

Older Persons' Key Performance Indicator Metadata 2025

Hom	Home Support		
1	KPI Title	OP53 - No. of home support hours provided (excluding provision of hours from Complex Home Support)	
1a	KPI Short Title	Home Support Hours Provided	
2	KPI Description	The Home Support Service for Older People provides personal and/or essential domestic care to dependent people to support them to live at home. It should support and complement informal care. This Home Support Service is funded from the Home Support allocation (Single Funding) from Services for Older People (SOP) Budget with the Service being provided by directly employed HSE Health Care Assistants (Home Support) and by Private Providers with HSE Service Arrangements. This KPI counts the total number of home support hours provided (excluding provision of Home Support) to Service Users through home visits by Health Care Assistants (Home Support)/Home Support Workers. The count of hours includes any paid leave for HSE directly employed Health Care Assistants (Home Support). The number of home support hours provided incorporates hours provided to Older People, Disabilities and Others (to include Mental Health and Children and Families Services).	
3	KPI Rationale	Provide information on the usage of home support hours in the community and facilitate adjustment, if required, of service activity to achieve targets and live within the available resources.	
3a	Indicator Classification	National Scorecard Quadrant - Access	
4	National Target	2025 National Service Plan Cumulative target: 24m hours HSE DNE: 5.93m hrs; HSE WNW: 4.31m hrs; HSE MW: 1.91m hrs; HSE SW: 3.21m hrs; HSE DSE: 4.18m hrs; HSE DM: 4.52m hrs	
4a	Target	The target for home support hours is allocated across each Health Region to LHO level and profiled across the 12- months of 2025 on a calendar month basis i.e. Jan target is for 31-days, Feb 28-days, June 30-days etc. January: 2,038,355, February: 1,841,096, March: 2,038,355, April: 1,972,605, May: 2,038,355, June: 1,972,605, July: 2,038,355, August: 2,038,355, September: 1,972,605, October: 2,038,355, November: 1,972,605, December: 2,038,354	
4b	Volume Metrics		
5	KPI Calculation	The number of home support hours delivered to clients in a calendar month from the Home Support Budget SOP including any paid hours for annual, sick or other leave for HSE directly employed staff.	
6 6a	Data Source Data Sign Off	Home Support records held at LHO/IHA level. Populated CIF template is submitted by LHO to the BIU Head of Older Persons	
6b	Data Quality Issues	Data quality issues are addressed as they arise.	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	Any person may apply on the appropriate form to be considered for a Home Support service. Where an applicant cannot complete the form him/herself an application/referral may be made on behalf of the Applicant in line with the provisions of the Assisted Decision Making (Capacity) Act 2015 which came into effect on the 26th April, 2023. Current legislation in relation to the Home Support service does not distinguish between people with limited and people with full eligibility. Therefore, in the context of current legislation the Department of Health has confirmed that access to Home Support service will be older people i.e. aged 65yrs or over. However, there will be flexibility in relation to applications from people aged less than 65yrs whose assessed needs are best met by Services for Older People.	
9	Minimum Data Set MDS	Application Form followed by Care Needs assessment and a Home Support plan with a schedule of services.	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)	
14	KPI Reporting Aggregation	National / Health Region (HR) / Integrated Health Area (IHA) / LHO Area	
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	Report http://www.hse.ie/eng/services/publications/performancereports/	
		Is the data for this KPI available through Corporate Information Facility (CIF)? Yes	
17	Additional Information		
17 18	Additional Information KPI owner/lead for implementation	Kathleen Jordan, Head of Service, Home Support kathleenc.jordan@hse.ie	
	KPI owner/lead for		

