         2       Main Control Care       ZE Effective Care         5       Set Care       Bate Theath and Wellbeing         4       KPI Target 2015       National - 25,926         Admission Avoidance - 1,165       Hospital Avoidance - 1,165         Hospital Avoidance - 1,165       Hospital Avoidance - 1,165         Bata Completeness       100 % data Completeness         Data Collection Frequency       Datal Completeness         Available to calchment population aligned to CIT       Bi-annually Cother - give details:         8       Tracer Conditions       Available to calchment population aligned to CIT         9       Minimum Data Set       Yes         10       Intermational Comparison       No	2	KPI Description		
Early Discharge (includes OPAT) Other         Early Discharge (includes OPAT) Other           3         KPI Rationale         To capture the services provided by QTIS           Indicator Classification         Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).           EPerson Centred Care         Effective Care           Safe Care         Better Health and Wellbeing           Verson Centred Care         Effective Care           Safe Care         Better Health and Wellbeing           Verson Centred Care         Z Effective Care           Safe Care         Better Health and Wellbeing           Verson Centred Care         Z Effective Care           Safe Care         Deter 1,165           Hoopial Avoidance - 1,1758         Hoopial Avoidance - 1,728           Early Discharge - 4,123         Other - 2,910           5         KPI Calculation         Count. Total Number of Referrals by activity           6         Data Source         From 9 CITs and any new CITs established in 2015 – BIU Non-acute team           Data Collection Frequency         Dalaly         Weekly EMonthy         Quarterly Bi-annually         Annually         Other - give details:           11         Informational Comparison         No         No         Monthy         Quar				
Other         These referrals accepted must be recorded per patient, and should be allocated to one category only. (i., patients can not be reflected in more then one category)           3         KPI Rationale         To capture the services provided by CITs           Indicator Classification         Please tick which indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).           Indicator Classification         Please tick which indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).           Image: Classification         Please tick which indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).           Image: Classification         Please tick which indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).           Image: Classification         Please tick which indicator Classification this indicator classification this indicator classification (in some cases you may need to choose two).           Image: Classification         Admission Avoidance - 1,166           Admission Avoidance - 1,163         Hospital Avoidance - 1,128           Data Collection Frequency         Dolat Collection Frequency           Image: Data Collection Frequency         Dolat (Image: Classification (Image: Classificati				
3         KPI Rationale         To capture the services provided by CITs           1         Indicator Classification         Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).           2         EPlease tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).           2         EPlease tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).           4         KPI Target 2015         National - 25,926           Admission Avoidance - 1,165         Hospital Avoidance - 1,165           Hospital Avoidance - 1,728         Early Discharge - 4,123           Other - 2,910         Other - 2,910           5         KPI Calculation         Count. Total Number of Referrals by activity           6         Data Collection Frequency         Dolaly           0         Monitoring         KPI Sace Conditions           7         Data Collection Frequency         Dolaly           9         Minimum Data Set         Yes           10         Intermational Comparison         No           11         KPI Reporting Frequency         Dolaly         Weekly EMonthy         Quarterly Bi-annually         Annually Other - give details:				
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3       KPI Rationale       To capture the services provided by CITs         1       Indicator Classification       Please lick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         2       Warding and the services of Resources Clovemance, Leadership and Management I         4       KPI Target 2015       National - 25,926         Admission Avoidance - 11,165       Hospital Avoidance - 11,165         Hospital Avoidance - 12,820       Count. Total Number of Referrals by activity         6       Data Source       From 9 CITs and any new CITs established in 2015 – BIU Non- acute team         Data Completeness       100 % data Completeness       Data Completeness         Data Collection Frequency       Doaling UWeekly EMonthly Impulsion aligned to CIT       Bi-annually Impulsion Available to actchment population aligned to CIT         9       Minimum Data Set       Yes       Yes         10       International Comparison       No         11       KPI Reporting Frequency       Daily ImPeekly EMonthly Impulsion aligned to CIT         Immum Data Set       Yes       Yes         11       KPI Reporting Frequency       Daily ImPeekly EMonthly Impulsion aligned to CIT         Immum Data Set       Yes       Yes         11       KPI Reporting Frequency       Da				
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some cases you may need to choose two).       Some cases you may need to choose two).         Sele Care       Detter Health and Wellbeing         Use of Resources       Better Health and Wellbeing         Hardmain       National - 25.926         Admission Avoidance - 11.65         Hospital Avoidance - 17.728         Early Discharge - 4,123         Other - 2.910         5       KPI Calculation         Count. Total Number of Referrals by activity         6       Data Completeness         Data Completeness       No         7       Data Conflections         Available to catchment population aligned to CIT         9       Minimum Data Set         10       KPI will be monitored on a (please indicate below) basis:         11       KPI Reporting Frequency         Datal       Data Underson         11       KPI Reporting Frequency         Daily       Weekky Ø Monthy         Quarterly       Bi-annually         AkPI will be monitored on a (please indicate below) basis:         10       International Comparison         11       KPI Reporting Frequency         12       Daily         13       KPI Reporting Frequency         14       KPI Reporting Aggregati	, v			
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5       KPI Calculation       Count. Total Number of Referrals by activity         6       Data Source       From 9 CITs and any new CITs established in 2015 – BIU Non- acute team         0       Mata Source       From 9 CITs and any new CITs established in 2015 – BIU Non- acute team         0       Mata Completeness       100 % data Completeness         0       Data Quality Issues       No         7       Data Collection Frequency       Daily       Weekly ØMonthly       Quarterly       Bi-annually       Other – give details:         8       Tracer Conditions       Available to catchment population aligned to CIT       9       Minimum Data Set       Yes         10       International Comparison       No       No           11       KPI Monitoring       KPI will be monitored on a (please indicate below) basis:        Daily       Weekly Ø Monthly       Quarterly       Bi-annually       Annually       Other – give details:         12       KPI Reporting Frequency       Daily       Weekly Ø Monthly       Quarterly       Bi-annually       Annually       Other – give details:         13       KPI report period       Ø Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)       Indicate the level of aggregation – for example over a geographical location			Early Discharge - 4,123	
6       Data Source       From 9 CITs and any new CITs established in 2015 – BIU Non- acute team         Data Completeness       100 % data Completeness       100 % data Completeness         Data Collection Frequency       DDaily       Weekly @Monthly       Quarterly       Bi-annually       Annually       Other – give details:         8       Tracer Conditions       Available to catchment population aligned to CIT       9       Minimum Data Set       Yes         10       International Comparison       No       1       KPI Wonitoring       KPI will be monitored on a (please indicate below) basis: 				
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8       Tracer Conditions       Available to catchment population aligned to CIT         9       Minimum Data Set       Yes         10       International Comparison       No         11       KPI Monitoring       KPI will be monitored on a (please indicate below) basis:				
9       Minimum Data Set       Yes         10       International Comparison       No         11       KPI Monitoring       KPI will be monitored on a (please indicate below) basis: Daily Deekly I Monthly Duarterly Bi-annually Annually Other – give details: KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO         12       KPI Reporting Frequency       Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:         13       KPI report period       Indicate the CHO/LHO         14       KPI report period       Indicate the level of aggregation – for example over a geographical location: Nothly in arrears (June data reported in July)         14       KPI Reporting Aggregation       Indicate the level of aggregation – for example over a geographical location: National Regional Hospital Group Hospital CHO ISA LHO         15       KPI is reported in which reports ?       Merformance Report (NSP/CBP) Compostat Other – give details: Other – give details: - by CIT         15       KPI is reported in which reports ?       Merformance Report (NSP/CBP) Compostat Other – give details: Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657         16       Web link to data       Intlp://www.hse.ie/air Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657         16       Specialist Lead       Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division				
10       International Comparison       No         11       KPI Monitoring       KPI will be monitored on a (please indicate below) basis:				
11       KPI Monitoring       KPI will be monitored on a (please indicate below) basis:         Daily       Weekly       Monthly       Quarterly       Bi-annually       Annually       Other – give details:         12       KPI Reporting Frequency       Daily       Weekly       Monthly       Quarterly       Bi-annually       Annually       Other – give details:         13       KPI report period       Daily       Weekly       Monthly       Quarterly       Bi-annually       Annually       Other – give details:         13       KPI report period       ØCurrent (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)       Monthly in arrears (June data reported in July)         Quarterly in arrears (June data reported in July)       Quarterly in arrears (quarter 1 data reported in quarter 2)       Rolling 12 months (pr         14       KPI reporting Aggregation       Indicate the level of aggregation – for example over a geographical location:       National       Regional       Hospital       CHO       ISA       LHO         15       KPI is reported in which reports ?       ØPerformance Report (NSP/CBP)       ØCompStat       Other – give details:       http://www.hse.ie/eng/services/Publications/corporate/Performance Reports       Monthly.html         17       Additional Information       In CIF       Information Analys				
Image:				
KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO         KPI Reporting Frequency       Daily       Weekly       Monthly       Quarterly       Bi-annually       Annually       Other – give details:         Main       Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)       Monthly in arrears (June data reported in July)       Quarterly in arrears (Quarter 1 data reported in quarter 2)         Indicate the level of aggregation       Indicate the level of aggregation – for example over a geographical location:       Indicate the level of aggregation – for example over a geographical location:         National       Regional       Hospital Group       Hospital       CHO       ISA       LHO         County       Institution       Other – give details: - by CIT       SPerformance Report (NSP/CBP)       CompStat       Other – give details:         Meb link to data       http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html       In CIF         Contact details for Data Manager /       Information Analyst:       Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657         Specialist Lead       Brei and Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Divisio	11	KPI Monitoring		
Team and the CHO/LHO         12       KPI Reporting Frequency         Daily       Weekly       Monthly       Quarterly       Bi-annually       Annually       Other – give details:         13       KPI report period       ØCurrent (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)         Monthly in arrears (June data reported in July)       Quarterly in arrears (quarter 1 data reported in quarter 2)         Rolling 12 months (pr       Indicate the level of aggregation – for example over a geographical location:         Mational       Regional       Hospital       CHO       ISA       LHO         County       Institution       ØOther – give details: - by CIT       ISA       LHO         15       KPI is reported in which reports ?       ØPerformance Report (NSP/CBP)       ØCompStat       Other – give details:         16       Web link to data       http://www.hse.ie/eng/services/Publications/corporate/Performance       Reports Monthly.html         17       Additional Information       In CIF         Contact details for Data Manager /       Specialist Lead       Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Divisio				
12       KPI Reporting Frequency         13       KPI report period         13       KPI report period         14       KPI Reporting Aggregation         16       Web link to data         17       Additional Information         18       KPI report dia Manager /         19       Specialist Lead				
Image: Contract details       Image: Contract details         13       KPI report period       Image: Contract details         14       KPI Reporting Aggregation       Image: Contract details         14       KPI reported in which reports?       Image: Contract details         15       KPI is reported in which reports?       Image: Contract details         16       Web link to data       http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html         17       Additional Information       In CIF         Specialist Lead       Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657	12	KPI Reporting Frequency		
13       KPI report period       Image: Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)         14       KPI Reporting Aggregation       Indicate the level of aggregation – for example over a geographical location:         14       KPI reported in which reports?       Indicate the level of aggregation – for example over a geographical location:         15       KPI is reported in which reports?       Image: County image: Curre Sheehy email: Claire sheehy3@hse.ie Tel: 01 6352657         Specialist Lead       Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Divisio			Daily Dweekly Monthly Douarterly DRi-annually Donnually Dother – give details:	
month of activity)       Monthly in arrears (June data reported in July)         Quarterly in arrears (quarter 1 data reported in quarter 2)         IROlling 12 months (pr         14       KPI Reporting Aggregation         Indicate the level of aggregation – for example over a geographical location:         INAtional Indicate the level of aggregation – for example over a geographical location:         Indicate the level of aggregation – for example over a geographical location:         Indicate the level of aggregation – for example over a geographical location:         INAtional Information         15       KPI is reported in which reports ?         Imperformance Report (NSP/CBP)       Imperformance Reports Monthly.html         16       Web link to data         http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html         17       Additional Information         18       Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657         Specialist Lead       Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Divisio	13	KPI report period		
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IRolling 12 months (pr         14       KPI Reporting Aggregation         Indicate the level of aggregation – for example over a geographical location:         INAtional       Regional         Hospital       CHO         Indicate the level of aggregation – for example over a geographical location:         INAtional       Regional         Hospital       CHO         Indicate the level of aggregation – for example over a geographical location:         Indicate the level of aggregation – for example over a geographical location:         Indicate the level of aggregation – for example over a geographical location:         Indicate the level of aggregation – for example over a geographical location:         Indicate the level of aggregation – for example over a geographical location:         Institution       Other – give details: - by CIT         15       KPI is reported in which reports ?         Information       In CIF         Contact details for Data Manager /       Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657         Specialist Lead       Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division				
14       KPI Reporting Aggregation       Indicate the level of aggregation – for example over a geographical location:         14       KPI Reporting Aggregation       Indicate the level of aggregation – for example over a geographical location:         15       National       Regional       Hospital Group       Hospital       CHO       ISA       LHO         15       KPI is reported in which reports ?       ØPerformance Report (NSP/CBP)       ØCompStat       Other – give details:         16       Web link to data       http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html         17       Additional Information       In CIF         scontact details for Data Manager /       Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657         Specialist Lead       Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Divisio				
Image: Specialist Lead       National       Regional       Hospital Group       Hospital       CHO       ISA       LHO         Image: Specialist Lead       National       Regional       Hospital Group       Hospital       CHO       ISA       LHO         Image: Specialist Lead       National       Institution       Image: Specialist Lead       Image: Specialist Lead       Hospital Group       Hospital Group       Hospital Group       Image: Specialist Lead       Hospital Group       Hospital Gro	14	KPI Reporting Aggregation		
15       KPI is reported in which reports ?       ☑Performance Report (NSP/CBP)       ☑CompStat □Other – give details:         16       Web link to data       http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html         17       Additional Information       In CIF         contact details for Data Manager /         Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657         Specialist Lead				
16         Web link to data         http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html           17         Additional Information         In CIF           contact details for Data Manager /         Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657           Specialist Lead         Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Divisio				
17       Additional Information       In CIF         contact details for Data Manager /       Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657         Specialist Lead       Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Divisio	15		☑Performance Report (NSP/CBP) ☑CompStat □Other – give details:	
Contact details for Data Manager /         Information Analyst:         Claire Sheehy email:         claire.sheehy3@hse.ie         Tel:         01         6352657           Specialist Lead         Specialist Lead:         Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Divisio	16			
Specialist Lead Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Divisio				
	Contact	details for Data Manager /		
lational Lead and Division John Hennessy, National Director, Primary Care Division, Health Service Executive.			Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division	
	National	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.	

1	KPI Title	Community Intervention Teams by Referral Source
2	KPI Description	Community Intervention Team Activity (i.e. patients seen) by Referral Source ED/Hospital Wards/Units GP Referral
		Community Referral OPAT Referral
		These referrals accepted must be recorded per patient, and should be allocated to one category only. patients can not be reflected in more then one category)
3	KPI Rationale	To capture the source of referrals to CITs
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in
		some cases you may need to choose two).
		Person Centred Care I Effective Care
		Safe Care Better Health and Wellbeing Use of Information
		Workforce  Use of Resources Governance, Leadership and Management
4	KPI Target 2015	National - 25,926
		ED/Hospital Wards/Units - 18,909
		GP Referral - 3,941
		Community Referral - 1,280
		OPAT Referral - 1.796
5	KPI Calculation	Count. Total Number of Referrals by referral source
6	Data Source	From 9 CITs and any new CITs established in 2015 – BIU Non- acute team
•	Data Completeness	100 % data Completeness
	Data Quality Issues	No
7	Data Collection Frequency	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	
<u>0</u> 9	Minimum Data Set	Available to catchment population aligned to CIT Yes
-		
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:         □Daily       □Weekly       ☑ Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details         This is to be monitored by the Primary Care Division and by RDPIs
12	KPI Reporting Frequency	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give detai
13	KPI report period	<ul> <li>☑Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>☑Monthly in arrears (June data reported in July)</li> <li>☑Quarterly in arrears (quarter 1 data reported in quarter 2)</li> </ul>
	KDI Dava stiller Assessmentias	□Rolling 12 months (pr
14	KPI Reporting Aggregation	Indicate the level of aggregation – for example over a geographical location:
		□ National □ Regional □Hospital Group □ Hospital □ CHO □ ISA □ LHO
		□ County □ Institution ☑Other – give details: - by CIT
15	KPI is reported in which reports ?	☑Performance Report (NSP) ☑CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	In CIF
ntact	details for Data Manager /	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
ecial	ist Lead	Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Divi
	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Ch	ronic Disease - Diabetes	
1	KPI Title	No. of existing primary care diabetes initiatives aligned to the nationally agreed model of care
2	KPI Description	Aligning the Diabetes Clinical Care Programme Model of care to the exising 10 primary care diabetes initiatives
3	KPI Rationale	Roll out of Diabetes Clinical Care Programme model of care
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         ☑Person Centred Care       ☑ Effective Care         Safe Care□       Better Health and Wellbeing □Use of Information
		Workforce  Use of Resources Governance, Leadership and Management
4	KPI Target 2015	National - 10 Area1 - 0; Area2 - 2; Area3 - 1; Area4 - 1; Area5 - 0; Area6 - 1; Area7 - 1; Area8 - 1; Area9 - 2
5	KPI Calculation	Count. Total Number of existing primary care diabetes initiatives
6	Data Source	Primary Care Division
	Data Completeness	100 % data Completeness
	Data Quality Issues	Aligning the Diabetes Clinical Care Programme Model of care to the exising 10 primary care diabetes initiatives
7	Data Collection Frequency	□Daily □Weekly Monthly ☑Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	
9	Minimum Data Set	No
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: □Daily □Weekly Monthly ☑Quarterly □Bi-annually □Annually □Other – give details: This is to be monitored by the Primary Care Division and Diabetes Clinical Care Programme
12	KPI Reporting Frequency	□Daily □Weekly Monthly ☑Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	<ul> <li>Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>Monthly in arrears (June data reported in July)</li> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>Rolling 12 months (pr</li> </ul>
14	KPI Reporting Aggregation	Indicate the level of aggregation – for example over a geographical location: □ National □ Regional □Hospital Group □ Hospital □ CHO □ ISA □ LHO □ County □ Institution ☑Other – give details: - by Diabetes Initiative
15	KPI is reported in which reports ?	□Performance Report (NSP) □CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly
17	Additional Information	
	tact details for Data Manager / cialist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations -
_	onal Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

1	KPI Title	No. of contacts with GP Out of Hours co-ops
2	KPI Description	This refers to the total number of patients who made contact with GP Out of Hours Service through
-		Treatment Centres, Home Services, Triage and Other. Other refers to calls which are not triaged by a
		clinician, they refer to callers looking for information.
3	KPI Rationale	To capture the number of patients who contacted GP Out of Hours Service nationally in order to monitor
Č		activity and service pressures.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some
		cases you may need to choose two).
		ØPerson Centred Care Ø Effective Care
		Safe Care Better Health and Wellbeing Use of Information
		Workforce □Use of Resources□Governance, Leadership and Management □
4	KPI Target 2015	National - 959.455
5	KPI Calculation	Count. Total Number of Contacts by Treatment Centre, Home Service, Triage Only and Other. This should
5	RFI Calculation	match the number of contacts by age breakdown i.e. 0 - 16 years, 16 - 65 years, 65 years or over
6	Data Source	from 9 GP co-ops – BIU Non- acute team
0	Data Completeness	100 % data Completeness
	Data Quality Issues	No known data quality issues at this point, however a review of OOH services is to take place in 2015
7	Data Collection Frequency	
7 8	Tracer Conditions	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
-	Minimum Data Set	Available to the patients of GP's linked with an Out of hours service
9		No
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		Daily Dweekly Monthly Duarterly Bi-annually Annually Other – give details:
		'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team
		and the CHO/LHO
12	KPI Reporting Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
		☐ ☐ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same
15	Kritepolt period	month of activity)
		Monthly in arrears (June data reported in July)
		Quarterly in arrears (guarter 1 data reported in guarter 2)
		$\Box$ Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	Indicate the level of aggregation – for example over a geographical location:
14		
45	KDL is reported in which reports 2	County □ Institution □ Other – give details: GP Out of Hours Service     ØPerformance Report (NSP) □CompStat □Other – give details:
15	KPI is reported in which reports ?	
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
	Additional Information	In CIF
	tact details for Data Manager /	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
	cialist Lead	Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
	onal Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Prir	nary Care : Physiotherapy	Referral
	KPI Title KPI Description	Number of Patient Referrals Total Number of patients for whom a Primary Care Physiotherapy referral was accepted in the reporting period (All referrals into Community Services-everything outside acute referrals). This is captured by Age Category (Age Brackets: 0-17yrs; 18-64 yrs; 65+ years) and by Referral Source (Acute Hospital Referrals, GP Referrals and Other Referrals-i.e. PHN, other HSCP, Voluntary Organisations, self and others (including non-acute beds). Referrals include New patients, (ie. not known to the service) and Re-Referrals, (ie. previously discharged).
3	KPI Rationale	This KPI allows for planning and managment of the monthly throughput of referrals in relation to staffing and resource allocation in relation to demand. Review of the throughput also facilitates recognition of emerging trends in referrals and thus a management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification         (in some cases you may need to choose two).         □Person Centred Care       □Effective Care         Safe Care□       Better Health and Wellbeing □Use of Information         Workforce ☑       Use of Resources□         Governance, Leadership and Management □
4	KPI Target 2015	National - 184,596 Area1 - 24,498; Area2 - 21,376; Area3 - 16,556; Area4 - 26,522; Area5 - 23,336; Area6 - 10,614;
5	KPI Calculation	Area7 - 18,926; Area8 - 27,288; Area9 - 15,480 Count of the number of clients for whom a referral was accepted in the reporting month. Total in referrals by source should equal total number of referrals received by Age Category
6	Data Source	Physiotherapist records - Physiotherapy Manager - LHO – CHO – BIU Non- acute team
	Data Completeness	100 % data Completeness
-	Data Quality Issues	No known data quality issues at this point
	Data Collection Frequency	□Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	Community Services Physiotherapy Clients Referrals are accepted from Health professionals within the HSE, other services/agencies and from clients/families themselves (self referrals). Any person can be referred to Physiotherapy services.
9	Minimum Data Set	Referral note/form which includes details of clients and relevant information relating to the referral Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc. It also includes sections for details on physiotherapy needs, medical conditions/diagnosis, and social /living/supports etc.
10	International Comparison	No
-	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: □Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI: Physiotherapy Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	□Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	<ul> <li>Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>Monthly in arrears (June data reported in July)</li> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>Rolling 12 months (previous 12 month period)</li> </ul>
14	KPI Reporting Aggregation	Indicate the level of aggregation – for example over a geographical location: □ National □ Regional □Hospital Group □ Hospital ☑ CHO □ ISA ☑ LHO □ County □ Institution □ Other – give details:
15	KPI is reported in which reports ?	Performance Report (NSP) CompStat Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
10		
	Additional Information	In CIF
17 Cont	Additional Information act details for Data Manager / ialist Lead	In CIF Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care

National Lead and Division

John Hennessy, National Director, Primary Care Division, Health Service Executive.

