



Mental Health Services
Key Performance Indicator
Metadata 2025

MH10 - Rate of admissions to adult acute inpatient units per 100,000 population in mental health catchment per quarter. Rate of admissions to adult acute inpatient units per 100,000 population This metric is designed to measure the rate of admission per 100,000 population in mental health catchment to adult mental health acute inpatient units. KPI Rationale Reduced admissions could be used as a proxy measure for provision of community alternatives. Reduced admissions could be used as a proxy measure for provision of community alternatives. National Target 2025 National 56.6. This target is reported cumulatively. Target Trajectory a) Performance targets constant over the full year National Target 70 and Performance targets constant over the full year National Target 70 and Performance targets constant over the full year National Target 70 and Performance targets constant over the full year National Target 70 and Performance targets constant over the full year National Target 70 and Performance targets constant over the full year National Target 70 and Performance Report (NFB. Bata Surce Health Research Board to National Business Information Unit. Submission at Acute Unit Submission at Acute Unit National Reporting Aggregation Not applicable at this time Comparison Not applicable at this time Comparison KPI Reporting Aggregation Not applicable at this time RPI Reporting Aggregation Not RPI Reporting Aggregation Not RPI Reporting Aggregation Not RPI Reported in Which reports? National Performance Report (NFR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ Additional Information Not RIP Reporting Agreementation Not RIP Reporting Aggregation Not RIP Reporting Adult Acute Units National Performance Report (NFR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ Additional Information Not RIP Reporting Agreementation Not RIP Reporting Agreementation No	Adι	ult Acute Mental Hea	alth Services Statement
This metric is designed to measure the rate of admission per 100,000 population in mental health catchment to adult mental health acute inpatient units. Reduced admissions could be used as a proxy measure for provision of community alternatives. Indicator Classification National Scorecard Quadrant b) Access A valid Target Trajectory Deformance targets constant over the full year A volume Metrics KPI Calculation Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment "100,000, Rates are currently collected and calculated by HRB using existing MH catchment area populations rather than IHA area populations. This is particularly relevant given that rates are calculated per 100,000 population. More into available from HRB. Data Surce Health Research Board to National Business Information Unit. But a Collection Frequency Tracer Conditions Minimum Data Set MDS Minimum Data Set MDS Not applicable at this time Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment RPI Monitoring Cuarterly KPI Reporting Frequency Adult Acute Units KPI Reporting Frequency Adult Acute Units KPI Reporting Aggregation National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Mithic reports? Meb Iink to data A reported in the HSE Performance Report Information KPI wonerflead for implementation Tonal Kelly, Acting Head of Operations HSE Mental Health Services	1	KPI Title	• • • • • • • • • • • • • • • • • • • •
Adult mental health acute inpatient units. Reduced admissions could be used as a proxy measure for provision of community alternatives. Indicator Classification National Scorecard Quadrant b) Access 2025 National 56.6. This target is reported cumulatively. A National Target 2025 National 56.6. This target is reported cumulatively. Polume Metrics n/a Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment *100,000 Rates are currently collected and calculated by HRB using existing MH catchment area populations rather than IHA area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB. Bata Surce Health Research Board to National Business Information Unit. More Data Quality Issues N/A Data Collection Frequency Quarterly Tracer Conditions Minimum Data Set MDS Minimum Data Set MDS Minimum Data Set MDS Not applicable at this time Comparison Not applicable at this time Comparison Not applicable at this time KPI Monitoring Quarterly KPI Reporting Quarterly KPI Reporting Quarterly KPI Reporting Addit Acute Units KPI Reporting Addit Acute Units KPI Reporting Addit Acute Units KPI Reporting Additional Information National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Hitps://www.hse.ie/eng/services/publications/performancereports/ Additional Information National Performance Report (NPR), Regional Health Services Donan Kelly, Acting Head of Operations HSE Mental Health Services	1a	KPI Short Title	Rate of admissions to adult acute inpatient units per 100,000 population
Indicator National Scorecard Quadrant b) Access	2	KPI Description	
Classification National Scorecard Quadrant b) Access National Target 2025 National 56.6. This target is reported cumulatively. a) Performance targets constant over the full year 7	3		Reduced admissions could be used as a proxy measure for provision of community alternatives.
4a Target Trajectory 4b Volume Metrics 7 Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment * 100,000. Rates are currently collected and calculated by HRB using existing MH catchment area populations rather than IHA area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB. 6 Data Source Health Research Board to National Business Information Unit. 6 Data Sign Off Submission at Acute Unit 6 Data Quality Issues N/A 7 Data Collection Frequency 8 Tracer Conditions 9 Minimum Data Set MDS 10 International Comparison 11 KPI Monitoring Quarterly 12 KPI Reporting Frequency 13 KPI Reporting Aggregation Adult Acute Units 14 KPI Reporting Aggregation Adult Acute Units 15 KPI is reported in Wational Performance Report (NPR), Regional Performance Report (RPR), Annual Report 16 Web link to data Michael Performance Report (NPR), Regional Performance Report (RPR), Annual Report 17 Information KPI owner/lead for implementation 18 Donan Kelly, Acting Head of Operations HSE Mental Health Services	3a		National Scorecard Quadrant b) Access
Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment * 100,000. Rates are currently collected and calculated by HRB using existing MH catchment area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB. Bata Source Health Research Board to National Business Information Unit. Bata Sign Off Submission at Acute Unit Mb Data Quality Issues N/A Data Collection Frequency Quarterly Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment Not applicable at this time Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment Not applicable at this time Comparison Not applicable at this time WPI Monitoring Quarterly KPI Reporting Frequency Quarterly KPI Reporting Aggregation Adult Acute Units KPI is reported in which reports? Web link to data Additional Information KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services	4	National Target	2025 National 56.6. This target is reported cumulatively.
Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment * 100,000. Rates are currently collected and calculated by HRB using existing MH catchment area populations rather than IHA area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB. Bata Sign Off Submission at Acute Unit Bata Quality Issues N/A Data Collection Frequency Quarterly Tracer Conditions Not applicable at this time Minimum Data Set MDS Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment Not applicable at this time KPI Monitoring Quarterly KPI Reporting Quarterly KPI Report Period Q-1Q KPI Report Period Q-1Q KPI Report Period Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services	4a	Target Trajectory	a) Performance targets constant over the full year
catchment * 100,000. Rates are currently collected and calculated by HRB using existing MH catchment area populations rather than IHA area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB. Data Source Health Research Board to National Business Information Unit. Submission at Acute Unit N/A Data Collection Frequency Tracer Conditions Not applicable at this time Minimum Data Set MDS Minimum Data Set MDS Not applicable at this time Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment KPI Monitoring Quarterly KPI Reporting Quarterly KPI Reporting Quarterly KPI Reporting Aggregation Adult Acute Units MRI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report MED Nona Kelly, Acting Head of Operations HSE Mental Health Services	4b	Volume Metrics	n/a
Data Sign Off Data Quality Issues N/A Data Collection Frequency Tracer Conditions Minimum Data Set MDS International Comparison Not applicable at this time RPI Monitoring Quarterly KPI Reporting Frequency Frequency KPI Reporting Aggregation KPI Reporting Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ As reported in the HSE Performance Report MPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services	5	KPI Calculation	catchment * 100,000. Rates are currently collected and calculated by HRB using existing MH catchment area populations rather than IHA area populations. This is particularly relevant given that rates are calculated per
Data Quality Issues N/A Data Collection Frequency Not applicable at this time Minimum Data Set MDS International Comparison KPI Reporting Frequency KPI Reporting Aggregation KPI Reported in which reports? Mational Performance Report (NPR), Regional Performance Report (RPR), Annual Report Mational International Comparison KPI web link to data Additional Information Additional Information Additional Information Not applicable at this time Quarterly Quarterly Additional Information Additional Information KPI owner/lead for implementation Not applicable at this time Quarterly Report Report Quarterly Additional Information National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Additional Information KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services	6	Data Source	Health Research Board to National Business Information Unit.
7 Data Collection Frequency 8 Tracer Conditions 9 Minimum Data Set MDS 10 International Comparison 11 KPI Monitoring 12 KPI Reporting Frequency 13 KPI Reporting Aggregation 14 KPI is reported in which reports? 16 Web link to data 17 Additional Information KPI owner/lead for implementation Audit Acting Head of Operations HSE Mental Health Services	6a	Data Sign Off	Submission at Acute Unit
Frequency Tracer Conditions Not applicable at this time Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment Not applicable at this time Comparison Not applicable at this time KPI Monitoring Quarterly KPI Reporting Frequency KPI Report Period KPI Report Period KPI Reporting Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation Not applicable at this time Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health Acute Units (RPI) Reporting Audit Acute Units RPI Reporting Adult Acute Units National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services	6b	Data Quality Issues	N/A
Minimum Data Set MDS Catchment Total number of admissions to acute inpatient units divided by population aged 18 or over in mental health catchment Not applicable at this time Not applicable at this time Quarterly KPI Reporting Frequency Quarterly KPI Report Period Q-1Q KPI Reporting Aggregation Adult Acute Units KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Meb link to data https://www.hse.ie/eng/services/publications/performancereports/ Additional Information As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services	7		Quarterly
MDS catchment International Comparison Not applicable at this time It KPI Monitoring Quarterly KPI Reporting Frequency Quarterly KPI Report Period Q-1Q KPI Reporting Aggregation Adult Acute Units KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Moditional Information As reported in the HSE Performance Report MDS catchment Annual Comparison Not applicable at this time Output Not applicable at this time Quarterly Quarterly RPI Reporting Adult Acute Units National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Additional Information As reported in the HSE Performance Report MPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services	8	Tracer Conditions	Not applicable at this time
Not applicable at this time KPI Monitoring Quarterly	9		, , , , ,
KPI Reporting Frequency Quarterly	10		Not applicable at this time
Frequency Quartery Report Period Q-1Q KPI Reporting Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Meb link to data https://www.hse.ie/eng/services/publications/performancereports/ Additional Information As reported in the HSE Performance Report Med link to data https://www.hse.ie/eng/services/publications/performancereports/ As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services	11		Quarterly
14 KPI Reporting Aggregation 15 KPI is reported in which reports? 16 Web link to data https://www.hse.ie/eng/services/publications/performancereports/ 17 Additional Information KPI owner/lead for implementation Adult Acute Units National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services	12		Quarterly
Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation Addit Acute Units National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services	13		Q-1Q
which reports? National Performance Report (NPR), Regional Performance Report (NPR), Annual Report National Performance Report (NPR), Regional Performance Report (NPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ Additional Information As reported in the HSE Performance Report National Performance Report (NPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services	14		Adult Acute Units
16 Web link to data https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services	15	•	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
Information KPI owner/lead for implementation As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services	16		https://www.hse.ie/eng/services/publications/performancereports/
implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services	17		As reported in the HSE Performance Report
PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Fmail: jarlath.conefrey@hse.ie			Donan Kelly, Acting Head of Operations HSE Mental Health Services
		PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
Governance/sign off Donan Kelly, Acting Head of Operations HSE Mental Health Services		Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

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1	KPI Title	MH11 - First admission rates to adult acute units (that is, first ever admission), per 100,000 population in mental health catchment area per quarter
1a	KPI Short Title	First admission rates to adult acute units per 100,000 population
2	KPI Description	First admissions are admissions of persons who were not previously admitted to the receiving hospital or unit or to any other psychiatric in-patient facility.
3	KPI Rationale	This metric is designed to measure first admission rates to adult acute units (that is, first ever admission). per 100,000 in the mental health catchment area.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 21.3. This metric is reported cumulatively.
4a	Target Trajectory	NSP 2025 - This metric is reported cumulatively.
4b	Volume Metrics	N/a
5	KPI Calculation	Number of First admission to acute units (that is, first ever admission) during reporting period divided by population aged 18 years or over *100,000. First Admissions / rates are currently collected and calculated using existing MH catchment area populations rather than IHA area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB.
6	Data Source	Health Research Board to National Business Information Unit.
6a	Data Sign Off	Submission at Acute Unit
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of First admission to acute units (that is, first ever admission) during reporting period divided by population of mental health catchment area aged 18 years or over
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	Adult Acute Units
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

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1	KPI Title	MH12 - Acute re-admission as a percentage of admissions.
1a	KPI Short Title	Acute re-admission as a percentage of admissions
2	KPI Description	Rate of readmission as a % of all admissions
3	KPI Rationale	This metric is designed to measure the percentage of patients readmitted to adult mental health acute inpatient units and is linked to the earlier metric on Total admissions – see comments there.
3a	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	Target 2025 62%. This metric is reported cumulatively.
4a	Target Trajectory	
4b	Volume Metrics	N/A
5	KPI Calculation	1. Total No. of Admissions minus total number of first admissions = total no. of readmissions 2. Total no. of readmissions is divided by total admissions and presented as percentage.
6	Data Source	Health Research Board to NBIU Non acute Team
6a	Data Sign Off	Submission at Acute Unit
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Total No. of Admissions minus total number of first admissions = total no. of readmissions 2. Total no. of readmissions is divided by total admissions and presented as percentage
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	Adult Acute Units
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Adu	It Inpatient	Statement Statement
1	KPI Title	MH13 - Inpatient readmission rates to adult acute units per 100,000 population in mental health catchment area per quarter.
1a	KPI Short Title	Inpatient readmission rates to adult acute units per 100,000 population
2	KPI Description	Re-admissions are admissions of persons who were either previously admitted to the receiving hospital or unit or to any other psychiatric in-patient facility. The relevant number is calculated by subtracting the number of first admissions from total admissions and expressed as a rate per 100,000 head of population in mental health catchment area.
3	KPI Rationale	This metric is designed to measure readmission rates to acute units, per 100,000 population. Readmission rates can be an indicator of the effectiveness of interventions and/or an indicator of the prevalence of severe and enduring mental illness requiring episodic inpatient interventions.
3a	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	Target 2025 35.3. This metric is reported cumulatively.
4a	Target Trajectory	a) Performance targets constant over the full year
4b	Volume Metrics	N/A
5	KPI Calculation	Re-admissions are admissions of persons who were either previously admitted to the receiving hospital or unit or to any other psychiatric in-patient facility. The relevant number is calculated by subtracting the number of first admissions from total admissions and expressed as a rate per 100,000 head of population in mental health catchment area.
6	Data Source	Health Research Board to NBIU Non acute team
6a	Data Sign Off	Submission at Acute Unit
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of Admissions to acute units, Number of First admission to acute units (that is, first ever admission),
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	Adult Acute Units
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

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1	KPI Title	MH14 - Number of adult acute inpatient beds per 100,000 population in the mental health catchment area per quarter
1a	KPI Short Title	Number of adult acute inpatient beds per 100,000 population per quarter
2	KPI Description	The total number of acute psychiatric beds within the mental health catchment per 100,000 population.
3	KPI Rationale	The metric tracks the number of acute inpatient beds per 100,000 population to be measured against the recommendations in A Vision for Change
3a	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	Target 2025: 19.7 This metric is reported cumulatively.
4a	Target Trajectory	
4b	Volume Metrics	N/A
5	KPI Calculation	Number of acute Inpatient places / Population *100,000 / rates are currently collected and calculated by HRB using existing MH catchment area populations rather than IHA area populations. This is particularly relevant given that rates are calculated per 100,000 population. More info available from HRB.
6	Data Source	Health Research Board to National Business Information Unit.
6a	Data Sign Off	Submission at Acute Unit
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of acute Inpatient places, Population of Mental Health Catchment
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	Adult Acute Units
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Adult Inpatient		Ŷ tara-a
1	KPI Title	MH15 - Number of adult involuntary admissions.
1a	KPI Short Title	Number of adult involuntary admissions.
2	KPI Description	HRB (NPIRS) definition: The legal status recorded by NPIRS is that recorded on admission. Changes may occur in legal status following admission but this is not recorded by the NPIRS. In addition in accordance with 16(1)A of the Mental Health Act 2001 details of all Admission Orders must be provided to the Mental Health Commission.
3	KPI Rationale	The metric collects data of the number of adult service users who are admitted involuntarily under the Mental Health Act.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	NSP 2025 expected activity 2,338 reported cumulatively
4a	Target Trajectory	a) Performance targets constant over the full year
4b	Volume Metrics	HSE Dublin & North East (437) HSE West & North West (360) HSE Mid West (168) HSE South West (412) HSE Dublin & South East (505) HSE Dublin & Midlands (456)
5	KPI Calculation	Count.
6	Data Source	Health Research Board to National Business Information Unit.
6a	Data Sign Off	Submission at Acute Unit
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of adult involuntary admissions
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	Adult Acute Units
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Adι	ult Inpatient	**************************************
1	KPI Title	MH16 - Rate of adult involuntary admissions per 100,000 population in mental health catchment per quarter.
1a	KPI Short Title	Rate of adult involuntary admissions per 100,000 population per quarter.
2	KPI Description	HRB (NPIRS) definition: The legal status recorded by NPIRS is that recorded on admission. Changes may occur in legal status following admission but this is not recorded by the NPIRS. In addition in accordance with 16(1)A of the Mental Health Act 2001 details of all Admission Orders must be provided to the Mental Health
3	KPI Rationale	The metric collects data of the rate per 100,000 population of adults admitted involuntarily under the Mental Health Act 2001.
3a	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	Target 2025: National 11.4. This metric is reported cumulatively.
4a	Target Trajectory	a) Performance targets constant over the full year
4b	Volume Metrics	N/A
5	KPI Calculation	No. of involuntary admissions expressed as a rate per 100,000 population.
6	Data Source	Health Research Board to National Business Information Unit.
6a	Data Sign Off	Submission at Acute Unit
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of involuntary admissions of adults
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	Adult Acute Units
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

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1	KPI Title	MH8 - Number of admissions to adult acute inpatient units
1a	KPI Short Title	Number of admissions to adult acute inpatient units
2	KPI Description	This metric is designed to measure the total number admitted to adult mental health acute inpatient units.
3	KPI Rationale	This metric is used to support the preparation of indicators based on rates of admission. Reduced admissions could be used as a proxy measure for provision of community alternatives. Similarly, a trend of increasing admission rates could alert the Area Mental Health Management Team to a lack of capacity in community settings and/or increased demand for secondary care mental health services
3a	Indicator Classification	National Scorecard Quadrant a) Qualty and Safety b) Access
4	National Target	2025 National expected activity 11,661. This metric is reported cumulatively.
4a	Target Trajectory	a) Performance targets constant over the full year
4b	Volume Metrics	HSE Dublin & North East (2,281) HSE West & North West (2,287) HSE Mid West (725) HSE South West (2,143) HSE Dublin & South East (2,182) HSE Dublin & Midlands (2,043)
5	KPI Calculation	Count.
6	Data Source	Health Research Board to National Business Information Unit
6a	Data Sign Off	Submission at Acute Unit
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	The total number admitted to adult mental health acute inpatient units.
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	Adult Acute Units
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

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1	KPI Title	MH9 - Median length of stay
1a	KPI Short Title	Median length of stay
2	KPI Description	Median length of stay is the middle number in the sequence of numbers created by listing all of the figures for length of stay during the period of less than one year. Where such a sequence has an even amount of numbers, the median is the average of the two middle numbers.
3	KPI Rationale	Measurement of length of stay can be used as a comparator of service provision in conjunction with other data having regard to evidence base for addressing certain diagnosis. It can also act as a proxy for effective community secondary care provision.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	NSP 2025 11.0. This metric is reported PIT.
4a	Target Trajectory	11.0
4b	Volume Metrics	N/A
5	KPI Calculation	Median length of stay is the middle number in the sequence of numbers created by listing all of the figures for length of stay during the period of less than one year. Where such a sequence has an even amount of numbers, the median is the average of the two middle numbers.
6	Data Source	Health Research Board to National Business Information Unit.
6a	Data Sign Off	Submission at Acute Unit
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	The middle number in the sequence of numbers created by listing all of the figures for length of stay during the period of less than one year. Where such a sequence has an even amount of numbers, the median is the average of the two middle numbers.
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Quarterly
12	KPI Reporting Frequency	Quarterly
13	KPI Report Period	Q-1Q
14	KPI Reporting Aggregation	Adult Acute Units
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Ge	neral Adult Commun	ity Mental Health Services
1	KPI Title	MH18 - Number of General Adult Mental Health Teams
1a	KPI Short Title	Number of GAMH Teams
2	KPI Description	The General Adult Community Mental Health Teams coordinates a range of interventions for individuals in a variety of locations, including home care treatment, day hospital, outpatient facilities and in-patient units, and interacts and liaises with specialist catchment or regional services to coordinate the care of individuals who require special consideration. A Vision for Change recommends that there should be one General Adult Community Mental Health Team per 50,000 population
3	KPI Rationale	The General Adult Community Mental Health Team is the core mechanism for the delivery of secondary care mental health services to adults and the KPI is to monitor the provision of community mental health services
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National expected activity 112. This metric is reported PIT.
4a	Target Trajectory	a) Performance targets constant over the full year
4b	Volume Metrics	HSE Dublin & North East (25) HSE West & North West (18) HSE Mid West (11) HSE South West (17) HSE Dublin & South East (21) HSE Dublin & Midlands (20)
5	KPI Calculation	
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	The number of General Adult Community Mental Health Teams
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support Governance/sign off	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie Donan Kelly, Acting Head of Operations HSE Mental Health Services