Hom	Home Support		
		OP54 - No. of people in receipt of home support (excluding provision from Complex Home Support) - each person	
1	KPI Title	counted once only	
1a	KPI Short Title	No. of people in receipt of Home Support	
2	KPI Description	The number of people in receipt of a Home Support service on the last day of the month, whose hours are funded from the Services for Older People (SOP) Home Support Budget (Single Funding). This includes clients where the service is provided directly by HSE staff or indirectly by external (not for profit/for profit) providers and excludes clients who are only in receipt of Complex Home Support. Each client is to be counted in one care group only (where the majority of service is delivered). Home Support services provide personal and/or essential domestic care to dependent people to support them to live at home. It should support and complement informal care.	
3	KPI Rationale	This metric provides information on the usage of home support hours and the number of people supported by the HSE to remain at home.	
3a	Indicator Classification	National Scorecard Quadrant - Access	
4	National Target	2025 National Service Plan Point in Time Target - 60,000. HSE DNE: 13,645; HSE WNW: 10,492; HSE MW: 5,488; HSE SW: 8,141; HSE DSE: 10,900; HSE DM: 11,334. This metric is point in time only and cannot be aggregated.	
4a	Target	Target of 60,000 applied each calendar month.	
4b	Volume Metrics		
5	KPI Calculation	The total number of people receiving home support hours (excluding provision from Complex Home Support) in the LHO on the last day of the reporting month.	
6	Data Source	Home Support records held at LHO/IHA level. Populated CIF template is submitted by LHO to the BIU	
6a	Data Sign Off	Head of Older Persons	
6b 7	Data Quality Issues Data Collection Frequency	Data quality issues are addressed as they arise. Monthly	
8	Tracer Conditions	Any person may apply on the appropriate form to be considered for a Home Support service. Where an applicant cannot complete the form him/herself an application/referral may be made on behalf of the Applicant in line with the provisions of the Assisted Decision Making (Capacity) Act 2015 which came into effect on the 26th April, 2023. Current legislation in relation to the Home Support service does not distinguish between people with limited and people with full eligibility. Therefore, in the context of current legislation the Department of Health has confirmed that access to Home Support service will be older people i.e. aged 65yrs or over. However, there will be flexibility in relation to applications from people aged less than 65yrs whose assessed needs are best met by Services for Older People.	
9	Minimum Data Set MDS	Application Form followed by Care Needs assessment and a Home Support care plan with a schedule of services	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)	
14	KPI Reporting Aggregation	National / Health Region (HR) / Integrated Health Area (IHA) / LHO Area	
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report	
16 17	Web link to data Additional Information	http://www.hse.ie/eng/services/publications/performancereports/ Is the data for this KPI available through Corporate Information Facility (CIF)? Yes	
18	KPI owner/lead for implementation	Kathleen Jordan, Head of Service, Home Support kathleenc.jordan@hse.ie	
19	NBIU data support	Denise O'Reilly, Lead Data Analyst, Older Persons and Safeguarding denise.oreilly5@hse.ie	
20		A.N.D. Services for Older People, Access & Integration	

1	KPI Title	OP62 - No. of home support hours provided from Complex Home Support funding (OP)
1a	KPI Short Title	Complex Home Support hours (OP)
2	KPI Description	Complex Home Support funding supports Service Users over 65 years of age with higher levels of assessed care needs or complexity, in receipt of Home Support of 56 hours or above per week to live at home if this is their will and preference It can facilitate return home from hospital or residential care, prevent attendance/admission to A&E/Acute Hospital and/or prevent or delay admission to long term residential care. It should support and complement informal care. The Home Support service is provided by directly employed HSE Health Care Assistants (Home Support) and by Private Providers. This KPI counts the total number of home support hours provided to Service Users through home visits by HCAs (Home Support) funded from the Complex Home Support Budget Services for Older People (SOP) by both HSE and private service Providers. The count includes paid leave for HSE HCAs. The reporting period is 1 calendar month. Service Users receiving Home Support Services under the historic Intensive Home Care Package (IHCP) Scheme are comprehended in this Complex Home Support KPI.
3	KPI Rationale	Provide information on the usage of home support hours from Complex Home Support funding to Service Users and facilitate adjustment, if required, of service activity to achieve targets and live within the available resources.
3a	Indicator Classification	National Scorecard Quadrant - Access
4	National Target	2025 National Service Plan Cumulative National target - 275,000 hours
1.	Torret	January 23,356, Feb 21,096, March 23,356, April 22,603, May 23,356, June 22,603, July 23,356, August 23,356,
4a	Target	September 22,603, October 23,356, November 22,603, December 23,356
4b	Volume Metrics	
5	KPI Calculation	The number of home support hours delivered to Service Users in a calendar month from the Complex Home Support funding Budget SOP including any paid hours for annual leave, sick leave or other leave to HSE HCAs (Home Support)
6	Data Source	Complex Home Support and Intensive Home Care Package records held at IHA / LHO level. Populated CIF template is submitted by LHO to the BIU.
6a	Data Sign Off	Head of Older Persons
6b	Data Quality Issues	Data quality issues are addressed as they arise.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Any person may apply on the appropriate form to be considered for Complex Home Support funding. Where an applicant cannot complete the form him/herself an application/referral may be made on behalf of the Applicant in line with the provisions of the Assisted Decision Making (Capacity) Act 2015 which came into effect on the 26th April, 2023. Complex Home Support funding will be allocated and approved on the basis of assessed care need, within the limit of the resources available for the Service.
9	Minimum Data Set MDS	Application Form followed by Care Needs assessment and a Home Support care plan with a schedule of services and a quote from the service provider if the service is to be provided by non - HSE Home Support Service. Sign off by Head of Service at local level required.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	KPI Report Period	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	KPI Reporting Aggregation	National / Health Region (HR) / Integrated Health Area (IHA) / LHO Area
15	KPI is reported in which reports?	Management Data Report (MDR), Annual Report
16	Web link to data	http://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	1	
18	KPI owner/lead for implementation	Kathleen Jordan, Head of Service, Home Support kathleenc.jordan@hse.ie
		Kathleen Jordan, Head of Service, Home Support       kathleenc.jordan@hse.ie         Denise O'Reilly, Lead Data Analyst, Older Persons and Safeguarding       denise.oreilly5@hse.ie