1	KPI Title	Number of patients seen for a first time assessment
2	KPI Description	The total number of primary care physiotherapy patients seen for a first time Assessment in the
		reporting period. This includes both new referrals and re-referrals
3	KPI Rationale	The purpose of this metric is to monitor the number of patients seen for a first time assessment.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification
		(in some cases you may need to choose two).
		Centred Care     Effective Care
		Safe Care Better Health and Wellbeing Use of Information
-		Workforce ☑ Use of Resources□ Governance, Leadership and Management □
4	KPI Target 2015	National - 159,260
		Area1 - 20,200; Area2 - 16,312; Area3 - 13,012; Area4 - 26,412; Area5 - 20,096; Area6 - 8,650;
5	KPI Calculation	Area7 - 17,784; Area8 - 22,946; Area9 - 13,848 Count of the number of patients seen for a first time assessment in the reporting month
5	KPI Calculation	
6	Data Source	Physiotherapist records - Physiotherapy Manager - LHO – CHO – BIU Non- acute team
	Data Completeness	100 % data Completeness
	Data Quality Issues	No known data quality issues at this point
7	Data Collection Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give
8	Tracer Conditions	Community Services Physiotherapy Clients
		Referrals are accepted from Health professionals within the HSE, other services/agencies and from
		clients/families themselves (self referrals). Any person can be referred to Physiotherapy services.
9	Minimum Data Set	Referral note/form which includes details of clients and relevant information relating to the referral
		Referrals forms include details of basic demographic information (Name, address, DOB, next of kin
		contact tel numbers, eligibility details etc. It also includes sections for details on physiotherapy
		needs, medical conditions/diagnosis, and social /living/supports etc.
10	International Comparison	No
10		
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
	-	Daily Dweekly Monthly Duarterly DBi-annually DAnnually DOther – give
		details:
		Please indicate who is responsible for monitoring this KPI: Physiotherapy Manager. 'KPI's are
		monitored and reviewed through meetings between the Primary Care Division Operational Team
		and the CHO/LHO
12	KPI Reporting Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give
13	KPI report period	☐ Interview Current (e.g. daily data reported on that same day of activity, monthly data reported within the
		same month of activity)
		☐Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		□Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	Indicate the level of aggregation - for example over a geographical location:
		□ National □ Regional □ Hospital Group □ Hospital ☑ CHO □ ISA ☑ LHO
		County Institution Other – give details:
15	KPI is reported in which reports ?	☑Performance Report (NSP) ☑CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
	Additional Information	In CIF
	act details for Data Manager /	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
	ialist Lead	Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care

Pri	mary Care : No of Patients	Seen
1	KPI Title	Number of patients treated in the reporting month (monthly target)
2	KPI Description	The metric captures the number of clients that received an intervention in the reporting month and Includes new clients, existing clients, and those from previous caseload who were treated in the month.
		Information is captured under the following headings and reported as an overall figure. <b>Domiciliary/Principal Setting</b> : To include client's home address or nursing home where the home is the client's main residence or any other setting to which the physiotherapist travels for individual
		physiotherapy contact/visit/appointment. This includes once-off school visit for an individual. <b>Other Individual or Clinic Setting</b> : One to one intervention that does not occur in a client's main residence.
		<b>Group:</b> Number of individuals who attended for a group session (count = people).
3	KPI Rationale Indicator Classification	To monitor the number of individual patients being treated in the month. Please tick which Indicator Classification this indicator applies to, ideally choose one classification
		(in some cases you may need to choose two).
		Safe Care Better Health and Wellbeing Use of Information
		Workforce I Use of Resources Governance, Leadership and Management
4	KPI Target 2015	National - 34,993 Area1 - 4,606; Area2 - 3,938; Area3 - 2,575; Area4 - 5,646; Area5 - 4,289; Area6 - 1,962; Area7 - 3,929; Area8 - 5,293; Area9 - 2,755
5	KPI Calculation	This is a count of the the number of patients that received an intervention during the month and
Ŭ		Includes new clients, existing clients, and those from previous caseload who were treated in the month. Each client is only included once in the count
6	Data Source	Physiotherapist records - Physiotherapy Manager - LHO - CHO - BIU Non- acute team
	Data Completeness	100 % data Completeness
	Data Quality Issues	No known data quality issues at this point
7	Data Collection Frequency	□Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	Community Services Physiotherapy Clients Referrals are accepted from Health professionals within the HSE, other services/agencies and from clients/families themselves (self referrals). Any person can be referred to Physiotherapy services.
9	Minimum Data Set	Referral note/form which includes details of clients and relevant information relating to the referral Referrals forms include details of basic demographic information (Name, address, DOB, next of kin contact tel numbers, eligibility details etc. It also includes sections for details on physiotherapy needs, medical conditions/diagnosis, and social /living/supports etc.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
		Please indicate who is responsible for monitoring this KPI: Physiotherapy Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	□Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	<ul> <li>☑Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>□Monthly in arrears (June data reported in July)</li> </ul>
		Quarterly in arrears (quarter 1 data reported in quarter 2)
14	KPI Reporting Aggregation	Indicate the level of aggregation – for example over a geographical location:
14		□ National □ Regional □Hospital Group □ Hospital ☑ CHO □ ISA ☑ LHO □ County □ Institution □ Other – give details:
15	KPI is reported in which reports ?	☑ Performance Report (NSP) ☑ CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html

17	Additional Information	
Cont	act details for Data Manager /	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
Specialist Lead		Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care
National Lead and Division		John Hennessy, National Director, Primary Care Division, Health Service Executive.

2	KPI Title KPI Description KPI Rationale Indicator Classification	Number of face to face contacts/visits           Total no. of Primary Care Physiotherapy face to face contacts / visits / appointments that took place in the reporting month by setting i.e.           Domiciliary/Principal Setting-include clients's home address and private nursing home where the home is the clients's main residence or any other setting to which the physio travels for individual physiotherapy contact/visit/appointment. This includes once-off school visit for an individual.           Other Individual or Clinic Setting-One to one intervention that does not occur in a patient's main residence.           Group Setting: Total Number of Contacts which took place in a group setting. Each patient contact should only be recorded by one physiotherapist. e.g. groups, joint working           This data includes those seen for a first time assessment           The purpose of this metric is to capture the number of face to face contacts/visits/appointment, assess the volume of activity and provide information to support staff and resouce allocation.           Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).
2	KPI Description KPI Rationale	Total no. of Primary Care Physiotherapy face to face contacts / visits / appointments that took place in the reporting month by setting i.e. Domiciliary/Principal Setting-include clients's home address and private nursing home where the home is the clients's main residence or any other setting to which the physio travels for individual physiotherapy contact/visit/appointment. This includes once-off school visit for an individual. Other Individual or Clinic Setting-One to one intervention that does not occur in a patient's main residence. Group Setting: Total Number of Contacts which took place in a group setting. Each patient contact should only be recorded by one physiotherapist. e.g. groups, joint working This data includes those seen for a first time assessment The purpose of this metric is to capture the number of face to face contacts/visits/appointment, assess the volume of activity and provide information to support staff and resouce allocation.
		assess the volume of activity and provide information to support staff and resouce allocation. Please tick which Indicator Classification this indicator applies to, ideally choose one classification
-	Indicator Classification	
		Image: Solid Cases you may need to choose two).         Image: Person Centred Care       Image: Definition Cases         Safe Care       Better Health and Wellbeing       Image: Duse of Information         Workforce       Image: Use of Resources       Governance, Leadership and Management
4	KPI Target 2015	National - 770,878 Area1 - 113,232; Area2 - 87,798; Area3 - 58,392; Area4 - 114,348; Area5 - 94,630; Area6 - 44,266; Area7 - 79,710; Area8 - 117,952; Area9 - 60,550
5	KPI Calculation	This is a count of all face to face contacts/visits. In respect of the total Number of Contacts which took place in a group setting, if 2 groups of 6 patients are seen, this equals 12 contacts). If a person is receiving a mixture of individual and group intervention, count in both individual and group settings.
6	Data Source	Physiotherapist records - Physiotherapy Manager - LHO – CHO – BIU Non- acute team
	Data Completeness	100 % data Completeness
	Data Quality Issues	No known data quality issues at this point
	Data Collection Frequency	□Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	Community Services Physiotherapy Clients Referrals are accepted from Health professionals within the HSE, other services/agencies and from clients/families themselves (self referrals). Any person can be referred to Physiotherapy services.
9	Minimum Data Set	Referral note/form which includes details of clients and relevant information relating to the referral Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc. It also includes sections for details on physiotherapy needs, medical conditions/diagnosis, and social /living/supports etc.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: □Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI: Physiotherapy Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	<ul> <li>Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>Monthly in arrears (June data reported in July)</li> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>Rolling 12 months (previous 12 month period)</li> <li>Indicate the level of aggregation – for example over a geographical location:</li> </ul>

		□ National □ Regional □Hospital Group □ Hospital ☑ CHO □ ISA ☑ LHO □ County □ Institution □ Other – give details:
15	KPI is reported in which reports ?	☑Performance Report (NSP) ☑CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	In CIF
Cont	act details for Data Manager /	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
Spec	cialist Lead	Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care
Natio	onal Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Pri	mary Care :Physiotherapy	Wait List Management
1	KPI Title	% of physiotherapy referrals seen for assessment within 12 weeks
2	KPI Description	This is the number of clients referred seen for assessment within 12 weeks as a percentage of all referrals assessed in the month
3	KPI Rationale	To provide information to support staff and resouce allocation decisions in reducing wait times for
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         □Person Centred Care       □Effective Care         Safe Care□       Better Health and Wellbeing □Use of Information         Workforce ☑       Use of Resources□
4	KPI Target 2015	National - 80%
5	KPI Calculation	No. of patients seen for assessment within 12 weeks x 100 Total number of patients seen for assessment
	Data Source	Physiotherapist records - Physiotherapy Manager - LHO – CHO – BIU Non- acute team
	Data Completeness	100 % data Completeness
7	Data Quality Issues Data Collection Frequency	No known data quality issues at this point         □Daily       □Weekly ☑ Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give         details:
8	Tracer Conditions	Community Services Physiotherapy Clients Referrals are accepted from Health professionals within the HSE, other services/agencies and from clients/families themselves (self referrals). Any person can be referred to Physiotherapy services.
9	Minimum Data Set	Referral note/form which includes details of clients and relevant information relating to the referral Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc. It also includes sections for details on physiotherapy needs, medical conditions/diagnosis, and social /living/supports etc.
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:         □Daily       □Weekly       ☑Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give         details:       Please indicate who is responsible for monitoring this KPI: Physiotherapy Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	□Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	<ul> <li>Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>Monthly in arrears (June data reported in July)</li> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>Rolling 12 months (previous 12 month period)</li> </ul>
14	KPI Reporting Aggregation	□ National □ Regional □Hospital Group □ Hospital ☑ CHO □ ISA ☑ LHO □ County □ Institution □ Other – give details:
15	KPI is reported in which reports ?	☑ Performance Report (NSP/CBP) ☑ CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
	Additional Information	In CIF
	act details for Data Manager /	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
	cialist Lead	Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care
Natio	onal Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

1	KPI Title	Number of patient referrals
2	KPI Description	Number of clients for whom a referral was accepted to your service in a particular month – includes new referrals, re-referrals an
		reviews.
		Each client is counted only once in the reporting month
		This covers all Occupational Therapy services provided within Primary and Community Services. This does not include clients in Mental Health, Acute Hospital care or voluntary agency settings.
		This metric is recorded by age band. Age Bands: 0-4yrs and 11mths; 5-17yrs & 11mths; 18-64yrs & 11mths; 65yrs+.
3	KPI Rationale	This KPI allows for planning and managment of the monthly throughput of referrals in relation to staffing and resource allocation in
		relation to demand. Review of the throughput also facilitates recognition of emerging trends in referrals and thus a management
		response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to
		choose two).
		Person Centred Care  Effective Care
		Safe Care⊡ Better Health and Wellbeing ☑ Use of Information
		Workforce Use of Resources Governance, Leadership and Management
4	KPI Target 2015	National - 85,030
		Area1 - 11,394; Area2 - 6,876; Area3 - 6,756; Area4 - 8,984; Area5 - 9,992; Area6 - 5,970; Area7 - 11,852; Area8 - 13,894; Area9
5	KPI Calculation	9,312 Count of the Number of clients for whom a referral was accepted in the reporting month.
6	Data Source	Source - OT Therapist records - OT Managers - LHO - CHO - BIU
-	Data Completeness	Completeness - 100% data available from all HSE Areas Nationally
	Data Quality Issues	No known data quality issues at this point
7	Data Collection Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	Referrals are accepted from Health professionals within the HSE, other services/agencies and from clients/families themselves
0	Tracer conditions	(self referrals). Any person can be referred to OT. Referrals must be received in writing, using the official referral form when
		available. Referrals which must be completed in full, with as much detail as possible, in order to assess appropriatness of referrals
		and aid accurate prioritisation.
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility
		······································
		details etc. It also includes sections for details on occupational needs, medical conditions/diagnosis, and social /living/supports etc
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details:
		Please indicate who is responsible for monitoring this KPI: Occupational Therapy Manager. 'KPI's are monitored and reviewed
40	KDI Departing Fragmaness	through meetings between the Primary Care Division Operational Team and the CHO/LHO
12 13	KPI Reporting Frequency KPI report period	Daily Dweekly Monthly Duarterly Bi-annually Annually Other – give details:
15	Kritepolt period	
		Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		□Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	🗆 National 🛛 Regional 🖾 Hospital Group 🗆 Hospital 🗹 CHO 🗀 ISA 🗹 LHO
		□ County □ Institution □ Other – give details:
15	KPI is reported in which reports ?	☑Performance Assurance Report (NSP) □CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports
17	Additional Information	
	details for Data Manager / Specialist	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
_ead		Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
lational	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

	ary care. Occupational the	rapy First Time Assessment
1	KPI Title	Number of new patients seen for a first time assessment
2	KPI Description	Number of new platents seen for a first time assessment – refers to number of clients seen for a first time/initial assessment in this episode of care. i.e. includes re referrals to the service in the reporting month. This covers all Occupational Therapy services provided within Primary and Community Services. This does not include clients in Mental Health, Acute Hospital care or voluntary agency settings. This metric is recorded by age band. Age Bands: 0-4yrs and 11mths; 5-17yrs & 11mths; 18-64yrs & 11mths; 65yrs+.
3	KPI Rationale	This KPI allows for planning and managment of first time/initial assessments in relation to staffing and resource allocation in relation to demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need t choose two).  Person Centred Care Effective Care Safe Care Better Health and Wellbeing  Use of Information
		Workforce Use of Resources Governance, Leadership and Management
4	KPI Target 2015	National - 83,004 Area1 - 9,944; Area2 - 5,408; Area3 - 6,192; Area4 - 9,620; Area5 - 10,678; Area6 - 6,500; Area7 - 12,658; Area8 - 11,954; Area9 10,050
5	KPI Calculation	Count of the Number of clients seen for a first time assessment in the reporting month
6	Data Source	Source - OT Therapist records - OT Managers - LHO - CHO - BIU
	Data Completeness	Completeness - 100% data available from all HSE Areas Nationally
	Data Quality Issues	No known data quality issues at this point
7	Data Collection Frequency	Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	Referrals are accepted from Health professionals within the HSE, other services/agencies and from clients/families themselves (self referrals). Any person can be referred to OT. Referrals must be received in writing, using the official referral form when available. Referrals which must be completed in full, with as much detail as possible, in order to assess appropriatness of referrals and aid accurate prioritisation.
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibilit
10	International Comparison	details etc. It also includes sections for details on occupational needs, medical conditions/diagnosis, and social /living/supports etc No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: □Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI: Occupational Therapy Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Annually Other – give details:
13	KPI report period	Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)     Onorthly in arrears (June data reported in July)     Quarterly in arrears (quarter 1 data reported in quarter 2)     Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	□ National □ Regional □ Hospital Group □ Hospital ☑ CHO □ ISA ☑ LHO □ County □ Institution □ Other – give details:
15	KPI is reported in which reports ?	ØPerformance Assurance Report (NSP) □CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports
17	Additional Information	
Contact .ead	t details for Data Manager / Specialist	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
	L and and Division	
vationa	I Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Prima	ry Care : Occupational The	rapy Patients Treated
4	KDI Title	No of patients tracted (direct and indirect) (monthly target)
1 2	KPI Title KPI Description	No of patients treated (direct and indirect) (monthly target) Total Number of patients who received a service (direct and indirect) in the reporting month
-	Ni i Beschption	a. No. of clients who received a direct service in the reporting month (per month)
		The number of individual named clients who have received direct interventions during month.
		Direct interventions refers to face to face interventions, delivered directly to, or on behalf of a named client. The Client does not
		have to be present but the intervention is on their behalf and of a 'face to face' nature. Examples of direct interventions. eg • Any
		face to face sessions; • Client specific parent/family training; • School/pre-school visit to or on behalf of a client; • Domiciliary Visit to client; • Attendance at Case conference; • School visit in advance of child attending school; • Pre-discharge visit to client's home
		<ul> <li>Site meeting with Co Council/builder regarding housing adaptations. Each client is counted only once in the reporting month.</li> </ul>
		This covers all Occupational Therapy services provided within Primary and Community Services. This does not include clients in
		Mental Health, Acute Hospital care or voluntary agency settings.
		This metric is recorded by age band. Age Bands: 0-4yrs and 11mths; 5-17yrs & 11mths; 18-64yrs & 11mths; 65yrs+.
		b. No of clients who received an indirect service in the reporting month
		This is the number of clients who received indirect interventions only and nil direct contacts during the reporting month
		Indirect interventions refers to meaningful interventions to, or on behalf of, a client in an indirect way. This implies it is of non face
		to face nature via telephone, e-mail, written, etc. (Note: if client receives direct interventions they are not counted in this question)
3	KPI Rationale	Occupational therapy is a client centred health profession concerned with promoting health and well being through occupation. The
		primary goal of occupational therapy is to enable people to participate in the activities of everyday life. Occupational therapists
		achieve this outcome by working with people and communities to enhance their ability to engage in the occupations they want to, need to, or are expected to do, or by modifying the occupation or the environment to better support their occupational engagement.
		Occupational therapy is carried out in Primary Care by assessing people and providing interventions, both directly and indirectly, in
		either home or clinic locations or other community settings e.g. community centres, day centres, community hospital etc. Home
		based interventions are an essential component of service delivery where assessing/treating the person performance within their
		own environment is integral to successful outcomes. Service activity data (both direct and indirect) reflects the number of contacts
		with people but does not reflect the amount of time this involves.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to
		choose two).
		□Person Centred Care □Effective Care Safe Care□ Better Health and Wellbeing ☑ Use of Information
		Workforce Use of Resources Governance, Leadership and Management
4	KPI Target 2015	National - 19,811
		Area1 - 2,836; Area2 - 2,463; Area3 - 1,207; Area4 - 2,074; Area5 - 1,998; Area6 - 1,293; Area7 - 2,770; Area8 - 3,060; Area9 -
5	KPI Calculation	2,110 This is a count of the number of clients who have received a direct service, plus clients who have received an indirect intervention
Ŭ		only in the reporting month.
		Each client is counted only once in the reporting month.
		As the same clients may be recorded over a period of time, consecutative months cannot be added together to provide a annual
6	Data Source	view. Source - OT Therapist records - OT Managers - LHO - CHO - BIU
Ĩ		
	Data Completeness	Completeness - 100% data available from all HSE Areas Nationally
	Data Quality Issues	No known data quality issues at this point
7	Data Collection Frequency	Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	Referrals are accepted from Health professionals within the HSE, other services/agencies and from clients/families themselves
		(self referrals). Any person can be referred to OT. Referrals must be received in writing, using the official referral form when available. Referrals which must be completed in full, with as much detail as possible, in order to assess appropriatness of referrals
		and aid accurate prioritisation.
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility
10	International Comparison	details etc. It also includes sections for details on occupational needs, medical conditions/diagnosis, and social /living/supports etc. No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
	N I Montoring	
		Daily Dweekly Monthly Duarterly Bi-annually Annually Other – give details:
		Please indicate who is responsible for monitoring this KPI: Occupational Therapy Manager. 'KPI's are monitored and reviewed
40	KDI Davastina Franciscu	through meetings between the Primary Care Division Operational Team and the CHO/LHO
12 13	KPI Reporting Frequency KPI report period	Daily Dweekly Monthly Duarterly Bi-annually Annually Other – give details:
	na risport portou	
		Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
	KDI Departing Assessed	Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	□ National □ Regional □ Hospital Group □ Hospital ☑ CHO □ ISA ☑ LHO □ County □ Institution □ Other – give details:
15	KPI is reported in which reports ?	ØPerformance Assurance Report (NSP) □CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports
	Additional Information	In CIF
17		
	details for Data Manager / Specialist	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division

National Lead and Division

Prima	ary Care : Occupational The	rapy Wait List Management
1	KPI Title	% of occupational therapy referrals seen for assessment within 12 weeks
2	KPI Description	This is the number of clients referred seen for assessment within 12 weeks as a percentage of all referrals assessed in the month
3	KPI Rationale	To monitor waiting lists and reduce the length of time patients are waiting for an assessment
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need t choose two). □Person Centred Care □Effective Care Safe Care□ Better Health and Wellbeing ☑ Use of Information
		Workforce  Use of Resources Governance, Leadership and Management
4	KPI Target 2014	National - 80%
5	KPI Calculation	<u>No. of patients seen for assessment within 12 weeks</u> x 100 Total number of patients seen for assessment
6	Data Source	Source - OT Therapist records - OT Managers - LHO - CHO - BIU
	Data Completeness	Completeness - 100% data available from all HSE Areas Nationally
	Data Quality Issues	No known data quality issues at this point
7	Data Collection Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	Referrals are accepted from Health professionals within the HSE, other services/agencies and from clients/families themselves (self referrals). Any person can be referred to OT. Referrals must be received in writing, using the official referral form when available. Referrals which must be completed in full, with as much detail as possible, in order to assess appropriatness of referrals and aid accurate prioritisation.
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility
10	International Comparison	details etc. It also includes sections for details on occupational needs, medical conditions/diagnosis, and social /living/supports etc No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
	Refinitioning	Daily Deekly ZMonthly Duarterly DBi-annually DAnnually DOther – give details: Please indicate who is responsible for monitoring this KPI: Occupational Therapy Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	<ul> <li>Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>Monthly in arrears (June data reported in July)</li> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> </ul>
		□Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	□ National □ Regional □ Hospital Group □ Hospital ☑ CHO □ ISA ☑ LHO □ County □ Institution □ Other – give details:
15	KPI is reported in which reports ?	☑Performance Assurance Report (NSP) ☑CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performancereports
17	Additional Information	
Contact Lead	details for Data Manager / Specialist	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
Nationa	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

	LCDL 4141	
1	KPI title	No of patients referrals
2	KPI Description	The number of referrals (by age band) received in the month that have been accepted. To include new and re-referrals (ie. previously discharged). Each referral should be date stamped on the day it is received and this is used as the referral date.
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to
		demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in
		some cases you may need to choose two).
		Person Centred Care     Effective Care     Safe Care     Multiplication     Multiplication     Multiplication     Multiplication     Multiplication     Publication
		ØBetter Health and Wellbeing     □     Use of Information     Workforce     Use of Resources     □     Governance, Leadership and Management
4	KPI Target	New KPI 2015
5	KPI Calculation	This is a count of the number of referrals accepted in the reporting month
6	Data Source	Patient records - Audiology Manager - LHO - CHO - BIU
-	Data Completeness	
	Data Quality Issues	New KPI 2015
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected
		□Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom
		KPI will be monitored on a (please indicate below) basis:
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
		Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting
		timeframe in the NSP).
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	Indicate the period to which the data applies:
		Current (e.g. daily data reported on that same day of activity, monthly data reported within the same
		month of activity)  Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in guarter 2)
		<ul> <li>Rolling 12 months (previous 12 month period)</li> </ul>
		□ Other – give details:
14	KPI Reporting Aggregation	Indicate the level of aggregation - this refers to the combination of results to provide a broader picture of
		performance for example over a geographical location.
		🗹 National 🛛 Regional 🗹 CHO 🗹 LHO Area 🖵 Hospital
		County Institution Other – give details:
15	KPI is reported in which	Indicate where the KPI will be reported for example:
	reports?	□Performance Assurance Report (NSP) □CompStat ☑Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
	details for Data Manager	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
Am		