Co	mmunity Adult	
1	KPI Title	MH19 - Number of referrals (including re-referred) received by General Adult Mental Health Teams
1a	KPI Short Title	No. of referrals received by GAMHT
2	KPI Description	This metric is designed to measure the number of referrals received (i) over 16 years and less than 18 years old (ii) over 18th birthday referred to each General Adult Mental Health Team during the reporting period. First or rereferrals to General Adult Services generally take place in an outpatient clinic or may occasionally be seen in the patient's home. The patients are for the most part home-based. Homes include: - a private house (owned or rented etc.) - a private or public residential setting e.g. a nursing home - transitory accommodation e.g. hostel for the homeless, refugee centre or B&B Referrals do not include: i. Referrals between members of the community mental health team.ii. Specialist clinics such as for adults with ADHD.iii. Referrals seen in hospital settings (whether general, maternity, geriatric etc.)
3	KPI Rationale	The KPI is intended to measure the level of demand for the General Adult Community Mental Health Team
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National expected activity 50,138. This metric is reported cumulatively.
4a	Target Trajectory	
4b	Volume Metrics	HSE Dublin & North East (10,277) HSE West & North West (9,414) HSE Mid West (4,969) HSE South West (7,415) HSE Dublin & South East (8,869) HSE Dublin & Midlands (9,194)
5	KPI Calculation	
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals by age group
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support Governance/sign off	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie Donan Kelly, Acting Head of Operations HSE Mental Health Services

Со	mmunity Adult	
1	KPI Title	MH20 - Number of referrals (including re-referred) accepted by General Adult Mental Health Team
1a	KPI Short Title	No. of referrals accepted by GAMHT
2	KPI Description	This metric is designed to measure the number of referrals accepted based on the criteria operated by General Adult Mental Health Team in the reported period by (i) over 16y and less than 18 years old (ii) over 18th birthday referred to each General Adult Mental Health Team during the reporting period.
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals accepted to support the monitoring and evaluating of trends over time per area/ region and across the service nationally.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National expected activity NSP 42,116. This metric is reported cumulatively.
4a	Target Trajectory	This metric is reported cumulatively.
4b	Volume Metrics	HSE Dublin & North East (8,634) HSE West & North West (7,907) HSE Mid West (4,173) HSE South West (6,229) HSE Dublin & South East (7,450) HSE Dublin & Midlands (7,723)
5	KPI Calculation	
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals accepted, by age
10	International Comparison	Not applicable at this time
11		Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support Governance/sign off	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie Donan Kelly, Acting Head of Operations HSE Mental Health Services

Co	mmunity Adult	
1	KPI Title	MH21 - Number of new (including re-referred) cases offered first appointment and Seen or DNA by wait time by (i) over 16 years and less than18 years old (ii) over 18th birthday referred to General Adult Mental Health Team during the reporting period. i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iii) > 2 Weeks but <= 4 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) > 12 Weeks
1a	KPI Short Title	No. of GAMHT New/Re-Referred cases offered (seen or DNA) in the month
2	KPI Description	Refers to General Adult Community Mental Health Team. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode. Wait time: The number of weeks from the point at which the referral is received by a member of the General Adult MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Sub Definitions: Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place it occurs as close as possible to day received). A DNA if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA
3	KPI Rationale	Wait times to General Adult MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National expected activity NSP 38,018. This metric is reported cumulatively.
	Target Trajectory Volume Metrics	This metric is reported cumulatively. HSE Dublin & North East (7,794) HSE West & North West (7,138) HSE Mid West (3,764) HSE South West (5,620) HSE Dublin & South East (6,725) HSE Dublin & Midlands (6,977)
5	KPI Calculation	
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
	Data Quality Issues Data Collection	N/A
7	Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals , number appointments offered, number of DNA, by age
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support Governance/sign off	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie Donan Kelly, Acting Head of Operations HSE Mental Health Services

Co	mmunity Adult	
1	KPI Title	MH22 - Number of new (including re-referred) cases offered first appointment and Seen by wait time by (i) over 16 years and less than 18 years old (ii) over 18th birthday referred to General Adult Mental Health Team during the reporting period. i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) > 12 Weeks
1a	KPI Short Title	No. of GAMHT New/Re-Referred cases seen in the current month
2	KPI Description	Refers to General Adult Community Mental Health Team. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode. Wait time: The number of Weeks from the point at which the referral is received by a member of the General Adult MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Sub Definitions: Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place it occurs as close as possible to day received) A DNA if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA
3	KPI Rationale	Wait times to General Adult MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
3a	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National expected activity NSP 31,166. This metric is reported cumulatively.
4a	Target Trajectory	This metric is reported cumulatively
4b	Volume Metrics	HSE Dublin & North East (6,390) HSE West & North West (5,851) HSE Mid West (3,086) HSE South West (4,608) HSE Dublin & South East (5,513) HSE Dublin & Midlands (5,718)
5	KPI Calculation	From Congral Adult Community Montal Health Toom to National / Health Paging / Integrated Health Area /IHA)
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
	Data Sign Off Data Quality Issues	Submission at National / Health Region / Integrated Health Area (IHA) N/A
	Data Collection	
7	Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals, number appointments offered, number of DNA, by age
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17		As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Со	mmunity Adult	
1	KPI Title	MH23 - Number of new (including re-referred) cases offered first appointment and DNA by wait time by (i) over 16 years and less than 18 years old (ii) over 18th birthday referred to General Adult Mental Health Team during the reporting period. i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) > 12 Weeks
1a	KPI Short Title	No. of GAMHT New/Re-Referred cases DNA in the current month
2	KPI Description	Refers to General Adult Community Mental Health Team. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode. Wait time: The number of weeks from the point at which the referral is received by a member of the General Adult MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Sub Definitions: Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place it occurs as close as possible to day received) A DNA if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA
3	KPI Rationale	Wait times to General Adult MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National expected activity NSP 6,852. This metric is reported cumulatively.
4a	Target Trajectory	This metric is reported cumulatively
	Volume Metrics	HSE Dublin & North East (1,404) HSE West & North West (1,287) HSE Mid West (678) HSE South West (1,012) HSE Dublin & South East (1,212) HSE Dublin & Midlands (1,259)
5	KPI Calculation	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA)
6	Data Source	Manager to National Business Information Unit.
	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
	Data Quality Issues Data Collection	N/A
7	Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals, number appointments offered, number of DNA, by age
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17		As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support Governance/sign off	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie Donan Kelly, Acting Head of Operations HSE Mental Health Services

Co	mmunity Adult	
1	KPI Title	MH25 - Number of cases closed/discharged by General Adult Mental Health Team
1a	KPI Short Title	Number of cases closed/discharged by GAMHT
2	KPI Description	This metric is designed to measure the number of cases closed/discharged to other service or to Primary Care or through case of death (i) over 16y and less than 18 years old (ii) over 18th birthday from the General Adult Mental Health Team during the reporting period (include in cases closed/discharged those cases that were seen and discharged from service in initial assessment)
3	KPI Rationale	KPI is designed to measure throughput of General Adult Community Mental Health Teams in conjunction with other indicators.
3a	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National expected activity 33,691. This metric is reported cumulatively.
4a	Target Trajectory	
4b	Volume Metrics	HSE Dublin & North East (6,907) HSE West & North West (6,324) HSE Mid West (3,339) HSE South West (4,983) HSE Dublin & South East (5,960) HSE Dublin & Midlands (6,178)
5	KPI Calculation	
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of cases, number discharged
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support Governance/sign off	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie Donan Kelly, Acting Head of Operations HSE Mental Health Services

Co	mmunity Adult	
1	KPI Title	MH194 - Teams Number of Active Cases
1a	KPI Short Title	Caseload of Team
2	KPI Description	The total number of cases currently active in the team at the end of each Quarter. The metric is designed to capture the number of open active cases the service has at the end of each quarter. The total number of open active cases within the team with service users only counted once i.e. 1 service user on two different clinicians caseload should only be recorded as 1 open active case.
3	KPI Rationale	Allows the service to measure Caseload trends across teams and caseload can then be compared per whole time equvilent numbers.
За	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access
4	National Target	NSP 2025 target - XXXX
	Target	NSP 2025 target - XXXX
-	Volume Metrics KPI Calculation	Count Daint in Time
5	KPI Calculation	Count Point in Time From Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager
6	Data Source	to Business Information Unit.
	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	
7	Data Collection Frequency	Quarterly Q
8	Tracer Conditions	N/A
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Quarterly: Other – give details: As required
12	KPI Reporting Frequency	Quarterly: Other – give details: As required
13	KPI Report Period	Quarterly: Other – give details: As required
14	KPI Reporting Aggregation	Individual Teams to National / Health Region / Integrated Health Area (IHA) to National
15	KPI is reported in which reports?	Mental Health Reports
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Co	mmunity Adult	
1	KPI Title	MH190 - Total Number of 'face to face' Consultation Appointments
1a	KPI Short Title	Face to Face Consultations
2	KPI Description	The metric is designed to capture the number of appointments (both new & existing), by Attended, DNA or Cancelled, by the location in which the appointment is offered in the reporting month. (Definition below). An Attended appointment is the event a service user is offered and attends the location of appointment, regardless of how many clinicians are there present during the appointment. DNA – a planned appointment not attended by the service user, this does not include appointments cancelled by the clinician. Cancelled- a planned appointment cancelled by the service user within sufficient time as to allow appointment to be offered to another service user. Group Therapies - can be recorded but should only be recorded once and not as clinical contacts i.e. 15 service users attending group therapy and delivered by 3 clinicians should be recorded as 15 attended appointments and not as 45 appointments.
		Location of Appointment: Clinic - an establishment or hospital department where Mental Health outpatients routinely occur Home - Service users normal place of residence Hospital - CAMHS only were no service offered or available by a liaison team School - CAMHS only Service user normal place of learning Online Video or Telephone consultation- Appointment which has been schuduled and is conducted via telephone or online video platform Other - not in categories above
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of appointments offerred by the General Adult team in that particular reporting period and monitoring and evaluating the trends over time per HSE region and across the service nationally.
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access
4	National Target	NSP 2025 target - XXXX
	Target	NSP 2025 target - XXXX
4b 5	Volume Metrics KPI Calculation	Count Cumulative
6	Data Source	From Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to Business Information Unit.
	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b 7	Data Quality Issues Data Collection Frequency	Monthly M
8	Tracer Conditions	N/A
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly; Other – give details: As required
12	KPI Reporting Frequency	Monthly; Other – give details: As required
13	KPI Report Period	Monthly; Other – give details: As required
14	KPI Reporting Aggregation	National; Region; Hospital Group; Hospital; National / Health Region / Integrated Health Area (IHA); sub- National / Health Region / Integrated Health Area (IHA) level (please give details); Other, please specify Service Level General Adult
15	KPI is reported in which reports?	Mental Health Reports
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Co	mmunity Adult	
1	KPI Title	MH1 - $$ % of accepted referrals / re-referrals offered first appointment within 12 weeks by General Adult Community Mental Health Teams
1a	KPI Short Title	General Adult % New/Re-Referrals offered first appointment within 12 weeks.
2	KPI Description	Wait time: The number of weeks from the point at which the referral is received by a member of the General Adult Community Mental Health team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access General Adult Community Mental Health Team for a mental health assessment provides a measure of service availability in the community and the timeliness of that access.
3a	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	NSP 2025 ≥90%. This metric is reported cumulatively.
4a	Target Trajectory	≥90%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases seen within 12 weeks and divide by number of new appointments offered within 12 weeks and calculate the percentage against overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of accepted referrals/re-referrals; number of accepted referrals/Re-referrals within time frame;
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Co	mmunity Adult	
1	KPI Title	MH2 - % of accepted referrals / re-referrals offered first appointment and seen within 12 weeks by General Adult Community Mental Health Teams
1a	KPI Short Title	% New/Re-Referred offered apointment and seen <12 weeks
2	KPI Description	Wait time: The number of weeks from the point at which the referral is received by a member of the General Adult Community Mental Health team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access General Adult Community Mental Health Team for a mental health assessment provides a measure of service availability in the community and the timeliness of that access.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	NSP 2025 ≥75%. This metric is reported cumulatively.
4a	Target Trajectory	≥75%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases seen within 12 weeks and divide by number of new appointments offered within 12 weeks and calculate the percentage against overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of accepted referrals/re-referrals; number of accepted referrals. Re-referrals within time frame;
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Co	mmunity Adult	
4	· ·	MH24 - % of new (including re-referred) General Adult Community Mental Health Team cases offered
1	KPI Title	appointment and DNA in the current month
1a	KPI Short Title	% New/Re-Referred offered appointment and DNA in current month.
2	KPI Description	Percentage of new (including re-referred) cases offered first appointment and that did not attend (DNA) appointment when referred to General Adult Mental Health Team during the reporting period, by (i) over 16y and less than 18 years old (ii) over 18th birthday. A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA
3	KPI Rationale	The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Old Age. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	NSP 2025 target: ≤22%. This metric is reported cumulatively.
4a	Target Trajectory	≤22%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support Governance/sign off	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie Donan Kelly, Acting Head of Operations HSE Mental Health Services
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Ps	ychiatry of Later Life I	Mental Health Services
1	KPI Title	MH26 - Number of Psychiatry of Later Life Mental HealthTeams
1a	KPI Short Title	No. of POLL MH Teams
2	KPI Description	The Psychiatry of Later Life Service coordinates a range of interventions for individuals in a variety of locations, including home care treatment, day hospital, outpatient facilities and in-patient units, and interacts and liaises with specialist catchment or regional services to coordinate the care of individuals who require special consideration.
3	KPI Rationale	Measure of the provision of Psychiatry of Later Life Teams by population as per Vision recommendations
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National expected activity 34. This metric is reported PIT
4a	Target Trajectory	a) Performance targets constant over the full year
4b	Volume Metrics	HSE Dublin & North East (6) HSE West & North West (8) HSE Mid West (3) HSE South West (4) HSE Dublin & South East (8) HSE Dublin & Midlands (5)
5	KPI Calculation	
6	Data Source	From Psychiatry of Later Life Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of Teams
9	Minimum Data Set MDS International Comparison	Number of Teams Not applicable at this time
10	International	
10	International Comparison	Not applicable at this time
10 11 12	International Comparison KPI Monitoring KPI Reporting Frequency KPI Report Period	Not applicable at this time Monthly
10 11 12	International Comparison KPI Monitoring KPI Reporting Frequency KPI Report Period KPI Reporting Aggregation	Not applicable at this time Monthly Monthly M National / Health Region / Integrated Health Area (IHA) and individual teams
10 11 12 13	International Comparison KPI Monitoring KPI Reporting Frequency KPI Report Period KPI Reporting	Not applicable at this time Monthly Monthly M National / Health Region / Integrated Health Area (IHA) and individual teams
10 11 12 13 14	International Comparison KPI Monitoring KPI Reporting Frequency KPI Report Period KPI Reporting Aggregation KPI is reported in which	Not applicable at this time Monthly Monthly M National / Health Region / Integrated Health Area (IHA) and individual teams
10 11 12 13 14 15	International Comparison KPI Monitoring KPI Reporting Frequency KPI Report Period KPI Reporting Aggregation KPI is reported in which reports?	Not applicable at this time Monthly Monthly M National / Health Region / Integrated Health Area (IHA) and individual teams National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
10 11 12 13 14 15	International Comparison KPI Monitoring KPI Reporting Frequency KPI Report Period KPI Reporting Aggregation KPI is reported in which reports? Web link to data	Not applicable at this time Monthly Monthly M National / Health Region / Integrated Health Area (IHA) and individual teams National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/
10 11 12 13 14 15	International Comparison KPI Monitoring KPI Reporting Frequency KPI Report Period KPI Reporting Aggregation KPI is reported in which reports? Web link to data Additional Information KPI owner/lead for	Not applicable at this time Monthly Monthly M National / Health Region / Integrated Health Area (IHA) and individual teams National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ As reported in the HSE Performance Report
10 11 12 13 14 15	International Comparison KPI Monitoring KPI Reporting Frequency KPI Report Period KPI Reporting Aggregation KPI is reported in which reports? Web link to data Additional Information KPI owner/lead for implementation	Not applicable at this time Monthly Monthly M National / Health Region / Integrated Health Area (IHA) and individual teams National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services

Psy	chiatry of Later Life	
1	KPI Title	MH27 - Number of referrals (including re-referred) received by Psychiatry of Later Life Mental Health Teams
1a	KPI Short Title	No. of POLL MH referrals received
2	KPI Description	This metric is designed to measure the number of referrals received by the Psychiatry of Later Life Service team during the reporting period for patients over their 65th birthday. First or re/referrals to the Psychiatry of Old Age Service consist mostly of those whom will be seen on domiciliary assessment but some may be seen in OPD settings. The patients are for the most part home-based. Homes include :- a private house (owned or rented etc.) - a private or public residential setting e.g. a nursing home - transitory accommodation e.g. hostel for the homeless , refugee centre or B&B Referrals do not include:i. Referrals between different members of the team.ii. Referrals to specialist clinics such as memory clinics.iii. Referrals seen in hospital settings. (whether general, maternity, geriatric etc.)
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals accepted to support the monitoring and evaluating of trends over time per area/ region and across the service nationally.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National expected activity 12,980. This metric is reported cumulatively.
4a	Target Trajectory	
4b	Volume Metrics	HSE Dublin & North East (2,643) HSE West & North West (2,545) HSE Mid West (1,516) HSE South West (822) HSE Dublin & South East (2,789) HSE Dublin & Midlands (2,655)
5	KPI Calculation	
6	Data Source	From Psychiatry of Later Life Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Psy	chiatry of Later Life	
1	KPI Title	MH28 - Number of referrals (including re-referred) accepted by Psychiatry of Later Life Mental Health Team
1a	KPI Short Title	No. of POLL MH referrals accepted
2	KPI Description	This metric is designed to measure the number of referrals accepted based on the criteria operated the Psychiatry of Later Life Team during the reporting period for patients over their 65th birthday
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals accepted to support the monitoring and evaluating of trends over time per area/ region and across the service nationally.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National expected activity 11,039. This metric is reported cumulatively.
4a	Target Trajectory	
4b	Volume Metrics	HSE Dublin & North East (2,248) HSE West & North West (2,164) HSE Mid West (1,289) HSE South West (699) HSE Dublin & South East (2,373) HSE Dublin & Midlands (2,266)
5	KPI Calculation	
6	Data Source	From Psychiatry of Later Life Community Mental Health Team to ISA Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of referrals
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Psy	chiatry of Later Life	
1	KPI Title	MH29 - Number of new (including re-referred) cases offered first appointment and Seen or DNA in the Psychiatry of Old Age Mental Health Team by wait time during the reporting period for patients over their 65th birthday i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) > 12 Weeks
1a	KPI Short Title	No. of POLL MH New/Referred cases offerd (seen and DNA) in the current month
2	KPI Description	Refers to Psychiatry of Later Life Mental Health Service. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode. Wait time: The number of Weeks from the point at which the referral is received by a member of the Community MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Sub Definitions: Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place that this occurs as close as possible to day received) A DNA: if an appointment is offered and the patient fails to
		attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA. A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.
3	KPI Rationale	Wait times to Psychiatry of Later Life MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National expected activity 10,233. This metric is reported cumulatively.
4a 4b	Target Trajectory Volume Metrics	a) Performance targets constant over the full year HSE Dublin & North East (2,082) HSE West & North West (2,005) HSE Mid West (1,196) HSE South West (649) HSE Dublin & South East (2,201) HSE Dublin & Midlands (2,100)
5	KPI Calculation	
6	Data Source	From Psychiatry of Later Life Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
	Data Quality Issues Data Collection	N/A
7	Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9		number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
	Web link to data Additional Information	https://www.hse.ie/eng/services/publications/performancereports/ As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Psy	chiatry of Later Life	
1	KPI Title	MH30 - Number of new (including re-referred) cases offered first appointment and Seen in the Psychiatry of Later Life Mental Health Team by wait time during the reporting period for patients over their 65th birthday i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) > 12 Weeks
1a	KPI Short Title	No. of POLL MH New/Re-Referred cases seen in the current month
2	KPI Description	Refers to Psychiatry of Later Life Mental Health Service. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode. Wait time: The number of Weeks from the point at which the referral is received by a member of the Community MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Sub Definitions: Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place that this occurs as close as possible to day received) A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA. A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.
3	KPI Rationale	Wait times to Psychiatry of Later Life MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
3a	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National expected activity 9,936. This metric is reported cumulatively.
4a	Target Trajectory	a) Performance targets constant over the full year HSE Dublin & North East (2,022) HSE West & North West (1,947) HSE Mid West (1,161) HSE South West
4b	Volume Metrics	(630) HSE Dublin & South East (2,137) HSE Dublin & Midlands (2,039)
5	KPI Calculation	From Psychiatry of Later Life Community Mental Health Team to National / Health Region / Integrated Health
6	Data Source	Area (IHA) Manager to National Business Information Unit.
	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues Data Collection	N/A
7	Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting	Monthly
13	Frequency KPI Report Period	M M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15		Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information KPI owner/lead for	As reported in the HSE Performance Report
	implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Psy	chiatry of Later Life	
1	KPI Title	MH31 - Number of new (including re-referred) cases offered first appointment and DNA in the Psychiatry of Later Life Mental Health Team by wait time during the reporting period for patients over their 65th birthday i) <1 Weeks ii) > 1 Weeks but <= 2 Weeks iii) > 2 Weeks but <= 3 Weeks iv) > 3 Weeks but <= 4 Weeks v) > 4 Weeks but <= 8 Weeks vi) > 8 Weeks but <= 12 Weeks vii) > 12 Weeks
1a	KPI Short Title	No. of POLL MH New/Re-referred cases DNA in the current month
2	KPI Description	Refers to Psychiatry of Later Life Mental Health Service. Re-referred case: A re-referral is the referral of a patient to a health professional of a specific profession, when the patient has been previously referred to the same profession for the same condition at the same location. A re-referral always marks the start of a new episode. Wait time: The number of Weeks from the point at which the referral is received by a member of the Community MH team to the day the assessment takes place (less any delay due to client postponement of assessment) excluding both of those days. Sub Definitions: Wait Time is day referral received in the office when it is date stamped by admin staff. (Triage in each service should be efficient and mechanisms put in place that this occurs as close as possible to day received) A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA. A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.
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3	KPI Rationale	Wait times to Psychiatry of Later Life MH team for mental health assessment provide a measure of service access in the community and the timeliness of that access.
	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target Target Trajectory	2025 National expected activity 297. a) Performance targets constant over the full year
	Volume Metrics	HSE Dublin & North East (60) HSE West & North West (58) HSE Mid West (35) HSE South West (19) HSE Dublin & South East (64) HSE Dublin & Midlands (61)
5	KPI Calculation	
6	Data Source	From Psychiatry of Later Life Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
7	Data Quality Issues Data Collection	N/A Monthly
8	Frequency Tracer Conditions	Not applicable at this time
9		Number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
	Web link to data Additional Information	https://www.hse.ie/eng/services/publications/performancereports/ As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