1	plex Home Support fundi KPI Title	OP63 - Total no. of Service Users in receipt of home support hours provided from Complex Home Support funding (OP)
1a	KPI Short Title	Complex Home Support hours (OP)
2	KPI Description	Complex Home Support funding supports clients over 65 years of age with higher levels of assessed care needs or complexity, in receipt of Home Support of 56 hours or above per week in the community to: a) return home from hospital or residential care or b) prevent attendance/admission to A&E/Acute Hospital or c) prevent or delay admission to long term residential care. It should support and complement informal care. The total number of Service Users in receipt of home support hours delivered through home visits by Health Care Assistants (Home Support) employed by HSE and funded from the Complex Home Support Budget Services for Older People (SOP) Service Users receiving Home Support Services under the historic Intensive Home Care Package (IHCP) Scheme are comprehended in this Complex Home Support KPI.
3	KPI Rationale	Provide information on the number of Service Users in receipt of home support hours in the community from Complex Home Support funding and facilitate adjustment, if required, of service activity to achieve targets and live within the available resources.
3a	Indicator Classification	National Scorecard Quadrant - Access
4	National Target	2025 NSP Plan Point in Time target: 90
4a	Target	Target is Point in Time - target of 90 applied each month
4b	Volume Metrics	
5	KPI Calculation	This is a count of the number of Service Users in receipt of home support hours in a calendar month from the Complex Home Support funding Budget SOP
6	Data Source	Complex Home Support and Intensive Home Care Package records held at IHA / LHO level. Populated CIF template is submitted by LHO to the BIU.
6a	Data Sign Off	Head of Older Persons
6b	Data Quality Issues Data Collection Frequency	Data quality issues are addressed as they arise. Monthly
8	Tracer Conditions	Any person may apply on the appropriate form to be considered for Complex Home Support funding. Where an applicant cannot complete the form him/herself an application/referral may be made on behalf of the Applicant in line with the provisions of the Assisted Decision Making (Capacity) Act 2015 which came into effect on the 26th April, 2023. Current legislation in relation to the Home Support service does not distinguish between people with limited and people with full eligibility. Therefore, in the context of current legislation the Department of Health has confirmed that access to Home Support Services and Complex Home Support funding should be based on assessed care needs. The vast majority of beneficiaries of Complex Home Support funding will be older people i.e. aged 65yrs or over. However, there will be flexibility in relation to applications from people aged less than 65yrs whose assessed needs are best met by Services for Older People e.g. people with early onset dementia.
9	Minimum Data Set MDS	Application Form followed by Care Needs assessment and a Home Support care plan with a schedule of services and a quote from the service provider if the service is to be provided by non - HSE Home Support Service. Sign off by Head of Service at local level required.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	KPI Reporting Aggregation	National / Health Region (HR) / Integrated Health Area (IHA) / LHO Area
15	KPI is reported in which reports?	Management Data Report (MDR), Annual Report
	Web link to data	http://www.hse.ie/eng/services/publications/performancereports/
16 17	Additional Information	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
17	Additional Information KPI owner/lead for implementation	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes Kathleen Jordan, Head of Service, Home Support kathleenc.jordan@hse.ie
	KPI owner/lead for	• • • • • • •

1	plex Home Support fundi KPI Title	
1 10	KPI Title KPI Short Title	OP64 - % of Service Users in receipt of Complex Home Support (OP) funding with a key worker assigned
1a	KPI Short Title	% of Complex Home Support (OP) Service Users with key worker
2	KPI Description	Complex Home Support funding supports Service Users over 65 years of age with higher levels of assessed care needs or complexity, in receipt of Home Support of 56 hours or above per week to live at home if this is their will and preference It can facilitate return home from hospital or residential care, prevent attendance/admission to A&E/Acute Hospital, and/o prevent or delay admission to long term residential care. It should support and complement informal care. The Home Support service is provided by directly employed HSE Health Care Assistants (Home Support) and by Private Providers. Home Support services are provided through home visits by HCAs (Home Support) funded from the Complex Home
		Support Budget Services for Older People. The KPI is designed to measure the percentage of Service Users with an assigned Key Worker. The reporting period is 1 calendar month. Service Users receiving Home Support Services under the historic Intensive Home Care Package (IHCP) Scheme are comprehended in this Complex Home Support KPI.
3	KPI Rationale	Provide information on the governance of home support hours delivered to Service Users from Complex Home Support funding. Access to a Key Worker to co-ordinate the service and act as a link to the family ensures optimum patient outcomes for Complex Home Support Service Users.
3a	Indicator Classification	National Scorecard Quadrant Access
4	National Target	2025 National Service Plan Point in Time target: 100%
4a	Target	Target is Point in Time - 100% target applied each month
4b	Volume Metrics	
5	KPI Calculation	Number of Service Users in receipt of Complex Home Support who have a key worker assigned divided by the total number of Service Users in receipt of complex home support funding on the last day of the month multiplied by 100. This a point in time data e.g 90 Service Users in receipt of Complex Home Support on 31st October, 85 Service Users in receipt of Complex Home Support on 31st October - Caculation is 85/90 x100 = 94.4%
6	Data Source	Complex Home Support and Intensive Home Care Package records held at IHA / LHO level. Populated CIF template is submitted by LHO to the BIU.
6a	Data Sign Off	Head of Older Persons
6b	Data Quality Issues	Data quality issues are addressed as they arise.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Any person may apply on the appropriate form to be considered for Complex Home Support funding. Where an applicant cannot complete the form him/herself an application/referral may be made on behalf of the Applicant in line with the provisions of the Assisted Decision Making (Capacity) Act 2015 which came into effect on the 26th April, 2023. Complex Home Support funding will be allocated and approved on the basis of assessed care need, within the limit of the resources available for the Service. A named key worker is assigned to each Complex Home Support service user on approval.
9	Minimum Data Set MDS	Application form, Approval Form or Client's Care Plan specifying name of key worker.
10	International Comparison	Not applicable
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	KPI Reporting Aggregation	National / Health Region (HR) / Integrated Health Area (IHA) / LHO Area
15	KPI is reported in which reports?	Management Data Report (MDR), Annual Report
16	Web link to data	http://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
18	KPI owner/lead for implementation	Kathleen Jordan, Head of Service, Home Support kathleenc.jordan@hse.ie
19	NBIU data support	Denise O'Reilly, Lead Data Analyst, Older Persons and Safeguarding denise.oreilly5@hse.ie
20	Assistant National Director	A.N.D. Services for Older People, Access & Integration