1	KPI title	New Patients Seen in the Month
2	KPI Description	This is a count of the number of new patients seen in the reporting month. A new patient is a patient that is seen for the first time in this episode of care i.e includes re-referrals to the service. An appointment is considered to be face face contact with a patient and may be for assessment/treatment/service.
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Person Centred Care       Effective Care       Safe Care         ØBetter Health and Wellbeing       Use of Information       Workforce         Ø Use of Resources       Governance, Leadership and Management
4	KPI Target	Baseline to be determined 2015
5	KPI Calculation	This is a count of the number of new patients seen in the reporting month.
6	Data Source Data Completeness Data Quality Issues	Patient records - Audiology Manager - LHO - CHO - BIU Incomplete
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected Daily Dweekly Monthly Duarterly DBi-annually DAnnually DOther – give deta
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
		KPI will be <u>monitored</u> on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting timeframe in the NSP).
13	KPI report period	<ul> <li>Indicate the period to which the data applies:</li> <li>Indicate the period to which the data applies:</li> <li>Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>Monthly in arrears (June data reported in July)</li> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>Rolling 12 months (previous 12 month period)</li> <li>Other – give details:</li> </ul>
14	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location. ☑ National
15	KPI is reported in which reports?	Indicate where the KPI will be reported for example: Performance Assurance Report (NSP) CompStat Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
	details for Data Manager ist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Divisi

1	KPI title	Existing patients seen in the month
2	KPI Description	An existing patient is a patient who has already attended the service and is an open case. Each patient is
		only included once in the count for the reporting month. This includes individuals who attend individual
		appointments or group sessions.
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to
		demand. Review of the throughput also facilitates recognition of emerging trends and allows for a
		management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in
		some cases you may need to choose two).
		Person Centred Care     Effective Care     Safe Care
		ØBetter Health and Wellbeing     Use of Information     Workforce     Ø Use of Resources     Governance, Leadership and Management
4	KDI Torgot	Image: Use of Resources         Image: Governance, Leadership and Management           Baseline to be determined 2015         Image: Governance, Leadership and Management
4	KPI Target KPI Calculation	This is a count of the number of existing patients seen in the month. Each patient is only included once
J	RFT Calculation	the count.
6	Data Source	Patient records - Audiology Manager - LHO - CHO - BIU
	Data Completeness	Incomplete
	Data Quality Issues	
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give detai
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin,
		contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom
		KPI will be monitored on a (please indicate below) basis:
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details
		Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are
		monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting
	in incoording incoucing	timeframe in the NSP).
		□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	Indicate the period to which the data applies:
		☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same
		month of activity)
		Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		Rolling 12 months (previous 12 month period)
		Other – give details:
14	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of
		performance for example over a geographical location. ☑ National  □ Regional  ☑ CHO ☑ LHO Area  □ Hospital
		□ County □ Institution □ Other – give details:
15	KPI is reported in which	Indicate where the KPI will be reported for example:
10	reports?	☐ Performance Assurance Report (NSP) □CompStat ☑ Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
ntect	details for Data Manager	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
וטשוווע		Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division

1	KPI title	Longest waiting time for Audiology services
2	KPI Description	This is the wait time of the patient who waited longest (longest waiter) to be seen in the reporting month.
3	KPI Rationale	The purpose of this metric is to monitor waiting lists and reduce wait times for patients.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in
		some cases you may need to choose two).
		Person Centred Care Effective Care Safe Care
		☑ Better Health and Wellbeing
		☑ Use of Resources
4	KPI Target	Baseline to be determined 2015
5	KPI Calculation	This is the wait time of the patient who waited longest (longest waiter) to be seen in the reporting month
· ·		witin each age band:
		0- 4 years of age
		5-17 years of age
		18-64 years of age
		65 years and over
		This is a numeric value to be counted in weeks from date of referral.
6	Data Source	Patient records - Audiology Manager - LHO - CHO - BIU
	Data Completeness	Incomplete
	Data Quality Issues	
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected
		□Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give detail
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin,
9	Willing Data Set	contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom
	KPI Monitoring	
		KPI will be <u>monitored</u> on a (please indicate below) basis:
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
		Disease in disease where is an an an iteration of the state is a third (D). One is a Managara of (D) and
		Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are
		monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting
		timeframe in the NSP).
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	Indicate the period to which the data applies:
		Current (e.g. daily data reported on that same day of activity, monthly data reported within the same
		month of activity)
		Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		Rolling 12 months (previous 12 month period)
		□ Other – give details:
14	KPI Reporting Aggregation	Indicate the level of aggregation - this refers to the combination of results to provide a broader picture of
		performance for example over a geographical location.
		☑ National
		□ County □ Institution □ Other – give details:
15	KPI is reported in which	Indicate where the KPI will be reported for example:
	reports?	☑Performance Assurance Report (NSP) □CompStat ☑Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
		Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
ontact	details for Data Manager	Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Divisio
pecial	ist Lead	

mina	ry Care - Ophthalmol	
1	KPI title	No of patients referrals
2	KPI Description	The number of referrals (by age band) received in the month that have been accepted. To include new and re-referrals (ie. previously discharged). Each referral should be date stamped on the day it is received and this is used as the referral date.
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Person Centred Care       Effective Care       Safe Care         ØBetter Health and Wellbeing       Use of Information       Workforce         Ø Use of Resources       Governance, Leadership and Management
4	KPI Target	New KPI 2015
5	KPI Calculation	This is a count of the number of referrals accepted in the reporting month
6	Data Source Data Completeness Data Quality Issues	Patient records - Ophthalmology Manager - LHO - CHO - BIU New KPI 2015
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected □Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	As per HSE Optical and Ophthalmic services eligibility criteria.
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
		KPI will be <u>monitored</u> on a (please indicate below) basis: □Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting timeframe in the NSP). Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details
13	KPI report period	<ul> <li>Indicate the period to which the data applies:</li> <li>☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>□ Monthly in arrears (June data reported in July)</li> <li>□ Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>□ Rolling 12 months (previous 12 month period)</li> <li>□ Other – give details:</li> </ul>
14	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional       ☑ CHO ☑ LHO Area       □ Hospital         □ County       □ Institution       □ Other – give details:
15	KPI is reported in which reports?	Indicate where the KPI will be reported for example: □Performance Assurance Report (NSP) □CompStat ☑Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
	l details for Data Manager st Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division

Prima	ry Care - Ophthalmol	ogy
1	KPI title	New Patients Seen in the Month
2	KPI Description	This is a count of the number of new patients seen in the reporting month. A new patient is a patient that
		is seen for the first time in this episode of care i.e includes re-referrals to the service. An appointment is considered to be face face contact with a patient and may be for assessment/treatment/service.
		considered to be face face contact with a patient and may be for assessment/treatment/service.
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to
		demand. Review of the throughput also facilitates recognition of emerging trends and allows for a
		management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in
		some cases you may need to choose two).  Person Centred Care Effective Care Safe Care
		☑ Person centred care
		☑ Use of Resources
4	KPI Target	Baseline to be determined 2015
5	KPI Calculation	This is a count of the number of new patients seen in the reporting month.
6	Data Source	Patient records - Ophthalmology Manager - LHO - CHO - BIU
	Data Completeness	Incomplete
-	Data Quality Issues	
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	As per HSE Optical and Ophthalmic services eligibility criteria.
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin,
		contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom
		KPI will be monitored on a (please indicate below) basis:
		□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
		Disease indicate when is successful, and a local local for manifesting this MDI. One is a Manager of MDI.
		Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the
		CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting
		timeframe in the NSP).
		□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
10		
13	KPI report period	Indicate the period to which the data applies:
		☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)
		Monthly in arrears (June data reported in July)
		□ Quarterly in arrears (quarter 1 data reported in quarter 2)
		Rolling 12 months (previous 12 month period)
		Other – give details:
14	KPI Reporting Aggregation	Indicate the level of aggregation - this refers to the combination of results to provide a broader picture of
		performance for example over a geographical location.
		☑ National
15	KPI is reported in which	County Institution Other – give details: Indicate where the KPI will be reported for example:
10	reports?	☑Performance Assurance Report (NSP) □CompStat ☑Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
		Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
	details for Data Manager	Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care
/Speciali	ST Lead	Division
National	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

-mina	ry Care - Ophthalmo	
1	KPI title	Existing patients seen in the month
	KPI Description	An existing patient is a patient who has already attended the service and is an open case. Each patient is only included once in the count for the reporting month. This includes individuals who attend individual
		appointments or group sessions.
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to
		demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in
		some cases you may need to choose two).
		Person Centred Care     Effective Care     Safe Care
		☑Better Health and Wellbeing
		☑ Use of Resources
4	KPI Target	Baseline to be determined 2015
5	KPI Calculation	This is a count of the number of existing patients seen in the month. Each patient is only included once
		in the count.
6	Data Source	Patient records - Ophthalmology Manager - LHO - CHO - BIU
	Data Completeness	Incomplete
	Data Quality Issues	
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	As per HSE Optical and Ophthalmic services eligibility criteria.
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin,
		contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom
		KPI will be <u>monitored</u> on a (please indicate below) basis:
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
		Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are
		monitored and reviewed through meetings between the Primary Care Division Operational Team and the
		CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting
		timeframe in the NSP).
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	Indicate the period to which the data applies:
		☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same
		month of activity)
		□ Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		Rolling 12 months (previous 12 month period)
		□ Other – give details:
14	KPI Reporting Aggregation	Indicate the level of aggregation - this refers to the combination of results to provide a broader picture of
		performance for example over a geographical location.
		🗹 National 🛛 Regional 🗹 сно 🗹 LHO Area 📮 Hospital
		County Institution Other – give details:
15	KPI is reported in which	Indicate where the KPI will be reported for example:
	reports?	☑Performance Assurance Report (NSP) □CompStat ☑Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
	I	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
	details for Data Manager	Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care
Speciali	st Lead	Division

	ry Care - Ophthalmo	
1	KPI title	Longest waiting time for Ophthalmology services
	KPI Description	This is the wait time of the patient who waited longest (longest waiter) to be seen in the reporting month
3	KPI Rationale	The purpose of this metric is to monitor waiting lists and reduce wait times for patients.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in
		some cases you may need to choose two).
		Person Centred Care     Effective Care     Safe Care
		☑ Better Health and Wellbeing  □ Use of Information  □ Workforce
		☑ Use of Resources
4	KPI Target	Baseline to be determined 2015
5	KPI Calculation	This is the wait time of the patient who waited longest (longest waiter) to be seen in the reporting month
5	Ri i Galculation	witin each age band:
		0-4 years of age
		5-17 years of age
		18-64 years of age
		65 years and over
		This is a numeric value to be counted in weeks from date of referral.
6	Data Source	Patient records - Ophthalmology Manager - LHO - CHO - BIU
	Data Completeness	Incomplete
	Data Quality Issues	
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give
		details:
8	Tracer Conditions	As per HSE Optical and Ophthalmic services eligibility criteria.
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin,
°.	Bala Oct	contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom
		KPI will be <u>monitored</u> on a (please indicate below) basis:
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details
		Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are
		monitored and reviewed through meetings between the Primary Care Division Operational Team and th
		CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting
		timeframe in the NSP).
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	Indicate the period to which the data applies:
13	KPI report period	Indicate the period to which the data applies:
13	KPI report period	Current (e.g. daily data reported on that same day of activity, monthly data reported within the same
13	KPI report period	Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)
13	KPI report period	<ul> <li>Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>Monthly in arrears (June data reported in July)</li> </ul>
13	KPI report period	<ul> <li>Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>Monthly in arrears (June data reported in July)</li> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> </ul>
13	KPI report period	<ul> <li>Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>Monthly in arrears (June data reported in July)</li> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>Rolling 12 months (previous 12 month period)</li> </ul>
		<ul> <li>Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>Monthly in arrears (June data reported in July)</li> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>Rolling 12 months (previous 12 month period)</li> <li>Other – give details:</li> </ul>
	KPI report period KPI Reporting Aggregation	<ul> <li>Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>Monthly in arrears (June data reported in July)</li> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>Rolling 12 months (previous 12 month period)</li> <li>Other – give details:</li> <li>Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of a gardeners.</li> </ul>
		<ul> <li>Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>Monthly in arrears (June data reported in July)</li> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>Rolling 12 months (previous 12 month period)</li> <li>Other – give details:</li> <li>Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.</li> </ul>
		<ul> <li>☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>❑ Monthly in arrears (June data reported in July)</li> <li>❑ Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>❑ Rolling 12 months (previous 12 month period)</li> <li>❑ Other – give details:</li> <li>Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.</li> <li>☑ National □ Regional ☑ CHO ☑ LHO Area □ Hospital</li> </ul>
		Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)     Monthly in arrears (June data reported in July)     Quarterly in arrears (quarter 1 data reported in quarter 2)     Rolling 12 months (previous 12 month period)     Other – give details:     Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.     ✓ National □ Regional ☑ CHO ☑ LHO Area □ Hospital     County □ Institution □ Other – give details:
14		<ul> <li>☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>❑ Monthly in arrears (June data reported in July)</li> <li>❑ Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>❑ Rolling 12 months (previous 12 month period)</li> <li>❑ Other – give details:</li> <li>Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.</li> <li>☑ National □ Regional ☑ CHO ☑ LHO Area □ Hospital</li> </ul>
14	KPI Reporting Aggregation	☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)         □ Monthly in arrears (June data reported in July)         □ Quarterly in arrears (quarter 1 data reported in quarter 2)         □ Rolling 12 months (previous 12 month period)         □ Other – give details:         Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional         ☑ County       □ Institution         □ Other – give details:
14	KPI Reporting Aggregation	Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)     Monthly in arrears (June data reported in July)     Quarterly in arrears (quarter 1 data reported in quarter 2)     Rolling 12 months (previous 12 month period)     Other – give details:     Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.     ✓ National □ Regional ☑ сно ☑ LHO Area □ Hospital     County □ Institution □ Other – give details:
14	KPI Reporting Aggregation	<ul> <li>☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>❑ Monthly in arrears (June data reported in July)</li> <li>❑ Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>❑ Rolling 12 months (previous 12 month period)</li> <li>❑ Other – give details:</li> <li>Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.</li> <li>☑ National □ Regional ☑ CHO ☑ LHO Area □ Hospital</li> <li>❑ County □ Institution □ Other – give details:</li> <li>Indicate where the KPI will be reported for example:</li> </ul>
14	KPI Reporting Aggregation KPI is reported in which reports?	<ul> <li>☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>❑ Monthly in arrears (June data reported in July)</li> <li>❑ Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>❑ Rolling 12 months (previous 12 month period)</li> <li>❑ Other – give details:</li> <li>Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.</li> <li>☑ National □ Regional ☑ CHO ☑ LHO Area □ Hospital</li> <li>❑ County □ Institution □ Other – give details:</li> <li>Indicate where the KPI will be reported for example:</li> <li>☑ Performance Assurance Report (NSP) □CompStat ☑Other – give details: Operational Plan</li> </ul>
14 15 16 17	KPI Reporting Aggregation KPI is reported in which reports? Web link to data Additional Information	☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)         □ Monthly in arrears (June data reported in July)         □ Quarterly in arrears (quarter 1 data reported in quarter 2)         □ Rolling 12 months (previous 12 month period)         □ Other – give details:         Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional         ☑ County       □ Institution         □ Other – give details:         Indicate where the KPI will be reported for example:         ☑ Performance Assurance Report (NSP)         □ CompStat         ☑ Other – give details: Operational Plan
14 15 16 17 Contact of	KPI Reporting Aggregation KPI is reported in which reports? Web link to data Additional Information details for Data Manager	☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)         □ Monthly in arrears (June data reported in July)         □ Quarterly in arrears (quarter 1 data reported in quarter 2)         □ Rolling 12 months (previous 12 month period)         □ Other – give details:         Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional         ☑ County       □ Institution         □ Other – give details:         Indicate where the KPI will be reported for example:         ☑ Performance Assurance Report (NSP)       □ CompStat         ☑ Other – give details:         Information Analyst:       Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
14 15 16 17 contact of	KPI Reporting Aggregation KPI is reported in which reports? Web link to data Additional Information	☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)         □ Monthly in arrears (June data reported in July)         □ Quarterly in arrears (quarter 1 data reported in quarter 2)         □ Rolling 12 months (previous 12 month period)         □ Other – give details:         Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional         ☑ County       □ Institution         □ Other – give details:         Indicate where the KPI will be reported for example:         ☑ Performance Assurance Report (NSP)         □ CompStat         ☑ Other – give details: Operational Plan

	ry Care - Podiatry	
1	KPI title	No of patients referrals
2	KPI Description	The number of referrals (by age band) received in the month that have been accepted. To include new and re-referrals (ie. previously discharged). Each referral should be date stamped on the day it is received and this is used as the referral date.
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Person Centred Care       Effective Care       Safe Care         ØBetter Health and Wellbeing       Use of Information       Workforce         Ø Use of Resources       Governance, Leadership and Management
4	KPI Target	New KPI 2015
5	KPI Calculation	This is a count of the number of referrals accepted in the reporting month
6	Data Source Data Completeness Data Quality Issues	Patient records - Podiatry Manager - LHO - CHO - BIU New KPI 2015
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected □Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
		KPI will be <u>monitored</u> on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting timeframe in the NSP). □Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	<ul> <li>Indicate the period to which the data applies:</li> <li>☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>□ Monthly in arrears (June data reported in July)</li> <li>□ Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>□ Rolling 12 months (previous 12 month period)</li> <li>□ Other – give details:</li> </ul>
14	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         Image: Second sec
15	KPI is reported in which reports?	Indicate where the KPI will be reported for example: □Performance Assurance Report (NSP) □CompStat ☑Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
Contact	details for Data Manager ist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Pr <u>ima</u>	ry Care - Podiatry	
1	KPI title	New Patients Seen in the Month
2	KPI Description	This is a count of the number of new patients seen in the reporting month. A new patient is a patient that is seen for the first time in this episode of care i.e includes re-referrals to the service. An appointment is considered to be face face contact with a patient and may be for assessment/treatment/service.
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Person Centred Care       Effective Care       Safe Care         ØBetter Health and Wellbeing       Use of Information       Workforce         ØUse of Resources       Governance, Leadership and Management
	KPI Target	Baseline to be determined 2015
	KPI Calculation	This is a count of the number of new patients seen in the reporting month.
	Data Source Data Completeness Data Quality Issues	Patient records - Podiatry Manager - LHO - CHO - BIU Incomplete
	Data Collection Frequency	Indicate how often the data to support the KPI will be collected □Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
	Tracer Conditions	As per HSE eligibility guidelines
	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom KPI will be <u>monitored</u> on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting timeframe in the NSP). □Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	<ul> <li>Indicate the period to which the data applies:</li> <li>☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>□ Monthly in arrears (June data reported in July)</li> <li>□ Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>□ Rolling 12 months (previous 12 month period)</li> <li>□ Other – give details:</li> </ul>
	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional       ☑ CHO ☑ LHO Area       □ Hospital         □ County       □ Institution       □ Other – give details:
15	KPI is reported in which	Indicate where the KPI will be reported for example:
	reports?	Performance Assurance Report (NSP) CompStat Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
Contact ( /Specialis	details for Data Manager st Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division

