



14<sup>th</sup> May 2024

Jennifer Whitmore, TD  
Dáil Eireann  
Kildare Street  
Dublin 2.

**PQ 19701 24**

**To ask the Minister for Health the translation supports, if any, that are available to GP practices that do not qualify for assistance from HSE primary care or HSE social inclusion but provide service to a large cohort of Ukrainian patients.**

Dear Deputy Whitmore,

The Health Service Executive has been advised to reply directly to you in response to the above parliamentary question which you submitted to the Minister for Health.

There is a wealth of translated health resources accessible to GPs across various platforms. Notably, the translated health information available through [www.hse.ie/translated-health-info](http://www.hse.ie/translated-health-info) and [www.hse.ie/myhealthmylanguage](http://www.hse.ie/myhealthmylanguage).

However, in instances where GPs require the translation of specific documents beyond the scope of available resources there is currently no national contract in place for such translations. Therefore, GPs seeking translation services for particular documents are advised to liaise with their local Social Inclusion departments. These departments may assess the necessity of translation and explore avenues for covering associated expenses or facilitating the translation process.

It is pertinent to note that an OGP contract is in effect for interpretation services nationally. The availability of interpretation services under an established OGP contract underscores our commitment to ensuring accessibility within healthcare settings.

Should you require further information regarding the national interpretation contract please see this [link](#).

Yours sincerely,

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Joseph Doyle  
National Lead, Social Inclusion