NHS	NHSS		
1	KPI Title	OP10 - Percentage of clients who have Common Summary Assessment Reports (CSARs) processed within six weeks	
1a	KPI Short Title	% of clients who have CSARs processed within six weeks	
2	KPI Description	NHSS (Fair Deal): percentage of complete Care Needs Assessment Applications with a CSAR processed to a determination by a Local Placement Forum within 6 weeks of request.	
3	KPI Rationale	To monitor and manage the processing of applications to determination and to ensure that applications are processed to determination within a specific timeframe.	
3a	Indicator Classification	National Scorecard Quadrant Access	
4 4a	National Target Target	2025 National Service Plan point in time National Target - 90%. National Target of 90% applied each month	
4b	Volume Metrics		
5	KPI Calculation	Count is based on activity during the month Numerator :Number of completed Care Needs Assessment with a CSARS processed to a determination by Local Placement Forum within 6 weeks of request during the reported month. Denominator: Total number of completed Care Needs Assessments with a CSARs processed to a determination by Local Placement Forum during the reporting month. Calculation Numerator/Denominator*100	
6	Data Source	Nursing Homes Support Scheme Database to BIU via Analyst	
6a	Data Sign Off	Ultan Hynes, Head of Service, NHSS	
6b	Data Quality Issues	No	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	As per the the Nursing Home Support Scheme Guidelines	
9	Minimum Data Set MDS	NHSS Application Form	
10	International Comparison	Not applicable	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)	
14	KPI Reporting Aggregation	National / Health Region (HR) / Integrated Health Area (IHA) / LHO Area	
15	KPI is reported in which reports?	Management Data Report (MDR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	http://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes	
18	KPI owner/lead for implementation	Ultan Hynes, Head of Service, NHSS ultan.hynes@hse.ie	
19	NBIU data support	Denise O'Reilly, Lead Data Analyst, Older Persons and Safeguarding denise.oreilly5@hse.ie	
20	Assistant National Director	A.N.D Head of Operations & Service Improvement Services for Older People	

NHS	IHSS		
1	KPI Title	OP15 - % of population over 65 years in NHSS funded beds (based on 2022 Census figures)	
1a	KPI Short Title	% of population over 65 years in NHSS funded beds	
2	KPI Description	This metric shows the percentage of the population aged 65 and over that is availing of the Nursing Homes Support Scheme and includes Savers and Contract Bed clients. This metric also includes an estimate based on clients aged 65 and over who are supported under the long term residential care subhead in respect of (a) subvented patients and (b) savers - Section 39 voluntary organisations. It does not include patients admitted privately to approved nursing homes or patients residing in private nursing homes that are not approved for the purposes of NHSS.	
3	KPI Rationale	With an increasing ageing population it is necessary to monitor the age profile of clients availing of support under the NHSS to ensure the best management of the service and use of resources.	
3a	Indicator Classification	National Scorecard Quadrant Access	
4	National Target	2025 National Service Plan point in time National Target - ≤2.9%.	
4a	Target	National Target of ≤2.9% applied each month	
4b	Volume Metrics		
5	KPI Calculation	Number of clients over 65 / 2022 census figures x 100	
6	Data Source	NHSS database to BIU via Analyst	
6a	Data Sign Off	Ultan Hynes, Head of Service, NHSS	
6b	Data Quality Issues	No	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	Persons over 65 who are in receipt of funding under NHSS during the reporting month.	
9	Minimum Data Set MDS	Persons who are in the Nursing Homes Support Scheme Database and who are in contract beds and in receipt of subvention	
10	International Comparison	Yes	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)	
14	KPI Reporting Aggregation	National / Health Region (HR) / Integrated Health Area (IHA) / LHO Area	
15	KPI is reported in which reports?	Management Data Report (MDR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	http://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes	
18	KPI owner/lead for implementation	Ultan Hynes, Head of Service, NHSS ultan.hynes@hse.ie	
19	NBIU data support	Denise O'Reilly, Lead Data Analyst, Older Persons and Safeguarding denise.oreilly5@hse.ie	
20	Assistant National Director	A N.D Head of Operations & Service Improvement Services for Older People	