Prima	ry Care - Podiatry	
1	KPI title	Existing patients seen in the month
2	KPI Description	An existing patient is a patient who has already attended the service and is an open case. Each patient is only included once in the count for the reporting month. This includes individuals who attend individual appointments or group sessions.
	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
3	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         □       Person Centred Care       □       Safe Care         ☑       Better Health and Wellbeing       □       Use of Information       □       Workforce         ☑       Use of Resources       □       Governance, Leadership and Management
4	KPI Target	Baseline to be determined 2015
5	KPI Calculation	This is a count of the number of existing patients seen in the month. Each patient is only included once in the count.
6	Data Source Data Completeness Data Quality Issues	Patient records - Podiatry Manager - LHO - CHO - BIU Incomplete
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected Daily Dweekly Monthly Duarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom KPI will be <u>monitored</u> on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting timeframe in the NSP). Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	<ul> <li>Indicate the period to which the data applies:</li> <li>☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>❑ Monthly in arrears (June data reported in July)</li> <li>❑ Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>❑ Rolling 12 months (previous 12 month period)</li> <li>❑ Other – give details:</li> </ul>
14	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional       ☑ CHO ☑ LHO Area       □ Hospital         □ County       □ Institution       □ Other – give details:
15	KPI is reported in which reports?	Indicate where the KPI will be reported for example: Performance Assurance Report (NSP) CompStat Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
Contact ( /Speciali	details for Data Manager st Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Prima	ry Care - Podiatry	
	KPI title KPI Description	Longest waiting time for Podiatry services This is the wait time of the patient who waited longest (longest waiter) to be seen in the reporting month.
3	KPI Rationale	The purpose of this metric is to monitor waiting lists and reduce wait times for patients.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Person Centred Care       Effective Care       Safe Care         ØBetter Health and Wellbeing       Use of Information       Workforce         Ø Use of Resources       Governance, Leadership and Management
4	KPI Target	Baseline to be determined 2015
5	KPI Calculation	This is the wait time of the patient who waited longest (longest waiter) to be seen in the reporting month witin each age band: 0- 4 years of age 5-17 years of age 18-64 years of age 65 years and over This is a numeric value to be counted in weeks from date of referral.
6	Data Source Data Completeness Data Quality Issues	Patient records - Podiatry Manager - LHO - CHO - BIU Incomplete
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected □Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom KPI will be <u>monitored</u> on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting timeframe in the NSP). Daily Dweekly Monthly Duarterly Di-annually Dother – give details:
13	KPI report period	Indicate the period to which the data applies: Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) Monthly in arrears (June data reported in July) Quarterly in arrears (quarter 1 data reported in quarter 2) Rolling 12 months (previous 12 month period) Other – give details:
	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional       ☑ CHO ☑ LHO Area       □ Hospital         □ County       □ Institution       □ Other – give details:
15	KPI is reported in which reports?	Indicate where the KPI will be reported for example: Performance Assurance Report (NSP) CompStat Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
Contact o /Specialis	details for Data Manager st Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
National	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Prima	ry Care - Dietetics	
1	KPI title	No of patients referrals
2	KPI Description	The number of referrals (by age band) received in the month that have been accepted. To include new and re-referrals (ie. previously discharged). Each referral should be date stamped on the day it is received and this is used as the referral date.
	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
3	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         □       Person Centred Care       □       Effective Care       □       Safe Care         ☑/Better Health and Wellbeing       □       Use of Information       □       Workforce         ☑       Use of Resources       □       Governance, Leadership and Management
4	KPI Target	New KPI 2015
	KPI Calculation	This is a count of the number of referrals accepted in the reporting month
	Data Source	Patient records - Dietician- Dietetics Manager - LHO - CHO - BIU
	Data Completeness Data Quality Issues	New KPI 2015
	Data Collection Frequency	Indicate how often the data to support the KPI will be collected Daily Dweekly Monthly Duarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom KPI will be <u>monitored</u> on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting timeframe in the NSP). Daily Dweekly Monthly Duarterly Di-annually Dother – give details:
13	KPI report period	Indicate the period to which the data applies:
14	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional       ☑ CHO ☑ LHO Area       □ Hospital         □ County       □ Institution       □ Other – give details:
	KPI is reported in which reports?	Indicate where the KPI will be reported for example: □Performance Assurance Report (NSP) □CompStat ☑Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
Contact o /Specialis	details for Data Manager st Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
National	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Prima	ry Care - Dietetics	
	KPI title	New Patients Seen in the Month
2	KPI Description	This is a count of the number of new patients seen in the reporting month. A new patient is a patient that is seen for the first time in this episode of care i.e includes re-referrals to the service. An appointment is considered to be face face contact with a patient and may be for assessment/treatment/service.
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Person Centred Care       Effective Care       Safe Care         ØBetter Health and Wellbeing       Use of Information       Workforce         ØUse of Resources       Governance, Leadership and Management
	KPI Target	Baseline to be determined 2015
	KPI Calculation	This is a count of the number of new patients seen in the reporting month.
6	Data Source Data Completeness Data Quality Issues	Patient records - Dietician- Dietetics Manager - LHO - CHO - BIU Incomplete
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected □Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom KPI will be <u>monitored</u> on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting timeframe in the NSP). □Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	<ul> <li>Indicate the period to which the data applies:</li> <li>☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>□ Monthly in arrears (June data reported in July)</li> <li>□ Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>□ Rolling 12 months (previous 12 month period)</li> <li>□ Other – give details:</li> </ul>
14	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional       ☑ CHO ☑ LHO Area       □ Hospital         □ County       □ Institution       □ Other – give details:
15	KPI is reported in which reports?	Indicate where the KPI will be reported for example: Performance Assurance Report (NSP) CompStat Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
Contact ( /Speciali	details for Data Manager st Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
National	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Prima	ry Care - Dietetics	
1	KPI title	Existing patients seen in the month
2	KPI Description	An existing patient is a patient who has already attended the service and is an open case. Each patient is only included once in the count for the reporting month. This includes individuals who attend individual appointments or group sessions.
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Person Centred Care       Effective Care       Safe Care         ØBetter Health and Wellbeing       Use of Information       Workforce         ØUse of Resources       Governance, Leadership and Management
4	KPI Target	Baseline to be determined 2015
5	KPI Calculation	This is a count of the number of existing patients seen in the month. Each patient is only included once in the count.
6	Data Source Data Completeness Data Quality Issues	Patient records - Dietician- Dietetics Manager - LHO - CHO - BIU Incomplete
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom KPI will be <u>monitored</u> on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting timeframe in the NSP). □Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	<ul> <li>Indicate the period to which the data applies:</li> <li>☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>❑ Monthly in arrears (June data reported in July)</li> <li>❑ Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>❑ Rolling 12 months (previous 12 month period)</li> <li>❑ Other – give details:</li> </ul>
14	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional       ☑ CHO ☑ LHO Area       □ Hospital         □ County       □ Institution       □ Other – give details:
15	KPI is reported in which reports?	Indicate where the KPI will be reported for example: ☑Performance Assurance Report (NSP) □CompStat ☑Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
Contact /Speciali	l details for Data Manager st Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Prima	ry Care - Dietetics	
	KDLCO	
	KPI title KPI Description	Longest waiting time for Dietetics services This is the wait time of the patient who waited longest (longest waiter) to be seen in the reporting month.
3	KPI Rationale Indicator Classification	The purpose of this metric is to monitor waiting lists and reduce wait times for patients.         Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Person Centred Care       Effective Care       Safe Care         ØBetter Health and Wellbeing       Use of Information       Workforce         Ø Use of Resources       Governance, Leadership and Management
4	KPI Target	Baseline to be determined 2015
5	KPI Calculation	This is the wait time of the patient who waited longest (longest waiter) to be seen in the reporting month witin each age band: 0- 4 years of age 5-17 years of age 18-64 years of age 65 years and over This is a numeric value to be counted in weeks from date of referral.
6	Data Source Data Completeness Data Quality Issues	Patient records - Dietician- Dietetics Manager - LHO - CHO - BIU Incomplete
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected □Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom KPI will be <u>monitored</u> on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting timeframe in the NSP). Daily Dweekly Monthly Duarterly Bi-annually Dother – give details:
13	KPI report period	Indicate the period to which the data applies: Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) Monthly in arrears (June data reported in July) Quarterly in arrears (quarter 1 data reported in quarter 2) Rolling 12 months (previous 12 month period) Other – give details:
	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional       ☑ CHO ☑ LHO Area       □ Hospital         □ County       □ Institution       □ Other – give details:
15	KPI is reported in which reports?	Indicate where the KPI will be reported for example: Performance Assurance Report (NSP) CompStat Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
Contact o /Specialis	details for Data Manager st Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
National	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

- Thirty	ry Care - Psychology	
1	KPI title	No of patients referrals
2	KPI Description	The number of referrals (by age band) received in the month that have been accepted. To include new and re-referrals (ie. previously discharged). Each referral should be date stamped on the day it is received and this is used as the referral date.
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Person Centred Care       Effective Care       Safe Care         ØBetter Health and Wellbeing       Use of Information       Workforce         Ø Use of Resources       Governance, Leadership and Management
4	KPI Target	New KPI 2015
5	KPI Calculation	This is a count of the number of referrals accepted in the reporting month
6	Data Source Data Completeness Data Quality Issues	Patient records - Psychology Manager - LHO - CHO - BIU New KPI 2015
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected □Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom KPI will be <u>monitored</u> on a (please indicate below) basis: Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and th CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting timeframe in the NSP). Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	<ul> <li>Indicate the period to which the data applies:</li> <li>☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>□ Monthly in arrears (June data reported in July)</li> <li>□ Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>□ Rolling 12 months (previous 12 month period)</li> <li>□ Other – give details:</li> </ul>
14	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional       ☑ CHO ☑ LHO Area       □ Hospital         □ County       □ Institution       □ Other – give details:
15	KPI is reported in which reports?	Indicate where the KPI will be reported for example: □Performance Assurance Report (NSP) □CompStat ☑Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
	l details for Data Manager ist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division

Prima	ry Care - Psychology	
1	KPI title	New Patients Seen in the Month
2	KPI Description	This is a count of the number of new patients seen in the reporting month. A new patient is a patient that is seen for the first time in this episode of care i.e includes re-referrals to the service. An appointment is considered to be face face contact with a patient and may be for assessment/treatment/service.
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Person Centred Care       Effective Care       Safe Care         ØBetter Health and Wellbeing       Use of Information       Workforce         Ø Use of Resources       Governance, Leadership and Management
4	KPI Target	Baseline to be determined 2015
5	KPI Calculation	This is a count of the number of new patients seen in the reporting month.
6	Data Source Data Completeness Data Quality Issues	Patient records - Psychology Manager - LHO - CHO - BIU To commence reporting in 2015
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom KPI will be <u>monitored</u> on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting timeframe in the NSP). □Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	<ul> <li>Indicate the period to which the data applies:</li> <li>☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>❑ Monthly in arrears (June data reported in July)</li> <li>❑ Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>❑ Rolling 12 months (previous 12 month period)</li> <li>❑ Other – give details:</li> </ul>
14	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional       ☑ CHO ☑ LHO Area       □ Hospital         □ County       □ Institution       □ Other – give details:
15	KPI is reported in which reports?	Indicate where the KPI will be reported for example: Performance Assurance Report (NSP) CompStat Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
Contact /Speciali	l details for Data Manager st Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
National	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Prima	ry Care - Psychology	r
1	KPI title	Existing patients seen in the month
2	KPI Description	An existing patient is a patient who has already attended the service and is an open case. Each patient is only included once in the count for the reporting month. This includes individuals who attend individual appointments or group sessions.
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Person Centred Care       Effective Care       Safe Care         ØBetter Health and Wellbeing       Use of Information       Workforce         ØUse of Resources       Governance, Leadership and Management
4	KPI Target	Baseline to be determined 2015
5	KPI Calculation	This is a count of the number of existing patients seen in the month. Each patient is only included once in the count.
6	Data Source Data Completeness Data Quality Issues	Patient records - Psychology Manager - LHO - CHO - BIU To commence reporting in 2015
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected □Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom KPI will be <u>monitored</u> on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting timeframe in the NSP). □Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	<ul> <li>Indicate the period to which the data applies:</li> <li>☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>❑ Monthly in arrears (June data reported in July)</li> <li>❑ Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>❑ Rolling 12 months (previous 12 month period)</li> <li>❑ Other – give details:</li> </ul>
14	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional       ☑ CHO ☑ LHO Area       □ Hospital         □ County       □ Institution       □ Other – give details:
15	KPI is reported in which reports?	Indicate where the KPI will be reported for example:
		Performance Assurance Report (NSP) CompStat Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
Contact /Speciali	details for Data Manager st Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Prima	ry Care - Psychology	
1	KPI title	Langaat waiting time for Developery convision
	KPI Description	Longest waiting time for Psychology services This is the wait time of the patient who waited longest (longest waiter) to be seen in the reporting month.
3	KPI Rationale Indicator Classification	The purpose of this metric is to monitor waiting lists and reduce wait times for patients.         Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Person Centred Care       Effective Care       Safe Care         ØBetter Health and Wellbeing       Use of Information       Workforce         Ø Use of Resources       Governance, Leadership and Management
4	KPI Target	Baseline to be determined 2015
5	KPI Calculation	This is the wait time of the patient who waited longest (longest waiter) to be seen in the reporting month witin each age band: 0- 4 years of age 5-17 years of age 18-64 years of age 65 years and over This is a numeric value to be counted in weeks from date of referral.
6	Data Source Data Completeness Data Quality Issues	Patient records - Psychology Manager - LHO - CHO - BIU To commence reporting in 2015
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected □Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	Not applicable
11	KPI Monitoring	Indicate how often the KPI will be monitored and by whom KPI will be <u>monitored</u> on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Indicate how often the KPI will be reported (at a National level this will align with the agreed reporting timeframe in the NSP). Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	Indicate the period to which the data applies: ☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □ Monthly in arrears (June data reported in July) □ Quarterly in arrears (quarter 1 data reported in quarter 2) □ Rolling 12 months (previous 12 month period) □ Other – give details:
14	KPI Reporting Aggregation	Indicate the level of aggregation – this refers to the combination of results to provide a broader picture of performance for example over a geographical location.         ☑ National       □ Regional       ☑ CHO ☑ LHO Area       □ Hospital         □ County       □ Institution       □ Other – give details:
15	KPI is reported in which reports?	Indicate where the KPI will be reported for example: Performance Assurance Report (NSP) CompStat Other – give details: Operational Plan
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
17	Additional Information	
Contact ( /Speciali	l details for Data Manager st Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division

Prir	nary Care - Public I	Health Nursing
1	KPI Title	No of patients referrals
	KPI Description	The number of referrals (by age band) received in the month that have been admitted to caseload. To include new and re-referrals (ie. previously discharged). Each referral should be date stamped on the day it is received and this is used as the referral date.Categories covered: 65 years and over
		18 - 64 years 5 - 17 years
		Patients with a disability (physical/sensory/intellectual) 18 - 64 years Patients with a disability (physical/sensory/intellectual) 5 - 17 years
		Clinical nursing activity for sick children 0 - 4 years (This does not include children seen under the core child health screening and surveillance programme)
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to demand. Review of the throughput also facilitates recognition of emerging trends and allows for a management response to same.
	Indicator Classification (National Standards for	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).
	Safer Better Healthcare)	Person Centred Care     DEffective Care
		Safe Care□       Better Health and Wellbeing □       Use of Information□         Workforce□       Use of Resources□       Governance, Leadership and Management □
	KPI Target	New KPI 2015
5	KPI Calculation	This is a count of the number of referrals accepted in the reporting month.
6	Data Source	PHN Nurses - DOPHN - CHO - BIU
	Data Completeness	
	Data Quality Issues	First year of data collection
7	Data Collection Frequency	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details: This data is reported monthly in arrears
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis: □Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually Other – give details: Please indicate who is responsible for monitoring this KPI: Please indicate who is responsible at a local level for monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	□Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) - reported in compstat monthly ☑Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	□National □Regional ☑ LHO Area □Hospital □ County □ Institution □Other – give details:
15	KPI is reported in which reports ?	☑ Corporate Plan Report ☑Performance Report (NSP/CBP) ☑CompStat ☑Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
	Additional Information	
Conta	act details for Data Iger / Specialist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
	nal Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

1	KPI Title	New Patients Seen in the Month
2	KPI Description	This is a count of the number of new patients seen in the reporting month. A new patient is a patient that is seen f the first time in this episode of care i.e includes re-referrals to the service. An appointment is considered to be face
		face contact with a patient and may be for assessment/treatment/service.Categories covered:
		65 years and over
		18 - 64 years
		5 - 17 years
		Patients with a disability (physical/sensory/intellectual) 18 - 64 years
		Patients with a disability (physical/sensory/intellectual) 5 - 17 years
		Clinical nursing activity for sick children 0 - 4 years (This does not include children seen under the core child health
		screening and surveillance programme)
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to demand.
		Review of the throughput also facilitates recognition of emerging trends and allows for a management response to
		same.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases
	(National Standards for	you may need to choose two).
	Safer Better Healthcare)	Person Centred Care
		Safe Care
		Workforce□ Use of Resources□ Governance, Leadership and Management □
4	KPI Target	New KPI 2015
5	KPI Calculation	This is a count of the number of new patients seen in the reporting month.
6	Data Source	PHN Nurses - DOPHN - CHO - BIU
	Data Completeness	
	Data Quality Issues	First year of data collection
7	Data Collection	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details: This date
	Frequency	is reported monthly in arrears
8	Tracer Conditions	As per HSE eligibility guidelines
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel numbers, eligibility details etc.
10	International Comparison	
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		Daily DWeekly Monthly Quarterly DBi-annually Annually Other – give details:
		Please indicate who is responsible for monitoring this KPI: Please indicate who is responsible at a local level for
		monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary
		Care Division Operational Team and the CHO/LHO
12	KPI Reporting Frequency	Deile Diversity <b>Zivert</b> ale <b>D</b> ouestade DDiscovelle DAssually DOther site datailer
12	KPI report period	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details: □Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of
13	KPI report period	
		activity) - reported in compstat monthly
		Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
	KDI Damartina	Rolling 12 months (previous 12 month period)
14	KPI Reporting	□National □Regional ☑ LHO Area □Hospital
15	Aggregation	County Institution Other – give details:
15	KPI is reported in which reports ?	☑ Corporate Plan Report ☑Performance Report (NSP/CBP) ☑CompStat ☑Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/
	Additional Information	<u>Intp://www.nse.ie/eng/services/Fubilications/corporate/periormanceassurancereports/</u>
	act details for Data	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
	iger / Specialist Lead	Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
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	KPI Title	Existing patients seen in the month		
2	PI Description An existing patient is a patient who is currently in receipt of the PHN service from a PHN/RGN and who receives			
		direct contact (face to face) service for an existing episode of care in the reporting month. Each patient is only		
		included once in the count for the reporting month. This does not include new patients seen. Categories covered:		
		65 years and over		
		18 - 64 years		
		5 - 17 years		
		Patients with a disability (physical/sensory/intellectual) 18 - 64 years		
		Patients with a disability (physical/sensory/intellectual) 5 - 17 years		
		Clinical nursing activity for sick children 0 - 4 years (This does not include children seen under the core child health		
		screening and surveillance programme)		
3	KPI Rationale	This KPI allows for planning and managment in relation to staffing and resource allocation in relation to demand.		
		Review of the throughput also facilitates recognition of emerging trends and allows for a management response to		
		same.		
ŀ	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases		
	(National Standards for	you may need to choose two).		
	Safer Better Healthcare)	Person Centred Care		
		Safe Care□ Better Health and Wellbeing □ Use of Information□		
		Workforce□ Use of Resources□ Governance, Leadership and Management □		
4	KPI Target	New KPI 2015		
5	KPI Calculation	This is a count of the number of existing patients seen in the month. Each patient is only included once in the		
		count.		
6	Data Source	PHN Nurses - DOPHN - CHO - BIU		
	Data Completeness			
	Data Quality Issues	First year of data collection		
	Data Collection	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details: This data		
	Frequency	is reported monthly in arrears		
8	Tracer Conditions	As per HSE eligibility guidelines		
9	Minimum Data Set	Referrals forms include details of basic demographic information (Name, address, DOB, next of kin, contact tel		
		numbers, eligibility details etc.		
10	International Comparison			
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:		
		□Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually Other – give details:		
		Please indicate who is responsible for monitoring this KPI: Please indicate who is responsible at a local level for		
		monitoring this KPI: Service Manager. 'KPI's are monitored and reviewed through meetings between the Primary		
		Care Division Operational Team and the CHO/LHO		
12	KPI Reporting Frequency			
		□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:		
13	KPI report period	Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of		
		activity) - reported in compstat monthly		
		Monthly in arrears (June data reported in July)		
		Quarterly in arrears (quarter 1 data reported in quarter 2)		
		□Rolling 12 months (previous 12 month period)		
14	KPI Reporting			
		□National □Regional ☑ LHO Area □Hospital		
	Aggregation	□ County □ Institution □ Other – give details:		
	KPI is reported in which	☑ Corporate Plan Report ☑Performance Report (NSP/CBP) ☑CompStat ☑Other – give details:		
	reports ?			
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/performanceassurancereports/		
	Additional Information			
	ect details for Data	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657		
	ger / Specialist Lead	Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division		
	Ser , epoclanot Louid	speciality Load. Shar marphy, rived or rianing, rat Samo, rived or opolations - rimary oute Division		

Тс	obacco Control	
<u>1</u> 2	KPI Title KPI Description	% of existing health centres to be tobacco free HSE Tobacco Control Framework (TCF) commits to introducing a tobacco free policy in all HSE campuses by 2015. The policy covers hospital, admin sites and primary care sites. A phased roll out of the policy is planned. All new primary care centres are to open tobacco free. This policy will apply to all staff, patients/service users, visitors, contractors and other persons on teh campus for any reason. Smoking will not be permitted in any part of the grounds, including entrances, car parks, roads, bus stops and other areas as stated in teh Corporate Policy adopted in 2012.
3	KPI Rationale	Smoking is the biggest single cause of preventable premature death, claimign some 5,500 deaths in Ireland every year. There is a growing recognition throughout the developed world that allowing smoking on healthcare campuses significantly undermines the health promotion message of healthcare organisations. The HSE's Tobacco Free Campus Policy will help change social norms around smoking. It will lead to better health outcomes for patients by treating tobacco addiction as a care issue. Progress is monitored quarterly by primary care.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         ☑Person Centred Care       ☑ Effective Care         ☑Better Health and Wellbeing
4	KPI Target 2015	National - 100%
5	KPI Calculation	Count
6	Data Source	via Primary Care Specialists, to National Primary Care Divison Officeto BIU
	Data Completeness	Data is received from all areas nationally - 100% complete.
-	Data Quality Issues	KPI definitions agreed with Health and Wellbeing - Tobacco Control Implementation Group.
7	Data Collection Frequency	Daily DWeekly Monthly Quarterly Di-annually Annually
8	Tracer Conditions	All new Primary Care Centres opening in calander year.
9	Minimum Data Set	No
	International Comparison	No
11	KPI Monitoring	□Daily □Weekly □Monthly ☑Quarterly □Bi-annually □Annually KPI is monitored by: Primary Care Division
12	KPI Reporting Frequency	□Daily □Weekly □Monthly ☑Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	□Current □Current □Quarterly Current (e.g. data reported in each qtr up to and including the last day of that qtr) □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month
14	KPI Reporting Aggregation	□ National □ Regional □ Hospital Group □ Hospital ☑ CHO □ ISA □ LHO □ County □ Institution □ Other – give details:
15	KPI is reported in which reports?	Performance Assurance Report (NSP/CBP) CompStat Other – give details:
	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
	Additional Information	
	ntact details for Data Manager /	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
	ecialist Lead	Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care
Nat	tional Lead and Division	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division

