

Mental Health Service Provision During COVID 19 for Children, Young People, Adults and Families in the Mid West

The purpose of this document is to have list of Child, Youth and Family Mental Health Support Services that are available to children, young people, adults and parents. The list identifies what service is available, who the service is available to, and how the service can be accessed. In the current environment service delivery may change as the weeks go by. This listing will be updated on a weekly basis with a new edition circulated every Monday from www.connectingforlifemidwest.ie

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Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ social media
STATUTORY MENTAL HEALTH SERVICES			
HSE Specialist Perinatal Mental Health Service	<p>The SPMHS is responsible for the prevention, detection and management of perinatal mental health problems that complicate pregnancy and the first postnatal year. These problems include both new onset problems, reoccurrences of previous problems, and those with mental health problems before they became pregnant.</p> <p>Adult mental health service for women during the perinatal period (during the pregnancy and up to 12 months post-partum). New referrals are accepted up to 6 months post-partum.</p>	<p>Referral is made via the GP, antenatal clinic appointment or via Consultant at UMHL. Contact phone number is 061 483116.</p>	
HSE Child & Adolescent Mental Health Service (CAMHS) <i>Specialist Mental Health Service for Children and Young people with moderate to severe mental health difficulties</i>	<p>Due to the developing situation with the ongoing spread of COVID 19 CAMHS has reduced its face to face offering as follows:</p> <ul style="list-style-type: none"> • Service Users (open cases) are being contacted to offer some reassurance as to service continuity and access arrangements if and when needed. • Regular clinics and group interventions are cancelled/deferred at present. • In certain cases in accordance with agreed prioritisation criteria ongoing intervention/support will be provided either face to face in our centres or by Video link (this will have a limited capacity when set up). • CAMHS will continue to offer its crisis intervention service on an as needs basis (Monday to Friday 9.30am-5pm). Referrals can be made as usual through a GP or the Acute Hospital. At this time the requirement for a GP referral may be waived in certain circumstances and in recognition of the additional pressures that GP services are experiencing. These referrals will be triaged on a case by case basis by telephone. • Renewal of Prescriptions: telephone the service to request and the prescription can be faxed directly to the pharmacy nominated by the service user. For service users with medical cards the requirement for prescriptions to be transcribed by the GP to the GMS form has been temporarily waived. 	<p>Monday to Friday 9.30am – 5.00pm</p> <p>Limerick City & County</p> <ul style="list-style-type: none"> • Rosbrien: 061-483388 • <i>Newcastle West (Killeline): 069-79100</i> <p>Please note that there is no capacity for ‘walk-in’ appointments.</p> <p>All enquiries or requests for appointments, letters, prescriptions etc. must be made by telephone in the first instance</p>	

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HSE Child and Family Psychology Service	Maintaining relationships with established clients through telephone. Creating packs for those on waiting list.		
HSE Adult Counselling in Primary Care (CIPC)	This service is currently assessing it's capacity to support clients.		
HSE Adult Mental Health Service (AMHS)	All Mental Health teams are still in operation.	Please contact the team by phone instead of attending in person if you have any queries.	
HSE Mid West Advancing Recovery in Ireland Education Service (ARIES)	<ul style="list-style-type: none"> • Youtube videos on minding your mental health at this time – Youtube channel Mid West ARIES. • Information available via Twitter and Instagram account - @MidWestARIES. • Sending a weekly email to our contacts with useful resources/information. <p>We can be contacted by phone or email with any queries relating to recovery education.</p>	<p>By email: Eileen.cunningham4@hse.ie or Michael.oneill8@hse.ie .</p> <p>Phone: 085 85 89 546 or 085 87 68 517.</p>	<p>www.twitter.ie/midwestaries www.hse.ie/mwaries</p>