NHS	NHSS		
1	KPI Title	OP8 - Number of persons funded under NHSS in long term residential care during the reporting month	
1a	KPI Short Title	Number of persons funded under NHSS	
2	KPI Description	This metric measures the total number of people both public and private who are in receipt of long term residential care services and who are supported under the Nursing Homes Support Scheme during the reported month. This includes State Support only, State Support and Nursing Home Loan, Nursing Home Loan only. It also includes 'Savers' i.e. people in public long term care at the comencement of the scheme who did not opt for the NHSS along with people on subvention and in older persons contract beds who did not opt for the scheme.	
3	KPI Rationale	The rationale is to establish the number of people in long-term residential care who are receiving financial support from the State. In the transition years of the scheme, there may be some individuals receiving support via the subvention scheme or contract beds. However, ultimately the Nursing Homes Support Scheme will be the only State funded means of accessing long-term residential care.	
3a	Indicator Classification	National Scorecard Quadrant Access	
4	National Target	2025 National Service Plan Point in Tme year end target: 23,956	
4a	Target	January 23,789, Feb 23,629, March 23,669, April 23,729, May 23,769, June 23,809, July 23,869, August 23,929, September 23,949, October 23,969, November 23,969, December 23,956	
4b	Volume Metrics		
5	KPI Calculation	Count of the number of people in receipt of NHSS support in the reporting month	
6	Data Source	Nursing Homes Support Scheme Database to BIU via Analyst. Subvention and contract bed LHO returns via Central National Office - Fair Deal, LHO Section 39 Returns.	
6a	Data Sign Off	Ultan Hynes, Head of Service, NHSS	
6b	Data Quality Issues	No	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	As per the the Nursing Homes Support Scheme Guidelines	
9	Minimum Data Set MDS	NHSS Application form	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)	
14	KPI Reporting Aggregation	National / Health Region (HR) / Integrated Health Area (IHA) / LHO Area	
15	KPI is reported in which reports?	Management Data Report (MDR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	http://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes	
18	KPI owner/lead for implementation	Ultan Hynes, Head of Service, NHSS ultan.hynes@hse.ie	
19	NBIU data support	Denise O'Reilly, Lead Data Analyst, Older Persons and Safeguarding denise.oreilly5@hse.ie	
20	Assistant National Director	A.N.D Head of Operations & Service Improvement Services for Older People	

NHSS	IHSS		
1	KPI Title	OP9 - Percentage of clients with NHSS who are in receipt of Ancillary State Support	
1a	KPI Short Title	% of clients in receipt of Ancillary State Support	
2	KPI Description	Where a clients assets include land and property in the State (i.e. chargeable assets), the 7.5% (5% if application was made prior to 25/07/13) contribution based on such assets may be deferred. This is an optional benefit of the scheme called Ancillary State Support. The number of clients ' who choose to avail of Ancillary State Support' are all applicants who declare chargeable assets on their application for State support and who also apply for Ancillary State Support in relation to such assets. The metric measures the number of people who apply and are in payment of Ancillary State Support apply and receive Ancillary State Support payments under the scheme.	
3	KPI Rationale	The rationale is to establish the number of clients who are in receipt of ancillary State support, that is, the number who are in payment of ancillary State support.	
3a	Indicator Classification	National Scorecard Quadrant Access	
4	National Target	2025 National Service Plan point in time National Target: 17%.	
4a	Target	National Target of 17% applied each month	
4b	Volume Metrics		
5	KPI Calculation	Data to be reported on the basis of the number of people in receipt of ancillary state support during the reporting month. Numerator :No of Clients who apply and are in payment of Ancillary State support during the reporting month, Denominator: Total number of clients who apply and are in payment of State Support (Excludes Savers, Subvention/Contract Beds/Section 39 Savers as these clients cannot apply for ASS) - Calculation Numerator/Denominator*100	
6	Data Source	Nursing Homes Support Scheme Database to BIU via Analyst	
6a	Data Sign Off	Ultan Hynes, Head of Service, NHSS	
6b	Data Quality Issues	No	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	As per the the Nursing Homes Support Scheme Guidelines	
9	Minimum Data Set MDS	NHSS Application Form	
10	International Comparison	Not applicable	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)	
14	KPI Reporting Aggregation	National / Health Region (HR) / Integrated Health Area (IHA) / LHO Area	
15	KPI is reported in which reports?	Management Data Report (MDR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	http://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes	
18	KPI owner/lead for implementation	Ultan Hynes, Head of Service, NHSS ultan.hynes@hse.ie	
19	NBIU data support	Denise O'Reilly, Lead Data Analyst, Older Persons and Safeguarding denise.oreilly5@hse.ie	
20	Assistant National Director	A.N.D Head of Operations & Service Improvement Services for Older People	