Тс	bacco Control	
	KDI THE	
1 2	KPI Title KPI Description	% of all new primary care centres to open tobacco free HSE Tobacco Control Framework (TCF) commits to introducing a tobacco free policy in all HSE campuses by 2015. The policy covers hospital, admin sites and primary care sites. A phased roll out of the policy is planned. All new primary care centres are to open tobacco free. This policy will apply to all staff, patients/service users, visitors, contractors and other persons on teh campus for any reason. Smoking will not be permitted in any part of the grounds, including entrances, car parks, roads, bus stops and other areas as stated in teh Corporate Policy adopted in 2012.
3	KPI Rationale	Smoking is the biggest single cause of preventable premature death, claimign some 5,500 deaths in Ireland every year. There is a growing recognition throughout the developed world that allowing smoking on healthcare campuses significantly undermines the health promotion message of healthcare organisations. The HSE's Tobacco Free Campus Policy will help change social norms around smoking. It will lead to better health outcomes for patients by treating tobacco addiction as a care issue. Progress is monitored quarterly by primary care.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         ☑Person Centred Care       ☑ Effective Care       □Safe Care         ☑Better Health and Wellbeing
4	KPI Target 2015	National - 100%
5	KPI Calculation	Count
6	Data Source	via Primary Care Specialists, to National Primary Care Divison Office to BIU
	Data Completeness	Data is received from all areas nationally - 100% complete.
	Data Quality Issues	KPI definitions agreed with Health and Wellbeing - Tobacco Control Implementation Group.
7	Data Collection Frequency	□Daily □Weekly □Monthly ☑Quarterly □Bi-annually □Annually
8	Tracer Conditions	Existing Primary Care Health Centres Centres to go/to be tobacco free in calander year.
9	Minimum Data Set	No
	International Comparison	No
11	KPI Monitoring	□Daily □Weekly □Monthly ☑Quarterly □Bi-annually □Annually KPI is monitored by: Primary Care Division
12	KPI Reporting Frequency	□Daily □Weekly □Monthly ☑Quarterly □Bi-annually □Annually □Other – give details:
	KPI report period	□Current ☑Quarterly Current (e.g. data reported in each qtr up to and including the last day of that qtr) □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month
	KPI Reporting Aggregation	□ National □ Regional □ Hospital Group □ Hospital ☑ CHO □ ISA □ LHO □ County □ Institution □ Other – give details:
	KPI is reported in which reports?	☑Performance Assurance Report (NSP) □CompStat □Other – give details:
	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	
	ntact details for Data Manager ecialist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
	tional Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Ort	hodontics - Active Treatme	
1	KPI Title	Number of Patients receiving active treatment at the end of the reporting period
2	KPI Description	Active Treatment: Any patient in treatment with an Orthodontist who has a comprehensive treatment plan with fixed functional or removal appliance in situ. It also includes patients who are in retention and excludes patients receiving interceptive treatment. Count at the end of each quarter, i.e. last day of March, June, September and December.
3	KPI Rationale	To monitor the number of eligibile patients receiving orthodontic treatment in the reporting month.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Image:
4	KPI Target 2015	National 21,050
5	KPI Calculation	Count the number of patients who are in the process of receiving orthodontic treatment at the end of the reporting
6	Data Source	Data is submitted by the Orthodontic Services (in the former Health Board areas) to the National Business Intelligence Unit. The National BIU will liaise with the National Oral Health Lead for validation purposes.
	Data Completeness	Complete
	Data Quality Issues	KPI definitions have also been further defined to ensure data integrity nationally. Work is ongoing on new IT solution to standardise data management.
7	Data Collection Frequency	Daily DWeekly Monthly Quarterly Bi-annually Annually
8	Tracer Conditions	All children under 16 years of age are eligible for dental care. To receive orthodontic treatment a child must satisfy the clinical guidelines for orthodontic care and be referred for treatment
9	Minimum Data Set	Referral form from primary care dental service containing demographic and clinical details.
10	International Comparison	No
11	KPI Monitoring	Daily DWeekly Monthly Quarterly DBi-annually Annually KPI is monitored by: Consultant Orthodontist/Orthodontic Manager
12	KPI Reporting Frequency	□Daily □Weekly □Monthly ☑Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	□Current ☑Quarterly Current (e.g. data reported in each qtr up to and including the last day of that qtr) □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) □Other - give details:
14	KPI Reporting Aggregation	<ul> <li>☑ National</li> <li>☑ Regional</li> <li>LHO Area</li> <li>□ Hospital</li> <li>□ County</li> <li>□ Institution</li> <li>☑ Other – give details: former Health Board Area</li> </ul>
15	KPI is reported in which reports?	☑Performance Assurance Report (NSP) □CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	
	tact details for Data Manager / cialist Lead	Claire Sheehy, Information Analyst, Non Acute BIU. Tel 01 6352657.claire.sheehy3@hse.ie Dympna Kavanagh, National Oral Health Office, dympna.kavanagh@hse.ie, tel: 061 461302
	onal Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Or	hodontics - Reduce Asses	sment Waiting Times
1	KPI Title	% on waiting list for assessment less than or equal to 12 months
2	KPI Description	This the number of patients waiting for assessment following referral. Wait time is from the date of referral date to date of assessment. i) no. of patients waiting 1-6 months ii)no. of patients waiting 7-12 months iii)no. of patients waiting 13-24 months
		iv)no. of patients waiting over 2 years
3	KPI Rationale	To reduce the length of time patients are waiting for an assessment following referral
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         ☑Person Centred Care       ☑ Effective Care         □Better Health and Wellbeing       □Use of Information         □Use of Resources       □Governance, Leadership and Management
4	KPI Target 2015	National 100% on waiting list ≤ 12 months
5	KPI Calculation	<u>The number of patients on the assessment waiting list &lt;= 12 months</u> x 100 Total number of patients on the assessment waiting list
6	Data Source	Data is submitted by the Orthodontic Services (in the former Health Board areas) to the National Business Intelligence Unit. The National BIU will liaise with the National Oral Health Lead for validation purposes.
	Data Completeness	Complete
	Data Quality Issues	KPI definitions have also been further defined to ensure data integrity nationally. Work is ongoing on new IT solution to standardise data management.
7	Data Collection Frequency	Daily Dweekly Monthly Quarterly Bi-annually Annually
8	Tracer Conditions	All children under 16 years of age are eligible for dental care. To receive orthodontic treatment a child must satisfy the clinical guidelines for orthodontic care and be referred for treatment
9	Minimum Data Set	Referral form from primary care dental service containing demographic and clinical details.
10	International Comparison	No
11	KPI Monitoring	Daily DWeekly Monthly Quarterly DBi-annually DAnnually KPI is monitored by: Consultant Orthodontist/Orthodontic Manager
12	KPI Reporting Frequency	□Daily □Weekly □Monthly ☑Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	Current Quarterly Current (e.g. data reported in each qtr up to and including the last day of that qtr) Monthly in arrears (June data reported in July) Quarterly in arrears (quarter 1 data reported in quarter 2) Rolling 12 months (previous 12 month period) Other - give details:
14	KPI Reporting Aggregation	☑ National       ☑ Regional       LHO Area       □ Hospital         □ County       □ Institution       ☑ Other – give details: former Health Board Area
15	KPI is reported in which reports?	☑Performance Assurance Report (NSP) ☑CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	
	tact details for Data Manager / cialist Lead	Claire Sheehy, Information Analyst, Non Acute BIU. Tel 01 6352657.claire.sheehy3@hse.ie Dympna Kavanagh, National Oral Health Office, dympna.kavanagh@hse.ie, tel: 061 461302
Nati	onal Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Dri	thodontics - Percentage or	Treatment Waiting List
	KPI Title	Percentage of patients on the treatment waiting list < 2 years < 4 years (grade 4 and 5)
2	KPI Description	Waiting times for patients on the Orthodontic Treatment - Grade 4 and Grade 5 - waiting lists. This is the number of
		patients waiting for treatment following assessment within the following wait bands. i) no. of patients within 1-6 months ii) no. of patients within 7-12 months
		iii) no. of patients within 13-24 months vi) no. of patients over 4 years
		<ul> <li>v) no. of patients within 2 - 3 years</li> <li>Grade 4 patients have severe degrees of irregularity that require treatment for health reasons, traumatic bites or functional problems. Patients waiting for growth to be completed are included.</li> <li>Grade 5 patients have very severe dental health problems, e.g. cleft lip &amp; palate, upper front teeth that protrude more</li> </ul>
		than 9mm, teeth cannot come into the mouth because of overcrowding, additional incisors or canines or any other cause. Patients waiting for growth to be completed are included.
	KPI Rationale	To monitor the waiting times for patients on the Orthodontic Treatment - Grade 4 and Grade 5 - waiting lists
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         ☑ Person Centred Care       □Effective Care         □Better Health and Wellbeing       □Use of Information
		Use of Resources Governance, Leadership and Management
	KPI Target 2015	% on treatment waiting list < 2 years - 75% % on treatment waiting list < 4 years (Grade 4 and 5) - 95%
	KPI Calculation	Count the number of patients within each wait band waiting to commence treatment following assessment (Wait time count begins from assessment date) Data in Orthodontic Services (in the former Health Board areas) in each HSE region will be collated to provide a Regional View. In order to get the yearly outturn the 4th Quarter is taken. This is Point in Time information.
	Data Source	Data is submitted by the Orthodontic Services (in the former Health Board areas) to the National Business Intelligence Unit. The National BIU will liaise with the National Oral Health Lead for validation purposes.
	Data Completeness	Complete
	Data Quality Issues	KPI definitions have also been further defined to ensure data integrity nationally. Work is ongoing on new IT solution standardise data management.
	Data Collection Frequency	Daily Dweekly Monthly Quarterly Di-annually Annually
	Tracer Conditions	All children under 16 years of age are eligible for dental care. To receive orthodontic treatment a child must satisfy th clinical guidelines for orthodontic care and be referred for treatment
	Minimum Data Set	Referral form from primary care dental service containing demographic and clinical details.
0	International Comparison	
1	KPI Monitoring	□Daily □Weekly □Monthly ☑Quarterly □Bi-annually □Annually KPI is monitored by: Consultant Orthodontist/Orthodontic Manager
2	KPI Reporting Frequency	□Daily □Weekly □Monthly ☑Quarterly □Bi-annually □Annually □Other – give details:
3	KPI report period	□Current ☑Quarterly Current (e.g. data reported in each qtr up to and including the last day of that qtr) □Monthly in arrears (June data reported in July)
		□Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) □Other - give details:
4	KPI Reporting Aggregation	<ul> <li>☑ National</li> <li>☑ Regional</li> <li>LHO Area</li> <li>□ Hospital</li> <li>□ County</li> <li>□ Institution</li> <li>☑ Other – give details: former Health Board Area</li> </ul>
5	KPI is reported in which reports?	☑Performance Assurance Report (NSP) □CompStat □Other – give details:
6	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
7	Additional Information	Olaire Chashu lafamation Asshed New Asute DUL Tel 04 0050057 shine shack 200k as is
	tact details for Data Manager / cialist Lead	Claire Sheehy, Information Analyst, Non Acute BIU. Tel 01 6352657.claire.sheehy3@hse.ie Dympna Kavanagh, National Oral Health Office, dympna.kavanagh@hse.ie, tel: 061 461302

	KPI Title	Number of patients on the assessment waiting list at the end of the reporting period
2	KPI Description	Total number of patients who are awaiting assessment for eligibility and categorisation of their orthodontic treatment
		requirements at the end of quarter (Grades 4 & 5).
		Grade 4 patients have severe degrees of irregularity that require treatment for health reasons, traumatic bites or
		functional problems.
		Grade 5 patients have very severe dental health problems, e.g. cleft lip & palate, upper front teeth that protrude more than 9mm, teeth cannot come into the mouth because of overcrowding, additional incisors or canines or any other
		cause. Count at the end of each quarter, i.e. last day of March, June, September and December.
3	KPI Rationale	To monitor the number of patients on the Orthodontic Assessment waiting list.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you
		may need to choose two).
		☑ Person Centred Care       ☑ Effective Care       □Safe Care         □Better Health and Wellbeing       □Use of Information       □Workforce
	KPI Target 2015	National - 6.165
-	KPI Calculation	Count of the number of patients on the Orthodontic Assessment waiting lists in each Orthodontic Service at the end of
·		each quarter. Data in Orthodontic Services (in the former Health Board areas) in each HSE region will be collated to
		provide a Regional View. In order to get the yearly outturn the 4th Quarter is taken. This is Point in Time data.
ô	Data Source	Data is submitted by the Orthodontic Services in former health board areas and regionally from DNE to the National
, 		Business Information Unit, IPPB. The national data analyst BIU quality assures the validated data with the data
		providers and links with the National Oral Health Lead and Directorate.
	Data Completeness	Complete
	Data Quality Issues	KPI definitions have also been further defined to ensure data integrity nationally. Work is ongoing on new IT solution t
	Data Quality Issues	standardise data management.
,	Data Collection Frequency	Daily DWeekly Monthly Quarterly Bi-annually Annually
3	Tracer Conditions	All children under 16 years of age are eligible for dental care. To receive orthodontic treatment a child must satisfy the
		clinical guidelines for orthodontic care and be referred for treatment
)	Minimum Data Set	Referral form from primary care dental service containing demographic and clinical details.
0	International Comparison	No
1	KPI Monitoring	Daily Dweekly Monthly Quarterly Di-annually Annually
		KPI is monitored by: Consultant Orthodontist/Orthodontic Manager
2	KPI Reporting Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually
		□Other – give details:
3	KPI report period	
		Quarterly Current (e.g. data reported in each qtr up to and including the last day of that qtr)
		□Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		Control of the second
		Other - give details:
4	KPI Reporting Aggregation	☑ National ☑ Regional LHO Area □Hospital
		County Institution Other – give details: former Health Board Area
15	KPI is reported in which reports?	ØPerformance Assurance Report (NSP) □CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html
7	Additional Information	
Data	Manager / Specialist Lead	Claire Sheehy, Information Analyst, Non Acute BIU. Tel 01 6352657.claire.sheehy3@hse.ie Dympna Kavanagh, National Oral Health Office, dympna.kavanagh@hse.ie, tel: 061 461302
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1	KPI Title	Number of patients on the treatment waiting list - Grade 4 - at the end of the reporting period
2	KPI Description	Number of patients on the treatment waiting list - Grade 4 - at the end of the reporting period. Patients waiting for growth to be completed are excluded. The Modified Index of Treatment Need is used by the Orthodontic Services to establish cases that are eligibile to receive treatment by the HSE Orthodontic Services. <b>Grade 4</b> patients have severe degrees of irregularity that require treatment for health reasons, traumatic bites or functional problems.
3	KPI Rationale	To monitor the number of patients on the treatment waiting list - Grade 4
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         ☑ Person Centred Care       □Effective Care         □ Better Health and Wellbeing       □Use of Information       □Workforce         □ Use of Resources       □ Governance, Leadership and Management
4	KPI Target 2015	National - 9,444
5	KPI Calculation	Count of the number of patients on the Orthodontic Treatment waiting list - Grade 4 - in each Orthodontic Service. Data in Orthodontic Services (in the former Health Board areas) in each HSE region will be collated to provide a Regional View. In order to get the yearly outturn the 4th Quarter is taken. This is Point in Time.
6	Data Source	Data is submitted by the Orthodontic Services (in the former Health Board areas) to the National Business Intelligence Unit. The National BIU will liaise with the National Oral Health Lead for validation purposes.
	Data Completeness	Complete
	Data Quality Issues	KPI definitions have also been further defined to ensure data integrity nationally. Work is ongoing on new IT solution to standardise data management.
7	Data Collection Frequency	□Daily □Weekly □Monthly ☑Quarterly □Bi-annually □Annually
8	Tracer Conditions	All children under 16 years of age are eligible for dental care. To receive orthodontic treatment a child must satisfy the clinical guidelines for orthodontic care and be referred for treatment
9	Minimum Data Set	Referral form from primary care dental service containing demographic and clinical details.
10	International Comparison	No
11	KPI Monitoring	Daily Dweekly Monthly Quarterly DBi-annually Annually KPI is monitored by: Consultant Orthodontist/Orthodontic Manager
12	KPI Reporting Frequency	□Daily □Weekly □Monthly ☑Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	Current Quarterly Current (e.g. data reported in each qtr up to and including the last day of that qtr) Monthly in arrears (June data reported in July) Quarterly in arrears (quarter 1 data reported in quarter 2) Rolling 12 months (previous 12 month period) Other - give details:
14	KPI Reporting Aggregation	<ul> <li>☑ National</li> <li>☑ Regional</li> <li>LHO Area</li> <li>□ Hospital</li> <li>□ County</li> <li>□ Institution</li> <li>☑ Other – give details: former Health Board Area</li> </ul>
15	KPI is reported in which reports?	☑Performance Assurance Report (NSP) □CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	
	tact details for Data Manager / sialist Lead	Claire Sheehy, Information Analyst, Non Acute BIU. Tel 01 6352657.claire.sheehy3@hse.ie Dympna Kavanagh, National Oral Health Office, dympna.kavanagh@hse.ie, tel: 061 461302

2	KPI Title KPI Description	Number of patients on the treatment waiting list - <b>Grade 5</b> - at the end of the reporting period Number of patients on the treatment waiting list - Grade 5 - at the end of the reporting period.
2	KPI Description	Number of notionts on the treatment waiting list. Crade E at the and of the reporting paried
		The Modified Index of Treatment Need is used by the Orthodontic Services to establish cases that are eligibile to receive treatment by the HSE Orthodontic Services. <b>Grade 5</b> patients have very severe dental health problems, e.g. cleft lip & palate (DML patients attend St James's Hospital and are not included in the returns), upper front teeth that protrude more than 9mm, teeth cannot come into the mouth because of overcrowding, additional incisors or canines or any other cause. Patients waiting for growth to be completed are included.
3	KPI Rationale	To monitor the number of patients on the treatment waiting list - Grade 5
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Image: Person Centred Care       Image: Person Centred Care         Image: Person Centred Care       Image: Person Centred Care
1	KPI Target 2015	National - 7,562
5	KPI Calculation	Count of the number of patients on the Orthodontic Treatment waiting lists - Grade 5 - in each Orthodontic Service. Data in Orthodontic Services (in the former Health Board areas) in each HSE region will be collated to provide a Regional View. In order to get the yearly outturn the 4th Quarter is taken. This is Point in Time data.
6	Data Source	Data is submitted by the Orthodontic Services (in the former Health Board areas) to the National Business Intelligence Unit. The National BIU will liaise with the National Oral Health Lead for validation purposes.
	Data Completeness	Complete
	Data Quality Issues	KPI definitions have also been further defined to ensure data integrity nationally. Work is ongoing on new IT solution to standardise data management.
7	Data Collection Frequency	□Daily □Weekly □Monthly ØQuarterly □Bi-annually □Annually
}	Tracer Conditions	All children under 16 years of age are eligible for dental care. To receive orthodontic treatment a child must satisfy the clinical guidelines for orthodontic care and be referred for treatment
)	Minimum Data Set	Referral form from primary care dental service containing demographic and clinical details.
	International Comparison	No
11	KPI Monitoring	Daily      Weekly      Monthly      Quarterly      Bi-annually      Annually      KPI is monitored by: Consultant Orthodontist/Orthodontic Manager
2	KPI Reporting Frequency	□Daily □Weekly □Monthly ☑Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	□Current ☑Quarterly Current (e.g. data reported in each qtr up to and including the last day of that qtr) □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) □Other - give details:
4	KPI Reporting Aggregation	<ul> <li>☑ National</li> <li>☑ Regional</li> <li>LHO Area</li> <li>□ Hospital</li> <li>□ County</li> <li>□ Institution</li> <li>☑ Other – give details: former Health Board Area</li> </ul>
15	KPI is reported in which reports?	☑Performance Assurance Report (NSP) □CompStat □Other – give details:
6	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
	Additional Information	
	act details for Data Manager / ialist Lead	Claire Sheehy, Information Analyst, Non Acute BIU. Tel 01 6352657.claire.sheehy3@hse.ie Dympna Kavanagh, National Oral Health Office, dympna.kavanagh@hse.ie, tel: 061 461302

1	KPI Title	Reduce the proportion of patients on the treatment waiting list longer than 4 years (Grade 4 and 5)
2	KPI Description	To measure the proportion of patients waiting longer than 4 years for treatment
3	KPI Rationale	To monitor the number of patients on the treatment waiting list and reduce the number waiting longer than four years
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         ☑Person Centred Care       □Effective Care         □Better Health and Wellbeing       □Use of Information         □Use of Resources       □Governance, Leadership and Management
4	KPI Target 2015	<5% of patients waiting over 4 years
5	KPI Calculation	No. of patients waiting longer than four years (Grade 4 and 5) x 100 Total number of patients waiting (Grade 4 and 5)
6	Data Source	Data is submitted by the Orthodontic Services (in the former Health Board areas) to the National Business Intelligence Unit. The National BIU will liaise with the National Oral Health Lead for validation purposes.
	Data Completeness	Complete
	Data Quality Issues	KPI definitions have also been further defined to ensure data integrity nationally. Work is ongoing on new IT solution to standardise data management.
7	Data Collection Frequency	Daily DWeekly Monthly Quarterly Bi-annually Annually
8	Tracer Conditions	All children under 16 years of age are eligible for dental care. To receive orthodontic treatment a child must satisfy the clinical guidelines for orthodontic care and be referred for treatment
9	Minimum Data Set	Referral form from primary care dental service containing demographic and clinical details.
10	International Comparison	No
11	KPI Monitoring	Daily Weekly Monthly Quarterly Bi-annually Annually KPI is monitored by: Consultant Orthodontist/Orthodontic Manager
12	KPI Reporting Frequency	□Daily □Weekly □Monthly ☑Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	Current Quarterly Current (e.g. data reported in each qtr up to and including the last day of that qtr) Monthly in arrears (June data reported in July) Quarterly in arrears (quarter 1 data reported in quarter 2) Rolling 12 months (previous 12 month period) Other - give details:
14	KPI Reporting Aggregation	<ul> <li>☑ National</li> <li>☑ Regional</li> <li>LHO Area</li> <li>□ Hospital</li> <li>□ County</li> <li>□ Institution</li> <li>☑ Other – give details: former Health Board Area</li> </ul>
15	KPI is reported in which reports?	ØPerformance Assurance Report (NSP) ØCompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	
	tact details for Data Manager /	Claire Sheehy, Information Analyst, Non Acute BIU. Tel 01 6352657.claire.sheehy3@hse.ie
Spe	cialist Lead	Dympna Kavanagh, National Oral Health Office, dympna.kavanagh@hse.ie, tel: 061 461302
	onal Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

1	KPI title	Number of new patients attending for Scheduled Assessment
2	KPI Description	A 'New Patient' is any patient who is being seen for the first time in any particular course of treatment and therefore do not have an existing treatment plan. 'Course of treatment' in this instance may refer to an examination only and does not imply that any active treatment is required. It should be noted that where any existing course of treatment exceeds 12 months in length it must be considered to have expired/been completed and the patient should be (re)assessed as "new patient". A 'Scheduled Assessment' is any assessment or examination of a patient which has been organised in a planned way such as for children in targeted school classes or patients accessed in a planned manner through any special needs
		centre/unit etc. In essence, any assessment which is not unscheduled falls into this category.
3	KPI Rationale	To monitor the number of new patients accessing the dental service in the reporting period as a proportion of those elicible.
	Indicator Classification	Please tick Indicator Classification this indicator applies to:         Preson Centred Care       Effective Care         Better Health and Wellbeing       Use of Information         Use of Resources       Governance, Leadership and Management
4	KPI Target	The target will relate only to children in the three 'target classes', including home-schooled, and will be equal to 100% an appropriate single year of age in each case as per the 2011 census.
5	KPI Calculation	The number of patients assessed will be returned separately for children and adults with the cut-off point being their 16th birthday. Children will be further sub-divided according to the age group/targeted school class to which they belor as follows- 6-8 years of age / 1st or 2nd Class, 9-10 years of age / 3rd or 4th Class, 11-13 years of age / 5th or 6th Class, Any other patient less than 16 years of age. Classes should be chosen such that in general the children could be expected to be aged 11-13, 9-10, and 6-8 years or age. The term 'assessment' should be considered as encompassing any screening, inspection or examination with the person being counted and returned once even if the service arrangements include a two (or more)-stage process such as screening or inspection in school followed by an examination in the dental surgery.
6	Data Source Data Completeness Data Quality Issues	Data is submitted by each Service Area to the National Business Intelligence Unit. The BIU will liaise with the National Oral Health Lead for validation purposes. Data to be received from all areas nationally - Data incomplete
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected: □Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	All children under 16 years of age and adult medical-card holders are eligible for dental care. In general the only adult who attend HSE dental clinics will have special needs.
9	Minimum Data Set	Demographic and clinical details are captured electronically or manually
10	International Comparison	
11	KPI Monitoring	KPI will be <u>monitored</u> : □Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Principal Dental Surgeon
12	KPI Reporting Frequency	Indicate how often the KPI will be reported: Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	Indicate the period to which the data applies Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) Autorthly in arrears (June data reported in July) Quarterly in arrears (quarter 1 data reported in quarter 2) Rolling 12 months (previous 12 month period) Other – give details:
14	KPI Reporting Aggregation	Indicate the level of aggregation – for example over a geographical location:         □ National       □ Regional       □Hospital Group       □ Hospital       ☑ CHO       □ ISA       ☑ LHO         □ County       □ Institution       □ Other – give details:
15	KPI is reported in which reports?	Indicate where the KPI will be reported: Performance Assurance Report (NSP/CBP) CompStat Other – give details:
16	Web link to data	
17	Additional Information	
ontact	details for Data Manager ist Lead	Claire Sheehy, Information Analyst, Non Acute BIU. Tel 01 6352657.claire.sheehy3@hse.ie Dympna Kavanagh, National Oral Health Office, dympna.kavanagh@hse.ie, tel: 061 461302

