



Guidance Note 7

Guidance to Pharmacies updating Pharmavax with new GMS contract number.

The following steps should be taken by a Pharmacy when there is a new GMS contract number issued:

- Contact PharmaVax support via Healthmail a2ihids.support@healthmail.ie to request that the PharmaVax account is updated with the new GMS number.
- Use Subject line - GMS/Contractor Number Change Request
- Ensure to Provide:
 - The new contractor number and
 - The 'Effective Date' of the change

This will enable PCRS to process payment for vaccinations administered under the new GMS contract number.

- Notify National Cold Chain Services to update your cold chain account details with the new GMS contract number by contacting United Drug Customer Service on 01 463 7770 or vaccines@udd.ie

Note: Emails to vaccines@udd.ie must be sent from a non-Healthmail account.