Publi	Public Beds		
1	KPI Title	OP12 No. of NHSS Rode in public long story units	
1 1a	KPI Short Title	OP12 - No. of NHSS Beds in public long stay units No. of NHSS Beds in public long stay units	
2	KPI Description	The total number of long stay beds in public designated centres for older people -This includes all HSE facilities and all facilities receiving funding under s.38 of the Health Act 2004 which are registered with HIQA under the Health Act 2007 (Registration of Designated Centres for Older People) Regulations 2009 (S.I. 245 of 2009). In other words, it includes HSE and section 38 residential care facilities for older people which provide 24 hour nursing care. These facilities provide some or all of the following for older people: long-term care, respite, rehabilitation, convalescence and palliative care.	
3	KPI Rationale	It is policy to maintain public provision of residential care services, including nursing home care, for older people. This metric enables this provision to be monitored and to be contrasted against the total national provision of residential care.	
3a	Indicator Classification	National Scorecard Quadrant - Access	
4	National Target	2025 National Service Plan Point in Time year end target: 5,131 HSE DNE: 754, HSE WNW: 985, HSE MW: 432, HSE SW: 1,113, HSE DSE: 914, HSE DML: 933	
4a	Target	January 4,982, February 4,982, March 4,982, April 4,982, May 4,982, June 5,019, July 5,019, August 5,019, September 5,131, October 5,131, November 5,131, December 5,131	
4b	Volume Metrics		
5	KPI Calculation	Beds counted on the last day of every month and temporary closures are included within the overall figure.	
6	Data Source	Community Bed Management System. Corporate Information Facility (CIF) template completed with regional data by National Office SFOP and returned to BIU for upload to CIF.	
6a	Data Sign Off	Assistant National Director, Older Persons, Access and Integration	
6b	Data Quality Issues	No	
7 8	Data Collection Frequency Tracer Conditions	Monthly All persons who are ordinarily resident in the State are entitled to apply for financial support under the NHSS. Application is made through the local nursing homes support office. Care needs assessment (CSAR) and a financial means assessment are carried out to determine that long term residential care services are required and to determine eligibility for financial support under the scheme. The HSE provides public long stay beds for the provision of long term residential care services as defined in the legislation.	
9	Minimum Data Set MDS	Clients or client representative completes Application Form. Medical Assessment (CSAR) carried out by Consultant Geriatrician and/or MDT associated with client. The Local Placement Forum determines whether or not the applicant requires long term residential care services.	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)	
14	KPI Reporting Aggregation	National / Health Region (HR) / Integrated Health Area (IHA) / LHO Area	
15	KPI is reported in which reports?	Management Data Report (MDR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	http://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes	
18	KPI owner/lead for implementation	Denise Tighe, General Manager, Older People, Access & Integration	
19	NBIU data support	Denise O'Reilly, Lead Data Analyst, Older Persons and Safeguarding denise.oreilly5@hse.ie	
20	Assistant National Director	Assistant National Director, Older Persons, Access and Integration	

Publi	Public Beds		
1	KPI Title	OP13 - No. of short stay beds in public units	
1a	KPI Short Title	No. of short stay beds in public units	
2	KPI Description	Total number of short stay beds in public residential centres for older people. Short stay beds include Respite, Assessment, Rehabilitation Beds etc.	
3	KPI Rationale	This metric enables the monitoring and supply of short stay beds in the Public System.	
3a	Indicator Classification	National Scorecard Quadrant Access	
4	National Target	2025 National Service Plan Point in Time year end target - 1,651 HSE DNE: 361, HSE WNW: 405, HSE MW: 164, HSE SW: 256, HSE DSE: 375, HSE DML: 90	
4a	Target	January 1,609, February 1,609, March 1,609, April 1,609, May 1,609, June 1,609, July 1,609, August 1,609, September 1,651, October 1,651, November 1,651, December 1,651	
4b	Volume Metrics		
5	KPI Calculation	Beds counted on the last day of every month and temporary closures are included within the overall figure.	
6	Data Source	Community Bed Management System. Corporate Information Facility (CIF) template completed with regional data by National Office SFOP and returned to CHC BIU for upload to CIF.	
6a	Data Sign Off	Assistant National Director, Older Persons, Access and Integration	
6b	Data Quality Issues	No	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	Persons over 65 years - (in some cases persons under 65 years if exceptional circumstances)	
9	Minimum Data Set MDS	Short Stay Beds managed by local IHA. Referrals taken from HSE Community Services, GPs and Acute Hospitals	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)	
14	KPI Reporting Aggregation	National / Health Region (HR) / Integrated Health Area (IHA) / LHO Area	
15	KPI is reported in which reports?	Management Data Report (MDR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	http://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes	
18	KPI owner/lead for implementation	Denise Tighe, General Manager, National Services for Older People, Access & Integration	
19	NBIU data support	Denise O'Reilly, Lead Data Analyst, Older Persons and Safeguarding denise.oreilly5@hse.ie	
20	Assistant National Director	Assistant National Director, Older Persons, Access and Integration	