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SUICIDE, SELF-HARM AND BEREAVEMENT SUPPORT SERVICES			
Children’s Grief Centre <i>For school-aged children and young people affected by loss through death, separation or divorce</i>	The Children’s Grief Centre is a listening service for school-aged children and young people affected by loss through death, separation or divorce. We are a listening service, currently offering support or advice for Bereavement or Separation by phone or by Skype.	087 9851733 Monday to Friday 9.30am to 2.00pm	
Pieta House, Suicide & Self Harm, Crisis and Bereavement Centre	Phone Counselling from 9am-5pm Monday 9am- 8pm Tuesday 9am-8pm Wednesday 9am- 8pm Thursday 9am – 5pm Friday	061-484-444 24hr Helpline 1800-247-247	www.pieta.ie
Pieta House Suicide Bereavement Liaison Service	This service will continue to support their clients and new clients by offering clients regular telephone support and check in's		
Clare Suicide Bereavement Service	One to one befriending, family support, healing programme.	086-056 5373 / 087-3698315 7 days a week	www.claresuicidebereavementsupport.com
Tipperary Living Links	Practical help, advice and support to persons bereaved by suicide	7 days a week	www.tipperarylivinglinks.ie
Barnardos Bereavement Helpline	This helpline is open from 10am – 12pm Monday to Thursday to members of the public seeking information and support in relation to bereavement	Call: 01 4732110 10am – 12pm Monday to Thursday	www.barnardos.ie

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COMMUNITY SERVICES			
<p>Jigsaw Limerick</p> <p><i>Young people aged 12 – 25 years</i></p> <p><i>Mild to moderate mental health difficulties</i></p>	<ol style="list-style-type: none"> 1. Young people already engaged in our service <ol style="list-style-type: none"> a. We will offer an outbound phone-based support for those already engaged in our one-to-one service. 2. For all young people aged 12-25 <ol style="list-style-type: none"> a. Freephone 1800 number for telephone based mental health support (due shortly) b. Regular postings on Covid 19 related topics on jigsawonline.ie c. Asynchronistic and anonymous email and messaging support d. Online webchats e. Insta live pieces 3. For Parents and guardians <ol style="list-style-type: none"> a. Live webinars b. Peer to peer videos c. Online Mental Health Courses 4. For teachers and those working with young people <ol style="list-style-type: none"> a. Live webinars b. Peer to peer videos c. eLearning Courses for Teachers d. Self care course for teachers e. One Good adult and self-care courses online. 	<p>www.jigsawonline.ie</p> <p>Any new referrals have been informed of the suspended service and are currently not being offered sessions but being told they will be called back when sessions are up and running again.</p>	<p>All of the details are available on www.jigsawonline.ie</p> <p>Google “jigsaw online sitemap” for a list of the whole site content</p>

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<p>Limerick Social Service Centre</p> <p>Young people aged 14+</p> <p><i>Mild to moderate mental health difficulties</i></p>	<ul style="list-style-type: none"> • Suspension of face to face counselling at present • No new referrals are being taken. • Provision of phone support to our current clients. • Clients on our waiting list directed to online resources such as mentalhealthireland.ie. • We will also begin providing phone support for clients on our waiting list if they wish to avail of it. This will not be counselling/psychotherapy as such but support for anxiety/stress as a result of COVID 19. • We currently have a therapist in the office on a daily basis to answer calls but we await further updates to the national situation to see if this will continue. 	<p>No new referrals are being taken.</p> <p>Provision of phone support to our current clients.</p> <p>Clients on our waiting list directed to online resources such as mentalhealthireland.ie.</p>	<p>www.lssc.ie</p>
<p>MyMind</p>	<p>We currently have capacity to offer around 5,000 online appointments per month (subject to our clients, and therapists and their health condition). During the COVID-19 pandemic we extended online services to all age groups temporarily.</p> <ul style="list-style-type: none"> • Please see document: Online service provision.pdf 	<p>We offer online counselling sessions via video calls and phone calls.</p> <p>https://mymind.org/online</p> <p>Registrations for the service: mymind.org/register</p> <p>We have customer support available Mon to Fri 9am – 6pm 076 680 1060</p>	<p>https://mymind.org/online</p>
<p>GOSHH</p>	<p>For the foreseeable future we will not be operating a drop in service.</p> <p>Entry to our centre will be on a strict appointment only basis. To arrange an appointment please call (061) 314 354 or email info@goshh.ie</p>	<p>Support and information is available by calling (061) 314354 or email info@goshh.ie</p> <p>Please be patient as it may take some time to arrange a call back</p>	
<p>Mental Health Ireland</p>	<p>Online resources, video content.</p> <p>Twitter - #fivewaysfortoughtimes, #fivewaystowellbeing</p>	<p>www.mentalhealthireland.ie</p> <p>Twitter @mentalhealthirl</p> <p>Facebook @Mental.Health.Ireland</p>	<p>www.mentalhealthireland.ie</p>