		UNScheduled Assessment
1	KPI title	Number of new patients attending for UNscheduled Assessment
2	KPI Description	A 'New Patient' is any patient who is being seen for the first time in any particular course of treatment and therefore doe
3	KPI Rationale	To improve the underlying health of the population. A low proportion of unscheduled assessments accessing the service
		is an indicator of better underlying health.
	Indicator Classification	Please tick Indicator Classification this indicator applies to:
		Person Centred Care Effective Care Safe Care
		Better Health and Wellbeing Use of Information Workforce
		Use of Resources Governance, Leadership and Management
4	KPI Target	< 20% of the number seen for scheduled assessment
5	KPI Calculation	The number of patients assessed will be returned separately for children and adults, with the cut-off point being their
		16th birthday. These will then be collated to provide the overall total.
6	Data Source	Data is submitted by each Service Area to the National Business Intelligence Unit. The BIU will liaise with the National
	Data Completeness	Oral Health Lead for validation purposes. Data to be received from all areas nationally - Data incomplete
	Data Quality Issues	
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected:
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	All children under 16 years of age and adult medical-card holders are eligible for dental care. In general the only adults
		who attend HSE dental clinics will have special needs.
9	Minimum Data Set	Demographic and clinical details are captured electronically or manually
10	International Comparison	
11	KPI Monitoring	KPI will be monitored :
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
		Please indicate who is responsible at a local level for monitoring this KPI: Principal Dental Surgeon
12	KPI Reporting Frequency	Indicate how often the KPI will be reported:
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	Indicate the period to which the data applies
		Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of
		activity)
		Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		Rolling 12 months (previous 12 month period)
		Cther – give details:
14	KPI Reporting Aggregation	Indicate the level of aggregation – for example over a geographical location:
		□ National □ Regional □ Hospital Group □ Hospital ☑ CHO □ ISA ☑ LHO
		County Institution Other – give details:
15	KPI is reported in which	Indicate where the KPI will be reported:
	reports?	☑ Performance Assurance Report (NSP/CBP) □CompStat □Other – give details:
16	Web link to data	
17	Additional Information	
		Claire Sheehy, Information Analyst, Non Acute BIU. Tel 01 6352657.claire.sheehy3@hse.ie
ontact	details for Data Manager	
	details for Data Manager list Lead	Dympna Kavanagh, National Oral Health Office, dympna.kavanagh@hse.ie, tel: 061 461302

Prima	ry Care - Oral Health	New patients who commenced treament
1	KPI title	Percentage of new patients needing further care who commenced treatment within 3 months of assessment
2	KPI Description	This metric is a subset of the those patients who attend for scheduled assessment.
		As the HSE's routine dental services are delivered in a planned way based on need rather than demand, every patient
		who attends for "unscheduled assessment" is seeking emergency care and will require some treatment, even if that
		treatment consists of no more than reassurance or advice. In the majority of such cases the treatment is commenced,
		often completed, on the day of the unscheduled assessment, therefore unscheduled assessment is not included.
3	KPI Rationale	To monitor waiting time from assessment to commencement of treatment.
	Indicator Classification	Please tick Indicator Classification this indicator applies to:
		Person Centred Care Effective Care Safe Care
		Better Health and Wellbeing Use of Information Workforce
		Use of Resources Governance, Leadership and Management
4	KPI Target	100%
5	KPI Calculation	No of new patients needing further care who commenced treatemnt within 3 months
		Total number of patients needing further care who commenced treatment
6	Data Source	Data is submitted by each Service Area to the National Business Intelligence Unit. The BIU will liaise with the National
	Data Completeness	Oral Health Lead for validation purposes. Data to be received from all areas nationally - Data incomplete
-	Data Quality Issues	
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected:
	Tracer Conditions	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	All children under 16 years of age and adult medical-card holders are eligible for dental care. In general the only adults
		who attend HSE dental clinics will have special needs.
9 10	Minimum Data Set	Demographic and clinical details are captured electronically or manually
10	International Comparison	
11	KPI Monitoring	KPI will be monitored :
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
		Please indicate who is responsible at a local level for monitoring this KPI: Prinicipal Dental Surgeon
12	KPI Reporting Frequency	Indicate how often the KPI will be reported:
		□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	Indicate the period to which the data applies
		Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of
		activity)
		□ Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	Other – give details: Indicate the level of aggregation – for example over a geographical location:
14	KFI Keporung Aggregation	□ National □ Regional □Hospital Group □ Hospital ☑ CHO □ ISA ☑ LHO
15	KPI is reported in which	Indicate where the KPI will be reported:
10	reports?	Ø Performance Report (NSP/CBP) □CompStat □Other – give details:
16	Web link to data	
17	Additional Information	
		Claire Sheehy, Information Analyst, Non Acute BIU. Tel 01 6352657.claire.sheehy3@hse.ie
	details for Data Manager	Dympna Kavanagh, National Oral Health Office, dympna kavanagh@hse.ie, tel: 061 461302
special	ist Lead	
ational	Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

I         KPI title         Percentage of new patients whose treatment is completed within 9 months of assessment.           2         KPI Description         The percentage of new patients needing further care whose treatment is completed within 9 months of sche assessment.           3         KPI Rationale         To monitor length of treatment time from assessment to completion.           1         Indicator Classification         Effective Care         Safe Care           2         Better Health and Wellbeing         Use of Information         Workforce           2         Use of Resources         Covernance, Leadership and Management           4         KPI Target         95%           5         KPI Calculation         Treatment Completed where scheduled assessment < 9 months previously divided by sum (Treatment Completed where scheduled assessment or greater previously)           6         Data Source         Data is submitted by each Service Area to the National Business Intelligence Unit. The BIU will liaise with th Oral Heath Lead for validation purposes. Data to be received from all areas nationally - Data incomplete           7         Data Collection Frequency         Indicate how often the data to support the KPI will be collected:           2         Data Set         Demographic and clinical dealis are captured electronically or manually         Other – give details:           8         Tracer Conditions         All children under 16 years of age and adult	
3       KPI Rationale       To monitor length of treatment time from assessment to completion.         1       Indicator Classification       Piesses tick Indicator Classification this indicator applies to:         Indicator Classification       Piesson Centred Care       Effective Care       Safe Care         Indicator Classification       Piesson Centred Care       Effective Care       Safe Care         Indicator Classification       Piesson Centred Care       Governance, Leadership and Management         4       KPI Target       95%         5       KPI Calculation       Treatment Completed where scheduled assessment < 9 months previously vivided by sum (Treatment Com where scheduled assessment < 9 months previously + Treatment Completed where scheduled assessment or greater previously)	
3       KPI Rationale Indicator Classification       To monitor length of treatment time from assessment to completion. Please tick Indicator Classification this indicator applies to: Image: Person Centred Care Image: Person Centred Care Ima	months of scheduled
Indicator Classification       Please tick Indicator Classification this indicator applies to:         Person Centred Care       Effective Care       Safe Care         Better Health and Wellbeing       Use of Information       Workforce         Use of Resources       Covernance, Leadership and Management         KPI Calculation       Treatment Completed where scheduled assessment < 9 months previously divided by sum (Treatment Completed where scheduled assessment < 9 months previously + Treatment Completed where scheduled assessment < 9 months previously + Treatment Completed where scheduled assessment < 9 months previously + Treatment Completed where scheduled assessment < 9 months previously + Treatment Completed where scheduled assessment < 9 months previously + Treatment Completed where scheduled assessment < 9 months previously + Treatment Completed where scheduled assessment < 9 months previously + Treatment Completed where scheduled assessment < 9 months previously + Treatment Completed where scheduled assessment	
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Better Health and Wellbeing       Use of Information       Workforce         Use of Resources       Governance, Leadership and Management         KPI Calculation       Treatment Completed where scheduled assessment < 9 months previously divided by sum (Treatment Com where scheduled assessment < 9 months previously + Treatment Completed where scheduled assessment or greater previously)         Data Source       Data Source         Data Quality Issues       Data is submitted by each Service Area to the National Business Intelligence Unit. The BIU will liaise with th Oral Health Lead for validation purposes. Data to be received from all areas nationally - Data incomplete         Data Collection Frequency       Indicate how often the data to support the KPI will be collected: Daily UWeekly IZ Monthly       Quarterly Bi-annually       Annually Other – give details:         Minimum Data Set       Demographic and clinical details are captured electronically or manually       Other – give details:         Please indicate who is responsible at a local level for monitoring this KPI: Principal Dental Surgeon       Indicate how often the KPI will be reported: Daily UWeekly IZ Monthly       Quarterly Bi-annually Annually Other – give details:         Indicate how often the KPI will be reported:       Daily UWeekly IZ Monthly       Quarterly Bi-annually Annually Other – give details:         International Comparison       Indicate how often the KPI will be reported:       Daily UWeekly IZ Monthly       Quarterly Dia-annually Annually Other – give details:         Indicate how ofte	
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4       KPI Target       95%         5       KPI Calculation       Treatment Completed where scheduled assessment < 9 months previously divided by sum (Treatment Com where scheduled assessment or greater previously)	
5       KPI Calculation       Treatment Completed where scheduled assessment < 9 months previously divided by sum (Treatment Com where scheduled assessment < 9 months previously + Treatment Completed where scheduled assessment or greater previously)	-
and Solution of the product of the set of the	
Data Completeness Data Quality Issues       Oral Health Lead for validation purposes. Data to be received from all areas nationally - Data incomplete         7       Data Collection Frequency       Indicate how often the data to support the KPI will be collected:	uled assessment 9 months
Data Quality Issues       Indicate how often the data to support the KPI will be collected: Daily	will liaise with the Nationa
7       Data Collection Frequency       Indicate how often the data to support the KPI will be collected:	a incomplete
□Daily       □Weekly       ☑ Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details:         8       Tracer Conditions       All children under 16 years of age and adult medical-card holders are eligible for dental care. In general the who attend HSE dental clinics will have special needs.         9       Minimum Data Set       Demographic and clinical details are captured electronically or manually         10       International Comparison         11       KPI Monitoring       KPI will be monitored : □Daily       □Weekly ☑ Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Principal Dental Surgeon         12       KPI Reporting Frequency       Indicate how often the KPI will be reported: □Daily       □Weekly ☑ Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details:         13       KPI report period       Indicate the period to which the data applies ☑ Current (e.g. daily data reported in that same day of activity, monthly data reported within the same mor activity)       □ Monthly in arrears (June data reported in July)       □ Quarterly in arrears (quarter 1 data reported in quarter 2)       □ Rolling 12 months (previous 12 month period)       □ Other – give details:	
□Daily       □Weekly       ☑ Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details:         8       Tracer Conditions       All children under 16 years of age and adult medical-card holders are eligible for dental care. In general the who attend HSE dental clinics will have special needs.         9       Minimum Data Set       Demographic and clinical details are captured electronically or manually         10       International Comparison         11       KPI Monitoring       KPI will be monitored : □Daily       □Weekly ☑ Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Principal Dental Surgeon         12       KPI Reporting Frequency       Indicate how often the KPI will be reported: □Daily       □Weekly ☑ Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details:         13       KPI report period       Indicate the period to which the data applies       ☑Current (e.g. daily data reported on that same day of activity, monthly data reported within the same mor activity)       □ Monthly in arrears (June data reported in July)       □ Quarterly in arrears (guarter 1 data reported in guarter 2)       □ Rolling 12 months (previous 12 month period)       □ Other – give details:	
8       Tracer Conditions       All children under 16 years of age and adult medical-card holders are eligible for dental care. In general the who attend HSE dental clinics will have special needs.         9       Minimum Data Set       Demographic and clinical details are captured electronically or manually         10       International Comparison         11       KPI Monitoring       KPI will be monitored : Deaily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Principal Dental Surgeon         12       KPI Reporting Frequency       Indicate how often the KPI will be reported: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:         13       KPI report period       Indicate the period to which the data applies Monthly in arrears (June data reported in that same day of activity, monthly data reported within the same mor activity)         13       KPI report period       Monthly in arrears (June data reported in July)         14       Monthly in arrears (June data reported in guarter 2)         15       Rolling 12 months (previous 12 month period)	
who attend HSE dental clinics will have special needs.         9       Minimum Data Set       Demographic and clinical details are captured electronically or manually         10       International Comparison         11       KPI Monitoring       KPI will be monitored : Daily Weekly Ø Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Principal Dental Surgeon         12       KPI Reporting Frequency       Indicate how often the KPI will be reported: Daily Weekly Ø Monthly Quarterly Bi-annually Annually Other – give details:         13       KPI report period       Indicate the period to which the data applies Ø Current (e.g. daily data reported on that same day of activity, monthly data reported within the same mor activity)         13       KPI report period       Indicate the period to which the data reported in July)         13       Current (e.g. daily data reported in July)       Quarterly in arrears (June data reported in July)         14       Monthly in arrears (perious 12 month period)       Quarterl 2 months (previous 12 month period)	
9       Minimum Data Set       Demographic and clinical details are captured electronically or manually         10       International Comparison         11       KPI Monitoring       KPI will be monitored : Daily □Weekly ☑ Monthly □Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Principal Dental Surgeon         12       KPI Reporting Frequency       Indicate how often the KPI will be reported: Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:         13       KPI report period       Indicate the period to which the data applies ☑Current (e.g. daily data reported on that same day of activity, monthly data reported within the same mor activity) □ Monthly in arrears (June data reported in July) □ Quarterly in arrears (quarter 1 data reported in quarter 2) □ Rolling 12 months (previous 12 month period) □ Other – give details:	<ol> <li>In general the only adult</li> </ol>
10       International Comparison         11       KPI Monitoring       KPI will be monitored : Daily Weekly I Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible at a local level for monitoring this KPI: Principal Dental Surgeon         12       KPI Reporting Frequency       Indicate how often the KPI will be reported: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:         13       KPI report period       Indicate the period to which the data applies Current (e.g. daily data reported on that same day of activity, monthly data reported within the same mor activity)         13       Monthly in arrears (June data reported in July)         14       Monthly in arrears (quarter 1 data reported in quarter 2)         15       Rolling 12 months (previous 12 month period)	
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□Daily       Weekly       ☑ Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details:         12       KPI Reporting Frequency       Indicate how often the KPI will be reported:       □Daily       □Weekly       ☑Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details:         13       KPI report period       Indicate the period to which the data applies       ☑Current (e.g. daily data reported on that same day of activity, monthly data reported within the same mor activity)         □       Monthly in arrears (June data reported in July)       □Quarterly in arrears (quarterly data reported in quarter 2)       □ Rolling 12 months (previous 12 month period)         □       Other – give details:	
□Daily       Weekly       ☑ Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details:         12       KPI Reporting Frequency       Indicate how often the KPI will be reported:       □Daily       □Weekly       ☑Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details:         13       KPI report period       Indicate the period to which the data applies       ☑Current (e.g. daily data reported on that same day of activity, monthly data reported within the same mor activity)         □       Monthly in arrears (June data reported in July)       □Quarterly in arrears (quarterly data reported in quarter 2)       □ Rolling 12 months (previous 12 month period)         □       Other – give details:	
Please indicate who is responsible at a local level for monitoring this KPI: Principal Dental Surgeon         12       KPI Reporting Frequency       Indicate how often the KPI will be reported: <ul> <li>Daily</li> <li>Weekly</li> <li>Monthly</li> <li>Quarterly</li> <li>Bi-annually</li> <li>Annually</li> <li>Other – give details:</li> </ul> 13         KPI report period         Indicate the period to which the data applies           Indicate the period         Indicate the period on that same day of activity, monthly data reported within the same mor activity)           Image: Monthly in arrears (June data reported in July)         Quarterly in arrears (quarter 1 data reported in quarter 2)               Image: Rolling 12 months (previous 12 month period)             Other – give details:	– give details:
12       KPI Reporting Frequency       Indicate how often the KPI will be reported:         13       KPI report period       Indicate the period to which the data applies         13       KPI report period       Indicate the period to which the data applies         Indicate the period to which the data reported on that same day of activity, monthly data reported within the same mor activity)         Indicate the period       Indicate the period to which the data reported in July)         Indicate the period       Indicate the period to which the data reported in guarter 1 data reported in quarter 2)         Indicate the period       Indicate the period to which the data reported in the period in the same mor activity in arrears (period to the the period to the test of the period test of test o	
□Daily       □Weekly       ☑Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details:         13       KPI report period       Indicate the period to which the data applies       ☑Current (e.g. daily data reported on that same day of activity, monthly data reported within the same mor activity)         □       Monthly in arrears (June data reported in July)       □       Quarterly in arrears (quarter 1 data reported in quarter 2)       □       Rolling 12 months (previous 12 month period)       □       Other – give details:	Julgoon
13       KPI report period       Indicate the period to which the data applies         Indicate the period to which the data applies       Indicate the period to which the data applies         Image: Current (e.g. daily data reported on that same day of activity, monthly data reported within the same mor activity)         Image: Monthly in arrears (June data reported in July)         Image: Quarterly in arrears (quarter 1 data reported in quarter 2)         Image: Rolling 12 months (previous 12 month period)         Image: Other - give details:	give details:
<ul> <li>Current (e.g. daily data reported on that same day of activity, monthly data reported within the same mor activity)</li> <li>Monthly in arrears (June data reported in July)</li> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>Rolling 12 months (previous 12 month period)</li> <li>Other – give details:</li> </ul>	give details.
activity)  Monthly in arrears (June data reported in July)  Quarterly in arrears (quarter 1 data reported in quarter 2) Rolling 12 months (previous 12 month period) Other – give details:	in the same month of
<ul> <li>Monthly in arrears (June data reported in July)</li> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>Rolling 12 months (previous 12 month period)</li> <li>Other – give details:</li> </ul>	
<ul> <li>Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>Rolling 12 months (previous 12 month period)</li> <li>Other – give details:</li> </ul>	
<ul> <li>Rolling 12 months (previous 12 month period)</li> <li>Other – give details:</li> </ul>	
Other – give details:	
14 INPI Reporting Addregation Indicate the level of addregation – for example over a deographical location.	
□ National □ Regional □Hospital Group □ Hospital ☑ CHO □ ISA ☑ LHO	
Image: County         Institution         Other – give details:           15         KPI is reported in which         Indicate where the KPI will be reported:	
reports? I Performance Report (NSP/CBP) CompStat Other – give details:	
16 Web link to data	
17 Additional Information Claire Sheehy, Information Analyst, Non Acute BIU. Tel 01 6352657.claire.sheehy3@hse.ie	
ontact details for Llata Manager	
brecialist Lead Dympna Kavanagh, National Oral Health Office, dympna.kavanagh@hse.ie, tel: 061 461302	2
lational Lead and Division John Hennessy, National Director, Primary Care Division, Health Service Executive.	

1	KPI title	Number of new patients attending for unscheduled care who are prescribed an antibiotic
2	KPI Description	This will be a sub-set of those recorded under 'No of new patients attending for unscheduled care'. "Prescribed a antibiotic" encompasses all instances where one or more antibiotics is/are prescribed for a (new unscheduled) patient regardless as to whether the medication is directly dispensed by the prescriber or is dispensed by a pharmacy
3	KPI Rationale	To monitor antibiotic usage
	Indicator Classification	Please tick Indicator Classification this indicator applies to:
		☑ Person Centred Care
		Better Health and Wellbeing Use of Information Workforce
		Use of Resources Governance, Leadership and Management
4	KPI Target	this is a count of activity
5	KPI Calculation	Sum (antibiotic Prescribed (UNscheduled assessment) with follow up appointment within 10 working days + Antibiotic Prescribed (UNscheduled assessment) without follow up appointment within 10 working days)
6	Data Source	Data is submitted by each Service Area to the National Business Intelligence Unit. The BIU will liaise with the National
	Data Completeness	Oral Health Lead for validation purposes. Data to be received from all areas nationally - Data incomplete
	Data Quality Issues	
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected:
	_	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	All children under 16 years of age and adult medical-card holders are eligible for dental care. In general the only adult
		who attend HSE dental clinics will have special needs.
9	Minimum Data Set	Demographic and clinical details are captured electronically or manually
10	International Comparison	
11	KPI Monitoring	KPI will be monitored :
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
		Please indicate who is responsible at a local level for monitoring this KPI: Principal Dental Surgeon
12	KPI Reporting Frequency	Indicate how often the KPI will be reported:
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	Indicate the period to which the data applies
		Durrent (e.g. daily data reported on that same day of activity, monthly data reported within the same month of
		activity)
		Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		Rolling 12 months (previous 12 month period)
		Other – give details:
14	KPI Reporting Aggregation	Indicate the level of aggregation – for example over a geographical location:
		□ National □ Regional □ Hospital Group □ Hospital ☑ CHO □ ISA ☑ LHO
		□ County □ Institution □ Other – give details:
15	KPI is reported in which	Indicate where the KPI will be reported:
	reports?	☑ Performance Report (NSP/CBP) □CompStat □Other – give details:
16	Web link to data	
17	Additional Information	
ontact	details for Data Manager	Claire Sheehy, Information Analyst, Non Acute BIU. Tel 01 6352657.claire.sheehy3@hse.ie
	list Lead	Dympna Kavanagh, National Oral Health Office, dympna.kavanagh@hse.ie, tel: 061 461302
	I Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

1	KPI title	Number of new patients on antibiotics who receive a return appointment within 10 working days
2	KPI Description	This will be a subset of those recorded under 'Number of new patients attending for unscheduled care who are
÷		prescribed an antibiotic' and will thus exclude the limited circumstances where antibiotics are required during a cou
		of scheduled care.
		"Receive a return appointment within 10 working days" means that the patient is given a specific appointment to retur
		to the prescribing dentist or a colleague on a date which is no later than 10 working days after the date on which the
		antibiotic is prescribed.
		"Working Day" is any day other than a Saturday or Sunday unless the service is scheduled to be open on any of thos
		days in which case they should be counted.
		Some locations/clinics are only open part-time. On other occasions a location/clinic is closed due to staff leave. Eve
		day, other than a Saturday, or Sunday, regardless as to whether a location or clinic is closed or open, is to be counte
		as a "working day".
		For the purposes of this metric a public holiday is to be counted as a working day
3	KPI Rationale	To improve patient care
	Indicator Classification	Please tick Indicator Classification this indicator applies to:
		☑ Person Centred Care □ Effective Care □ Safe Care
		Better Health and Wellbeing Use of Information Workforce
		Use of Resources         Governance, Leadership and Management
4	KPI Target	95%
5	KPI Calculation	Antibiotic Prescribed (UNscheduled assessment) with follow up appointment within 10 working days divided by
		Sum(Antibiotic Prescribed (UNscheduled assessment) with follow up appointment within 10 working days + Antibiotic
		Prescribed (UNscheduled assessment) without follow up appointment within 10 working days)
6	Data Source	Data is submitted by each Service Area to the National Business Intelligence Unit. The BIU will liaise with the National
	Data Completeness	Oral Health Lead for validation purposes. Data to be received from all areas nationally - Data incomplete
	Data Quality Issues	
7	Data Collection Frequency	Indicate how often the data to support the KPI will be collected:
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	All children under 16 years of age and adult medical-card holders are eligible for dental care. In general the only adu
		who attend HSE dental clinics will have special needs.
9	Minimum Data Set	Demographic and clinical details are captured electronically or manually
10	International Comparison	
11	KPI Monitoring	KPI will be monitored :
	KFI Monitoring	
		Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details:
40		Please indicate who is responsible at a local level for monitoring this KPI: Principal Dental Surgeon
12	KPI Reporting Frequency	Indicate how often the KPI will be reported:
10	KPI report period	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	Indicate the period to which the data applies
		Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of
		activity)
		Control of the second s
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		Rolling 12 months (previous 12 month period)
		Other – give details:
14	KPI Reporting Aggregation	Indicate the level of aggregation – for example over a geographical location:
		□ National □ Regional □ Hospital Group □ Hospital ☑ CHO □ ISA ☑ LHO
		□ County □ Institution □ Other – give details:
15	KPI is reported in which	Indicate where the KPI will be reported:
	reports?	☑ Performance Report (NSP/CBP) □CompStat □Other – give details:
16	Web link to data	
17	Additional Information	
ntact	details for Data Manager	Claire Sheehy, Information Analyst, Non Acute BIU. Tel 01 6352657.claire.sheehy3@hse.ie
		Dympna Kavanagh, National Oral Health Office, dympna.kavanagh@hse.ie, tel: 061 461302

	mary Care, Commi	unity (Demand-Led) Schemes and other Community Services
1	KPI Title	Healthcare Associated Infections: Medication Management - Consumption of antibiotics in community settings (defined daily doses per 1,000 inhabitants per day)
2	KPI Description	Consumption of antibiotics in ambulatory (non-hospital) setting. Monthly rate reported as defined daily doses (DDD) per 1,000 population per day (DID) Numerator data: Aggregate data on wholesale supply of systemic antimicrobials to community pharmacies, purchased from IMS Health Inc. (Accounts for at least 95% of community antibiotic sales. Prescription level data not available). Updated ATC coding and DDD definitions from World Health Organisation (WHO) (Changes to ATC coding and DDD definitions from WHO can impact on interpretation of results).
3	KPI Rationale	Community antibiotic use is strongly linked to antimicrobial resistance, which is a major public health threat.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         Person Centred Care       Image: Care Care Care Care         Safe Care Image: Safe Care Image:
4	KPI Target 2014	<21.7
	KPI Calculation	Monthly rate reported as defined daily doses (DDD) per 1,000 population per day (DID) Numerator data: Aggregate data on wholesale supply of systemic antimicrobials to community pharmacies, purchased from IMS Health Inc. Denominator data: CSO census data Other data: Updated ATC coding and DDD definitions from World Health Organisation (WHO)
6	Data Source	Since March 2007 the Health Protection Surveillance Centre (HPSC) has been co- ordinating the publication of data relating to antimicrobial consumption for acute public hospitals in Ireland.
	Data Completeness	100% Complete
	Data Quality Issues	Changes to ATC coding and DDD definitions from WHO can impact on interpretation of results. Does not represent prescription level data.
	Data Collection Frequency	Daily Weekly ☑ Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	Rates of penicillin and macrolide resistance among invasive strains of Streptococcus pneumoniae (EARS-Net data, via HPSC)
	Minimum Data Set	Quarterly data supply from IMS Health
-	International Comparison	Uses WHO-approved methodology. Part of Europe-wide standardised surveillance programme (European Surveillance of Antimicrobial Consumption (ESAC) network). National data from all participating European countries available for comparison.
	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		Daily Weekly Monthly Quarterly ⊠ Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI: LHO Managers
	KPI Reporting	
	Frequency KPI report period	Daily       Weekly       Monthly       Quarterly       ☑ Bi-annually       Annually       Other – give details:         Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)       Monthly in arrears (June data reported in July)         Quarterly in arrears       (quarter 1 data reported in quarter 2)         ☑ Biannually
	KPI Reporting	☑ National       □ Regional       □ Hospital Group       □ Hospital       □ CHO       □ ISA       □ LHO         □ County       □ Institution       □ Other – give details:
	Aggregation	Corporate Dian Depart 17 Deformance Depart (NSD/CDD) CompStat Other ative
	KPI is reported in which reports ?	Corporate Plan Report 🗹 Performance Report (NSP/CBP) CompStat Other – give details:
16	Web link to data	<u>http://www.hpsc.ie/hpsc/A-</u> Z/MicrobiologyAntimicrobialResistance/EuropeanSurveillanceofAntimicrobialConsumptionE SAC/SurveillanceReports/
17	Additional Information	Reports on community antibiotic consumption for participating European countries available at www.ecdc.eu
Contact details for Data		
Conta	act details for Data	Dr. Robert Cunney, HPSC robert.cunney@hse.ie Tel: 01 8765300