through case of death by the Psychiatry of Later Life Team during the reporting period for patients over their	Psv	ychiatry of Later Life		
This metric is designed to measure the number of cases closed/discharged to other service or Primary Canthrough case of death by the Psychiatry of Later Life Team during the reporting period for patients over their 65th birthday. (include in cases closed/discharged those cases that were seen and discharged from service initial assessment) KPI Rationale The purpose of this metric is to gain information over time on the numbers of cases closed/discharged and monitoring and evaluating the trends over time per area/ region and across the service nationally. Indicator Classification Indicator Classification National Scorecard Quadrant a) Quality and Safety b) Access National Target 2025 National expected activity 8,831 This metric is reported cumulatively. a) Performance targets constant over the full year HSE Dublin & North East (1,799) HSE West & North West (1,732) HSE Mid West (1,031) HSE South West (559) HSE Dublin & South East (1,898) HSE Dublin & Midlands (1,812) KPI Calculation From Psychiatry of Later Life Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Data Source From Psychiatry of Later Life Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Data Quality Issues N/A Data Collection Frequency Tracer Conditions Not applicable at this time Minimum Data Set MDS Number of cases discharged, closed International Comparison Not applicable at this time	1	KPI Title	MH33 - Number of cases closed/discharged by Psychiatry of Later Life Mental Health Team	
through case of death by the Psychiatry of Later Life Team during the reporting period for patients over thei 65th birthday. (include in cases closed/discharged those cases that were seen and discharged from service initial assessment) KPI Rationale The purpose of this metric is to gain information over time on the numbers of cases closed/discharged and monitoring and evaluating the trends over time per area/ region and across the service nationally. National Scorecard Quadrant a) Quality and Safety b) Access National Target 2025 National expected activity 8,831 This metric is reported cumulatively. a) Performance targets constant over the full year HSE Dublin & North East (1,799) HSE West & North West (1,732) HSE Mid West (1,031) HSE South West (559) HSE Dublin & South East (1,898) HSE Dublin & Midlands (1,812) KPI Calculation From Psychiatry of Later Life Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) Data Quality Issues N/A Data Collection Frequency Monthly Tracer Conditions Not applicable at this time Not applicable at this time Not applicable at this time	1a	KPI Short Title	No. of POLL MH cases closed	
monitoring and evaluating the trends over time per area/ region and across the service nationally. National Target National Scorecard Quadrant a) Quality and Safety b) Access National Target Description and evaluating the trends over time per area/ region and across the service nationally. National Target Description and evaluating the trends over time per area/ region and across the service nationally. National Scorecard Quadrant a) Quality and Safety b) Access National Target Description and evaluating the trends over time per area/ region and across the service nationally. National Scorecard Quadrant a) Quality and Safety b) Access National Scorecard Quadrant a) Quality and Safety b) Access National Scorecard Quadrant a) Quality and Safety b) Access Not applicable at this time	2	KPI Description	This metric is designed to measure the number of cases closed/discharged to other service or Primary Care of through case of death by the Psychiatry of Later Life Team during the reporting period for patients over their 65th birthday. (include in cases closed/discharged those cases that were seen and discharged from service in initial assessment)	
4 National Target 2025 National expected activity 8,831 This metric is reported cumulatively. 4a Target Trajectory a) Performance targets constant over the full year 4b Volume Metrics HSE Dublin & North East (1,799) HSE West & North West (1,732) HSE Mid West (1,031) HSE South West (559) HSE Dublin & South East (1,898) HSE Dublin & Midlands (1,812) 5 KPI Calculation 6 Data Source From Psychiatry of Later Life Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. 6a Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) 6b Data Quality Issues N/A 7 Data Collection Monthly Frequency Not applicable at this time 9 Minimum Data Set MDS Number of cases discharged, closed 10 International Comparison Not applicable at this time	3			
4a Target Trajectory 4b Volume Metrics 4b Volume Metrics 4c	3a	Indicator Classification	· · · · · · · · · · · · · · · · · · ·	
HSE Dublin & North East (1,799) HSE West & North West (1,732) HSE Mid West (1,031) HSE South West (559) HSE Dublin & South East (1,898) HSE Dublin & Midlands (1,812) KPI Calculation From Psychiatry of Later Life Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Area (IHA) Manager to National Plealth Region / Integrated Health Area (IHA) N/A Data Collection Monthly Tracer Conditions Not applicable at this time Minimum Data Set MDS Number of cases discharged, closed International Comparison Not applicable at this time				
KPI Calculation From Psychiatry of Later Life Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) N/A Data Collection Frequency Tracer Conditions Not applicable at this time Minimum Data Set MDS Number of cases discharged, closed International Comparison Not applicable at this time	4a		,	
From Psychiatry of Later Life Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) N/A Data Quality Issues N/A Data Collection Frequency Tracer Conditions Not applicable at this time Minimum Data Set MDS Number of cases discharged, closed International Comparison Not applicable at this time	4b	Volume Metrics		
Area (IHA) Manager to National Business Information Unit. Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) Data Quality Issues N/A Data Collection Frequency Monthly Tracer Conditions Not applicable at this time Minimum Data Set MDS Number of cases discharged, closed International Comparison Not applicable at this time	5	KPI Calculation		
6b Data Quality Issues N/A 7 Data Collection Frequency Monthly 8 Tracer Conditions Not applicable at this time 9 Minimum Data Set MDS Number of cases discharged, closed 10 International Comparison Not applicable at this time	6	Data Source		
7 Data Collection Frequency Monthly 8 Tracer Conditions Not applicable at this time 9 Minimum Data Set MDS Number of cases discharged, closed 10 International Comparison Not applicable at this time	6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)	
Frequency Not applicable at this time Minimum Data Set MDS Number of cases discharged, closed International Comparison Not applicable at this time	6b		N/A	
9 Minimum Data Set MDS Number of cases discharged, closed 10 International Comparison Not applicable at this time	7		Monthly	
10 International Comparison Not applicable at this time	8	Tracer Conditions	Not applicable at this time	
Comparison Not applicable at this time	9	Minimum Data Set MDS	Number of cases discharged, closed	
11 KPI Monitoring Monthly	10		Not applicable at this time	
	11	KPI Monitoring	Monthly	
12 KPI Reporting Monthly Frequency	12		Monthly	
13 KPI Report Period M	13		M	
14 KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams	14	Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams	
15 KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report	15	•	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report	
16 Web link to data https://www.hse.ie/eng/services/publications/performancereports/ 17 Additional Information As reported in the HSE Performance Report				
KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services		KPI owner/lead for	·	
PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie		PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
Governance/sign off Donan Kelly, Acting Head of Operations HSE Mental Health Services		Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

Ps	ychiatry of Later Life	
1	KPI Title	MH189 - Teams Number of Active Cases
1a	KPI Short Title	Caseload of Team
2	KPI Description	The total number of cases currently active in the team at the end of each Quarter. The metric is designed to capture the number of open active cases the service has at the end of each quarter. The total number of open active cases within the team with service users only counted once i.e. 1 service user on two different clinicians caseload should only be recorded as 1 open active case.
3	KPI Rationale	Allows the service to measure Caseload trends across teams and caseload can then be compared per whole time equvilent numbers.
За	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access
4	National Target	NSP 2025 target - XXXX
4a	Target	NSP 2025 target - XXXX
4b	Volume Metrics	
5	KPI Calculation	Count Point in Time
6	Data Source	From POLL Team to National / Health Region / Integrated Health Area (IHA) Manager to Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	
7	Data Collection Frequency	Quarterly
8	Tracer Conditions	N/A
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Quarterly: Other – give details: As required
12	KPI Reporting Frequency	Quarterly: Other – give details: As required
13	KPI Report Period	Quarterly: Other – give details: As required
14	KPI Reporting Aggregation	Hospital Group; Hospital; National / Health Region / Integrated Health Area (IHA); Other, please specify Service Level - POLL Team
15	KPI is reported in which reports?	Mental Health Reports
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
	Additional Information	· · · · · · · · · · · · · · · · · · ·
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Location of Appointments Location of Appointment: Clinic - an establishment or hospital department where Mental Health outpatients routinely occur Home - Service users normal place of residence Hospital - CAMHS only were no service offered or available by a liaison team School - CAMHS only Service user normal place of learning Online Video or Telephone consultation- Appointment which has been schuduled and is conducted via telephone or online video platform Other - not in categories above The purpose of this metric is to gain information over time on the numbers of appointments offerred by the POLL team in that particular reporting period and monitoring and evaluating the trends over time per HSE region and across the service nationally. Indicator Classification NSP 2025 target - XXXX Volume Metrics KPI Calculation Count Cumulative From POLL Team to National / Health Region / Integrated Health Area (IHA) Manager to Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Data Source From POLL Team to National / Health Region / Integrated Health Area (IHA) Manager to Submission at National / Health Region / Integrated Health Area (IHA) Manager to Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Monthly M Tracer Conditions N/A Minimum Data Set MDS International Comparison Monthly; Other – give details: As required KPI Reporting Frequency Monthly; Other – give details: As required KPI Reporting Frequency Monthly; Other – give details: As required KPI Reporting Frequency Monthly; Other – give details: As required KPI Reporting Apprentic	Psy	chiatry of Later Life	
The metric is designed to capture the number of appointments (both new & existing), by Attended, DNA or Cancelled, by the location in which the appointment is offered in the reporting month. (Definition below). An Attended appointment is the event a service user is offered and attends the location of appointment, regardless of how many clinicians are there present during the appointment. DNA – a planned appointment not attended by the service user, this does not include appointment to be offered to another service user. Group Therapies - can be recorded but should only be recorded once and not as clinical contacts i.e. 15 service users attending group therapies - can be recorded but should only be recorded once and not as clinical contacts i.e. 15 service users attending group therapy and delivered by 3 clinicians should be recorded as 15 attended appointments and not as 45 appointments. Location of Appointments and not as 45 appointments and not as 45 appointments of residence Hospital - CAMIRS only were no service offered or available by a liaison team School - CAMIRS only Service user normal place of learning Online video or Telephone consultation-Appointment which has been schuduled and is conducted via telephone or online video platform Other - not in categories above. The purpose of this metric is to gain information over time on the numbers of appointments offerred by the PoLL team in that particular reports of appointment where the numbers of appointments offerred by the	1	KPI Title	MH185 - Total Number of 'face to face' Consultation Appointments
Cancelled, by the location in which the appointment is offered in the reporting month. (Definition below). An Attended appointment is the event a service user is offered and attends the location of appointment, the proposition of a proportion of appointment. DNA – a planned appointment cancelled by the service user, this does not include appointment to be offered to another service user. Cancelled- a planned appointment cancelled by the service user within sufficient time as to allow appointment to be offered to another service user. Group Therapies – can be recorded but should only be recorded once and not as clinical contacts i.e. 15 service users attending group therapy and delivered by 3 clinicians should be recorded as 15 attended appointments and not as 45 appointments. Location of Appointments: Clinic - an establishment or hospital department where Mental Health outpatients routinely occur Home - Service users normal place of residence Hospital - CAMHS only were no service offered or available by a liaison team School - CAMHS only service user normal place of learning Online Video or Telephone consultation- Appointment which has been schuduled and is conducted via telephone or online video platform Other - not in categories above The purpose of this metric is to gain information over time on the numbers of appointments offered by the POLL team in that particular reporting period and monitoring and evaluating the frends over time per HSE region and across the service nationally. Indicator Classification National Socrecard Quadrant a) Quality and Safety b) Access KPI Polaculation Forn POLL Team to National / Health Region / Integrated Health Area (IHA) Manager to Business Information Unit. A National Team to National / Health Region / Integrated Health Area (IHA) Manager to Business Information Unit. A Patient National Monthly Mental Health Reports Prequency Monthly Other – give details: As required KPI Roporting Monthly Other – give details: As required KPI Roporting Monthly Mental Health Re	1a	KPI Short Title	Face to Face Consultations
Clinic - an establishment or hospital department where Mental Health outpatients routinely occur Home - Service users normal place of residence Hospital - CAMHS only were no service offered or available by a liaison team School - CAMHS only were no service offered or available by a liaison team School - CAMHS only were no service offered or available by a liaison team School - CAMHS only were no service offered or available by a liaison team School - CAMHS only were no service offered or available by a liaison team School - CAMHS only were no service offered or available by a liaison team School - CAMHS only were no service offered or available by a liaison team School - CAMHS only were no service offered or available by a liaison team School - CAMHS only were no service offered or available by a liaison team School - CAMHS only were no service offered or available by a liaison team School - CAMHS only were no service offered or available by a liaison team School - CAMHS only were no service offered or available by a liaison team School - CAMHS only service or selected by the Polite team in that particular reporting period and monitoring and evaluating the trends over time per HSE region and across the service nationally. National Scorecard Quadrant a) Quality and Safety b) Access NSP 2025 target - XXXX NSP 2025 target - XXXX	2	KPI Description	Cancelled, by the location in which the appointment is offered in the reporting month. (Definition below). An Attended appointment is the event a service user is offered and attends the location of appointment, regardless of how many clinicians are there present during the appointment. DNA – a planned appointment not attended by the service user, this does not include appointments cancelled by the clinician. Cancelled- a planned appointment cancelled by the service user within sufficient time as to allow appointment to be offered to another service user. Group Therapies - can be recorded but should only be recorded once and not as clinical contacts i.e. 15 service users attending group therapy and delivered by 3 clinicians should be recorded as 15 attended
region and across the service nationally. Indicator Classification National Scorecard Quadrant a) Quality and Safety b) Access NSP 2025 target NSP 2025 target - XXXX NSP 2025 target - XXXX Volume Metrics KPI Calculation Count Cumulative Data Source From POLL Team to National / Health Region / Integrated Health Area (IHA) Manager to Business Information Unit. Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) Manager to Business Information Unit. Data Collection Frequency Monthly M Tracer Conditions N/A Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consens forms. Parent/Guardian contact details. International Comparison KPI Monitoring Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly Monthly; Other – give details: As required KPI Reporting Monthly Mon			Clinic - an establishment or hospital department where Mental Health outpatients routinely occur Home - Service users normal place of residence Hospital - CAMHS only were no service offered or available by a liaison team School - CAMHS only Service user normal place of learning Online Video or Telephone consultation- Appointment which has been schuduled and is conducted via telephone or online video platform Other - not in categories above
National Target NSP 2025 target - XXXX	3	KPI Rationale	POLL team in that particular reporting period and monitoring and evaluating the trends over time per HSE region and across the service nationally.
Target NSP 2025 target - XXXX Volume Metrics KPI Calculation Count Cumulative From POLL Team to National / Health Region / Integrated Health Area (IHA) Manager to Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) Data Collection Monthly M Tracer Conditions N/A Minimum Data Set MDS Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consens forms. Parent/Guardian contact details. International Comparison KPI Monitoring Monthly; Other – give details: As required KPI Reporting Frequency Monthly; Other – give details: As required KPI Reporting Aggregation Monthly M KPI Reporting Aggregation Monthly Mental Health Reports Additional Information KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie			<u> </u>
4b Volume Metrics 5 KPI Calculation Count Cumulative 6 Data Source From POLL Team to National / Health Region / Integrated Health Area (IHA) Manager to Business Information Unit. 6a Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) 6b Data Quality Issues 7 Data Collection Frequency 8 Tracer Conditions N/A 9 Minimum Data Set MDS 6 International Comparison 10 International Comparison 11 KPI Monitoring Monthly; Other – give details: As required 12 KPI Reporting Frequency 13 KPI Reporting Monthly; Other – give details: As required 14 KPI Reporting Aggregation Monthly Mo	4		
Count Cumulative From POLL Team to National / Health Region / Integrated Health Area (IHA) Manager to Business Information Unit. Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) Data Quality Issues Monthly M Frequency Tracer Conditions N/A Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. International Comparison KPI Reporting Frequency Monthly; Other – give details: As required KPI Reporting Frequency Monthly; Other – give details: As required KPI Reporting Aggregation Monthly Month			NSP 2025 target - XXXX
From POLL Team to National / Health Region / Integrated Health Area (IHA) Manager to Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Data Quality Issues Data Collection Frequency Monthly M Tracer Conditions N/A Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. International Comparison KPI Monitoring Monthly; Other – give details: As required KPI Report Period Monthly; Other – give details: As required KPI Reporting Aggregation KPI reported in which reports? Monthly M Mental Health Region / Integrated Health Area (IHA) Manager to Business Information (IHA) Monthly M Mental Health Region / Integrated Health Area (IHA) Manager to Business Information / Integrated Health Area (IHA) Monthly M Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. As required MPI Monthoring Monthly; Other – give details: As required KPI Report Period Monthly; Other – give details: As required KPI is reported in which reports? Monthly M Mental Health Reports Mental Health Region / Integrated Health Services Monthly M Mental Health Region / Integrated Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie			Court Curry deting
Data Sign Off Data Quality Issues Data Collection Frequency Monthly M Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. International Comparison KPI Reporting Frequency Monthly; Other – give details: As required KPI Report Period KPI Reporting Aggregation KPI seported in which reports? Monthly M KPI is reported in which reports? Mental Health Reports Monthly M Mental Health Reports Monthly Mental Health Services Monthly Mental Health Services Monthly Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	5	KPI Calculation	
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Tracer Conditions N/A Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consens forms. Parent/Guardian contact details. International Comparison KPI Monitoring Monthly; Other – give details: As required KPI Reporting Frequency Monthly; Other – give details: As required KPI Report Period Monthly; Other – give details: As required KPI Reporting Aggregation Monthly M KPI Reporting Monthly M KPI is reported in which reports? Mental Health Reports Mental Health Reports Mental Health Reports Mental Health Reports Monthly Mental Health Reports Monthly Mental Health Reports Mental Health Reports Mental Health Reports Mental Health Reports Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie			Submission at National / Health Region / Integrated Health Area (IHA)
Frequency 8 Tracer Conditions 9 Minimum Data Set MDS Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. 10 International Comparison 11 KPI Monitoring Monthly; Other – give details: As required 12 KPI Reporting Frequency Monthly; Other – give details: As required 13 KPI Report Period Monthly; Other – give details: As required 14 KPI Reporting Aggregation Monthly M 15 KPI is reported in which reports? 16 Web link to data https://www.hse.ie/eng/services/publications/performancereports/ 17 Additional Information KPI owner/lead for implementation KPI owner/lead for implementation Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	6b	•	
N/A Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. International Comparison KPI Monitoring Monthly; Other – give details: As required KPI Reporting Frequency KPI Report Period Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Report Period Monthly; Other – give details: As required KPI Report Period Monthly	7		Monthly M
Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. International Comparison It KPI Monitoring Monthly; Other – give details: As required KPI Reporting Frequency Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly M KPI is reported in which reports? Mental Health Reports	8		N/A
Comparison KPI Monitoring Monthly; Other – give details: As required KPI Reporting Frequency Monthly; Other – give details: As required KPI Report Period Monthly; Other – give details: As required KPI Reporting Monthly M KPI Reporting Monthly M KPI is reported in which reports? Mental Health Reports Mental Health Reports https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	9		Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent
Comparison KPI Monitoring Monthly; Other – give details: As required KPI Reporting Frequency Monthly; Other – give details: As required KPI Report Period Monthly; Other – give details: As required KPI Reporting Monthly	10		
12 KPI Reporting Frequency 13 KPI Report Period Monthly; Other – give details: As required 14 KPI Reporting Aggregation 15 KPI is reported in which reports? 16 Web link to data 17 Additional Information KPI owner/lead for implementation PBI data support Monthly; Other – give details: As required Monthly M Mental Health Reports Mental Health Reports https://www.hse.ie/eng/services/publications/performancereports/ Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie			Monthly: Other give details: As required
Frequency Monthly, Other – give details: As required KPI Report Period Monthly; Other – give details: As required KPI Reporting Aggregation KPI is reported in which reports? Mental Health Reports Methy Mental Health Reports Methy Mental Health Reports Methy Mental Health Reports Methy://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie			•
KPI Reporting Aggregation KPI is reported in which reports? Mental Health Reports Mental Health Services Mental Health Services Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie		Frequency	
Aggregation KPI is reported in which reports? Mental Health Reports Mental Health Services Mental Health Services Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie			
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16 Web link to data 17 Additional Information KPI owner/lead for implementation PBI data support https://www.hse.ie/eng/services/publications/performancereports/ Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	15		Mental Health Reports
KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	16		https://www.hse.ie/eng/services/publications/performancereports/
Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	17	Additional Information	
PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie			Donan Kelly, Acting Head of Operations HSE Mental Health Services
Governance/sign off Donan Kelly, Acting Head of Operations HSE Mental Health Services			Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
		Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Psy	chiatry of Later Life	
1	KPI Title	MH3 - % of accepted referrals / re-referrals offered first appointment within 12 weeks by Psychiatry of Later Life Community Mental Health Teams
1a	KPI Short Title	% New/Re-Referred offered first appointment within 12 weeks
2	KPI Description	Wait time: The number of weeks from the point at which the referral is received by a member of the Psychiatry of Later Life Community Mental Health team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access Psychiatry of Later Life Community Mental Health Team for mental health assessment provides a measure of service availability in the community and the timeliness of that access.
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety
4	National Target	NSP 2025 target ≥98%. This metric is reported cumulatively.
4a	Target Trajectory	≥ 98%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases seen within 12 weeks and divide by number of new appointments offered within 12 weeks and calculate the percentage against the overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9		Number of accepted referrals/re-referrals; numer of accepted referrals/re-referrals within timeframe
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M-1M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Ps	chiatry of Later Life	
1	KPI Title	MH32 - % of new (including re-referred) Later Life Psychiatry Team cases offered appointment and DNA in the current month
1a	KPI Short Title	% New/Re-Referred offered appointment and DNA in Current Month
2	KPI Description	Number of new (including re-referred) cases offered first appointment and and that did not attend (DNA) appointment in the Psychiatry of Later Life Mental Health Team during the reporting period for patients over their 65th birthday. A DNA: if an appointment is offered and the patient fails to attend or make contact in sufficient time as to allow the service to reschedule or re-offer appointment this would then be constituted as a DNA. A domiciliary DNA is defined as a confirmed appointment for the domiciliary but the person not being present in the house when the clinician arrives to carry out the assessment.
3	KPI Rationale	The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Later Life. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	NSP 2025 target ≤3%. This metric is reported cumulatively.
4a	Target Trajectory	≤3%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of appointments offered
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M-1M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Psy	chiatry of Later Life	
1	KPI Title	MH4 - % of accepted referrals / re-referrals offered first appointment and seen within 12 weeks by Psychiatry of Later Life Community Mental Health Teams
1a	KPI Short Title	% New/Re-Referred offered first appointment and seen within 12 weeks
2	KPI Description	Wait time: The number of weeks from the point at which the referral is received by a member of the Psychiatry of Later Life Community Mental Health team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access Psychiatry of Later Life Community Mental Health Team for mental health assessment provides a measure of service availability in the community and the timeliness of that access.
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety
4	National Target	NSP 2025 target ≥95%. This metric is reported cumulatively.
4a	Target Trajectory	≥95%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases seen within 12 weeks and divide by number of new appointments offered within 12 weeks and calculate the percentage against the overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of accepted referrals/re-referrals; numer of accepted referrals/re-referrals within timeframe
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