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<p>Limerick Youth Service BE WELL Team</p> <p><i>Young people aged 14 – 25 years</i></p> <p><i>Mild to moderate mental health difficulties</i></p>	<p>Be Well team approach includes:</p> <ul style="list-style-type: none"> • TherapyHub.ie is a secure and easy to use online platform which enables users to work with a therapist online. LYS has permission for therapists to use it with U18 due to our experience and expertise in this area. • BE WELL therapists also offering support by more traditional modes of communication such as phone/text/whatsapp. Sessions are being offered at usual time of face to face counselling session to offer continuity and routine to young person. • Circulation of mindfulness apps to support well-being. • Administrator will contact those on waiting list who are currently waiting for engagement. As well as being forwarded HSE guidelines on mental health promotion during COVID 19 and recommending contact with GP if deterioration in mental health, we are currently in negotiations on how to engage these young people through the medium of therapyhub.ie • YAP (youth advisory panel) will trial Zoom this week. Agenda items to include online games to promote self-care and how these might be circulated to other young people. • One to one support: Whatsapp/Zoom video will be used by MHW for this work. LYS guidelines of ensuring Parent/Guardian permission is sought will be strictly adhered to. 	<p>During COVID-19 crisis, we will only be offering our counselling service to existing clients and those on our waiting list.</p> <p>We will forward HSE guidelines on mental health promotion during COVID 19 to all new referrals and recommending contact with GP if deterioration in mental health.</p>	<p>https://limerickyouthservice.com/what-we-do/about/youth-mental-health/</p>
<p>ISPCC</p>	<p>Family support services will be continued over the coming weeks through telephone & Skype support sessions to with clients, whether young people or parents. This can be once a week or more often if needed.</p> <p>ISPCC will also speak with parents who are not currently clients and offer telephone support to them if they are feeling anxious themselves or they would like support about how to support their children during this time.</p>	<p>Shellie Murnane 087-153-0001</p>	<p>www.ispcc.ie</p>

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<p>Barnardos - Limerick North, Limerick South and Homemaker Family Support Service</p>	<p>Staff are continuing to provide support directly to the families open to the service. The focus of work is practical support to adapt to the changes due to the COVID-19 pandemic and includes food hampers delivered to families' homes, compiling and distributing activity packs for children etc. Staff are providing ongoing phone-based support, helping parents to: establish and maintain routines, manage crises at home and difficult family dynamics, manage school work at home, manage their own self-care and stress levels etc. Staff are continuing to work with parents in relation to underlying parenting challenges and any worries they have for their children's welfare. Staff are also continuing to work with children that had been receiving individual support through phone-contact, face-time and skype.</p> <p>Information/Advice Service: Barnardos continue to offer a phone-based information and advice service Monday - Friday in each of our Centres for parents/professionals to seek guidance in relation to issues relating to child development/family well-being.</p>	<p>Making a Referral Barnardos continue to accept Referrals for Family Support from families themselves as well as from other services in contact with the family. To enquire about a referral please contact the Project Managers.</p> <p><u>By phone or email</u></p> <p>Barnardos Limerick North 061-329298 info@moyross.barnardos.ie</p> <p>Barnardos Limerick South 061-319290 info.southill@barnardos.ie</p> <p>Barnardos Homemaker Service 061- 493587 Homemaker.limerick@barnardos.ie</p> <p>Call: 1800 910 123 10.00am-2.00pm, Monday to Friday Email: parentsupport@barnardos.ie</p>	<p>www.barnardos.ie</p>