Public Beds			
1	KPI Title	OP57 - % Occupancy of open short stay beds	
1a	KPI Short Title	% Occupancy of open short stay beds	
2	KPI Description	Collection of occupancy figures on short stay bed occupancy in public residential units for older people. This includes both long stay units and short stay units. Short Stay Beds include Respite, Assessment, Rehabilitation Beds etc.	
3	KPI Rationale	Performance measurement of short stay bed utilisation in public residential units for older people	
3a	Indicator Classification	National Scorecard Quadrant - Access	
4	National Target	2025 National Service Plan Point in Time Target - 90%	
4a	Target	Point in Time Target - Target of 90% applies each month	
4b	Volume Metrics	<b>T</b>	
5	KPI Calculation	The no. of short stay beds occupied in each unit will be collated on the 15th of the month and the last day of the month. These two figures will then be averaged for the no. of occupied short stay beds. The % calculation will be completed as follows:-Numerator – No. of occupied short stay beds in public long stay units / Denominator – No of open short stay beds in public long stay units x 100	
6	Data Source	Community Bed Management System. Corporate Information Facility (CIF) template completed with regional data by National Office SFOP and returned to BIU for upload to CIF.	
6a	Data Sign Off	Assistant National Director, Older Persons, Access and Integration	
6b	Data Quality Issues		
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	Persons over 65 years - (in some cases persons under 65 years if exceptional circumstances)	
9	Minimum Data Set MDS	Short Stay Beds managed by local IHA. Referrals taken from HSE Community Services, GPs and Acute Hospitals	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)	
14	KPI Reporting Aggregation	National / Health Region (HR) / Integrated Health Area (IHA) / LHO Area	
15	KPI is reported in which reports?	Management Data Report (MDR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	http://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes	
18	KPI owner/lead for implementation	Martina Duffy, General Manager, National Services for Older People, Access & Integration	
19	NBIU data support	Denise O'Reilly, Lead Data Analyst, Older Persons and Safeguarding denise.oreilly5@hse.ie	
20	Assistant National Director	Assistant National Director, Older Persons, Access and Integration	

Trar	Transitional Care				
1	KPI Title	OP44 No. of persons in receipt of payment for transitional care in alternative care settings			
1a	KPI Short Title	No. of persons in receipt of payment for transitional care in alternative care settings			
2	KPI Description	Transitional Care Funding (TCF) is allocated to facilitate the transition of a person from an Acute Care setting to long-term care. This financial support is given when a person has been assessed as needing long-term care, and is in agreement, pending the release of NHSS Fair Deal funding. TCF also serves to facilitate short-stays in an accredited Nursing Home NH for people who are deemed medically ready for discharge from acute care but are waiting for alternative care pathways. It also functions as a community support, enabling direct transfers from community settings to NHs for specified care pathways.			
3	KPI Rationale	TCB's facilitate the discharge of Delayed Tansfers of Care patients to private nursing homes for patients waiting for NHSS care or who require a period of convalescence and return home.			
3a	Indicator Classification	National Scorecard Quadrant - Access			
4	National Target	2025 National Service Plan Point in Time National Target - 916			
4a	Target	Point in Time KPI - 916 target applied each month			
4b	Volume Metrics				
5	KPI Calculation	A count of the number of persons at a point in time on the last working day of the month in receipt of payment of transitional care funding in an alternative care settings.			
6	Data Source	National Transitional Care Office to BIU			
6a	Data Sign Off	Denise Tighe, General Manager, National Services for Older People, Access & Integration.			
6b	Data Quality Issues	Data quality issues are addressed as they arise.			
7	Data Collection Frequency	Monthly			
8	Tracer Conditions				
9	Minimum Data Set MDS	No. of approved applications that meet criteria for scheme.			
10	International Comparison	Not applicable			
11	KPI Monitoring	Daily			
12	KPI Reporting Frequency	Monthly			
13	KPI Report Period	Monthly in arrears (June data reported in July)			
14	KPI Reporting Aggregation	National			
15	KPI is reported in which reports?	Management Data Report (MDR), Regional Performance Report (RPR), Annual Report			
16	Web link to data	http://www.hse.ie/eng/services/publications/performancereports/			
17	Additional Information	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes			
18	KPI owner/lead for implementation	Judith Cunningham, Grade VII, National Transitional Care Funding Manager. Judith.cunningham@hse.ie			
19	NBIU data support	Denise O'Reilly, Lead Data Analyst, Older Persons and Safeguarding denise.oreilly5@hse.ie			
20	Assistant National Director	Patricia Whelehan, A.N.D Head of Operations & Service Improvement Services for Older People			