Ch	ild & Adolescent M	ental Health Services - Inpatient
1	KPI Title	MH5 - Admissions of children to HSE Child and Adolescent Acute Inpatient Units as a % of the total number of admissions of children to mental health acute inpatient units
1a	KPI Short Title	Child and adolescent admissions to CAMHS units as % of total admissions to approved centres
2	KPI Description	This metric is designed to measure the total number of HSE/HSE funded Child and Adolescent Acute Inpatient admissions as a percentage of all acute inpatient admissions of children and adolescents whether admitted to HSE/HSE funded CAMHS acute inpatient units and or HSE/HSE funded Adult Mental Health Acute Inpatient Units and excluding admissions to private units.
3	KPI Rationale	This is a quality metric to measure compliance with the Mental Health Commission regulation in respect of admission of children and adolescents to age appropriate acute inpatient units. It is also designed to monitor the operation of the HSE/HSE funded Child and Adolescent Acute Inpatient units and demonstrate the benefits realisation from the investment in CAMHS acute inpatient provision.
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety
4	National Target	NSP 2025 target ≥90%. This metric is reported cumulatively.
4a	Target Trajectory	≥90%
4b	Volume Metrics	N/A
5	KPI Calculation	Count of all admissions of children to HSE/HSE funded CAMHs Acute Inpatient Units, count of all admissions of children and adolescents to HSE/HSE funded Adult Acute Mental Health Inpatient Units; Sum of both counts. Calculate percentage of number of children and adolescents admitted to HSE/HSE funded CAMHs inpatient units as against total number of admissions of children and adolescents excluding admissions to private units.
6	Data Source	From CAMHS Inpatient Units & Mental Health commission to Children/Adolescent Inpatient Coordinator to National Business Information Unit.
6a	Data Sign Off	Submission at Acute Unit
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	The number of children and adolescents admitted to HSE/HSE funded CAMHS Inpatient Units; The number of children and adolescents admitted to HSE/HSE funded Adult Acute Mental Health Inpatient Units
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	Health Region and individual Units
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

CA	MHS Inpatient	
1	KPI Title	MH57 - Percentage of Bed days used in HSE Child and Adolescent Acute Inpatient Units as a total of Bed days
		used by children in mental health acute inpatient units
1a	KPI Short Title	% of bed days used in age appropriate units
2	KPI Description	This metric is designed to measure the total number of HSE/HSE funded Child and Adolescent Acute Inpatient bed days used as a percentage of all acute inpatient bed days of children and adolescents whether admitted to HSE/HSE funded CAMHS acute inpatient units and or HSE/HSE funded Adult Mental Health Acute Inpatient Units and excluding admissions to private units.
3	KPI Rationale	This is a quality metric to measure compliance with the Mental Health Commission regulation in respect of admission of children and adolescents to age appropriate acute inpatient units. It is also designed to monitor the operation of the HSE/HSE funded Child and Adolescent Acute Inpatient units and demonstrate the benefits realisation from the investment in CAMHS acute inpatient provision.
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety
4	National Target	NSP 2025 target ≥95%. This metric is reported cumulatively.
	Target Trajectory	≥95%
4b	Volume Metrics	N/A
5	KPI Calculation	Count of all Bed days of children to HSE/HSE funded CAMHs Acute Inpatient Units, count of all Bed Days of children and adolescents (based on location of admission) to HSE/HSE funded Adult Acute Mental Health Inpatient Units (based on location of unit); Sum of both counts. Calculate percentage of number of children and adolescents bed days used to HSE/HSE funded CAMHs inpatient units as against total number of bed days used of children and adolescents excluding admissions to private units.
6	Data Source	From CAMHS Inpatient Units & Mental Health commission to Children/Adolescent Inpatient Coordinator to National Business Information Unit.
	Data Sign Off	Submission at Acute Unit
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	The number of children and adolescents admitted to HSE/HSE funded CAMHS Inpatient Units; The number of children and adolescents admitted to HSE/HSE funded Adult Acute Mental Health Inpatient Units
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	Health Region and individual Units
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

KPI Description Number of admissions to HSE Child and Adolescent Inpatient Units. To monitor the number of admissions to each C&A unit	CA	MHS Inpatient	
2 KPI Description Number of admissions to HSE Child and Adolescent Inpatient Units. 3 KPI Rationale To monitor the number of admissions to each C&A unit 3 Indicator Classification National Scorecard Quadrant b) Access 4 National Target 2025 National Expected Activity 320. This metric is reported cumulatively. 4 Target Trajectory a) Performance targets constant over the full year HSE Dublin & North East (60) HSE West & North West (65) HSE Dublin & Midlands (110) 5 KPI Calculation 6 Data Source From CAMHS Inpatient Units to Children/Adolescent Inpatient Coordinator to National Business Information Unit. 5 Units Data Quality Issues N/A 7 Data Collection Frequency 8 Tracer Conditions 7 Inpatient psychiatric treatment is usually indicated for children and adolescents with severe psychiatric disorders such as schizophrenia, depression, and mania. Other presentations include severe complex medical-psychiatric disorders such as anorexia / bullmina. Admission may also be required for clarification of diagnosis and appropriate treatment or for the commencement and monitoring of medication. The increasing incidence of the more severe mental health disorders in later adolescence increases the need for inpatient admission. 9 Minimum Data Set MDS MInimum Data Set MDS International Comparison No International Comparison No International KPI Monitoring Monthly KPI Reporting Health Region and individual teams Aggregation KPI Report Period Monthly KPI Reporting Health Region and individual teams Aggregation KPI Report Period Monthly KPI Reporting Health Region and individual teams Aggregation KPI Monitorinal As reported in the HSE Performance Report (NPR), Annual Report Micromation As reported in the HSE Performance Report MPI Monitorinal As reported in the HSE Performance Report MPI double in the data https://www.hse.ie/eng/services/publications/performancereports/ Donan Kelly, Acting Head of Operations HSE M	1	KPI Title	
Ref Rationale To monitor the number of admissions to each C&A unit	1a	KPI Short Title	No. of Child/Adolescent admissions to HSE/HSE funded CAMHS inpatient units
Indicator Indica	2	KPI Description	Number of admissions to HSE Child and Adolescent Inpatient Units.
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HSE Dublin & North East (60) HSE West & North West (85) HSE South West (65) HSE Dublin & Midlands (110) KPI Calculation From CAMHS Inpatient Units to Children/Adolescent Inpatient Coordinator to National Business Information Unit. Submission at Acute Unit Submission at Acute Unit N/A Data Collection Frequency Inpatient psychiatric treatment is usually indicated for children and adolescents with severe psychiatric disorders such as achizophrenia, depression, and mania. Other presentations include severe complex medical-psychiatric disorders such as anorexia / bublimia. Admission may also be required for clarification of diagnosis and appropriate treatment or for the commencement and monitoring of medication. The increasing incidence of the more severe mental health disorders in later adolescence increases the need for inpatient admission. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. For each admission a form is sent to the Mental Health Commission informing of admission No International Comparison No Monthly KPI Reporting Monthly KPI Reporting Aggregation KPI is reported in Melath Region and individual teams APREPORTING APREPORTING Aggregation KPI Reported in Health Region and individual teams Aprical Proformance Report (NPR), Regional Performance Report (RPR), Annual Report Information As reported in the HSE Performance Report MPBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	4	National Target	, , , , , , , , , , , , , , , , , , , ,
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Data Quality Issues 7 Data Collection Frequency Inpatient psychiatric treatment is usually indicated for children and adolescents with severe psychiatric disorders such as schizophrenia, depression, and mania. Other presentations include severe complex medical-psychiatric disorders such as anorexia / bulimia. Admission may also be required for clarification of diagnosis and appropriate treatment or for the commencement and monitoring of medication. The increasing incidence of the more severe mental health disorders in later adolescence increases the need for inpatient admission. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. For each admission a form is sent to the Mental Health Commission informing of admission International Comparison No KPI Monitoring Monthly KPI Reporting Monthly KPI Reporting Monthly KPI Reporting Health Region and individual teams Aggregation KPI is reported in which reports? Web link to data https://www.hse.ie/eng/services/publications/performance Report (RPR), Annual Report Whise ink to data https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	6	Data Source	·
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disorders such as schizophrenia, depression, and mania. Other presentations include severe complex medical- psychiatric disorders such as anorexia / bulimia. Admission may also be required for clarification of diagnosis and appropriate treatment or for the commencement and monitoring of medication. The increasing incidence of the more severe mental health disorders in later adolescence increases the need for inpatient admission. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. For each admission a form is sent to the Mental Health Commission informing of admission No Comparison KPI Monitoring Monthly KPI Reporting Aggregation KPI Report Period KPI Reporting Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ Additional Information As reported in the HSE Performance Report CPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	7		Monthly
forms. Parent/Guardian contact details. For each admission a form is sent to the Mental Health Commission informing of admission No No Monthly KPI Monitoring Monthly KPI Reporting Frequency KPI Reporting Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Mothits: Additional Information KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	8	Tracer Conditions	disorders such as schizophrenia, depression, and mania. Other presentations include severe complex medical- psychiatric disorders such as anorexia / bulimia. Admission may also be required for clarification of diagnosis and appropriate treatment or for the commencement and monitoring of medication. The increasing incidence of
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12 KPI Reporting Frequency 13 KPI Report Period M 14 KPI Reporting Aggregation Health Region and individual teams 15 KPI is reported in which reports? 16 Web link to data https://www.hse.ie/eng/services/publications/performancereports/ 17 Additional Information KPI owner/lead for implementation PBI data support Monthly Month	10		No
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Health Region and individual teams KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Web link to data https://www.hse.ie/eng/services/publications/performancereports/ Additional Information As reported in the HSE Performance Report KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	12	•	Monthly
Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Meb link to data https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation PBI data support Aggregation National Performance Report (NPR), Regional Performance Report (RPR), Annual Report As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	13		M
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As reported in the HSE Performance Report KPI owner/lead for implementation PBI data support As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	15	which reports?	· · · · · · · · · · · · · · · · · · ·
Information KPI owner/lead for implementation PBI data support As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	16		https://www.hse.ie/eng/services/publications/performancereports/
Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	17	Information	As reported in the HSE Performance Report
			Donan Kelly, Acting Head of Operations HSE Mental Health Services
Governance/sign off Donan Kelly, Acting Head of Operations HSE Mental Health Services		PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
		Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

CA	MHS Inpatient	
		MH38 - 41 Number of children/adolescents admitted to adult HSE mental health inpatient units:
1	KPI Title	i) <16 yrs
		ii) <17 yrs
10	KPI Short Title	iii) <18 yrs
1a 2	KPI Description	No. of children/adolescents admitted to adult HSE mental health inpatient units Number of children/adolescents admitted to adult HSE mental health inpatient units.
3	KPI Rationale	The Mental Health Commission code of practice on regulating the admission of children under 18 to adult inpatient units. From July 1st 2009, no child under 16 is to be admitted to an adult inpatient unit except in exceptional circumstances, from December 2010, no child under 17 can be admitted to an adult inpatient unit except under exceptional circumstances. With effect from 1st December 2011, no child under 18 should be admitted to an adult inpatient unit unless in exceptional circumstances. This metric is to monitor compliance with the code of practice.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National expected activity <30. This metric is reported cumulatively.
	Target Trajectory	a) Performance targets constant over the full year
-	Volume Metrics	<18 yrs (<30)
5	KPI Calculation	From Mental Health commission to Children/Adolescent Inpatient Coordinator to National Business Information
6	Data Source	Unit.
	Data Sign Off	Submission at Acute Unit
6b	Data Quality Issues Data Collection	N/A
7	Frequency	Monthly
8	Tracer Conditions	The Mental Health Commission set a timeline for achievement of this goal. From July 2009 no admission of children under the age of 16 years, except in specified exceptional circumstances, to adult units was to take place. In December 2010 this age limit increased to include children under the age of 17 years. In December 2011 this increased to include all children under the age of 18 years.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. For each admission a form is sent to the Mental Health Commission informing of admission
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	Health Region and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

1 KPI Title MH34 - Number of Child and Adolescent Community Mental Health Teams 1a KPI Short Title No. of CAMHS Teams 2 KPI Description Vision for Change recommended the number of Community Child and Adolescent Mental Health Teams. 3 KPI Rationale Implementation of recommendations of A Vision for Change and to address the Regulations of the Mental Health Commission. 3a Indicator Classification National Scorecard Quadrant b) Access 4 National Target 2025 National expected activity 81. This metric is reported PIT. 4a Target Trajectory a) Performance targets constant over the full year 4b Volume Metrics Dublin & North East (19) HSE West & North West (12) HSE Mid West (7) HSE South West (11) HSE Dublin & South East (15) HSE Dublin & Midlands (17) 5 KPI Calculation 6 Data Source From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) 4b Data Source Submission at National Business Information Unit. 6c Data Quality Issues N/A 7 Data Collection Frequency Monthly 8 Tracer Conditions 1 team per 50,000 head of population as per VFC 9 Minimum Data Set MDS No of CAMHS Community Mental Health Teams 10 International Comparison No 11 KPI Monitoring Monthly 12 KPI Reporting Frequency Monthly 12 KPI Reporting Frequency Monthly
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Dublin & South East (15) HSE Dublin & Midlands (17) KPI Calculation From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Bubmission at National / Health Region / Integrated Health Area (IHA) Data Quality Issues N/A Data Collection Frequency Tracer Conditions 1 team per 50,000 head of population as per VFC Minimum Data Set MDS No International Comparison No KPI Monitoring Monthly Monthly KPI Reporting Monthly
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6b Data Quality Issues N/A 7 Data Collection Frequency Monthly 8 Tracer Conditions 1 team per 50,000 head of population as per VFC 9 Minimum Data Set MDS No of CAMHS Commnunity Mental Health Teams 10 International Comparison No 11 KPI Monitoring Monthly 12 KPI Reporting Monthly
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9 Minimum Data Set MDS No of CAMHS Commnunity Mental Health Teams 10 International Comparison No 11 KPI Monitoring Monthly 12 KPI Reporting Monthly
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13 KPI Report Period M
14 KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams
15 KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16 Web link to data https://www.hse.ie/eng/services/publications/performancereports/
17 Additional Information As reported in the HSE Performance Report
KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services
PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
Governance/sign off Donan Kelly, Acting Head of Operations HSE Mental Health Services

CA	CAMHS		
1	KPI Title	MH43 - Number of child/adolescent referrals (including re-referred) received by mental health services	
1a	KPI Short Title	No. of referrals received by CAMHS	
2	KPI Description	This metric is designed to measure the number of child/ adolescents (i) under 16yrs and (ii) over 16years but not yet reached their 18th birthday referred to each CAMH Service during the reporting period.	
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals to support the monitoring and evaluating of trends over time per area/ region and across the service nationally.	
3a	Indicator Classification	National Scorecard Quadrant b) Access	
4	National Target	2025 National Expected Activity 24,154. This metric is reported cumulatively.	
4a	Target Trajectory	a) Performance targets constant over the full year	
4b	Volume Metrics	HSE Dublin & North East (4,568) HSE West & North West (3,591) HSE Mid West (1,720) HSE South West (2,996) HSE Dublin & South East (5,712) HSE Dublin & Midlands (5,567)	
5	KPI Calculation	The total number of child/adolescent referrals received each month	
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.	
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)	
6b	Data Quality Issues	N/A	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.	
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	M	
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams	
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	As reported in the HSE Performance Report	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services	
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

CA	AMHS		
1	KPI Title	MH44 - No. of child / adolescent referrals (including re-referred) accepted by Mental Health Services	
1a	KPI Short Title	No. of referrals accepted by CAMHS	
2	KPI Description	This metric is designed to measure the number child/ adolescent (i) under 16y and (ii) over 16y but not yet reached their 18th birthday accepted by each CAMH Service during the reporting period.	
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of referrals accepted, based on the criteria operated by the CAMHS team in that particular reporting period and monitoring and evaluating the trends over time per HSE region and across the service nationally.	
За	Indicator Classification	National Scorecard Quadrant b) Access	
4	National Target	2025 National Expected Activity 16,912. This metric is reported cumulatively.	
4a	Target Trajectory	a) Performance targets constant over the full year	
4b	Volume Metrics	HSE Dublin & North East (3,199) HSE West & North West (2,514) HSE Mid West (1,205) HSE South West (2,099) HSE Dublin & South East (3,998) HSE Dublin & Midlands (3,897)	
5	KPI Calculation	The total number of child/adolescent referrals accepted each month	
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.	
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)	
6b	Data Quality Issues	N/A	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.	
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	M	
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams	
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	As reported in the HSE Performance Report	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services	
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

CA	MHS	
1	KPI Title	MH45 - No. of new (including re-referred) CAMHs Team cases offered first appointment for the current month (seen and DNA)
1a	KPI Short Title	No. of CAMHS New/Re-referred cases offered (seen and DNA) in the current month
2	KPI Description	Number of new (including re-referred) child / adolescent cases seen or Did Not Attend their first appointment
3	KPI Rationale	To monitor trends in relation to referrals
	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National Expected Activity 14,884. This metric is reported cumulatively.
4a	Target Trajectory	a) Performance targets constant over the full year
4b	Volume Metrics	HSE Dublin & North East (2,815) HSE West & North West (2,212) HSE Mid West (1,061) HSE South West (1,849) HSE Dublin & South East (3,517) HSE Dublin & Midlands (3,430)
5	KPI Calculation	Count number of new appointments offered and subtract those who did not attend.
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

CA	CAMHS		
1	KPI Title	MH46 - No. of new (including re-referred) child/adolescent referrals seen in the current month	
1a	KPI Short Title	No. of CAMHS New/Re-referred cases seen in the current month	
2	KPI Description	Number of New/Re-referred child/adolescent cases seen or DNA first appointment	
3	KPI Rationale	To monitor trends in relation to referrals	
3a	Indicator Classification	National Scorecard Quadrant b) Access	
4	National Target	2025 National expected activity: 13,529 This metric is reported cumulatively.	
4a	Target Trajectory	a) Performance targets constant over the full year	
4b	Volume Metrics	HSE Dublin & North East (2,560) HSE West & North West (2,010) HSE Mid West (965) HSE South West (1,680) HSE Dublin & South East (3,196) HSE Dublin & Midlands (3,118)	
5	KPI Calculation	Count number of new appointments offered and subtract those who did not attend.	
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.	
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)	
6b	Data Quality Issues	N/A	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.	
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	M	
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams	
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	As reported in the HSE Performance Report	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services	
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

CA	MHS	
1	KPI Title	MH47 - No. of new (including re-referred) child/adolescent referrals offered appointment and DNA in the current month
2	KPI Description	No. of CAMHS New/Re-referred cases DNA in the current month
3	KPI Rationale	To monitor trends in relation to referrals
3a	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National Expected Activity 1,355. This metric is reported cumulatively.
4a	Target Trajectory	a) Performance targets constant over the full year
4b	Volume Metrics	HSE Dublin & North East (255) HSE West & North West (202) HSE Mid West (96) HSE South West (169) HSE Dublin & South East (321) HSE Dublin & Midlands (312)
5	KPI Calculation	Count number of new appointments offered and subtract those who did not attend.
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
-	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

CA	MHS	
1	KPI Title	MH49 - Number of cases closed/discharged by CAMHS service
1a	KPI Short Title	Number of cases closed/discharged by CAMHS service
2	KPI Description	This metric is designed to measure the number of cases closed/discharged from each CAMH Service during the reporting period.
3	KPI Rationale	The purpose of this metric is to gain information over time on the numbers of cases closed/discharged and monitoring and evaluating the trends over time per area/ region and across the service nationally.
3a	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	2025 National Expected Activity 13,529. This metric is reported cumulatively.
4a	Target Trajectory	a) Performance targets constant over the full year
4b	Volume Metrics	HSE Dublin & North East (2,560) HSE West & North West (2,010) HSE Mid West (965) HSE South West (1,680) HSE Dublin & South East (3,196) HSE Dublin & Midlands (3,118)
5	KPI Calculation	Total number of child/adolescent cases closed/discharged.
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Cases are closed or discharged back to GP, Other CAMHS, Other Community Service and Adult Service
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.Discharge summary letter
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