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Family Resource Centres	<p><u>Croom FRC</u></p> <ul style="list-style-type: none"> • Phone, FaceTime and Skype support to individuals, families and community groups in the community such as Go For Life, Men’s Shed and Woman’s Cave • Online Parenting tips via Facebook with online videos being regularly posted • Counselling via phone • Mental Health referrals and check up via frequent phone calls to vulnerable members of our community 	<p>Phone, FaceTime, skype and email. 083-8646093 famiysupport@croomfrc.com Skype: Lorraine Bennett</p> <p>Social distancing guidelines adhered to if necessary to meet a client.</p>	
	<p><u>Hospital FRC</u></p> <ul style="list-style-type: none"> • Counselling ages 11 - 18 we are linking with clients and offering phone supports at present. • Providing phone support to parents and linking through social media. 	<p>Hospital FRC are not currently taking new clients as face to face assessment is preferable however this may be reviewed this as time goes on.</p> <p>We continue to take referrals into our next Rainbows programme which we hope to run in September.</p>	
	<p><u>Southill FRC</u> We are keeping in touch with members of our Peer support groups and families during this time.</p>		
	<p><u>Northside FRC</u> Counselling Adults Counselling for young people</p>	<p>Over the phone: Contact 061-326623 marymulcahy@northsidefrc.ie</p>	

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SUBSTANCE MISUSE SERVICES			
Community Substance Misuse Team	<p>CSMT will be providing phone support and online support over the coming weeks.</p> <p>CSMT are still assessing referrals over the phone and providing care planning and key working support.</p>	<p>Phone: Main line has all staff numbers available- 061318904 and Website also has numbers-</p> <p>Concerned family members or young people can phone staff directly.</p>	<p>www.csmt.ie</p>
HSE Mid West Drug & Alcohol Service	<p>Telephone support by a counsellor to young person aged 14 – 25 in relation to alcohol and/or illicit drug use.</p> <p>Telephone support to concerned person / parent guardian in relation to young person's drug / alcohol use</p>	<p>Service can be contacted by phone 061 318 633</p> <p>This number covers the region</p>	

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SERVICES AVAILABLE IN EDUCATION SETTINGS			
Secondary Schools	Each Secondary School will have made local arrangement depending on capacity. Contact your local secondary school for further information		
Youthreach and Community Training Centres	<p><u>Youthreach - Kilmallock Road Campus</u></p> <ul style="list-style-type: none"> • Education – Organisation Support • Course work and materials in preparation for the State Examinations, i.e. Junior Cycle & Leaving Certificate Applied • Counselling support to learners if required • Notifications on developments / updates 	<p>Microsoft Teams, Post and Phone Declan Blackett, 086-045-5162 declan.blackett@lcetb.ie</p> <p>Microsoft Teams, Post Shirley O’Leary Shirley.oleary@lcetb.ie</p> <p>Text / Phone / Post Gerry Mitchell, 087-692-4176 gerry.mitchell@lcetb.ie</p> <p>PLSS SMS Declan Blackett, 086-045-5162 declan.blackett@lcetb.ie</p>	
	<p><u>Community Training Centre – Limerick Youth Service</u></p> <p>Support and guidance to young people between the ages of 15 – 21 who attend our training centre. Continuity of delivery of education and training programmes through on-line supports.</p>	061 412444	

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	<p>Céim ar Chéim – Moyross Youth Academy Céim ar Chéim offer in-house supports to clients of the service – both day and evening programmes. Participants are receiving twice weekly check ins with keyworkers (Mondays & Fridays) and we are also rolling out 10-12 weekly sessions per group for discussion based learning using Zoom App. with their teachers.</p> <p>We are currently uploading Rest/Relaxation/Mental Health Awareness Posts to the participants Private Facebook Page.</p> <p>In relation to young people who require further supports re mental health, anxiety etc. they have weekly check ins with the counsellor each Wednesday, and also as required if contacted by keyworkers.</p>	<p>Currently the keyworkers contact all children/young people directly each Monday & Friday.</p> <p>To keep structure and prevent isolation each teacher has a session with each group weekly – 10-12 sessions per week.</p> <p>Counsellor contacts all young people directly and additional clients if identified by keyworkers.</p>	
	<p>Youthreach - Shanagolden We are a training and education centre that provides Youthreach provision for ages 15 to 20. We facilitate QQI Level 3 Employability Skills and the 2 year Leaving Cert Applied. As present we are in contact with learners and as our centres are closed-we have set up Microsoft Teams so that staff can share resources online. Staff have also sent out hard copies of resources.</p>	<p>Over phone, an App on phone, access to a laptop or phone can help learners gain access to Microsoft Teams.</p>	
	<p>Youthreach - Hospital Education Provider of Junior Certificate, QQI Level 3 and Leaving Certificate Applied.</p> <p>Additional supports in relation to mentoring, health and well-being promotion and counselling service for 15 – 20 year old young people</p>	<p>Over phone 061 383228 or 0879278985</p> <p>By email lorraine.oleary@lcetb.ie</p>	<p>On Facebook search Youthreach Hospital</p>
<p>Third Level Institutions</p>	<p>UL Providing “drop in” support and counselling via phone, email and Skype for Business for students.</p>	<p>Via phone, email and Skype for Business. See website for details.</p>	<p>https://ulsites.ul.ie/studentaffairs/counselling-service</p>