Tran	Transitional Care					
1	KPI Title	OP46 - No. of persons in hospitals approved for transitional care to move to alternative care settings				
1a	KPI Short Title	No. of persons approved for Transitional Care				
2	KPI Description	The number of persons in Acute Hospitals approved for Transitional Care Funding under Delayed Transfer of Care Funding. Transitional Care Bed - A bed provided in a private nursing home under the agreed NTPF rate for patients categorised as a Delayed Transfer of Care patient in an Acute Hospital who is requires long stay care and is waiting for NHSS application to be finalised or patient requiring a period of convalesence before returning home.				
3	KPI Rationale	TCF facilitate the discharge of Delayed Transfer of Care patients to private nursing homes for patients waiting for NHSS care or who require a period of convalescence and return home.				
3a	Indicator Classification	National Scorecard Quadrant - Access				
4	National Target	2025 National Service Plan Cumulative National Target - 10,800				
4a	Target	January: 1,032, February: 1,000 March: 982, April: 992, May: 957, June: 792, July: 887, August: 877, September: 791, October: 790, November: 800, December: 900				
4b	Volume Metrics					
5	KPI Calculation	A count of the number of people in acute hospitals who were approved for transitional care funding in order to move to an alternative care setting during the reporting month.				
6	Data Source	National Transitional Care Office to BIU				
6a	Data Sign Off	Denise Tighe, General Manager, National Services for Older People, Access & Integration.				
6b	Data Quality Issues	Data quality issues are addressed as they arise.				
7	Data Collection Frequency	Monthly				
8	Tracer Conditions					
9	Minimum Data Set MDS	No. of approved applications that meet criteria for scheme.				
10	International Comparison	Not applicable				
11	KPI Monitoring	Daily				
12	KPI Reporting Frequency	Monthly				
13	KPI Report Period	Monthly in arrears (June data reported in July)				
14	KPI Reporting Aggregation	National				
15	KPI is reported in which reports?	NSP/Annual Report/Performance Profile/MDR				
16	Web link to data	http://www.hse.ie/eng/services/publications/performancereports/				
17	Additional Information	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes				
18	KPI owner/lead for implementation	Judith Cunningham, Grade VII, National Transitional Care Office Manager. Judith.cunningham@hse.ie				
19	NBIU data support	Denise O'Reilly, Lead Data Analyst, Older Persons and Safeguarding denise.oreilly5@hse.ie				
20	Assistant National Director	Patricia Whelehan, A.N.D Head of Operations & Service Improvement Services for Older People				

interF	RAI Ireland Assessment	
1	KPI Title	OP56 - No. of People seeking service who have been assessed using the interRAI Ireland Assessment System
1a	KPI Short Title	Number of interRAI Assessments completed
2	KPI Description	The interRAI Ireland Assessment is a comprehensive IT based standardised assessment used to assess the health and social care needs of people (primarily those over the age of 65 years) who may be seeking care/services, in particular Home Care support. This will ensure that people being assessed for support services have access to a standard and thorough assessment, regardless of where they live or who is doing the assessment. The interRAI Ireland assessment is replacing the current Common Summary Assessment Report (CSAR) paper based assessment and is being rolled out across community and acute hospital settings nationally in 2025.
3	KPI Rationale	Comprehensive information from interRAI assessments is recorded electronically and is securely stored which allows ease of access to information and reduces duplication of assessment. The information generated by the comprehensive interRAI assessment highlights opportunities for improvement for the person and potential areas of decline. It facilitates the creation of individualised care plans which can lead to improved health outcomes for clients. This KPI was introduced to track the implementation of the interRAI Ireland Assessment Tool.
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety; b) Access;
4	National Target	2025 National Service Plan Cumulative National Target of 18,100
4a	Target	Profile - January 1,508, February 1,508, March 1,508, April 1,508, May 1,508, June 1,508, July 1,508, August 1,508, September 1,508, October 1,508, November 1,508, December 1,512
4b	Volume Metrics	
5	KPI Calculation	This KPI will be calculated based on a count of the number of interRAI assessments completed / signed off in a calendar month on interRAI Ireland Assessment Information System.
6	Data Source	The interRAI Ireland Assessment Information System will be used as the source of this data
6a	Data Sign Off	Dr. Natalie Vereker, interRAI Ireland Programme Manager
6b	Data Quality Issues	Only complete/signed off assessments to be included (draft assessments will be excluded)
7	Data Collection Frequency	Daily; Weekly; Monthly; As the assessment data is stored in an information system, data can be collected in "real-time" by users with the appropriate level of access to the system.
8	Tracer Conditions	
9	Minimum Data Set MDS	The interRAI Ireland Assessment Information System will be used to identify the Number of Assessments. Only Completed / Signed Off Assessments will be included.
10	International Comparison	interRAI assessment systems are used internationally in over 35 countries including: Japan, South Korea, Taiwan, China, Australia, Hong Kong, New Zealand, Singapore, Israel, India, Lebanon, Iceland, Norway, Sweden, Denmark, Finland, Netherlands, Germany, UK, Switzerland, France, Poland, Italy, Spain, Belgium, Estonia, Lithuania, Czech Republic, Austria, Portugal, Canada, USA, Mexico, Belize, Cuba
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Monthly
14	KPI Reporting Aggregation	National ;CHO
15	KPI is reported in which reports?	Annual Report, Performance Report, Performance Profile, MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
18	KPI owner/lead for implementation	Dr. Natalie Vereker, interRAI Ireland Programme Manager natalie.vereker@hse.ie
19	NBIU data support	Denise O'Reilly, Lead Data Analyst, Older Persons and Safeguarding denise.oreilly5@hse.ie
20	Assistant National Director	Patricia Whelehan, AND, Services for Older People, Access & Integration