CA	MHS	
1	KPI Title	MH50 - Total No. to be seen for a first appointment at the end of each month.
1a	KPI Short Title	Waiting to be seen for a first appointment at the end of each month
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	NSP 2025 expected activity 3,751. This metric is reported PIT
4a	Target Trajectory	Performance targets constant over the full year
4b	Volume Metrics	HSE Dublin & North East (721) HSE West & North West (461) HSE Mid West (222) HSE South West (967) HSE Dublin & South East (551) HSE Dublin & Midlands (829)
5	KPI Calculation	The number of child/adolescent on waiting list at the each month by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

CA	CAMHS		
1	KPI Title	MH51 - Total No. to be seen by CAMHS waiting 0-3 months	
1a	KPI Short Title	Waiting 0-3 months to be seen by CAMHS	
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.	
За	Indicator Classification	National Scorecard Quadrant b) Access	
4	National Target	NSP 2025 National Expected Activity 1,562. This metric is reported PIT	
4a	Target Trajectory	a) Performance targets constant over the full year	
4b	Volume Metrics	HSE Dublin & North East (246) HSE West & North West (252) HSE Mid West (112) HSE South West (179) HSE Dublin & South East (317) HSE Dublin & Midlands (456)	
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list	
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.	
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)	
6b	Data Quality Issues	N/A	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.	
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	M	
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams	
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	As reported in the HSE Performance Report	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services	
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

CA	CAMHS		
1	KPI Title	MH52 - Total No. to be seen by CAMHS waiting 3-6 months	
1a	KPI Short Title	Waiting 3-6 months to be seen by CAMHS	
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.	
За	Indicator Classification	National Scorecard Quadrant b) Access	
4	National Target	NSP 2025 Expected Activity 873 This metric is reported PIT.	
4a	Target Trajectory	A) Performance targets constant over the full year	
4b	Volume Metrics	HSE Dublin & North East (195) HSE West & North West (125) HSE Mid West (49) HSE South West (173) HSE Dublin & South East (129) HSE Dublin & Midlands (202)	
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.	
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.	
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)	
6b	Data Quality Issues	N/A	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.	
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	M	
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams	
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	As reported in the HSE Performance Report	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services	
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

1 KPI Title MH53 - Total No. to be seen by CAMHS waiting 6-9 months 1 KPI Short Title Waiting 6-9 months to be seen by CAMHS KPI Description CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment). KPI Rationale Wait times to CAMHS for mental health assessment provide a measure of the response time of the service. KPI Rationale Wait times to CAMHS for mental health assessment provide a measure of the response time of the service. Indicator Classification National Scorecard Quadrant b) Access NSP 2025 National Expected Activity 730. This metric is reported PIT. A Target Tajectory A Pict Calculation The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Wanager to National Wanager to National Wanager to National Windows (30) Health Region / Integrated Health Area (IHA) Data Collection Frequency Monthly Tracer Conditions A Il CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. International Nothly KPI Reporting Monthly KPI Reported in which Frequency Monthly KPI Reported in which Preported in Whole Monthly KPI Reporting National Performance Report (NPR), Regional Performance Report (RPR), Annual Report implementation KPI is reported in which Agreements of the Health Region / Integrated Health Area (IHA) and individual teams KPI web link to data Agregation A Reporting Monthly KPI Reported in which Services (Poportations HSE Mental Health Services) Nonan Kelly, Acting Head of Operations HSE Mental Health Services Donan Kelly, Acting Head of Operations HSE Mental Health Services	CA	MHS	
Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment). KPI Rationale Wait times to CAMHS for mental health assessment provide a measure of the response time of the service. Indicator Classification National Scorecard Quadrant b) Access NSP 2025 National Expected Activity 730. This metric is reported PIT. a) Performance targets constant over the full year HSE Dublin & North East (168) HSE West & North West (51) HSE Mid West (35) HSE South West (310) HSE Dublin & South East (68) HSE Dublin & Midlands (97) KPI Calculation The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Data Collection Frequency Monthly Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian conser forms, Parent/Guardian contact details. No KPI Reporting Aggregation No Nothly KPI Reporting Aggregation Nothly KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI Reporting Aggregation National Performance Report (NPR), Regional Performance Report (RPR), Annual Report reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Performance Report (RPR), Additional Information KPI womer/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	1	KPI Title	MH53 - Total No. to be seen by CAMHS waiting 6-9 months
2 KPI Description CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment). 3 KPI Rationale Wait times to CAMHS for mental health assessment provide a measure of the response time of the service. 3a Indicator Classification National Scorecard Quadrant b) Access National Target NSP 2025 National Expected Activity 730. This metric is reported PIT. 4a Target Trajectory a) Performance targets constant over the full year 4b Volume Metrics Dublin & North East (168) HSE West & North West (51) HSE Mid West (35) HSE South West (310) HSE Dublin & South East (69) HSE Dublin & Midlands (97) 5 KPI Calculation The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. 6 Data Source From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. 6a Data Collection Frequency Monthly Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. 9 Minimum Data Set MDS Minimum Data Set MDS Minimum Data Set MDS Minimum Data Set MDS No Comparison No KPI Reporting Frequency Monthly KPI Reporting Frequency Monthly KPI Reporting Frequency Monthly KPI Reporting Monthly KPI Reporting Monthly KPI Reported in which reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	1a	KPI Short Title	Waiting 6-9 months to be seen by CAMHS
National Scorecard Quadrant b) Access	2	KPI Description	CAMHS team to the day the assessment takes place (less any delay due to client postponement of
4 National Target 4a Target Trajectory 4b Volume Metrics 4b Volume Metrics 4c Volume Metrics 4c Volume Metrics 4c Volume Metrics 4d Volume Metrics 4d Volume Metrics 4d Volume Metrics 5d Volume Metrics 4d Volume Metrics 5d Volume Metrics 6d Data Source 6d Data Quality Issues 7d Volume Metrics 7d Submission at National Business Information Unit. 8d Data Collection 8d Prequency 8d Tracer Conditions 8d International Comparison 1d Comparison 1d KPI Monitoring 1d KPI Reporting 1d KPI Reporting 1d KPI Reporting 1d Monthly 1d KPI Reporting 1d Monthly 1d KPI Reporting 1d Aggregation 1d KPI Reporteriod 1d KPI Reporting 1d Aggregation 1d KPI Monitoring 1d Monthly 1d KPI Reporteriod 1d	3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
4a Target Trajectory 4b Volume Metrics 4c Volume Metrics 5c VPI Calculation 5c VRI Calculation 6c Data Source 6c Data Sign Off 6c Data Sign Off 6c Data Quality Issues 7c Naminum Data Set MDS 6c Minimum Data Set MDS 6c VRI Reporting 6c Monthly 6c Monthly 6c Monthly 6c Minimum Data Set MDS 6c Minimum Data Set MDS 6c Minimum Data Set MDS 6c Monthly 6c Monthly 6c Monthly 6c Monthly 6c Monthly 6c Minimum Data Set MDS 6c Minimum Data Set MDS 6c Monthly 6c Mo	За	Indicator Classification	National Scorecard Quadrant b) Access
HSE Dublin & North East (168) HSE West & North West (51) HSE Mid West (35) HSE South West (310) HSE Dublin & South East (69) HSE Dublin & Midlands (97) The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) Monthly Frequency Monthly Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian conser forms. Parent/Guardian contact details. International Comparison No KPI Monitoring Monthly KPI Reporting Frequency Aggregation KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Hyps://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation PBI data support Jariath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	4	National Target	NSP 2025 National Expected Activity 730. This metric is reported PIT.
Volume Metrics Dublin & South East (69) HSE Dublin & Midlands (97) The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Bata Quality Issues N/A Data Quality Issues N/A Data Collection Frequency Monthly Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Minimum Data Set MDS Minimum Data Set MDS Monthly KPI Monitoring Monthly KPI Reporting Frequency Monthly KPI Reporting Aggregation KPI Reporting Aggregation KPI is reported in which reports? Mational Performance Report (NPR), Regional Performance Report (RPR), Annual Report reports? Mothy As reported in the HSE Performance Report KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	4a	Target Trajectory	a) Performance targets constant over the full year
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Manager to National Business Information Unit. Data Sign Off Monthly Tracer Conditions Minimum Data Set MDS Minimum Data Set MDS Monthly Monthly Monthly Monthly Monthly Monthly Minimum Data Set MDS Minimum Data Set MDS Monthly Month	5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
Data Quality Issues N/A Data Collection Frequency Monthly All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian conser forms. Parent/Guardian contact details. International Comparison KPI Monitoring Monthly KPI Reporting Frequency KPI Report Period M KPI Report Period M KPI Reporting National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Monthly Reporting Additional Information KPI wonthly National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Mational Information As reported in the HSE Performance Report KPI owner/lead for Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	6	Data Source	
Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian conser forms. Parent/Guardian contact details. No International Comparison No KPI Monitoring Monthly KPI Reporting Frequency Monthly KPI Reporting Aggregation KPI Reporting National / Health Region / Integrated Health Area (IHA) and individual teams Aggregation National Performance Report (NPR), Regional Performance Report (RPR), Annual Report KPI web link to data Additional Information As reported in the HSE Performance Report KPI owner/lead for implementation PBI data support All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be urgent are seen as a priority, while those deemed to be urgent as a priority, while those deemed to be urgent as a priority, while those deemed to be urgent as a priority, while those deemed to be urgent as a priority, while those deemed to be urgent as a priority, while those deemed to be urgent as a priority, while those deemed to be urgent as a priority, while those deemed to be urgent as a priority, while those deemed to be urgent as a priority, while those deemed to be urgent as a priority, while those deemed to be urgent as a priority, while those deemed to be urgent as a priority, while those deemed to be urgent as a priority, while those deemed to be usent.	6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
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deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian conser forms. Parent/Guardian contact details. International Comparison No Monthly KPI Reporting Frequency Monthly KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ Additional Information As reported in the HSE Performance Report KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	7		Monthly
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12 KPI Reporting Frequency Monthly 13 KPI Report Period M 14 KPI Reporting Aggregation KPI is reported in which reports? 15 National Performance Report (NPR), Regional Performance Report (RPR), Annual Report 16 Web link to data https://www.hse.ie/eng/services/publications/performancereports/ 17 Additional Information KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	10		No
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KPI Reporting Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Meb link to data https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation PBI data support National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams	12		Monthly
Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation PBI data support National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Additional Information KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	13		M
reports? 16 Web link to data 17 Additional Information KPI owner/lead for implementation PBI data support National Performance Report (NPR), Regional Performance Report (NPR), Alindal Report https://www.hse.ie/eng/services/publications/performancereports/ As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	14	Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
17 Additional Information KPI owner/lead for implementation PBI data support As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services Donan Kelly, Acting Head of Operations HSE Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	15		
KPI owner/lead for implementation PBI data support Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
implementation PBI data support Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	17		As reported in the HSE Performance Report
		implementation	y
Governance/sign off Donan Kelly, Acting Head of Operations HSE Mental Health Services			
		Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

CA	AMHS		
1	KPI Title	MH54 - Total No. to be seen by CAMHS waiting 9-12 months	
1a	KPI Short Title	Waiting 9-12 months to be seen by CAMHS	
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.	
За	Indicator Classification	National Scorecard Quadrant b) Access	
4	National Target	NSP 2025 National Expected Activity 586. This metric is reported PIT.	
4a	Target Trajectory	a) Performance targets constant over the full year	
4b	Volume Metrics	HSE Dublin & North East (112) HSE West & North West (33) HSE Mid West (26) HSE South West (305) HSE Dublin & South East (36) HSE Dublin & Midlands (74)	
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.	
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.	
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)	
6b	Data Quality Issues	N/A	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.	
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	M	
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams	
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	As reported in the HSE Performance Report	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services	
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

CA	MHS	
1	KPI Title	MH55 - Total No. to be seen by CAMHS waiting >12 months
1a	KPI Short Title	Waiting >12 months to be seen by CAMHS
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	NSP 2025 0 This metric is reported PIT.
4a	Target Trajectory	0
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
/	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
1()	International Comparison	No
	KPI Monitoring	Monthly
17	KPI Reporting Frequency	Monthly
	KPI Report Period	M
	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
רו	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

forms. Parent/Guardian contact details. International Comparison No KPI Monitoring Monthly KPI Reporting Frequency Monthly KPI Report Period M KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? KPI is reported in which National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ Additional Information As reported in the HSE Performance Report KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	CA	MHS	
Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment). KPI Rationale Wait times to CAMHS for mental health assessment provide a measure of the response time of the service. National Target NiA. This metric is reported PIT. a) Performance targets constant over the full year Volume Metrics The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Data Collection Monthly Tracer Conditions Minimum Data Set MDS Minimum Data Set MDS Minimum Data Set MDS Minimum Data Set MDS Monthly Report Period Monthly Reporting Monthly Reported in which Reports? Monthly Reported in which Reports? Monthly Reported in which Reports? Motional Performance Report (NPR), Regional Performance Report (RPR), Annual Report reports? Web link to data The camber of the assessment takes place (less any delay due to client position of the service. Mational Performance Report (NPR), Regional Performance Report (RPR), Annual Report reports? Methoditional Information KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	1	KPI Title	MH59 - Total No. to be seen by CAMHS waiting 15 months - 18 months
KPI Description CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment). KPI Rationale Wait times to CAMHS for mental health assessment provide a measure of the response time of the service. All Indicator Classification National Scorecard Quadrant b) Access NA. This metric is reported PIT. A Target Trajectory a) Performance targets constant over the full year Volume Metrics 0 KPI Calculation The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. All Calculation Nonthly Tracer Conditions Data Quality Issues NA Minimum Data Set MDS Minimum Data Set MDS Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. International Comparison No Comparison Nonthly KPI Reporting Monthly KPI Reporting Monthly KPI Reporting Monthly KPI Reporting Notholing National / Health Region / Integrated Health Area (IHA) and individual teams Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams Aggregation National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Performance Report (RPR), As reported in the HSE Performance Report (manager performance Report (RPR), Annual Report Implementation Donan Kelly Acting Head of Operations HSE Mental Health Services, 087 6197351 Email: jariath.conefrey@hse.ie	1a	KPI Short Title	Waiting 15-18 months to be seen by CAMHS
3a Indicator Classification National Scorecard Quadrant b) Access 4 National Target N/A. This metric is reported PIT. 4a Target Trajectory a) Performance targets constant over the full year b Volume Metrics 0 5 KPI Calculation The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. 6 Data Source From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) 6a Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) 6b Data Quality Issues N/A 7 Data Collection Frequency Monthly 8 Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. 9 Minimum Data Set MDS All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. 10 International Comparison No 11 KPI Monitoring No 12 KPI Reporting Monthly KPI Reporting Monthly Frequency Monthly 14 KPI Reporting National / Health Region / Integrated Health Area (IHA) and individual teams <td< td=""><td>2</td><td>KPI Description</td><td>CAMHS team to the day the assessment takes place (less any delay due to client postponement of</td></td<>	2	KPI Description	CAMHS team to the day the assessment takes place (less any delay due to client postponement of
4 National Target N/A. This metric is reported PIT. 4a Target Trajectory a) Performance targets constant over the full year 4b Volume Metrics 0 5 KPI Calculation The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. 6 Data Source From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. 6a Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) Monthly Frequency Monthly 7 Data Collection Monthly 8 Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. 9 Minimum Data Set MDS Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. 10 International Comparison No 11 KPI Monitoring Monthly KPI Reporting Monthly KPI Reporting Monthly KPI Reporting National / Health Region / Integrated Health Area (IHA) and individual teams Aggregation National Performance Report (NPR), Regional Performance Report (RPR), Annual Report reports? 16 Web link to data https://www.hse.ie/eng/services/publications/performancereports/ Additional Information As reported in the HSE Performance Report KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services Donan Kelly, Acting Head of Operations HSE Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
4a Target Trajectory 4b Volume Metrics 5 KPI Calculation The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) Monthly Frequency All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. No Comparison No International Comparison No No Nohothiy KPI Reporting All Peporting Aggregation No Monthly KPI Reporting KPI Reported in which requested in which reports? National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reported in the HSE Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	За	Indicator Classification	National Scorecard Quadrant b) Access
4b Volume Metrics 0 KPI Calculation The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. Data Source From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) N/A Data Collection Monthly Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. International Comparison No KPI Monitoring Monthly KPI Reporting Frequency Monthly KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? Web link to data https://www.hse.ie/eng/services/publications/performance Report (RPR), Annual Report Proporal Ponan Kelly, Acting Head of Operations HSE Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	4	National Target	N/A. This metric is reported PIT.
The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Manager to National / Health Region / Integrated Health Area (IHA) Data Collection Frequency Monthly Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. International Comparison No KPI Reporting Frequency Monthly RPI Reporting National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? Mational Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	4a	Target Trajectory	Performance targets constant over the full year
From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Monthly Tracer Conditions Monthly All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Minimum Data Set MDS Minimum Data Set MDS International Comparison No KPI Monitoring KPI Reporting Frequency KPI Reporting Aggregation KPI Reporting Aggregation KPI is reported in which reports? KPI is reported in which reports? Waitional Performance Report (NPR), Regional Performance Report (RPR), Annual Report rimplementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	4b	Volume Metrics	
Manager to National Business Information Unit. Bata Sign Off Data Quality Issues N/A Data Collection Frequency Monthly Tracer Conditions Minimum Data Set MDS Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. No International Comparison No IKPI Reporting Aggregation KPI Reported in which reports? Web link to data National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Performance Report KPI owner/lead for implementation PBI data support Manager to National J Health Region / Integrated Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6b Data Quality Issues N/A 7 Data Collection Frequency Monthly 8 Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. 9 Minimum Data Set MDS Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. 10 International Comparison No 11 KPI Monitoring Monthly 12 KPI Reporting Monthly 13 KPI Report Period M 14 KPI Report Period M 15 KPI Reported in which reports? 16 Web link to data https://www.hse.ie/eng/services/publications/performance Report (RPR), Annual Report 17 Additional Information KPI owner/lead for implementation 18 Data Quality Issues N/A 19 Data Collection Monthly 19 Data Collection Monthly 19 Data Set MDS 10 Monthly 10 Monthly 11 KPI Reporting Monthly 12 KPI Reporting Monthly 13 KPI Report Period M 14 KPI Reporting National / Health Region / Integrated Health Area (IHA) and individual teams 16 National Performance Report (NPR), Regional Performance Report (RPR), Annual Report 17 Additional Information KPI owner/lead for implementation 18 PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	6	Data Source	
Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. International Comparison No Monthly KPI Reporting Monthly KPI Report Period M KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? Monthly Proported in which reports? Monthly Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
Frequency All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. No International Comparison No KPI Monitoring Monthly KPI Reporting Frequency KPI Report Period M KPI Reporting Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report KPI owner/lead for implementation KPI owner/lead for implementation PBI data support All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be urgent are seen as a priority, while those deemed to be urgent are seen as a priority, while those deemed to be urgent are seen as a priority, while those deemed to be urgent are seen as a priority, while those deemed to be outlined in a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parental/Guardia	6b	Data Quality Issues	N/A
deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. No No KPI Monitoring Monthly KPI Reporting Frequency KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? Mational Performance Report (NPR), Regional Performance Report (RPR), Annual Report Additional Information KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	7		Monthly
forms. Parent/Guardian contact details. International Comparison No KPI Monitoring Monthly KPI Reporting Frequency Monthly KPI Report Period M KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? KPI is reported in which National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ Additional Information As reported in the HSE Performance Report KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	8	Tracer Conditions	
Comparison No Comparison No Monthly KPI Reporting Frequency KPI Report Period KPI Reporting Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Mutional Performance Report (NPR), Regional Performance Report (RPR), Annual Report Meb link to data National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Additional Information KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
12 KPI Reporting Frequency Monthly 13 KPI Report Period M 14 KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report 15 Web link to data National Performance Report (NPR), Regional Performance Report (RPR), Annual Report 16 Web link to data National Information As reported in the HSE Performance Report KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	10		No
Frequency Monthly KPI Report Period M KPI Reporting Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Molitional Information KPI is reported in which reports? Additional Information KPI owner/lead for implementation PBI data support Monthly Mational / Health Region / Integrated Health Area (IHA) and individual teams National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Additional Information KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	11		Monthly
14 KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Meb link to data https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation PBI data support National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams	12		Monthly
Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Meb link to data https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation PBI data support National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Additional Information KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	13		M
reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ As reported in the HSE Performance Report KPI owner/lead for implementation PBI data support Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	14		National / Health Region / Integrated Health Area (IHA) and individual teams
17 Additional Information KPI owner/lead for implementation PBI data support As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	15		National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	17	Additional Information	As reported in the HSE Performance Report
			Donan Kelly, Acting Head of Operations HSE Mental Health Services
Governance/sign off Donan Kelly Acting Head of Operations, HSE Mental Health Services		PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
Government Services		Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

	MHS	
1	KPI Title	MH60 - Total No. to be seen by CAMHS waiting 18 months - 21 months
1a	KPI Short Title	Waiting 18-21 months to be seen by CAMHS
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	N/A. This metric is reported PIT.
4a	Target Trajectory	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
/	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
1()	International Comparison	No
	KPI Monitoring	Monthly
17	KPI Reporting Frequency	Monthly
	KPI Report Period	M
	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

CAI	MHS	
1	KPI Title	MH61 - Total No. to be seen by CAMHS waiting 21 months - 24 months
1a	KPI Short Title	Waiting 21-24 months to be seen by CAMHS
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
За	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access
4	National Target	N/A. This metric is reported PIT.
4a	Target Trajectory	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
/	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
1()	International Comparison	No
	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
	KPI Report Period	M
	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
רו	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