Prir	nary Care, Community (Demand
	Medical Cards
1	KPI Title
2	KPI Description
3	KPI Rationale
	Indicator Classification
4	KPI Target 2015
5	KPI Calculation
6	Data Source
0	Data Completeness
7	Data Quality Issues
7	Data Collection Frequency
8	Tracer Conditions
9	Minimum Data Set
10	International Comparison
11	KPI Monitoring
12	KPI Reporting Frequency
13	KPI report period
14	KPI Reporting Aggregation
15	KPI is reported in which reports ?
16	Web link to data
17	Additional Information
	act details for Data Manager / Specialist
Lead	
Natio	nal Lead and Division

Prir	mary Care, Community (Demand			
	GP Visit Cards			
1	KPI Title			
2	KPI Description			
3	KPI Rationale			
	Indicator Classification			
4	KPI Target 2015			
5	KPI Calculation			
6	Data Source			
Ť	Data Completeness			
	Data Quality Issues			
7	Data Collection Frequency			
8	Tracer Conditions			
9	Minimum Data Set			
10	International Comparison			
11	KPI Monitoring			
12	KPI Reporting Frequency			
13	KPI report period			
14	KPI Reporting Aggregation			
15	KPI is reported in which reports ?			
16	Web link to data			
17	Additional Information			
Cont	act details for Data Manager / Specialist			
Lead				
National Lead and Division				

Pri	mary Care, Community (Demand	
	Medical Card/GP Visit Card - 15 day turnaround	
1	KPI Title	
2	KPI Description	
3	KPI Rationale	
	Indicator Classification	
4	KPI Target 2015	
5	KPI Calculation	
6	Data Source Data Completeness	
7	Data Quality Issues Data Collection Frequency	
8	Tracer Conditions	
9	Minimum Data Set	
10	International Comparison	
11	KPI Monitoring	
12	KPI Reporting Frequency	
13	KPI report period	
14	KPI Reporting Aggregation	
15	KPI is reported in which reports ?	
16	Web link to data	
17	Additional Information	
Contact details for Data Manager / Specialist		
Lead		
Natio	onal Lead and Division	

Prir	mary Care, Community (Demand
	Medical Card/GP Visit Card - MO review within 5 days
1	KPI Title
2	KPI Description
3	KPI Rationale
	Indicator Classification
4	KPI Target 2015
5	KPI Calculation
6	Data Source
	Data Completeness Data Quality Issues
7	Data Collection Frequency
8	Tracer Conditions
9	Minimum Data Set
10	International Comparison
11	KPI Monitoring
12	KPI Reporting Frequency
13	KPI report period
14	KPI Reporting Aggregation
15	KPI is reported in which reports ?
16 Web link to data 17 Additional Information	
Natio	nal Lead and Division

-Led) Schemes and other Community Services
Medical Cards - Number of persons covered
Based on an extract from Card & Patient Tables as at 1st of each month, records are retrieved where the type card is a medical card, with type being medical card. The card expiry date must be null or greater than 1st of the
month chosen and the card or some details on the card must be active.
Medical Cards allow people to access Family Doctor or GP services, community health services, dental services, hospital care and a range of other benefits free of charge. On the 1st of October the government introduced a
charge of fifty cent per item dispensed by pharmacists under the Medical Card Scheme. Most people who get a
Medical Card do so because their income is below a certain level. It is also possible to get a Medical Card if the
costs of meeting your medical needs cause you undue financial hardship, or if you have entitlement under EU
regulations. Drugs, medicines and appliances supplied under the Scheme are provided through Community
Pharmacies. In most cases a Doctor completes a prescription for his/her client and the client takes this
prescription to any pharmacy that has an agreement with the HSE to dispense GMS prescription forms. In rural
areas a Doctor may dispense for those persons who opt to have their medicines dispensed by him/her. All GMS
claims are processed and paid by the Primary Care Reimbursement Service.
Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases
you may need to choose two).
Person Centred Care DEffective Care
Safe Care Better Health and Wellbeing Use of Information
Workforce Use of Resources Governance, Leadership and Management National - 1.722.395
Rational - 1,722,395 Count
Source PCRS
Completeness 100%
Completeness 100% Subject to ongoing validation of HSE's GPVC database
Completeness 100% Subject to ongoing validation of HSE's GPVC database □Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
Completeness 100% Subject to ongoing validation of HSE's GPVC database Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Completed application form for Medical Card. Eligibility determined by current guidelines
Completeness 100% Subject to ongoing validation of HSE's GPVC database □Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
Completeness 100% Subject to ongoing validation of HSE's GPVC database Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details: Completed application form for Medical Card. Eligibility determined by current guidelines Application form contains basic demographic information and financial information
Completeness 100% Subject to ongoing validation of HSE's GPVC database Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Completed application form for Medical Card. Eligibility determined by current guidelines Application form contains basic demographic information and financial information No KPI will be monitored on a (please indicate below) basis:
Completeness 100%         Subject to ongoing validation of HSE's GPVC database         □Daily       □Weekly ☑Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details:         Completed application form for Medical Card. Eligibility determined by current guidelines         Application form contains basic demographic information and financial information         No         KPI will be monitored on a (please indicate below) basis:         □Daily       □Weekly       ☑Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details:
Completeness 100% Subject to ongoing validation of HSE's GPVC database Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Completed application form for Medical Card. Eligibility determined by current guidelines Application form contains basic demographic information and financial information No KPI will be monitored on a (please indicate below) basis:
Completeness 100% Subject to ongoing validation of HSE's GPVC database Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Completed application form for Medical Card. Eligibility determined by current guidelines Application form contains basic demographic information and financial information No KPI will be monitored on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI:PCRS
Completeness 100% Subject to ongoing validation of HSE's GPVC database Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Completed application form for Medical Card. Eligibility determined by current guidelines Application form contains basic demographic information and financial information No KPI will be monitored on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI:PCRS
Completeness 100%         Subject to ongoing validation of HSE's GPVC database         □Daily       □Weekly ☑Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details:         Completed application form for Medical Card. Eligibility determined by current guidelines         Application form contains basic demographic information and financial information         No         KPI will be monitored on a (please indicate below) basis:         □Daily       □Weekly ☑Monthly       □Quarterly       □Bi-annually       □Annually       □Other – give details:         Please indicate who is responsible for monitoring this KPI:       _PCRS
Completeness 100% Subject to ongoing validation of HSE's GPVC database Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Completed application form for Medical Card. Eligibility determined by current guidelines Application form contains basic demographic information and financial information No KPI will be monitored on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI:PCRS Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Clarent (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)
Completeness 100% Subject to ongoing validation of HSE's GPVC database Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Completed application form for Medical Card. Eligibility determined by current guidelines Application form contains basic demographic information and financial information No KPI will be monitored on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI:PCRS Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Carter (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) Monthly in arrears (June data reported in July)
Completeness 100% Subject to ongoing validation of HSE's GPVC database Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Completed application form for Medical Card. Eligibility determined by current guidelines Application form contains basic demographic information and financial information No KPI will be monitored on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI:PCRS Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Clarent (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)
Completeness 100% Subject to ongoing validation of HSE's GPVC database Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Completed application form for Medical Card. Eligibility determined by current guidelines Application form contains basic demographic information and financial information No KPI will be monitored on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI:PCRS Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI:PCRS Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for that same day of activity, monthly data reported within the same month of activity) Monthly in arrears (June data reported in July) Quarterly in arrears (quarter 1 data reported in quarter 2)
Completeness 100% Subject to ongoing validation of HSE's GPVC database Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Completed application form for Medical Card. Eligibility determined by current guidelines Application form contains basic demographic information and financial information No KPI will be monitored on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI:PCRS Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI:PCRS Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) Monthly in arrears (June data reported in July) Quarterly in arrears (quarter 1 data reported in quarter 2) Rolling 12 months (previous 12 month period)
Completeness 100%         Subject to ongoing validation of HSE's GPVC database         Daily       Weekly ØMonthly       Quarterly       Bi-annually       Annually       Other – give details:         Completed application form for Medical Card. Eligibility determined by current guidelines         Application form contains basic demographic information and financial information         No         KPI will be monitored on a (please indicate below) basis:         Daily       ØMonthly       Quarterly       Bi-annually       Annually       Other – give details:         Please indicate who is responsible for monitoring this KPI:       PCRS
Completeness 100%         Subject to ongoing validation of HSE's GPVC database         Daily       Weekly ØMonthly       Quarterly       Bi-annually       Annually       Other – give details:         Completed application form for Medical Card. Eligibility determined by current guidelines         Application form contains basic demographic information and financial information         No         KPI will be monitored on a (please indicate below) basis:         Daily       ØMonthly       Quarterly       Bi-annually       Annually       Other – give details:         Please indicate who is responsible for monitoring this KPI:       PCRS         Daily       Weekly ØMonthly       Quarterly       Bi-annually       Annually       Other – give details:         ØCurrent (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)       Monthly in arrears (June data reported in July)         Quarterly in arrears (quarter 1 data reported in quarter 2)       Rolling 12 months (previous 12 month period)         Ø National       Regional       CHO       LHO Area       Hospital         Output       Institution       Other – give details:       Endetails:
Completeness 100%         Subject to ongoing validation of HSE's GPVC database         Daily       Weekly ØMonthly       Quarterly       Bi-annually       Annually       Other – give details:         Completed application form for Medical Card. Eligibility determined by current guidelines         Application form contains basic demographic information and financial information         No         KPI will be monitored on a (please indicate below) basis:         Daily       Weekly ØMonthly       Quarterly       Bi-annually       Annually       Other – give details:         Please indicate who is responsible for monitoring this KPI:       PCRS         Daily       Weekly ØMonthly       Quarterly       Bi-annually       Annually       Other – give details:         ØCurrent (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)       Monthly in arrears (June data reported in July)       Quarterly in arrears (quarter 1 data reported in quarter 2)         Rolling 12 months (previous 12 month period)       Mational       Regional       CHO       LHO Area       Hospital         @ County       Institution       Other – give details:       Monthly error give details:       Monthly error give details:
Completeness 100%         Subject to ongoing validation of HSE's GPVC database         Daily       Weekly ØMonthly       Quarterly       Bi-annually       Annually       Other – give details:         Completed application form for Medical Card. Eligibility determined by current guidelines         Application form contains basic demographic information and financial information         No         KPI will be monitored on a (please indicate below) basis:         Daily       Weekly       Monthly       Quarterly       Bi-annually       Annually       Other – give details:         Please indicate who is responsible for monitoring this KPI:       PCRS
Completeness 100%         Subject to ongoing validation of HSE's GPVC database         Daily       Weekly ØMonthly       Quarterly       Bi-annually       Annually       Other – give details:         Completed application form for Medical Card. Eligibility determined by current guidelines         Application form contains basic demographic information and financial information         No         KPI will be monitored on a (please indicate below) basis:         Daily       Weekly ØMonthly       Quarterly       Bi-annually       Annually       Other – give details:         Please indicate who is responsible for monitoring this KPI:       PCRS         Daily       Weekly ØMonthly       Quarterly       Bi-annually       Annually       Other – give details:         ØCurrent (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)       Monthly in arrears (June data reported in July)       Quarterly in arrears (quarter 1 data reported in quarter 2)         Rolling 12 months (previous 12 month period)       Mational       Regional       CHO       LHO Area       Hospital         @ County       Institution       Other – give details:       Monthly error give details:       Monthly error give details:

-Led) Schemes and other Community Services
GP Visit Cards - Number of persons covered
This refers to the net number of GP Visit Cards, after new GP Visit Cards have b

This refers to the net number of GP Visit Cards, after new GP Visit Cards have been issued and other GPVC, as
appropriate have been deleted from the Executive's database.
Based on an extract from Card & Patient Tables as at 1st of each month, records are retrieved where the type
card is a medical card, with subtype being Doctor Visit. The card expiry date must be null or greater than 1st of the month chosen and the card or some details on the card must be active.
To capture the number of persons with a GPVC on a given date. General Practitioner Visit Cards allow eligible
clients and their families in Ireland to visit their family doctor for free. Only the costs of visits to the family doctor
are free; prescribed drugs must be paid for. Clients with GP Visit Card can also apply for a Drugs Payment
Scheme Card. All GP claims are processed and paid by the Primary Care Reimbursement Service.
Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases
you may need to choose two).
Safe Care □ Better Health and Wellbeing □Use of Information □
Workforce Use of Resources Governance, Leadership and Management
National - 412,588
Count
Source PCRS Completeness 100%
Subject to ongoing validation of HSE's GPVC database
Daily Dweekly Monthly Quarterly DBi-annually Annually Other – give details:
Completed application form for Medical Card. Eligibility determined by current guidelines
Application form contains basic demographic information and financial information
No
KPI will be monitored on a (please indicate below) basis:
Daily DWeekly Monthly DQuarterly DBi-annually DAnnually DOther – give details:
Please indicate who is responsible for monitoring this KPI:PCRS
□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of
activity)
Monthly in arrears (June data reported in July)
Quarterly in arrears (quarter 1 data reported in quarter 2)
Rolling 12 months (previous 12 month period)
☑ National □ Regional □ CHO □ LHO Area □ Hospital
□ County □ Institution □ Other – give details:
ØPerformance Assurance Report (NSP/CBP)     □CompStat □Other – give details:
http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
Information Analysty Claims Cheaply amaily dairs shashy?@has is Tal. 01 6259657
Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
John Hennessy. National Director. Primary Care Division. Health Service Executive.

-Led) Schemes and other Community Services
Percentage of completed Medical/GP visit card applications processed within the 15 day turnaround
This refers to the percentage of Medical Cards applications received by the HSE where Medical Cards are issued
within 15 working days of receipt of a complete application in order to ascertain the efficiency of the application
system.
To capture the percentage of Medical Cards issued within 15 working days of receipt by the HSE of a complete
application.
Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some case
you may need to choose two).
Person Centred Care     Effective Care
Safe Care ☐ Better Health and Wellbeing □Use of Information □
Workforce□Use of Resources☑ Governance, Leadership and Management □
90%
No. of medical cards issued within 15 days x 100 =
No. of complete applications received
Source PCRS
Completeness 100%
Subject to ongoing validation of HSE's GPVC database
Daily Deekly Monthly Quarterly Di-annually Annually Other – give details:
Completed application form for Medical Card. Eligibility determined by current guidelines
Yes
No
KPI will be monitored on a (please indicate below) basis:
□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
Please indicate who is responsible for monitoring this KPI: PCRS
□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of
activity)
Monthly in arrears (June data reported in July)
Quarterly in arrears (quarter 1 data reported in quarter 2)
□Rolling 12 months (previous 12 month period)
☑ National □ Regional □ CHO □ LHO Area □ Hospital
□ County □ Institution □ Other – give details:
Performance Assurance Report (NSP/CBP) CompStat Other – give details:
http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
John Hennessy, National Director, Primary Care Division, Health Service Executive.
סטווד רופרווופסטא, ואמנוטרומו שוופכנטו, דרוורומוץ כמוב שואוטוון, רופמונון ספואוכפ בגפטענואפ.

-Led) Schemes and other Community Services Percentage of Medical Card/GP visit card applications, assigned for Medical Officer review, processed within 5
Percentage of Medical Card/GP visit card applications, assigned for Medical Officer review, processed within 5
Percentage of Medical Card/GP visit card applications, assigned for Medical Officer review, processed within 5
days
This refers to the percentage of Medical Cards/GP visit card applications assigned for Medical Officer review and
processed within 5 days in order to ascertain the efficiency of the application system.
To capture the percentage of Medical Cards/GP visit card applications processed within 5 days of receipt by the assigned Medical Officer
Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases
you may need to choose two).
Person Centred Care
Safe Care □ Better Health and Wellbeing □Use of Information □
Workforce Use of Resources Governance, Leadership and Management
90%
No. of applications completed within 0-5 days and 5+ days x 100 =
No. of complete applications completed
Source PCRS
Completeness 100%
Subject to ongoing validation of HSE's GPVC database
Daily Dweekly Monthly Quarterly DBi-annually Annually Other – give details:
Completed application form for Medical Card. Eligibility determined by current guidelines
Yes
No KPI will be monitored on a (please indicate below) basis:
INFI WIII DE THOHILOFEU OF A (please indicate below) basis.
Daily DWeekly Monthly DQuarterly DBi-annually DAnnually DOther – give details:
Please indicate who is responsible for monitoring this KPI:PCRS
□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of
activity)
Monthly in arrears (June data reported in July)
Quarterly in arrears (quarter 1 data reported in quarter 2)
Rolling 12 months (previous 12 month period)
☑ National □ Regional □ CHO □ LHO Area □ Hospital
□ County □ Institution □ Other – give details:
ØPerformance Assurance Report (NSP)     □CompStat □Other – give details:
http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
leferentier Analyst, Claire Charley erroll alaire also by Ophan in Tal. 04 (2020)
Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
John Hennessy, National Director, Primary Care Division, Health Service Executive.