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PEER LED SUPPORT SERVICES			
Shine	<p>All in-person meetings and groups scheduled to take place will be cancelled including:</p> <ul style="list-style-type: none"> • Support groups, including Phrenz, Relatives Groups and FRIENDS. • Training and education groups • One to one meetings with Information & Support Officers and Counsellors. <p>Shine staff will be available to offer remote support and an outreach service to people who use Shine services by phone and email during this time.</p>	<p>Mid West RDO Ann Marie Flanagan is available by phone, text: 087 7878 222 and aflanagan@shine.ie.</p> <p>Our email counselling support service phil@shine.ie will continue to be available at this time.</p>	
GROW	<p>Free day and evening peer support for over 18's who may be struggling with any aspect of their mental health.</p>	<p>1890 474 474 or info@grow.ie</p>	<p>www.grow.ie</p>
Le Chéile	<p>Peer support and one to one support</p> <p>From next week we will be making phone calls to our members to offer support and share information.</p>	<p>Peer Support is available by telephone 10am to 1pm Monday, Tuesday & Thursday.</p> <p>Contact Aoife 087-207-4637 or Irene 087-248-5742.</p> <p>Our phone line is open every day from 9am to 2pm call 087-2485-742.</p>	

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OTHER SPECIALIST SERVICES			
Comhar HSE National Counselling Service	<p>This service is currently assessing it's capacity to support clients.</p> <p><i>Counselling service for adults who have experienced trauma and abuse (emotional, physical, sexual abuse or neglect) in childhood</i></p>		
Rape Crisis Midwest	<p>We have moved all clients to telephone support.</p> <p><i>Information, Support to survivors of all forms of rape, sexual assault and all forms of sexual violence Forensic Medical Examination, Garda & Court accompaniment. Crisis and long term counselling.</i></p>	<p>New clients can still use the Freephone 1800311511 This is checked daily Mon - Fri</p>	<p>Miriam Duffy miriam.duffy@rap ecrisis.ie 0872981492</p>

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<p>CARI</p> <p><i>Children at Risk Ireland is a Therapy Centre for children and adolescents and families affected by child sexual abuse.</i></p>	<p>CARI Helpline: The Helpline continues to operate and we are looking at ways to extend our hours. We are deploying staff to ensure clients can reach us.</p> <p>CARI Therapy Service: We are currently training our therapists to provide online therapy sessions.</p> <p>Parental Support Sessions: We are continuing to link with parents and carers by phone to ensure they feel supported during this difficult time.</p> <p>Advice Appointments: We will continue to provide advice appointments by phone to those that need them. Advice appointments play a vital role in protecting children. They are a support that allows parents in the initial stages of disclosure to understand what may be going on and provide the pathway to safety. We will provide this service by conducting these appointments by phone and online so that children are kept safe.</p> <p>CARI Forum: We are providing an online CARI CARES Forum for our online CARI community. Here they can use the private message option on our various social media platforms to ask one of our Play Therapists for advice. We will also provide daily tips and information about how parents can support their children and support themselves during this difficult time.</p> <p>CASS (Child Accompaniment Support Service): Our court accompaniment officers will link with families and provide them with support by phone.</p> <p>Forensic Support Service.: CARI forensic service continues to link in with families even though we are not able to be present at their visit to CASATS (Child and Adolescent Sexual Assault Treatment Service) at present. This after care service means they are not alone during this time.</p>	<p>1890-924-567</p>	