1a K	(PI Title (PI Short Title (PI Description (PI Rationale	MH62 - Total No. to be seen by CAMHS waiting 24 months - 27 months Waiting 24-27 months to be seen by CAMHS Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
2 K	(PI Description	Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of
		CAMHS team to the day the assessment takes place (less any delay due to client postponement of
3 K	(PI Rationale	
•		Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a In	ndicator Classification	National Scorecard Quadrant b) Access
4 N	lational Target	N/A. This metric is reported PIT.
4a Ta	arget Trajectory	Performance targets constant over the full year
4b V	olume Metrics	0
5 K	(PI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6 D	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a D	Oata Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b D	Data Quality Issues	N/A
/	Oata Collection Frequency	Monthly
8 T ı	racer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9 M	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
1()	nternational Comparison	No
		Monthly
12	KPI Reporting Frequency	Monthly
	(PI Report Period	M
	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
	(PI is reported in which eports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16 W	Veb link to data	https://www.hse.ie/eng/services/publications/performancereports/
17 A	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for mplementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
P	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
G	Sovernance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

0/41	MHS	
1	KPI Title	MH64 - Total No. to be seen by CAMHS waiting 30 months - 33 months
1a	KPI Short Title	Waiting 30-33 months to be seen by CAMHS
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	N/A. This metric is reported PIT.
4a	Target Trajectory	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
/	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
1()	International Comparison	No
	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
	KPI Report Period	M
	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

\circ	MHS	
1	KPI Title	MH65 - Total No. to be seen by CAMHS waiting 33 months - 36 months
1a	KPI Short Title	Waiting 33-36 months to be seen by CAMHS
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	N/A. This metric is reported PIT.
4a	Target Trajectory	a) Performance targets constant over the full year
4b	Volume Metrics	0
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
/	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
1()	International Comparison	No
	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
	KPI Report Period	M
	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

1a KP 2 KP 3 KP	PI Short Title PI Description PI Rationale dicator Classification	MH66 - Total No. to be seen by CAMHS waiting 36 months - 39 months Waiting 36-39 months to be seen by CAMHS Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment). Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
2 KP3 KP	PI Description PI Rationale dicator Classification	Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
3 KP	PI Description PI Rationale dicator Classification	CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).
	dicator Classification	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a Ind		
	stional Target	National Scorecard Quadrant b) Access
4 Nat	ational rarget	N/A. This metric is reported PIT.
4a Tar	arget Trajectory	a) Performance targets constant over the full year
4b Vol		0
5 KP	PI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6 Dat		From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a Dat	ata Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b Dat	ata Quality Issues	N/A
/	ata Collection equency	Monthly
8 Tra	acar Canditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9 Mir		Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
1()	ternational omparison	No
		Monthly
12	PI Reporting requency	Monthly
	- I	M
	PI Reporting ggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
	PI is reported in which ports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16 We	eb link to data	https://www.hse.ie/eng/services/publications/performancereports/
17 Ad	dditional Information	As reported in the HSE Performance Report
	PI owner/lead for plementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
РВ	3I data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
Go	overnance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

forms. Parent/Guardian contact details. International Comparison No KPI Monitoring Monthly KPI Reporting Frequency Monthly KPI Report Period M KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? KPI is reported in which reports? KPI is reported in which reports? Additional Information As reported in the HSE Performance Report KPI owner/lead for implementation KPI was a support Monthly Frequency Monthly KPI Reporting National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? Additional Information As reported in the HSE Performance Report Report Report National Performance Report KPI owner/lead for implementation Monthly KPI Reporting Monthly National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Additional Information KPI owner/lead for implementation Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	CA	MHS	
Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment). KPI Rationale Wait times to CAMHS for mental health assessment provide a measure of the response time of the service. National Target NiA. This metric is reported PIT. a) Performance targets constant over the full year Volume Metrics The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Data Collection Monthly Frequency Minimum Data Set MDS All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Minimum Data Set MDS All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms, Parent/Guardian contact details. No Comparison No KPI Montoring Monthly KPI Reporting Aggregation KPI Noncribead for which requents Web link to data The camber of the service. Mational Performance Report (NPR), Regional Performance Report (RPR), Annual Report reports? Web link to data The camber of the service. Mational Performance Report (NPR), Regional Performance Report (RPR), Annual Report reports? Donan Kelly, Acting Head of Operations HSE Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	1	KPI Title	MH67 - Total No. to be seen by CAMHS waiting 39 months - 42 months
CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment). KPI Rationale Wait times to CAMHS for mental health assessment provide a measure of the response time of the service. All Indicator Classification National Scorecard Quadrant b) Access NA. This metric is reported PIT. Target Trajectory Performance targets constant over the full year Volume Metrics KPI Calculation The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Minimum Data Set MDS Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. International Comparison KPI Monitoring Monthly KPI Reporting Frequency KPI Reporting Frequency KPI Reporting Aggregation KPI Powned Teriod M KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI Powned Teriod M KPI Reporting Aggregation KPI owner/lead for Web link to data As reported in the HSE Performance Report (NPR), Regional Performance Report (RPR), Annual Report Frequency FRI Reporting Aggregation KPI owner/lead for Integrated in the HSE Performance Report FRI details Services, 087 6197351 Email: jarlath.conefrey@hse.ie	1a	KPI Short Title	Waiting 39-42 months to be seen by CAMHS
3a Indicator Classification National Scorecard Quadrant b) Access 4 National Target N/A. This metric is reported PIT. 4a Target Trajectory a) Performance targets constant over the full year b Volume Metrics 0 5 KPI Calculation The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. 6 Data Source From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) 6a Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) 6b Data Quality Issues N/A 7 Data Collection Monthly Frequency Monthly 8 Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. 9 Minimum Data Set MDS Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. 10 Comparison No 11 KPI Monitoring Monthly KPI Reporting Monthly KPI Reporting National / Health Region / Integrated Health Area (IHA) and individual teams 15 KPI is reported in which reported National / Health Region / Integrated Health Area (IHA) an	2	KPI Description	CAMHS team to the day the assessment takes place (less any delay due to client postponement of
4 National Target N/A. This metric is reported PIT. 4a Target Trajectory a) Performance targets constant over the full year 4b Volume Metrics 0 5 KPI Calculation The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. 6 Data Source From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. 6a Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. 7 Data Collection Monthly 8 Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. 9 Minimum Data Set MDS Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. 10 International Comparison No 11 KPI Monitoring Monthly KPI Reporting Monthly KPI Reporting Monthly KPI Reporting Monthly KPI Reporting National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reported in which Additional Information As reported in the HSE Performance Report KPI owner/flead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
4a Target Trajectory 4b Volume Metrics 5 KPI Calculation The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) Monthly Frequency All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. No Comparison No International Comparison No	За	Indicator Classification	National Scorecard Quadrant b) Access
4b Volume Metrics 0 KPI Calculation The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. Data Source From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Data Sign Off Submission at National / Health Region / Integrated Health Area (IHA) N/A Data Collection Monthly Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. International Comparison No KPI Monitoring Monthly KPI Reporting Frequency Monthly KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? Web link to data https://www.hse.ie/eng/services/publications/performance Report (RPR), Annual Report Promarce Report in the HSE Performance Report KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	4	National Target	N/A. This metric is reported PIT.
The number of child/adolescent on waiting list at the each quarter by time length of time on wait list. From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Manager to National / Health Region / Integrated Health Area (IHA) Manager to National / Health Region / Integrated Health Area (IHA) Minimum Data Signature State	4a	Target Trajectory	Performance targets constant over the full year
From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit. Submission at National / Health Region / Integrated Health Area (IHA) Monthly Tracer Conditions Monthly Tracer Conditions Minimum Data Set MDS Minimum Data Set MDS Monthly International Comparison KPI Reporting Frequency KPI Reporting Aggregation KPI Reporting Aggregation KPI seported in which reports? Wational / Health Region / Integrated Health Area (IHA) National Performance Report (NPR), Regional Performance Report (RPR), Annual Report reports? Monthly Health Region / Integrated Health Area (IHA) and individual teams KPI owner/lead for implementation Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	4b	Volume Metrics	
Manager to National Business Information Unit. Bata Sign Off Data Quality Issues N/A Data Collection Frequency Monthly Tracer Conditions Minimum Data Set MDS Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. No International Comparison No KPI Reporting Aggregation KPI Reported in which reports? Web link to data National Performance Report (NPR), Regional Performance Report (RPR), Annual Report performance Report KPI owner/lead for implementation PBI data support Manager to National J Health Region / Integrated Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.
6b Data Quality Issues N/A 7 Data Collection Frequency Monthly 8 Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. 9 Minimum Data Set MDS Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. 10 International Comparison No 11 KPI Monitoring Monthly 12 KPI Reporting Frequency Monthly 13 KPI Report Period M 14 KPI Reported in Which Region / Integrated Health Area (IHA) and individual teams 15 KPI is reported in which reports? 16 Web link to data https://www.hse.ie/eng/services/publications/performance Report (RPR), Annual Report 17 Additional Information KPI owner/lead for implementation 18 PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	6	Data Source	
Tracer Conditions All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. International Comparison No Monthly KPI Reporting Frequency Frequency SKPI Report Period KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? KPI is reported in which reports? Motional Performance Report (NPR), Regional Performance Report (RPR), Annual Report Motional Information KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
Frequency All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. No International Comparison No KPI Monitoring Monthly KPI Reporting Frequency KPI Report Period M KPI Reporting National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Monthly Reporting National Performance Report (RPR), Annual Report KPI web link to data https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	6b	Data Quality Issues	N/A
deemed to be routine are placed on a waiting list to be seen. Minimum Data Set MDS Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. No No KPI Monitoring Monthly KPI Reporting Frequency KPI Reporting Aggregation KPI is reported in which reports? Mational Performance Report (NPR), Regional Performance Report (RPR), Annual Report KPI which to data Additional Information KPI owner/lead for implementation PBI data support deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parents/Guardian consent forms. Parents/Guardian consent forms. Parents/Guardian consent forms. Parents/Guardian consent forms. Patients a support forms of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parents/Guardian consent forms. Parents/Guardian contact details. No No No No KPI Reporting Monthly National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? Additional Information Additional Information Additional Information Actional Performance Report (NPR), Regional Performance Report (RPR), Annual Report Additional Information Action Health Services/publications/performancereports/ As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	7		Monthly
forms. Parent/Guardian contact details. International Comparison No KPI Monitoring Monthly KPI Reporting Frequency Monthly KPI Report Period M KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? KPI is reported in which reports? KPI is reported in which reports? Additional Information As reported in the HSE Performance Report KPI owner/lead for implementation KPI was a support Monthly Frequency Monthly KPI Reporting National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? Additional Information As reported in the HSE Performance Report Report Report National Performance Report KPI owner/lead for implementation Monthly KPI Reporting Monthly National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Additional Information KPI owner/lead for implementation Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	8	Tracer Conditions	
Comparison No KPI Monitoring Monthly KPI Reporting Frequency Monthly KPI Report Period KPI Reporting Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Mutional Performance Report (NPR), Regional Performance Report (RPR), Annual Report Meb link to data Mutional Performance Report (NPR), Regional Performance Report (RPR), Annual Report Meb link to data Mutional Performance Report (NPR), Regional Performance Report (RPR), Annual Report Meb link to data Mutional Performance Report (NPR), Regional Performance Report (RPR), Annual Report Meb link to data Mutional Performance Report (NPR), Regional Performance Report Meb link to data Mutional Performance Report Mutiona	9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
12 KPI Reporting Frequency Monthly 13 KPI Report Period M 14 KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report National Performance Report (RPR), Annual Report Meb link to data https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation National Performance Report (RPR), Annual Report As reported in the HSE Performance Report KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	10		No
Frequency Monthly KPI Report Period M KPI Reporting Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Molitional Information KPI is reported in which reports? Mational Performance Report (NPR), Regional Performance Report (RPR), Annual Report Molitional Information KPI owner/lead for implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	11		Monthly
14 KPI Reporting Aggregation National / Health Region / Integrated Health Area (IHA) and individual teams KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Meb link to data https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation PBI data support National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams National / Health Region / Integrated Health Area (IHA) and individual teams	12		Monthly
Aggregation KPI is reported in which reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report Meb link to data https://www.hse.ie/eng/services/publications/performancereports/ Additional Information KPI owner/lead for implementation PBI data support National Performance Report (NPR), Regional Performance Report (RPR), Annual Report As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	13		M
reports? National Performance Report (NPR), Regional Performance Report (RPR), Annual Report National Performance Report (NPR), Regional Performance Report (RPR), Annual Report https://www.hse.ie/eng/services/publications/performancereports/ As reported in the HSE Performance Report KPI owner/lead for implementation PBI data support Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	14		National / Health Region / Integrated Health Area (IHA) and individual teams
17 Additional Information KPI owner/lead for implementation PBI data support As reported in the HSE Performance Report Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	15		National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
implementation PBI data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	17	Additional Information	As reported in the HSE Performance Report
			Donan Kelly, Acting Head of Operations HSE Mental Health Services
Covernmentalism off Depart Kelly, Asting Lload of Operations, LICE Mental Lloads Comings		PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
Governance/sign off Donan Kelly, Acting head of Operations in Services		Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

CA	AMHS		
1	KPI Title	MH68 - Total No. to be seen by CAMHS waiting 42 months - 45 months	
1a	KPI Short Title	Waiting 42-45 months to be seen by CAMHS	
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.	
За	Indicator Classification	National Scorecard Quadrant b) Access	
4	National Target	N/A. This metric is reported PIT.	
4a	Target Trajectory	Performance targets constant over the full year	
4b	Volume Metrics	0	
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.	
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.	
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)	
6b	Data Quality Issues	N/A	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.	
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	M	
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams	
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	As reported in the HSE Performance Report	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services	
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

CA	AMHS		
1	KPI Title	MH69 - Total No. to be seen by CAMHS waiting 45 months - 48 months	
1a	KPI Short Title	Waiting 45-48 months to be seen by CAMHS	
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.	
За	Indicator Classification	National Scorecard Quadrant b) Access	
4	National Target	N/A. This metric is reported PIT.	
4a	Target Trajectory	Performance targets constant over the full year	
4b	Volume Metrics	0	
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.	
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.	
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)	
6b	Data Quality Issues	N/A	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.	
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	M	
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams	
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	As reported in the HSE Performance Report	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services	
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

CA	AMHS		
1	KPI Title	MH70 - Total No. to be seen by CAMHS waiting > 48 months	
1a	KPI Short Title	Waiting >48 months to be seen by CAMHS	
2	KPI Description	Wait time: The time elapsed from the point at which the referral is received & accepted by a member of the CAMHS team to the day the assessment takes place (less any delay due to client postponement of assessment).	
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.	
За	Indicator Classification	National Scorecard Quadrant b) Access	
4	National Target	N/A. This metric is reported PIT.	
4a	Target Trajectory	Performance targets constant over the full year	
4b	Volume Metrics	0	
5	KPI Calculation	The number of child/adolescent on waiting list at the each quarter by time length of time on wait list.	
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.	
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)	
6b	Data Quality Issues	N/A	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.	
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.	
10	International Comparison	No	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	M	
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams	
15	KPI is reported in which reports?	National Performance Report (NPR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	As reported in the HSE Performance Report	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services	
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

-	AMHS		
1	KPI Title	MH93 - Teams Number of Active Cases	
1a	KPI Short Title	Caseload of Team	
2	KPI Description	The total number of cases currently active in the team at the end of each Quarter. The metric is designed to capture the number of open active cases the service has at the end of each quarter. The total number of open active cases within the team with service users only counted once i.e. 1 service user on two different clinicians caseload should only be recorded as 1 open active case.	
3	KPI Rationale	Allows the service to measure Caseload trends across teams and caseload can then be compared per whole time equvilent numbers.	
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access	
4	National Target	NSP 2025 target - XXXX	
4a	Target	NSP 2025 target - XXXX	
4b	Volume Metrics		
5	KPI Calculation	Count Point in Time	
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to Business Information Unit.	
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)	
6b	Data Quality Issues		
/	Data Collection Frequency	Quarterly Q	
8	Tracer Conditions	N/A	
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.	
1()	International Comparison		
11	KPI Monitoring	Quarterly: Other – give details: As required	
12	KPI Reporting Frequency	Quarterly: Other – give details: As required	
	KPI Report Period	Quarterly: Other – give details: As required	
	KPI Reporting Aggregation	Individual Teams to National / Health Region / Integrated Health Area (IHA) to National	
15	KPI is reported in which reports?	Mental Health Reports	
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information		
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services	
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

CA	MHS	
1	KPI Title	MH89 - Total Number of 'face to face' Consultation Appointments
1a	KPI Short Title	Face to Face Consultations
2	KPI Description	The metric is designed to capture the number of appointments (both new & existing), by Attended, DNA or Cancelled, by the location in which the appointment is offered in the reporting month. (Definition below). An Attended appointment is the event a service user is offered and attends the location of appointment, regardless of how many clinicians are there present during the appointment. DNA – a planned appointment not attended by the service user, this does not include appointments cancelled by the clinician. Cancelled- a planned appointment cancelled by the service user within sufficient time as to allow appointment to be offered to another service user. Group Therapies - can be recorded but should only be recorded once and not as clinical contacts i.e. 15 service users attending group therapy and delivered by 3 clinicians should be recorded as 15 attended appointments and not as 45 appointments.
		Location of Appointment: Clinic - an establishment or hospital department where Mental Health outpatients routinely occur Home - Service users normal place of residence Hospital - CAMHS only were no service offered or available by a liaison team School - CAMHS only Service user normal place of learning Online Video or Telephone consultation- Appointment which has been scheduled and is conducted via telephone or online video platform Other pot in extension above.
3	KPI Rationale	Other - not in categories above The purpose of this metric is to gain information over time on the numbers of appointments offerred by the CAMHS team in that particular reporting period and monitoring and evaluating the trends over time per HSE region and across the service nationally.
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access
4	National Target	NSP 2025 target - XXXX
4a	Target	NSP 2025 target - XXXX
	Volume Metrics	
5	KPI Calculation	Count Cumulative
	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to Business Information Unit.
	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	
7	Data Collection Frequency	Monthly M
8	Tracer Conditions	N/A
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms, Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly; Other – give details: As required
12	KPI Reporting	Monthly; Other – give details: As required
	Frequency	, , ,
13	KPI Report Period	Monthly; Other – give details: As required Hospital Group; Hospital; National / Health Region / Integrated Health Area (IHA); Other, please specify Service
14	KPI Reporting Aggregation	Level CAMHS
15	KPI is reported in which reports?	Mental Health Reports
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

CA	MHS	
1	KPI Title	MH6 - % of accepted referrals / re-referrals offered first appointment within 12 weeks by Child and Adolescent Community Mental Health Teams.
1a	KPI Short Title	% New/Re-Referred offered first appointment within 12 weeks
2	KPI Description	Wait time: The number of weeks from the point at which the referral is received by a member of the CAMHS Community Mental Health Team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to access CAMHS Community Mental Health Teams for a mental health assessment provides a measure of service availability in the community and the timeliness of that access. Monitoring the number of new (including re-referred) cases seen overall from referral and evaluating the trends over time per HSE region and across the service nationally as it relates to target. Monitor trends in relation to referrals.
За	Indicator Classification	National Scorecard Quadrant a) Quality and Safety
4	National Target	NSP 2025 target ≥80%. This metric is reported cumulatively.
4a	Target Trajectory	≥80%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases seen within 12 weeks and divide by number of new appointments offered within 12 weeks and calculate the percentage against the overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	Not applicable at this time
9	Minimum Data Set MDS	Number of accespted referrals/re-referrals; number of accepted referrals/re-referrals within timeframe
10	International Comparison	Not applicable at this time
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

CA	CAMHS		
1	KPI Title	MH7 - % of accepted referrals / re-referrals offered first appointment and seen within 12 weeks by Child and Adolescent Community Mental Health Teams.	
1a	KPI Short Title	% New/Re-Referred offered first appointment and seen within 12 weeks	
2	KPI Description	Wait time: The number of weeks from the point at which the referral is received by a member of the CAMHS Community Mental Health Team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.	
3	KPI Rationale	Wait times to access CAMHS Community Mental Health Teams for a mental health assessment provides a measure of service availability in the community and the timeliness of that access. Monitoring the number of new (including re-referred) cases seen overall from referral and evaluating the trends over time per HSE region and across the service nationally as it relates to target. Monitor trends in relation to referrals.	
За	Indicator Classification	National Scorecard Quadrant a) Quality and Safety	
4	National Target	NSP 2025 target ≥78%. This metric is reported cumulatively.	
4a	Target Trajectory	≥78%	
	Volume Metrics	N/A	
5	KPI Calculation	Count number of new cases seen within 12 weeks and divide by number of new appointments offered within 12 weeks and calculate the percentage against the overall number of new/re-referred cases accepted.	
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.	
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)	
6b	Data Quality Issues	N/A	
7	Data Collection Frequency	Monthly	
8	Tracer Conditions	Not applicable at this time	
9	Minimum Data Set MDS	Number of accepted referrals/re-referrals; number of accepted referrals/re-referrals within timeframe	
10	International Comparison	Not applicable at this time	
11	KPI Monitoring	Monthly	
12	KPI Reporting Frequency	Monthly	
13	KPI Report Period	M	
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams	
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report	
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/	
17	Additional Information	As reported in the HSE Performance Report	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services	
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