1	KPI Title	Long Term Illness - Number of claims
	KPI Description	Based on LTI database of paid claims and month/year specified, count all unique claim numbers (unique claim
-		identifier) on the database for the particular month.
3	KPI Rationale	Clients with certain long-term illnesses or disabilities (Acute Leukaemia, Mental handicap, Cerebral Palsy, Mental Illness in a persons under 16, Cystic Fibrosis, Multiple Sclerosis, Diabetes Insipidus, Muscular Dystrophies, Diabetes Mellitus, Parkinsonism, Epilepsy, Phenylketonuria, Haemophilia, Spina Bifida, Hydrocephalus and conditions arising from the use of Thalidomide) may apply to join the Long Term Illness Scheme. Once approve by the HSE clients are supplied with a Long Term Illness book. This book allows the client to get drugs, medicines, and medical and surgical appliances directly related to the treatment of the illness, free of charge. It does not depend on a person's income or other circumstances and is separate from the Medical Card Scheme and the GP Visit Card Scheme. Clients with Medical Cards do not need to apply for a Long Term Illness book unless they become ineligible for a Medical Card at any stage and have one of the medical conditions. All LTI claims are processed and paid by PCRS.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some case you may need to choose two).
		Person Centred Care  Effective Care
		Safe Care□ Better Health and Wellbeing □Use of Information□
		Workforce□Use of Resources☑ Governance, Leadership and Management □
4	KPI Target 2015	National - 1,120,068
5	KPI Calculation	Count
6	Data Source	Source PCRS
	Data Completeness	Completeness 100%
	Data Quality Issues	Subject to ongoing validation of HSE's GPVC database
7	Data Collection Frequency	Daily     Weekly     Monthly     Quarterly     Bi-annually     Annually     Other – give details:
8	Tracer Conditions	Completed application form available from local health office
9	Minimum Data Set	Completed application form which includes demographic information and details of illness
	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		Daily DWeekly Monthly DQuarterly DBi-annually DAnnually DOther – give details:
		Please indicate who is responsible for monitoring this KPI:PCRS
	KPI Reporting Frequency	□Daily □Weekly ⊠Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of
		activity)
		□Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		Control in the second sec
14	KPI Reporting Aggregation	☑ National
45	VDL is non-sets d in which the C. O	
	KPI is reported in which reports ?	ØPerformance Assurance Report (NSP/CBP) □CompStat □Other – give details:
	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
	Additional Information	
ont	act details for Data Manager / Specialist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
		Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division

1	KPI Title	Long Term Illness - Number of items
2	KPI Description	Based on LTI database of paid claims and month/year specified, count all drug codes on the database for the
-	in Description	particular month.
3	KPI Rationale	The number of items will facilitate monitoring of demand for prescription items by Long Term Illness Cardholders
		The average ingredient cost will enable both the HSE and the Department to monitor the impact of initiatives to
		reduce the prices of medicines and non-drug items. Clients with certain long-term illnesses or disabilities (Acute
		Leukaemia, Mental handicap, Cerebral Palsy, Mental Illness in a persons under 16, Cystic Fibrosis, Multiple
		Sclerosis, Diabetes Insipidus, Muscular Dystrophies, Diabetes Mellitus, Parkinsonism, Epilepsy, Phenylketonuria
		Haemophilia, Spina Bifida, Hydrocephalus and conditions arising from the use of Thalidomide) may apply to join
		the Long Term Illness Scheme. Once approved by the HSE clients are supplied with a Long Term Illness book.
		This book allows the client to get drugs, medicines, and medical and surgical appliances directly related to the
		treatment of the illness, free of charge. It does not depend on a person's income or other circumstances and is
		separate from the Medical Card Scheme and the GP Visit Card Scheme. Clients with Medical Cards do not need
		to apply for a Long Term Illness book unless they become ineligible for a Medical Card at any stage and have on
		of the medical conditions listed above then they should apply to join the Long Term Illness scheme to cover the cost of their medication. All LTI claims are processed and paid by PCRS.
I	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some case
		you may need to choose two).  Person Centred Care  Effective Care
		□Person Centred Care □Effective Care Safe Care□ Better Health and Wellbeing □Use of Information□
		Workforce□Use of Resources☑ Governance, Leadership and Management □
4	KPI Target 2015	
5	KPI Calculation	Count
	Data Source	Source PCRS
	Data Completeness	Completeness 100%
	Data Quality Issues	Subject to ongoing validation of HSE's GPVC database
7	Data Collection Frequency	Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	Completed application form available from local health office
9	Minimum Data Set	Completed application form which includes demographic information and details of illness
	International Comparison	
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		Daily Dweekly Monthly Quarterly Bi-annually Annually Other – give details:
		Please indicate who is responsible for monitoring this KPI:PCRS
12	KPI Reporting Frequency	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
	KPI report period	☑ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of
		activity)
		Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		□Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☑ National □ Regional □ CHO □ LHO Area □ Hospital
		County Institution Other – give details:
	KPI is reported in which reports ?	ØPerformance Assurance Report (NSP/CBP) □CompStat □Other – give details:
	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
	Additional Information	laformation Analysis Olaim Olaim Olaim State and the state 200 and in Tab 04 0050057
on	tact details for Data Manager / Specialist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
		Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division John Hennessy, National Director, Primary Care Division, Health Service Executive.

		ed) Schemes and other Community Services
1	KPI Title	Drug Payment Scheme: No of claims
	KPI Description	Based on DPS database of paid claims and month/year specified, count all unique claim numbers (unique claim
-		identifier) on the database for the particular month.
3	KPI Rationale	Under the Drugs Payment Scheme, an individual or family in Ireland only has to pay €132 each month for
Č		approved prescribed drugs, medicines and certain appliances for use by that person or his or her family in that
		month. The amount is determined from time to time by the Minister for Health and Children. This scheme is aimed
		at those who don't have a Medical Card and normally have to pay the full cost of their medication. It also applies t
		those who have a GP Visit Card. Anyone ordinarily resident in Ireland can apply to join the scheme, regardless of
		family, financial circumstances or nationality. Eligible persons can avail of this Scheme by registering themselves
		and their dependants with their Local Health Office. Where people need to use two or more pharmacies in one
		month, they can claim back the amount paid over the threshold centrally from PCRS. Plans are being progressed
		to centralise the DPS registration process to PCRS with effect from April this year. All DPS claims will be
		processed and paid by PCRS.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases
		you may need to choose two).
		Person Centred Care
		Safe Care□ Better Health and Wellbeing □Use of Information□
		Workforce□Use of Resources☑ Governance, Leadership and Management □
	KPI Target 2015	National - 2,396,604
	KPI Calculation	Count of number of claims
6	Data Source	Source PCRS
	Data Completeness	Completeness 100%
7	Data Quality Issues Data Collection Frequency	Subject to ongoing validation of HSE's GPVC database
8	Tracer Conditions	Completed application form available online or from local health office
-	Minimum Data Set	Basic demographic information provided in application form
	International Comparison KPI Monitoring	No KDI will be menitered an e (aleges indicate below) begin
11	KP1 Monitoring	KPI will be monitored on a (please indicate below) basis:
		□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
		Please indicate who is responsible for monitoring this KPI: PCRS
12	KPI Reporting Frequency	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
	KPI report period	Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of
		activity)
		Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		□Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☑ National
		County Institution Other – give details:
	KPI is reported in which reports ?	Performance Assurance Report (NSP/CBP) CompStat Other – give details:
	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
	Additional Information	
ont	act details for Data Manager / Specialist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
		Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division John Hennessy, National Director, Primary Care Division, Health Service Executive.

Pri	mary Care, Community (Demand-L	ed) Schemes and other Community Services
1	KPI Title	Drug Payment Scheme: No of items
2		Based on DPS database of paid claims and month/year specified, count all drug codes on the database for the barticular month.
3	KPI Rationale	Under the Drugs Payment Scheme, an individual or family in Ireland only has to pay €132 each month for approved prescribed drugs, medicines and certain appliances for use by that person or his or her family in that month. The amount is determined from time to time by the Minister for Health and Children. This scheme is aimed at those who don't have a Medical Card and normally have to pay the full cost of their medication. It also applies t those who have a GP Visit Card. Anyone ordinarily resident in Ireland can apply to join the scheme, regardless of family, financial circumstances or nationality. Eligible persons can avail of this Scheme by registering themselves and their dependants with their Local Health Office. Where people need to use two or more pharmacies in one month, they can claim back the amount paid over the threshold centrally from PCRS. Plans are being progressed to centralise the DPS registration process to PCRS with effect from April this year. All DPS claims will be processed and paid by PCRS.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         □Person Centred Care       □Effective Care         Safe Care       Better Health and Wellbeing □Use of Information□         Workforce□Use of Resources☑       Governance, Leadership and Management □
4	KPI Target 2015	National - 7.985.416
5	KPI Calculation	Count of number of items
6	Data Source	Source PCRS
	Data Completeness	Completeness 100%
	Data Quality Issues	Subject to ongoing validation of HSE's GPVC database
7	Data Collection Frequency	Daily Dweekly Monthly Quarterly DBi-annually DAnnually DOther – give details:
8	Tracer Conditions	Completed application form available online or from local health office
9	Minimum Data Set	Basic demographic information provided in application form
	International Comparison	No
	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
	KPI Reporting Frequency	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	<ul> <li>☑Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>☑Monthly in arrears (June data reported in July)</li> <li>☑Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>☑Rolling 12 months (previous 12 month period)</li> </ul>
14	KPI Reporting Aggregation	Z National     □ Regional     □ CHO □ LHO Area □ Hospital     □ County     □ Institution     □ Other – give details:
15	KPI is reported in which reports ?	Performance Assurance Report (NSP/CBP) CompStat Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	
	tact details for Data Manager / Specialist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
lati	onal Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

PTI	nary Care, Community (Demand-L	ed) Schemes and other Community Services
1	KPI Title	GMS: Number of prescriptions
2	KPI Description	Based on the GMS database of paid claims and month/year specified, count all unique claim numbers (unique claim identifier) on the database for the particular month.
3	KPI Rationale	Drugs, medicines and appliances supplied under the GMS Scheme are provided through Community Pharmacies. In most cases a Doctor completes a prescription for his/her client and the client takes this prescription to any pharmacy that has an agreement with the HSE to dispense GMS prescription forms. In rural areas a Doctor may dispense for those persons who opt to have their medicines dispensed by him/her. All GMS claims are processed and paid by the Primary Care Reimbursement Service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         □Person Centred Care       □Effective Care         Safe Care□       Better Health and Wellbeing □Use of Information□         Workforce□Use of Resources☑       Governance, Leadership and Management □
4	KPI Target 2015	National - 18,696,633
5	KPI Calculation	Count
6	Data Source	Source PCRS
	Data Completeness	Completeness 100%
	Data Quality Issues	Subject to ongoing validation of HSE's GPVC database
7	Data Collection Frequency	Daily DWeekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	Yes
9	Minimum Data Set	Yes
	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:         Daily       Weekly       Monthly       Quarterly       Bi-annually       Annually       Other – give details:         Please indicate who is responsible for monitoring this KPI:PCRS       PCRS       PCRS
12	KPI Reporting Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	<ul> <li>☑Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>□Monthly in arrears (June data reported in July)</li> <li>□Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>□Rolling 12 months (previous 12 month period)</li> </ul>
14	KPI Reporting Aggregation	☑ National □ Regional □ CHO □ LHO Area □ Hospital □ County □ Institution □ Other – give details:
15	KPI is reported in which reports ?	☑Performance Assurance Report (NSP/CBP) □CompStat □Other – give details:
	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	
	act details for Data Manager / Specialist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
National Lead and Division		John Hennessy, National Director, Primary Care Division, Health Service Executive.

	mary Care, Community (Demand-L	
1	KPI Title	GMS: Number of items
2	KPI Description	Based on the GMS database of paid claims and month/year specified, count all claim numbers (unique claim identifier) on the database for the particular month. (For clarification: each item on a prescription has the same claim number associated with it).
3	KPI Rationale	Drugs, medicines and appliances supplied under the GMS Scheme are provided through Community Pharmacies. In most cases a Doctor completes a prescription for his/her client and the client takes this prescription to any pharmacy that has an agreement with the HSE to dispense GMS prescription forms. In rural areas a Doctor may dispense for those persons who opt to have their medicines dispensed by him/her. All GMS claims are processed and paid by the Primary Care Reimbursement Service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         □Person Centred Care       □Effective Care         Safe Care□       Better Health and Wellbeing □Use of Information□         Workforce□Use of Resources☑       Governance, Leadership and Management □
4	KPI Target 2015	National - 57,727,106
5	KPI Calculation	Count
6	Data Source	Source PCRS
	Data Completeness	Completeness 100%
	Data Quality Issues	Subject to ongoing validation of HSE's GPVC database
7	Data Collection Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	Yes
9	Minimum Data Set	Yes
10	International Comparison	No
	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
12	KPI Reporting Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
	KPI report period	<ul> <li>☑Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month o activity)</li> <li>□Monthly in arrears (June data reported in July)</li> <li>□Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>□Rolling 12 months (previous 12 month period)</li> </ul>
14	KPI Reporting Aggregation	☑ National □ Regional □ CHO □ LHO Area □ Hospital □ County □ Institution □ Other – give details:
15	KPI is reported in which reports ?	Performance Assurance Report (NSP/CBP) CompStat Other – give details:
	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
	Additional Information	
Contact details for Data Manager / Specialist Lead		Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
National Lead and Division		John Hennessy, National Director, Primary Care Division, Health Service Executive.

	inary oure, community (Demand-L	ed) Schemes and other Community Services
1	KPI Title	GMS: Number of claims – special items of service
2	KPI Description	Based on the Special Item of Service database of paid claims and month/year specified, count all unique claim
		numbers (unique claim identifier) on the database for the particular month.
3	KPI Rationale	Drugs, medicines and appliances supplied under the GMS Scheme are provided through Community
		Pharmacies. In most cases a Doctor completes a prescription for his/her client and the client takes this
		prescription to any pharmacy that has an agreement with the HSE to dispense GMS prescription forms. In rural
		areas a Doctor may dispense for those persons who opt to have their medicines dispensed by him/her. All GMS
		claims are processed and paid by the Primary Care Reimbursement Service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some
		cases you may need to choose two).
		Person Centred Care Effective Care
		Safe Care Better Health and Wellbeing Use of Information
		Workforce□Use of Resources☑ Governance, Leadership and Management □
4	KPI Target 2015	National - 943,897
5	KPI Calculation	Count
6	Data Source	Source PCRS
	Data Completeness	Completeness 100%
	Data Quality Issues	Subject to ongoing validation of HSE's GPVC database
7	Data Collection Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	Yes
9	Minimum Data Set	Yes
	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
		Please indicate who is responsible for monitoring this KPI:PCRS
12	KPI Reporting Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of
		activity)
		Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		□Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☑ National □ Regional □ CHO □ LHO Area □ Hospital
		□ County □ Institution □Other – give details:
	KPI is reported in which reports ?	☑Performance Assurance Report (NSP/CBP) □CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
	Additional Information	
Con	tact details for Data Manager / Specialist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
		Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
Vati	onal Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Pri	mary Care, Community (Demand-L	ed) Schemes and other Community Services
1	KPI Title	CMO: Number of element energies there exercise time
2	KPI Description	GMS: Number of claims – special type consultations Based on the Special Type Consultations database of paid claims and month/year specified, where the STC type is EC resident, Emergency and Temporary resident, count all unique claim numbers (unique claim identifier) on the database for the particular month. Out of Hours, STC claims are reported separately.
3	KPI Rationale	Drugs, medicines and appliances supplied under the GMS Scheme are provided through Community Pharmacies. In most cases a Doctor completes a prescription for his/her client and the client takes this prescription to any pharmacy that has an agreement with the HSE to dispense GMS prescription forms. In rural areas a Doctor may dispense for those persons who opt to have their medicines dispensed by him/her. All GMS claims are processed and paid by the Primary Care Reimbursement Service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two).         □Person Centred Care       □Effective Care         Safe Care□       Better Health and Wellbeing □Use of Information□         Workforce□Use of Resources☑       Governance, Leadership and Management □
4	KPI Target 2015	National - 1,149,957
5	KPI Calculation	Count
6	Data Source	Source PCRS
	Data Completeness	Completeness 100%
	Data Quality Issues	Subject to ongoing validation of HSE's GPVC database
7	Data Collection Frequency	Daily Dweekly Monthly Quarterly DBi-annually Annually Other – give details:
8	Tracer Conditions	Yes
9	Minimum Data Set	Yes
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:PCRS
12	KPI Reporting Frequency	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
	KPI report period	<ul> <li>☑Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)</li> <li>□Monthly in arrears (June data reported in July)</li> <li>□Quarterly in arrears (quarter 1 data reported in quarter 2)</li> <li>□Rolling 12 months (previous 12 month period)</li> </ul>
	KPI Reporting Aggregation	☑ National □ Regional □ CHO □ LHO Area □ Hospital □ County □ Institution □ Other – give details:
	KPI is reported in which reports ?	☑Performance Assurance Report (NSP/CBP) □CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	
Contact details for Data Manager / Specialist Lead		Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
Natio	onal Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

1	KPI Title	Hi - Tech: Number of claims
2	KPI Description	Based on the High Tech database of paid claims and month/year specified, where the drug code relates
		to High Tech Medicines only, count all unique claim numbers (unique claim identifier) on the database for
		the particular month.
3	KPI Rationale	Arrangements are in place for the supply and dispensing of High Tech medicines through Community
		Pharmacies. Such medicines are generally only prescribed or initiated in hospital and would include iter
		such as anti-rejection drugs for transplant patients or medicines used in conjunction with chemotherapy
		growth hormones. These medicines are purchased by the HSE and supplied through Community
		Pharmacies for which Pharmacies are paid a patient care fee. The cost of the medicines and patient ca
		fees are paid by the Primary Care Reimbursement Service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in
		some cases you may need to choose two).
		Person Centred Care Effective Care
		Safe Care□ Better Health and Wellbeing □Use of Information□
		Workforce□Use of Resources☑ Governance, Leadership and Management□
4	KPI Target 2015	National - 520,857
5	KPI Calculation	Count
6	Data Source	Source PCRS
Č	Data Completeness	Completeness 100%
	Data Quality Issues	Subject to ongoing validation of HSE's GPVC database
7	Data Collection Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
8	Tracer Conditions	Yes
9	Minimum Data Set	Yes
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
		Please indicate who is responsible for monitoring this
		KPI: PCRS
12	KPI Reporting Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
	KPI report period	☑Current (e.g. daily data reported on that same day of activity, monthly data reported within the same
	and the second sec	month of activity)
		☐Monthly in arrears (June data reported in July)
		□Quarterly in arrears (quarter 1 data reported in quarter 2)
		$\square$ Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☑ National □ CHO □ LHO Area □ Hospital
14		$\Box$ County $\Box$ Institution $\Box$ Other – give details:
15	KPI is reported in which reports ?	☑ Octarity ☐ Institution ☐ Other = give details. ☑ Performance Assurance Report (NSP/CBP) □CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
	Additional Information	
	tact details for Data Manager / Specialist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
011	and actails for Data manager / Opecialist Leau	Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Divisi
	onal Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Pri	mary Care, Community (Demand-L	ed) Schemes and other Community Services
1	KPI Title	DTSS: Number of treatments (routine)
1		Number of treatments (counter)
2	KPI Description	Routine - Based on the ATL & Tooth Dental database of paid claims for the month/year specified, where the
		patients are medical card patients count all treatments on the database for the particular month/year
		Complex Based on the BTL Dental database of paid claims for the month/year specified, where the patients are
		medical card patients count all treatments on the database for the particular month/year.
3	KPI Rationale	This will allow us to monitor how many patients have availed of DTSS in a given month. Under the Dental
		Treatment Services Scheme GMS eligible adults have access to a range of treatments and clinical procedures
		comprised of routine treatments and full upper and lower dentures. Dentists may also prescribe a range of
		medicines to eligible persons. All DTSS claims are processed and paid by PCRS.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases
		you may need to choose two).
		□Person Centred Care □Effective Care Safe Care□ Better Health and Wellbeing □Use of Information□
		Sale Care Better Health and Weildeling □Use of Information □ Workforce □Use of Resources Ø Governance, Leadership and Management □
4	KPI Target 2015	National - 1,356,483 (routine) 70,379 (complex)
5	KPI Calculation	Count
6	Data Source	Source PCRS
	Data Completeness	Completeness 100%
	Data Quality Issues	Subject to ongoing validation of HSE's GPVC database
7	Data Collection Frequency	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
8	Tracer Conditions	Under the Dental Treatment Services Scheme GMS eligible adults have access to a range of treatments and clinical procedures comprised of routine treatments and full upper and lower dentures.
9	Minimum Data Set	Yes
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		Daily DWeekly Monthly DQuarterly DBi-annually DAnnually DOther – give details:
		Please indicate who is responsible for monitoring this KPI:PCRS
	KPI Reporting Frequency	Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details:
13	KPI report period	☑Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity)
		□Monthly in arrears (June data reported in July)
		Quarterly in arrears (guarter 1 data reported in guarter 2)
		$\square$ Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☑ National □ Regional □ CHO □ LHO Area □ Hospital
		□ County □ Institution □Other – give details:
15	KPI is reported in which reports ?	☑Performance Assurance Report (NSP/CBP) □CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
	Additional Information	
Con	act details for Data Manager / Specialist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657 Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
National Lead and Division		John Hennessy, National Director, Primary Care Division, Health Service Executive.

-	KDI TH	
1	KPI Title	DTSS: Number of patients who have received treatment (routine) Number of patients who have received treatment (complex)
2	KPI Description	Above the line - Based on the ATL Dental database of paid claims for the month/year specified, where the patient
-		are medical card holders count unique patient card details on the database for the particular month/year.
		Below the line – Based on the BTL Dental database of paid claims for the month/year specified, where the patient
		are medical card holders count unique patient card details on the database for the particular month/year.
3	KPI Rationale	This will allow us to monitor how many patients have availed of DTSS in a given month
		Under the Dental Treatment Services Scheme GMS eligible adults have access to a range of treatments and
		clinical procedures comprised of routine treatments and full upper and lower dentures. Dentists may also prescrib
		a range of medicines to eligible persons. All DTSS claims are processed and paid by PCRS.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases
		you may need to choose two).
		Person Centred Care     Effective Care
		Safe Care Better Health and Wellbeing Use of Information
		Workforce□Use of Resources☑ Governance, Leadership and Management□
	KPI Target 2015	National - 628,611 (routine) 67,907 (complex)
5	KPI Calculation	Count
6	Data Source Data Completeness	Source PCRS
	Data Completeness Data Quality Issues	Completeness 100% Subject to ongoing validation of HSE's GPVC database
7	Data Collection Frequency	Daily Dweekly Monthly Dquarterly Di-annually Annually Dother – give details:
	Tracer Conditions	
8	Tracer Conditions	Under the Dental Treatment Services Scheme GMS eligible adults have access to a range of treatments and clinical procedures comprised of routine treatments and full upper and lower dentures.
9	Minimum Data Set	
	International Comparison	No
	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		· · · · · · · · · · · · · · · · · · ·
		□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
		Please indicate who is responsible for monitoring this KPI:PCRSPCRS
12	KPI Reporting Frequency	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details:
13	KPI report period	Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of
		activity)
		□Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		Contract of the second
14	KPI Reporting Aggregation	☑ National □ Regional □ CHO □ LHO Area □ Hospital
15	KPI is reported in which reports ?	□ County     □ Institution     □Other – give details:     ☑Performance Assurance Report (NSP/CBP)     □CompStat     □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
	Additional Information	
	act details for Data Manager / Specialist Lead	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
		Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care Division
1.4	onal Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.

Pri	mary Care, Community (Dema	and-Led) Schemes and other Community Services
1	KPI Title	Community Ophthalmic Scheme Number of treatments:
		i) Adult
		ii) Children
2	KPI Description	Based on the Optical database of paid claims for the month/year specified, where the patients are
		medical card patients, count claim numbers (unique claim identified) on the database for the particular
		month.
		Adult - Based on the Optical database of paid claims for the month/year specified, where the patients
		are medical card patients and the patient indicator is 'A' (Adult), count claim numbers (unique claim
		identified) on the database for the particular month.
		Children - Based on the Optical database of paid claims for the month/year specified, where the
		patients are medical card patients and the patient indicator is 'C' (Child), count claim numbers (unique
		claim identified) on the database for the particular month.
3	KPI Rationale	Under the Health Service Executive Community Ophthalmic Services Scheme, adult medical card
		holders and their dependants are entitled, free of charge, to eye examinations and necessary
		spectacles/appliances. Claims by Optometrists/Ophthalmologists are paid by Primary Care
		Reimbursement Service. Claims for spectacles provided under the Children's Scheme are also paid by
		the Primary Care Reimbursement Service.
	Indicator Classification	Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in
		some cases you may need to choose two).
		Person Centred Care     Effective Care
		Safe Care Better Health and Wellbeing Use of Information
		Workforce□Use of Resources☑ Governance, Leadership and Management □
4	KPI Target 2015	National - Adult 767,068 Children 781,679
5	KPI Calculation	Count
6	Data Source	
	Data Completeness	Completeness 100%
7	Data Quality Issues	Subject to ongoing validation of HSE's GPVC database
7 8	Data Collection Frequency Tracer Conditions	□Daily □Weekly ☑Monthly □Quarterly □Bi-annually □Annually □Other – give details: Under the Health Service Executive Community Ophthalmic Services Scheme, adult medical card
0		holders and their dependants are entitled, free of charge, to eye examinations and necessary
		spectacles/appliances.
9	Minimum Data Set	Yes
10	International Comparison	No
11	KPI Monitoring	KPI will be monitored on a (please indicate below) basis:
		Daily Dweekly Monthly Duarterly DBi-annually DAnnually DOther – give details:
		Please indicate who is responsible for monitoring this
		KPI:PCRS
12	KPI Reporting Frequency	Daily Dweekly Monthly Duarterly Di-annually Annually Other – give
		details:
13	KPI report period	Current (e.g. daily data reported on that same day of activity, monthly data reported within the same
		month of activity)
		☐Monthly in arrears (June data reported in July)
		Quarterly in arrears (quarter 1 data reported in quarter 2)
		□Rolling 12 months (previous 12 month period)
14	KPI Reporting Aggregation	☑ National □ Regional □ CHO □ LHO Area □ Hospital
1-		County Institution Other – give details:
15	KPI is reported in which reports ?	ØPerformance Assurance Report (NSP/CBP) □CompStat □Other – give details:
16	Web link to data	http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html
17	Additional Information	
	act details for Data Manager / Specialist	Information Analyst: Claire Sheehy email: claire.sheehy3@hse.ie Tel: 01 6352657
Lead		Specialist Lead: Brian Murphy, Head of Planning, Pat Dunne, Head of Operations - Primary Care
Vatio	onal Lead and Division	John Hennessy, National Director, Primary Care Division, Health Service Executive.