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Women's Aid	Women's Aid Women's Aid can help you if you are experiencing emotional or physical domestic violence.	24 hour National Freephone Helpline on 1800 341 900 Text service for Deaf and Hard of Hearing women available daily on 087 959 7980 Online chat service available Monday, Wednesday and Friday, 7pm – 10pm at https://www.womensaid.ie/	https://www.womensaid.ie/
HSE Traveller Health Unit	<ul style="list-style-type: none"> • Promotion and protection of Traveller health • Provision of Designated PHN service to the Traveller Community • Development & co-ordination of plans to protect the health of the Traveller Community during COVID-19 • Supporting Traveller Primary Health Care Programme that links with the Traveller Community & provides health information and awareness – tele health support & social media messaging via Facebook pages 	Traveller Health Unit : 061 469144 Limerick Traveller Health Advocacy Project (covering Limerick City) Eamonn Lodge, Coordinator: 086 806 6199 West Limerick Primary Health Care Project Niamh Keating, Coordinator: 086 156 8822	

Service	Telephone Number	Email	Text	Website
OTHER USEFUL SUPPORTS				
BelongTo The national organisation supporting LGBTI+ young people in Ireland	01 670 6223 LGBTI+ helpline; 1890 92 95 39	info@belongto.org		www.belongto.org
Bodywhys The Eating Disorder Association	1890 200 444	alex@bodywhys.ie	'SUPPORT' to 53305	www.bodywhys.ie
ISPCC The Irish Society for the Prevention of Cruelty to Children	CHILDLINE - 1800 666 666 TEENLINE (Mon - Fri 8pm-11pm, ages 13 - 18) 1800 833 634		50101	www.childline.ie
Turn To Me A space for young people to find information, and explore different ways of getting through tough times.				www.turn2me.ie
Spunout Ireland's Youth Information Website				www.spunout.ie
Samaritans	116 123	jo@samaritans.org		www.samaritans.org
Crisis Text Lime			Text 'TALK' to 086 1800 280	
Yourmentalhealth.ie Information Line Freephone or browse website anytime to find supports and services near you.	1800 111 888			www.yourmentalhealth.ie
Limerick Sports Partnership	The staff and tutors have been developing videos and resources to facilitate home workouts etc See link to a designated page on our website https://www.limericksports.ie/index.php/covid-19			https://www.limericksports.ie/index.php/covid-19

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OTHER USEFUL SUPPORTS FOR PARENTS			
Barnardos Parents Support Service	<p>Barnardos have set up a national Parent Support Phone/Email Service which is available to any parent who has a concern about the impact of Covid -19 on family life. Parents will be able to talk directly to one of our staff about the following types of issues and to get advice and support</p> <ul style="list-style-type: none"> - How to talk to your children about the corona virus - Setting a good routine - Managing children’s behaviours and sibling dynamics - Managing aggression and family discord - Home schooling - Fostering natural learning opportunities at home - Healthy Eating - Accessing fun and educational activities for families and individual children - Self-care for parents - Managing children’s online activity 	<p>1800 910 123 between 10.00am and 2.00pm Monday to Friday</p> <p>parentsupport@barnardos.ie.</p>	<p>www.barnardos.ie</p>
ISPCC Support Line	<p>This service is aimed at individuals who have family relationships or parenting needs, as well as those who may have concerns in relation to children. The ISPCC support line provides:</p> <ul style="list-style-type: none"> - Information on services available/signposting - Advice of family relationships issues, parenting and coping strategies - Advice of child development and the impact of certain situations on children - Guidance and referral to statutory services to assist with child welfare and protection issues - Support and guidance on issues such as bullying, cyber safety, mental health, child abuse, parenting and social support 	<p>Contact number for this number changes daily.</p> <p>Go to www.ispcc.ie/ispcc-support-line for up to date number.</p>	<p>www.ispcc.ie/ispcc-support-line</p>

Name of Organisation	What services are currently being provided?	How is this service accessible	Website/ Social Media
Parentline Ireland	Parentline offers support, information and guidance on all aspects of being a parent.	1890-927-277 or 01-87333-500 Monday – Thursday, 10am – 9pm Friday 10am – 4pm info@parentline.ie	