CA	MHS	
1	KPI Title	MH48 - % of new (including re-referred) child/adolescent referrals offered appointment and DNA in the current month
1a	KPI Short Title	% New/Re-Referred offered appointment and DNA in current month
3	KPI Description KPI Rationale	Number of new (including re-referred) child / adolescent cases and Did Not Attend their first appointment The focus is to reduce the DNA rates for new and re-referrals to Community Mental Health Teams in CAMHS, General Adult and Psychiatry of Old Age. The aim to introduce a standard response to DNAs in each service and identify areas that have a significant DNA problem.
За	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	NSP 2025 target ≤10%. This metric is reported cumulatively.
4a	Target Trajectory	≤10%
4b	Volume Metrics	N/A
5	KPI Calculation	Count number of new cases DNA and divide by total number of new appointments offered and calculate the percentage against overall number of new/re-referred cases accepted.
6	Data Source	From General Adult Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to National Business Information Unit.
	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

CA	MHS	
1	KPI Title	MH72 - % of accepted referrals / re-referrals offered first appointment and seen within 12 months by Child and Adolescent Community Mental Health Teams excluding DNAs
1a	KPI Short Title	% New/Re-Referred offered first appointment and seen within 12 months, excl. DNAs
2	KPI Description	Wait time: The number of weeks/ months from the point at which the referral is received by a member of the CAMHS Community Mental Health Team to the day the assessment takes place (less any delay due to client postponement of assessment) and excluding both of those days.
3	KPI Rationale	Wait times to CAMHS for mental health assessment provide a measure of the response time of the service.
3a	Indicator Classification	National Scorecard Quadrant b) Access
4	National Target	NSP 2025 ≥95%. This metric is reported Cumulatively.
	Target Trajectory	≥95%
-	Volume Metrics	N/A
5	KPI Calculation	Count of cases seen as a % of all seen within 12 months
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to Performance Management and Improvement Unit
	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)
6b	Data Quality Issues	N/A
7	Data Collection Frequency	Monthly
8	Tracer Conditions	All CAMHS teams screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	No
11	KPI Monitoring	Monthly
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	M
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	As reported in the HSE Performance Report
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

CA	CAMHS			
1	KPI Title	MH73 - % of urgent referrals to Child and Adolescent Mental Health Teams responded to within three working days		
1a	KPI Short Title	% of urgent referrals responded to within 3 working days		
2	KPI Description	% of urgent referrals to Child and Adolescent Mental Health Teams responded to within three working days		
3	KPI Rationale	Wait times for urgent referral response time by the service.		
	Indicator Classification	National Scorecard Quadrant b) Access		
4	National Target	NSP 2025 ≥90% This metric is reported Cumulatively		
	Target Trajectory	≥90%		
4b	Volume Metrics	≥90%		
5	KPI Calculation	Sum of urgent referrals, 0-15 and 16/17 years old responded to within 3 days divided by all urgent referrals responds time.		
6	Data Source	From CAMHS Community Mental Health Team to National / Health Region / Integrated Health Area (IHA) Manager to Performance Management and Improvement Unit		
6a	Data Sign Off	Submission at National / Health Region / Integrated Health Area (IHA)		
6b	Data Quality Issues	N/A		
7	Data Collection Frequency	Monthly		
8	Tracer Conditions			
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.		
10	International Comparison	No		
11	KPI Monitoring	Monthly		
12	KPI Reporting Frequency	Monthly		
13	KPI Report Period	M		
14	KPI Reporting Aggregation	National / Health Region / Integrated Health Area (IHA) and individual teams		
15	KPI is reported in which reports?	Management Data Report (MDR), National Performance Report (NPR), Regional Performance Report (RPR), Annual Report		
16	Web link to data	https://www.hse.ie/eng/services/publications/performancereports/		
17	Additional Information	As reported in the HSE Performance Report		
	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services		
	PBI data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie		
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services		

NC	CS (CAPA)		
1	KPI Title	Total No. of Referrals	
1a	KPI Short Title	No. of Referrals	
		This refers to the total number of referrals received by the service each month.	
2	KPI Description	Institutional - Any client referred who experienced childhood abuse in institutional care. Non-Institutional - Any client referred who experienced childhood abuse outside of institutional settings e.g. familial, extra-familial or unspecified. Mother and Babies Home - Any client referred who was a former resident of a state Mother and Baby Home. Re-referrals - Any client referred for a second or subsequent time. Self-referrals - Any client who refers themselves to the service. Agency referral - Any client referred by an external agency e.g. Adult Mental Health Services, GPs, Tusla. Gender - The client's stated gender at the referral stage.	
3	KPI Rationale	This metric is designed to measure the number of referrals accepted based on the criteria operated the Counsellors and Psychotherapists Association Service who have reached their 18th birthday referred to each CaPA Service during the reporting period.	
За	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce	
4	National Target	NSP 2025 target - XXXX	
4a	Target	NSP 2025 target - XXXX	
4b	Volume Metrics	Ÿ	
5	KPI Calculation	Count Cumulative	
6	Data Source	From Counselling service to Health Region Manager to Business Information Unit.	
6a	Data Sign Off	National Counselling Service	
6b	Data Quality Issues		
7	Data Collection Frequency	Monthly M	
8	Tracer Conditions	All Counselling services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.	
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.	
10	International Comparison		
11	KPI Monitoring	Monthly; Other – give details: As required	
12	KPI Reporting Frequency	Monthly; Other – give details: As required	
13	KPI Report Period	Monthly; Other – give details: As required	
14	KPI Reporting Aggregation	Monthly M	
15	KPI is reported in which reports?		
-	Web link to data		
17	Additional Information		
18	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services	
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

NC	S (CAPA)	
1	KPI Title	Referrals Source
1a	KPI Short Title	Referrals Source
2	KPI Description	Referral source refers to the origin of the referral and referral agent. It is used to measure the number of referrals received from the referral source.
3	KPI Rationale	This metric is designed to measure the number of referrals accepted based on the criteria operated the Counsellors and Psychotherapists Association Service who have reached their 18th birthday referred to each CaPA Service during the reporting period.
3а	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce
4	National Target	NSP 2025 target - XXXX
4a	Target	NSP 2025 target - XXXX
4b	Volume Metrics	
5	KPI Calculation	Count Cumulative
6	Data Source	From Counselling service to Health Region Manager to Business Information Unit.
	Data Sign Off	National Counselling Service
6b	Data Quality Issues	
7	Data Collection Frequency	Monthly M
8	Tracer Conditions	All Counselling services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly; Other – give details: As required
12	KPI Reporting Frequency	Monthly; Other – give details: As required
13	KPI Report Period	Monthly; Other – give details: As required
14	KPI Reporting Aggregation	Monthly M
15	KPI is reported in which reports?	
16	Web link to data	
17	Additional Information	
18	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

NC	CS (CAPA)		
1	KPI Title	Gender	
1a	KPI Short Title	Gender	
2	KPI Description	Gender of the referral. It is used to measure the number & gender of referrals received from the referral source.	
3	KPI Rationale	This metric is designed to measure the number of referrals by Gender accepted based on the criteria operated the Counsellors and Psychotherapists Association Service who have reached their 18th birthday referred to each CaPA Service during the reporting period.	
3а	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce	
4	National Target	NSP 2025 target - XXXX	
4a	Target	NSP 2025 target - XXXX	
4b	Volume Metrics		
5	KPI Calculation	Count Cumulative	
6	Data Source	From Counselling service to Health Region Manager to Business Information Unit.	
	Data Sign Off	National Counselling service	
6b	Data Quality Issues		
7	Data Collection Frequency	Monthly M	
8	Tracer Conditions	All Counselling services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.	
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.	
10	International Comparison		
11	KPI Monitoring	Monthly; Other – give details: As required	
12	KPI Reporting Frequency	Monthly; Other – give details: As required	
13	KPI Report Period	Monthly; Other – give details: As required	
14	KPI Reporting Aggregation	Monthly M	
15	KPI is reported in which reports?		
16	Web link to data		
17	Additional Information		
18	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services	
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

NC	S (CAPA)	
1	KPI Title	Summary of Appointments (Including Initial assesments, Counselling & Group) - Offered
1a	KPI Short Title	Appointments offered
2	KPI Description	This refers to the total number of initial assessment, counselling and group appointments that are offered to clients. This breaks down the number of appointments that have been 'Attended' or 'DNA' by the client and 'Cancelled' by the Client or Counsellor/Therapist.
3	KPI Rationale	This metric is designed to measure the number clients offered an appointment in the Counsellors and Psychotherapists Association Service who have reached their 18th birthday referred to each CaPA Service during the reporting period.
3а	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce
4	National Target	New
4a	Target	NSP 2025 target - XXXX
4b	Volume Metrics	
5	KPI Calculation	Count Cumulative
6	Data Source	From Counselling service to Health Region Manager to Business Information Unit.
6a	Data Sign Off	National Counselling Service
6b	Data Quality Issues	
7	Data Collection Frequency	Monthly M
8	Tracer Conditions	All Counselling services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly; Other – give details: As required
12	KPI Reporting Frequency	Monthly; Other – give details: As required
13	KPI Report Period	Monthly; Other – give details: As required
14	KPI Reporting Aggregation	Monthly M
15	KPI is reported in which reports?	
	Web link to data	
17	Additional Information	
18	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

NC	S (CAPA)	
1	KPI Title	Summary of the Delivery of Appointments (Including Initial assesments, Counselling & Group) - Attended
1a	KPI Short Title	Appointments attended
2	KPI Description	This refers to the total number of 'Attended' appointments including initial assessments and counselling. This also captures how each appointment was delivered: Face to Face (F2F) Structured Telephone Counselling (STC) Online Video Counselling (OVC)
3	KPI Rationale	This metric is designed to measure the number clients offered an appointment and location of appointment in the Counsellors and Psychotherapists Association Service who have reached their 18th birthday referred to each CaPA Service during the reporting period.
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce
4	National Target	New
4a	Target	NSP 2025 target - XXXX
4b	Volume Metrics	
5	KPI Calculation	Count Cumulative
6	Data Source	From Counselling service to Health Region Manager to Business Information Unit.
	Data Sign Off	National Counselling Service
6b	Data Quality Issues	
7	Data Collection Frequency	Monthly M
8	Tracer Conditions	All Counselling Services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly; Other – give details: As required
12	KPI Reporting Frequency	Monthly; Other – give details: As required
13	KPI Report Period	Monthly; Other – give details: As required
14	KPI Reporting Aggregation	Monthly M
15	KPI is reported in which reports?	
	Web link to data	
17	Additional Information	
18	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

rather than appointment figures. This metric is a counselling appointment subsequent to their inition-going counselling 4) the number of clients at This metric is designed to measure the number of CaPA Service during the reporting period. National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce New A Target NSP 2025 target - XXXX National Target New A Target NSP 2025 target - XXXX Nolume Metrics KPI Calculation Count Cumulative Data Source From Counselling service to Health Region Marting International Comparison Minimum Data Set MDS Northly M Patient Name, Address, Date of Birth, Referral forms. Parent/Guardian contact details. Northly M Northly; Other – give details: As required	ervice and their status in relation to their stage of intervention esigned to measure: ial appointment 2) the number of clients who were offered a al assessment appointment 3) the number of clients attending tending group therapy sessions 5) Clients Discharged of referrals accepted based on the criteria operated the service who have reached their 18th birthday referred to each
This refers to the numbers of clients within the rather than appointment figures. This metric is of 1) the number of clients who were offered an in counselling appointment subsequent to their inition-going counselling 4) the number of clients at This metric is designed to measure the number Counsellors and Psychotherapists Association CaPA Service during the reporting period. National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce National Target New Target NSP 2025 target - XXXX b Volume Metrics KPI Calculation Count Cumulative Data Source From Counselling service to Health Region Marked Data Sign Off National Counselling Service Monthly M Tracer Conditions All Counselling services screen referrals received deemed to be routine are placed on a waiting limpation. Patient Name, Address, Date of Birth, Referral forms. Parent/Guardian contact details. International Comparison KPI Monitoring Monthly; Other – give details: As required	esigned to measure: ial appointment 2) the number of clients who were offered a al assessment appointment 3) the number of clients attending tending group therapy sessions 5) Clients Discharged of referrals accepted based on the criteria operated the
rather than appointment figures. This metric is a counselling appointment subsequent to their ini on-going counselling 4) the number of clients at This metric is designed to measure the number of CaPA Service during the reporting period. REPI Rationale Counsellors and Psychotherapists Association CaPA Service during the reporting period. National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce New A Target NSP 2025 target - XXXX NSP 2025 target - XXXX Volume Metrics KPI Calculation Count Cumulative Data Source From Counselling service to Health Region Mai Data Sign Off National Counselling Service Data Quality Issues Data Collection Frequency Monthly M Tracer Conditions All Counselling services screen referrals received deemed to be routine are placed on a waiting limpation. Patient Name, Address, Date of Birth, Referral forms. Parent/Guardian contact details. International Comparison Monthly; Other – give details: As required	esigned to measure: ial appointment 2) the number of clients who were offered a al assessment appointment 3) the number of clients attending tending group therapy sessions 5) Clients Discharged of referrals accepted based on the criteria operated the
Counsellors and Psychotherapists Association CaPA Service during the reporting period. National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce New A Target NSP 2025 target - XXXX Volume Metrics KPI Calculation Count Cumulative Data Source From Counselling service to Health Region Mar A Data Sign Off National Counselling Service Monthly M Tracer Conditions All Counselling services screen referrals received deemed to be routine are placed on a waiting lift orms. Parent/Guardian contact details. International Comparison KPI Monitoring Monthly; Other – give details: As required	•
a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce 4 National Target New 4a Target NSP 2025 target - XXXX 4b Volume Metrics 5 KPI Calculation Count Cumulative 6 Data Source From Counselling service to Health Region Mai 6a Data Sign Off National Counselling Service 6b Data Quality Issues Data Collection Frequency All Counselling services screen referrals receive deemed to be routine are placed on a waiting li 9 Minimum Data Set MDS 10 International Comparison 11 KPI Monitoring Monthly; Other – give details: As required	
4a Target NSP 2025 target - XXXX 4b Volume Metrics 5 KPI Calculation Count Cumulative 6 Data Source From Counselling service to Health Region Mark 6a Data Sign Off National Counselling Service 6b Data Quality Issues 7 Data Collection Frequency Monthly M 8 Tracer Conditions All Counselling services screen referrals received deemed to be routine are placed on a waiting limple Patient Name, Address, Date of Birth, Referral forms. Parent/Guardian contact details. 10 International Comparison 11 KPI Monitoring Monthly; Other – give details: As required	
4b Volume Metrics 5 KPI Calculation Count Cumulative 6 Data Source From Counselling service to Health Region Mar 6a Data Sign Off National Counselling Service 6b Data Quality Issues 7 Data Collection Frequency Monthly M 8 Tracer Conditions All Counselling services screen referrals received deemed to be routine are placed on a waiting lipation Patient Name, Address, Date of Birth, Referral forms. Parent/Guardian contact details. 10 International Comparison 11 KPI Monitoring Monthly; Other – give details: As required	
5 KPI Calculation Count Cumulative 6 Data Source From Counselling service to Health Region Mar 6a Data Sign Off National Counselling Service 6b Data Quality Issues 7 Data Collection Frequency Monthly M 8 Tracer Conditions All Counselling services screen referrals received deemed to be routine are placed on a waiting limple Patient Name, Address, Date of Birth, Referral forms. Parent/Guardian contact details. 10 International Comparison 11 KPI Monitoring Monthly; Other – give details: As required	
6 Data Source From Counselling service to Health Region Mar 6a Data Sign Off National Counselling Service 6b Data Quality Issues 7 Data Collection Frequency Monthly M 8 Tracer Conditions 9 Minimum Data Set MDS 10 International Comparison 11 KPI Monitoring Monthly; Other – give details: As required	
6a Data Sign Off National Counselling Service 6b Data Quality Issues 7 Data Collection Frequency 8 Tracer Conditions 9 Minimum Data Set MDS 10 International Comparison 11 KPI Monitoring National Counselling Services Monthly M All Counselling services screen referrals receive deemed to be routine are placed on a waiting life patient Name, Address, Date of Birth, Referral forms. Parent/Guardian contact details. Monthly; Other – give details: As required	
6b Data Quality Issues 7 Data Collection Frequency 8 Tracer Conditions 9 Minimum Data Set MDS 10 International Comparison 11 KPI Monitoring Monthly M All Counselling services screen referrals receive deemed to be routine are placed on a waiting liphate patient Name, Address, Date of Birth, Referral forms. Parent/Guardian contact details. Monthly; Other – give details: As required	ager to Business Information Unit.
7 Data Collection Frequency 8 Tracer Conditions 9 Minimum Data Set MDS 10 International Comparison 11 KPI Monitoring Monthly M Monthly M All Counselling services screen referrals receive deemed to be routine are placed on a waiting lie patient Name, Address, Date of Birth, Referral forms. Parent/Guardian contact details. Monthly; Other – give details: As required	
Frequency 8 Tracer Conditions All Counselling services screen referrals receive deemed to be routine are placed on a waiting lip Patient Name, Address, Date of Birth, Referral forms. Parent/Guardian contact details. 10 International Comparison 11 KPI Monitoring Monthly; Other – give details: As required	
deemed to be routine are placed on a waiting li Minimum Data Set MDS Patient Name, Address, Date of Birth, Referral forms. Parent/Guardian contact details. International Comparison KPI Monitoring Monthly; Other – give details: As required	
forms. Parent/Guardian contact details. International Comparison KPI Monitoring Monthly; Other – give details: As required	d, those deemed to be urgent are seen as a priority, while those t to be seen.
Comparison 11 KPI Monitoring Monthly; Other – give details: As required	ource, General Practitioners details,Parental/Guardian consent
3, 0	
12 KPI Reporting Frequency Monthly; Other – give details: As required	
13 KPI Report Period Monthly; Other – give details: As required	
14 KPI Reporting Monthly M Aggregation	
KPI is reported in which reports?	
16 Web link to data	
17 Additional Information	
18 KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE N	
	ental Health Services
Governance/sign off Donan Kelly, Acting Head of Operations HSE N	ental Health Services alth Services, 087 6197351 Email: jarlath.conefrey@hse.ie

NC	S (CAPA)	
1	KPI Title	Wait Time to Screening/ Assessment - Monthly
1a	KPI Short Title	Wait Time to Screening/ Assessment
2	KPI Description	Data is counted from date of referral to date of screening appt/assessment offered. Required given high level of self-referrals. Purpose to gather picture of client supports, links with additional services as required, address risk, and assess if this is the correct service for the client. Screening delivered by a clinician.
3	KPI Rationale	This metric is designed to measure the numbers Wait Time to Screening/ Assessment in the Counsellors and Psychotherapists Association Service who have reached their 18th birthday referred to each CaPA Service during the reporting period.
3a	Indicator Classification	c) Finance, Governance and Compliance d) Workforce
4	National Target	NSP 2025 target - XXXX
	Target	NSP 2025 target - XXXX
-	Volume Metrics	
-	KPI Calculation	Count Cumulative
6	Data Source	From Counselling service to Health Region Manager to Business Information Unit.
	Data Sign Off	National Counselling Service
6b 7	Data Quality Issues Data Collection Frequency	Monthly M
8	Tracer Conditions	All Counselling services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly; Other – give details: As required
12	KPI Reporting Frequency	Monthly; Other – give details: As required
13	KPI Report Period	Monthly; Other – give details: As required
14	KPI Reporting Aggregation	Monthly M
15	KPI is reported in which reports?	
_	Web link to data	
17	Additional Information	
18	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

1 KPI Title Offered and Waiting by Choice/Need - Monthly Offered and Waiting by Choice/Need - Monthly Offered and Waiting by Choice/Need: includes paused clients, waiting for face to face, waiting particular reasons including specific gender, day/time/location requested appointments, health reasons, there modality, other. Informs resource allocation. This category only gets activated when an appointment is offered Waiting time is calculated from date of first appointment offered. KPI Rationale This metric is designed to measure the numbers Offered and Waiting by Choice/Need in the Counsellors and Psychotherapists Association Service who have reached their 18th birthday referred to each CaPA Service during the reporting period. National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce NSP 2025 target - XXXX A Target NSP 2025 target - XXXX b Volume Metrics KPI Calculation Count Cumulative Data Source From Counselling service to Health Region Manager to Business Information Unit. Ata Quality Issues Pata Collection Frequency All Counselling services screen referrals received, those deemed to be urgent are seen as a priority, while the deemed to be routine are placed on a waiting list to be seen.	NC	S (CAPA)	
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2 KPI Description particular reasons including specific gender, day/time/location requested appointments, health reasons, there modality, other. Informs resource allocation. This category only gets activated when an appointment is offere Waiting time is calculated from date of first appointment offered. This metric is designed to measure the numbers Offered and Waiting by Choice/Need in the Counsellors and Psychotherapits Association Service who have reached their 18th birthday referred to each CaPA Service during the reporting period. National Scorecard Quadrant a) Quality and Safety 3a Indicator Classification b) Access c) Finance, Governance and Compliance d) Workforce 4 National Target NSP 2025 target - XXXX 1arget NSP 2025 target - XXXX 1b Volume Metrics KPI Calculation Count Cumulative 5 Data Source From Counselling Service to Health Region Manager to Business Information Unit. National Counselling Service 5 Data Collection Frequency Monthly M 1 Tracer Conditions 9 Minimum Data Set MDS Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consertory. 10 International Comparison KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Aggregation KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly Mont	1a	KPI Short Title	Offered and Waiting by Choice/Need
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Aggregation KPI is reported in which reports? Web link to data Additional Information KPI owner/lead for implementation BIU data support BIU data support Monthly M Monthly M Aggregation For including the provided for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services BIU data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	13		Monthly; Other – give details: As required
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17 Additional Information 18 KPI owner/lead for implementation BIU data support Donan Kelly, Acting Head of Operations HSE Mental Health Services Donan Kelly, Acting Head of Operations HSE Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	-	reports?	
18 KPI owner/lead for implementation BIU data support Donan Kelly, Acting Head of Operations HSE Mental Health Services Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	-		
18 implementation BIU data support Donan Kelly, Acting Head of Operations HSE Mental Health Services BIU data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	17		
	18		y
Governance/sign off Donan Kelly, Acting Head of Operations HSE Mental Health Services			
		Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

