



## Guidance Note 3

### Guidance on Management of Queries from Individuals who require a Repeat Primary Course COVID-19 Vaccination

Process when Client requires repeat Primary Course vaccination for clinical reasons:

- Client can be facilitated by the HSE vaccination team at one of the HSE clinics or with a home vaccination.
  - Client can call HSELive on 1800 700 700 (Monday to Friday, 8am to 8pm, and Saturday, 9am to 5pm) to request repeat Primary Course vaccination.

OR

- GP or Pharmacist can contact HSELive DQ support team on 01 240 8786 (Monday to Friday 9am to 5pm) on behalf of the client, providing client details (name and contact number for call back) where the client has provided permission. Please ensure to provide details of recommended vaccination schedule.
- HSELive team will follow up directly with the client, to facilitate suitable option for vaccination, and vaccination will be arranged by the local HSE COVID-19 vaccinations team.