NC	S (CAPA)	
1	KPI Title	Wait Time to be Seen On-going Counselling - Monthly
1a	KPI Short Title	Wait Time On-going Counselling
2	KPI Description	This refers to the length of time that each client is waiting to be offered an counselling appointment. Clients are classed as waiting until they are offered a counselling appointment by a Counsellor/Therapist. Calculated from date of Initial Assessment/Screening to date of first appointment for on-going counselling offered. This metric also seeks to measure the number of clients who have yet to be offered a counselling appointment by a Counsellor/Therapist.
3	KPI Rationale	This metric is designed to measure the numbers Wait Time to be Seen On-going Counselling in the Counsellors and Psychotherapists Association Service who have reached their 18th birthday referred to each CaPA Service during the reporting period.
3а	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce
4	National Target	NSP 2025 target - XXXX
4a	Target	NSP 2025 target - XXXX
4b	Volume Metrics	
5	KPI Calculation	Count Cumulative
6	Data Source	From Counselling service to Health Region Manager to Business Information Unit.
6a	Data Sign Off	National Counselling Service
6b	Data Quality Issues	
7	Data Collection Frequency	Monthly M
8	Tracer Conditions	All Counselling services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly; Other – give details: As required
12	KPI Reporting Frequency	Monthly; Other – give details: As required
13	KPI Report Period	Monthly; Other – give details: As required
14	KPI Reporting Aggregation	Monthly M
15	KPI is reported in which reports?	
16	Web link to data	
17	Additional Information	
18	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

NC	S (CIPC)	
1	KPI Title	Total No. of Referrals
1a	KPI Short Title	No. of Referrals
2	KPI Description	This refers to the total number of referrals received by the service each month. Cervical Referrals - This refers to the total number of referrals received in relation to clients who are affected, directly and indirectly, by the Cervical Check Screening Programme (Cervical Check 221 and RCOG). Re-referred case: A re-referral is the referral of a client to the service when the client has been previously referred to the same service for the same condition. A re-referral always marks the start of a new session Opt-in: Clients who contact to opt-in for attending counselling
3	KPI Rationale	This metric is designed to measure the number of referrals accepted based on the criteria operated the Counselling in Primary Care (CIPC) Service who have reached their 18th birthday referred to each CIPC Service during the reporting period.
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce
4	National Target	NSP 2025 target - XXXX
	Target	NSP 2025 target - XXXX
-	Volume Metrics	
5	KPI Calculation	Count
6	Data Source Data Sign Off	From Counselling Service to Health Region Manager to Business Information Unit.
6b		National Counselling Service
7	Data Collection Frequency	Monthly M
8	Tracer Conditions	All Counselling Services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly; Other – give details: As required
12	KPI Reporting Frequency	Monthly; Other – give details: As required
13	KPI Report Period	Monthly; Other – give details: As required
14	KPI Reporting Aggregation	Monthly M
15	KPI is reported in which reports?	
16	Web link to data	
17	Additional Information	
18	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

NC	S (CIPC)	
1	KPI Title	Referrals Source
1a	KPI Short Title	Referral Source
2	KPI Description	Referral source refers to the origin of the referral and referral agent. It is used to measure the number of referrals received from the referral source.
3	KPI Rationale	This metric is designed to measure the number of referrals accepted based on the criteria operated the Counselling in Primary Care (CIPC) Service who have reached their 18th birthday referred to each CIPC Service during the reporting period.
3а	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce
4	National Target	NSP 2025 target - XXXX
4a	Target	NSP 2025 target - XXXX
4b	Volume Metrics	
5	KPI Calculation	Count
6	Data Source	From Counselling Service to Health Region Manager to Business Information Unit.
6a	Data Sign Off	National Counselling Service
6b	Data Quality Issues	
7	Data Collection Frequency	Monthly M
8	Tracer Conditions	All Counselling Services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly; Other – give details: As required
12	KPI Reporting Frequency	Monthly; Other – give details: As required
13	KPI Report Period	Monthly; Other – give details: As required
14	KPI Reporting Aggregation	Monthly M
15	KPI is reported in which reports?	
16	Web link to data	
17	Additional Information	
18	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

1 KPI Title Gender 1 KPI Short Title Gender 2 KPI Description Gender of the referral. It is used to measure the number & gender of referrals received from the referral source. This metric is designed to measure the number of referrals by gender accepted based on the criteria operated the Counselling in Primary Care (CIPC) Service who have reached their 18th birthday referred to each CIPC Service during the reporting period. National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce 4 National Target NSP 2025 target - XXXX Volume Metrics NSP 1025 target - XXXX NSP 2025 target - XXXX Volume Metrics Trom Counselling Service to Health Region Manager to Business Information Unit. National Counselling Service Data Sign Off Data Quality Issues Data Quality Issues Data Quality Issues Data Collection Frequency Monthly M Tracer Conditions Minimum Data Set MDS Tracer Conditions Minimum Data Set MDS Monthoring Monthly; Other – give details: As required KPI Reporting Aggregation KPI Monthoring Monthly; Other – give details: As required KPI Reporting Aggregation KPI Reporteriod Monthly; Other – give details: As required KPI Reporteriod Monthly; Other – give details: As required KPI Reporteriod Monthly; Other – give details: As required KPI Reporteriod Monthly; Other – give details: As required KPI Reporteriod Monthly; Other – give details: As required KPI Reporteriod Monthly; Other – give details: As required KPI Reporteriod Monthly; Other – give details: As required KPI Reporteriod Monthly; Other – give details: As required Monthly	NC	ICS (CIPC)		
KPI Rationale	1	KPI Title	Gender	
This metric is designed to measure the number of referrals by gender accepted based on the criteria operated the Counselling in Primary Care (CIPC) Service who have reached their 18th birthday referred to each CIPC Service during the reporting period. National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce NSP 2025 target - XXXX Volume Metrics KPI Calculation Count Data Source Data Source Data Quality Issues Tracer Conditions Tracer Conditions Nonthly M Tracer Conditions Minimum Data Set MOS International Comparison KPI Monitoring KPI Reporting FREQuency Monthly; Other – give details: As required KPI Reporting Aggregation KPI Reporting Aggregation KPI Reporting Aggregation KPI Reporting Aggregation KPI Reported in which reports? Web link to data Additional Information KPI owner/lead for implementation BIU data support Mariath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jariath.conefrey@hse.ie	1a	KPI Short Title	Gender	
Counselling in Primary Care (CIPC) Service who have reached their 18th birthday referred to each CIPC Service during the reporting period. National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce NSP 2025 target - XXXX NSP 202	2	KPI Description	Gender of the referral. It is used to measure the number & gender of referrals received from the referral source.	
a) Quality and Safety b) Access Classification c) Finance, Governance and Compliance d) Workforce 4 National Target	3	KPI Rationale	Counselling in Primary Care (CIPC) Service who have reached their 18th birthday referred to each CIPC Service	
4a Target NSP 2025 target - XXXX 4b Volume Metrics KPI Calculation Count Data Source From Counselling Service to Health Region Manager to Business Information Unit. National Counselling Service Data Collection Frequency Monthly M Tracer Conditions All Counselling Services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details. International Comparison KPI Monitoring Monthly; Other – give details: As required KPI Reporting Frequency Frequency Monthly; Other – give details: As required KPI Reporting Aggregation KPI Reported in which reports? Web link to data Additional Information KPI whore/lead for implementation BII data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	3а		a) Quality and Safetyb) Accessc) Finance, Governance and Compliance	
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	18		Donan Kelly, Acting Head of Operations HSE Mental Health Services	
Governance/sign off Donan Kelly, Acting Head of Operations HSE Mental Health Services		BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
		Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	

NC	S (CIPC)	
1	KPI Title	Innapropriate Referrals
1a	KPI Short Title	Innapropriate Referrals
		Innapropriate Referrals source refers to the origin of the referral and referral agent. It is used to measure the number of referrals received from the referral source.
2	KPI Description	No GMS - The number of clients who have a referral date during the reporting period who also have a "Screening Outcome" of "No Valid GMS" recorded on the Referral Form.
_	N i Description	Unsuitable - The number of clients who have a referral date during the reporting period who also have a "Screening Outcome" of "Not Suitable" recorded on the Referral Form.
		Under 18 - The number of clients who have a referral date during the reporting period who also have a "Screening Outcome" of "Under 18" recorded on the Referral Form.
3	KPI Rationale	This metric is designed to measure the number of Innapropriate Referrals recivied by the Counselling in Primary Care (CIPC) Service who have reached their 18th birthday referred to each CIPC Service during the reporting period.
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce
4	National Target	NSP 2025 target - XXXX
4a	Target	NSP 2025 target - XXXX
	Volume Metrics	
5	KPI Calculation	Count
6	Data Source	From Counselling Service to Health Region Manager to Business Information Unit.
6a	Data Sign Off	National Counselling Service
6b	Data Quality Issues	
7	Data Collection Frequency	Monthly M
8	Tracer Conditions	All Counselling Services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly; Other – give details: As required
12	KPI Reporting Frequency	Monthly; Other – give details: As required
13	KPI Report Period	Monthly; Other – give details: As required
14	KPI Reporting Aggregation	Monthly M
15	KPI is reported in	
-	which reports?	
17	Web link to data Additional Information	
	KPI owner/lead for	
18	implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

NC	S (CIPC)	
1	KPI Title	Summary of Appointments (Including Initials & Counselling) - Offered
1a	KPI Short Title	Appointments Offered
2	KPI Description	This refers to the total number of initial assessment and counselling appointments that are offered to clients. This breaks down the number of appointments that have been 'Attended' or 'DNA' by the client and 'Cancelled' by the Client or Counsellor/Therapist.
3	KPI Rationale	This metric is designed to measure the number of referrals accepted based on the criteria operated the Counselling in Primary Care (CIPC) Service who have reached their 18th birthday referred to each CIPC Service during the reporting period.
3а	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce
4	National Target	NSP 2025 target - XXXX
4a	Target	NSP 2025 target - XXXX
4b	Volume Metrics	
5	KPI Calculation	Count
6	Data Source	From Counselling Service to Health Region Manager to Business Information Unit.
6a	Data Sign Off	National Counselling Service
6b	Data Quality Issues	
7	Data Collection Frequency	Monthly M
8	Tracer Conditions	All Counselling Services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly; Other – give details: As required
12	KPI Reporting Frequency	Monthly; Other – give details: As required
13	KPI Report Period	Monthly; Other – give details: As required
14	KPI Reporting Aggregation	Monthly M
15	KPI is reported in which reports?	
16	Web link to data	
17	Additional Information	
18	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

NC	S (CIPC)	
1	KPI Title	Summary of Appointments (Including Initials & Counselling) Attended
1a	KPI Short Title	Appointments Attended
		This refers to the total number of 'Attended' appointments including initial assessments and counselling. This also
		captures how each appointment was delivered:
		Face to Face (F2F) - The number of appointments attended Face to Face
2	KPI Description	0
		Structured Telephone Counselling (STC) - The number of appointments attended by structured telephone
		Online Video Counselling (OVC) - The number of appointments attended Online
		This metric is designed to measure the number of referrals accepted based on the criteria operated the
	Maria di	Counselling in Primary Care (CIPC) Service who have reached their 18th birthday referred to each CIPC Service
3	KPI Rationale	during the reporting period.
		National Scorecard Quadrant
	Indicator	a) Quality and Safety
3a	Classification	b) Access
		c) Finance, Governance and Compliance d) Workforce
4	National Target	NSP 2025 target - XXXX
4a	Target	NSP 2025 target - XXXX
4b	Volume Metrics	
5	KPI Calculation	Count
6	Data Source	From Counselling Service to Health Region Manager to Business Information Unit.
	Data Sign Off	National Counselling Service
60	Data Quality Issues Data Collection	
7	Frequency	Monthly M
8	Tracer Conditions	All Counselling Services screen referrals received, those deemed to be urgent are seen as a priority, while those
0	Tracer Conditions	deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent
0	MDS	forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly; Other – give details: As required
12	KPI Reporting	, , , , , , , , , , , , , , , , , , ,
	Frequency	Monthly; Other – give details: As required
13	KPI Report Period	Monthly; Other – give details: As required
14	KPI Reporting Aggregation	Monthly M
	KPI is reported in	
15	which reports?	
16	Web link to data	
17	Additional	
	Information KPI owner/lead for	
18	implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

NC	S (CIPC)	
1	KPI Title	Client figures - Monthly
1a	KPI Short Title	
2	KPI Description	This refers to the numbers of clients within the service and their status in relation to their stage of intervention rather than appointment figures. This metric is designed to measure: 1) the number of clients who were offered an initial appointment 2) the number of clients who were offered a counselling appointment subsequent to their initial assessment appointment 3) the number of clients attending on-going counselling 4) the number of clients attending group therapy sessions 5) the number of clients discharged
3	KPI Rationale	This metric is designed to measure the number of referrals accepted based on the criteria operated the Counselling in Primary Care (CIPC) Service who have reached their 18th birthday referred to each CIPC Service during the reporting period.
За	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce
4	National Target	NSP 2025 target - XXXX
4a	Target	NSP 2025 target - XXXX
4b	Volume Metrics	
5	KPI Calculation	Count
6	Data Source	From Counselling Service to Health Region Manager to Business Information Unit.
6a	Data Sign Off	National Counselling Service
6b	Data Quality Issues	
7	Data Collection Frequency	Monthly M
8	Tracer Conditions	All Counselling Services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly; Other – give details: As required
12	KPI Reporting Frequency	Monthly; Other – give details: As required
13	KPI Report Period	Monthly; Other – give details: As required
14	KPI Reporting Aggregation	Monthly M
15	KPI is reported in which reports?	
16	Web link to data	
17	Additional Information	
18	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

NC	NCS (CIPC)			
1	KPI Title	Wait Time to Screening/ Assessment - Monthly		
1a	KPI Short Title	Wait Time to Screening/ Assessment		
2	KPI Description	Data is counted from date of referral to date of screening appt/assessment offered. Required given high level of self-referrals. Purpose to gather picture of client supports, links with additional services as required, address risk, and assess if this is the correct service for the client. Screening delivered by a clinician. Data is calculated from date of referral to date of Initial Assessment Appointment offered by a Clinician.		
3	KPI Rationale	This metric is designed to measure the numbers Wait Time to Screening/ Assessment in the Counselling in Primary Care (CIPC) Service who have reached their 18th birthday referred to each CIPC Service during the reporting period.		
3а	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce		
4	National Target	NSP 2025 target - XXXX		
4a	Target	NSP 2025 target - XXXX		
4b	Volume Metrics			
5	KPI Calculation	Count		
6	Data Source	From Counselling Service to Health Region Manager to Business Information Unit.		
6a	Data Sign Off	National Counselling Service		
6b	Data Quality Issues			
7	Data Collection Frequency	Monthly M		
8	Tracer Conditions	All Counselling Services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.		
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.		
10	International Comparison			
11	KPI Monitoring	Monthly; Other – give details: As required		
12	KPI Reporting Frequency	Monthly; Other – give details: As required		
13	KPI Report Period	Monthly; Other – give details: As required		
14	KPI Reporting Aggregation	Monthly M		
15	KPI is reported in which reports?			
16	Web link to data			
17	Additional Information			
18	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services		
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie		
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services		

KPI Title	
Clients offered a service but waiting by choice/need: includes paused clients, waiting for face to face, we particular reasons including specific gender, day/time/location requested appointments, health reasons, modality, other. Informs resource allocation. This category only gets activated when an appointment is on appointment is on the Counselling Primary Care (CIPC) Service who have reached their 18th birthday referred to each CIPC Service during reporting period. National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce National Target NSP 2025 target - XXXX NSP 2025 target - XXXX NSP 2025 target - XXXX Volume Metrics KPI Calculation Count National Counselling Service to Health Region Manager to Business Information Unit. National Counselling Service Data Collection Frequency All Counselling Services screen referrals received, those deemed to be urgent are seen as a priority, who deemed to be routine are placed on a waiting list to be seen. Minimum Data Set MDS Minimum Data Set MDS All Counselling Services screen referrals received, those deemed to be urgent are seen as a priority, who deemed to be routine are placed on a waiting list to be seen. Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian of forms. Parent/Guardian contact details. Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI Reporting Monthly; Other – give details: As required KPI reported in which reports? Web link to data	
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lndicator Classification b) Access c) Finance, Governance and Compliance d) Workforce 4 National Target NSP 2025 target - XXXX 14 Target NSP 2025 target - XXXX 15 KPI Calculation Count From Counselling Service to Health Region Manager to Business Information Unit. 16 Data Source From Counselling Service 17 Data Quality Issues 18 Tracer Conditions Monthly M 18 Tracer Conditions Parent/Guardian contact details. 19 Minimum Data Set MDS 10 International Comparison 11 KPI Monitoring Monthly; Other – give details: As required 12 KPI Reporting Aggregation Monthly M KPI seported in which reports? 18 Web link to data 19 Web link to data	•
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6a Data Sign Off 6b Data Quality Issues 7 Data Collection Frequency 8 Tracer Conditions 9 Minimum Data Set MDS 10 International Comparison 11 KPI Monitoring 12 KPI Reporting Frequency 13 KPI Reporting Frequency 14 KPI Reporting Aggregation KPI Reported Monthly; Other – give details: As required KPI Reported Monthly; Other – give details: As required Monthly Mon	
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12 Frequency Monthly; Other – give details: As required 13 KPI Report Period Monthly; Other – give details: As required 14 KPI Reporting Aggregation KPI is reported in which reports? 15 Web link to data	
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which reports? 16 Web link to data	
Additional	
17 Additional Information	
18 KPI owner/lead for implementation Donan Kelly, Acting Head of Operations HSE Mental Health Services	
BIU data support Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse	e.ie
Governance/sign off Donan Kelly, Acting Head of Operations HSE Mental Health Services	

NC	S (CIPC)	
1	KPI Title	Wait Time to be Seen On-going Counselling - Monthly
1a	KPI Short Title	Wait Time On-going Counselling
2	KPI Description	This refers to the length of time that each client is waiting to be offered an counselling appointment. Clients are classed as waiting until they are offered a counselling appointment by a Counsellor/Therapist. Calculated from date of Initial Assessment/Screening to date of first appointment for on-going counselling offered.
3	KPI Rationale	This metric also seeks to measure the number of clients who have yet to be offered a counselling appointment by a Counsellor/Therapist. This metric is designed to measure the numbers Wait Time to be Seen On-going Counselling in the Counselling in Primary Care (CIPC) Service who have reached their 18th birthday referred to each CIPC Service during the reporting period.
3a	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce
4	National Target	NSP 2025 target - XXXX
4a	Target	NSP 2025 target - XXXX
4b	Volume Metrics	
5	KPI Calculation	Count
6	Data Source	From Counselling Service to Health Region Manager to Business Information Unit.
6a	Data Sign Off	National Counselling Service
6b	Data Quality Issues	
7	Data Collection Frequency	Monthly M
8	Tracer Conditions	All Counselling Services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.
10	International Comparison	
11	KPI Monitoring	Monthly; Other – give details: As required
12	KPI Reporting Frequency	Monthly; Other – give details: As required
13	KPI Report Period	Monthly; Other – give details: As required
14	KPI Reporting Aggregation	Monthly M
15	KPI is reported in which reports?	
16	Web link to data	
17	Additional Information	
18	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services

NC	NCS (CIPC)		
1	KPI Title	Outcome Data	
1a	KPI Short Title		
		Closed Cases number of clients recovered [Clients who began counselling above Clinical cut-off and ended below clinical cut off and who improved by a minimum of 0.5 on the CORE Outcome Measure]	
2	KPI Description	Closed cases: number of clients who demonstrated improvement [clients who had improved CORE Outcome Measurement scores at the end of counselling].	
		Outcome Data is provided for clients who have completed therapy contracts and for whom pre and post CORE Outcome Measure data is available in this month. Some clients may not complete outcomes measures for clinical reasons	
3	KPI Rationale	This metric is designed to measure the number of referrals accepted based on the criteria operated the Counselling in Primary Care (CIPC) Service who have reached their 18th birthday referred to each CIPC Service during the reporting period.	
За	Indicator Classification	National Scorecard Quadrant a) Quality and Safety b) Access c) Finance, Governance and Compliance d) Workforce	
4	National Target	NSP 2025 target - XXXX	
4a	Target	NSP 2025 target - XXXX	
4b	Volume Metrics		
5	KPI Calculation	Count	
6	Data Source	From Counselling Service to Health Region Manager to Business Information Unit.	
6a	Data Sign Off	National Counselling Service	
6b	Data Quality Issues		
7	Data Collection Frequency	Monthly M	
8	Tracer Conditions	All Counselling Services screen referrals received, those deemed to be urgent are seen as a priority, while those deemed to be routine are placed on a waiting list to be seen.	
9	Minimum Data Set MDS	Patient Name, Address, Date of Birth, Referral source, General Practitioners details, Parental/Guardian consent forms. Parent/Guardian contact details.	
10	International Comparison		
11	KPI Monitoring	Monthly; Other – give details: As required	
12	KPI Reporting Frequency	Monthly; Other – give details: As required	
	KPI Report Period KPI Reporting	Monthly; Other – give details: As required	
14	Aggregation KPI is reported in	Monthly M	
15	which reports?		
16	Web link to data		
17	Additional Information		
18	KPI owner/lead for implementation	Donan Kelly, Acting Head of Operations HSE Mental Health Services	
	BIU data support	Jarlath Conefrey, Lead Data Analyst, Mental Health Services, 087 6197351 Email: jarlath.conefrey@hse.ie	
	Governance/sign off	Donan Kelly, Acting Head of Operations HSE Mental Health Services	