



# Shared Services Helpdesk Solutions for IFMS Implementation Group 1 (IG1)





## IFMS End Users / Internal HSE Customers

### Team

### Contact Details

Finance Shared Services (incl. MDU)  
Income Services

[payabill@hse.ie](mailto:payabill@hse.ie)

Finance Shared Services (incl. MDU)  
Payment Services

[vendorAPqueries@hse.ie](mailto:vendorAPqueries@hse.ie)

Procurement Shared Services

[Procurement.Helpdesk@hse.ie](mailto:Procurement.Helpdesk@hse.ie)

SAP CoE

[Sapcoe.FinanceProcurement@hse.ie](mailto:Sapcoe.FinanceProcurement@hse.ie) or call 01 511 9698

## Patients



[payabill@hse.ie](mailto:payabill@hse.ie)



1800 852 445 (operating hours: 09:00 – 17:00)



## Helpdesk for IFMS Suppliers in IFMS Implementation Group 1(IG1)

### Query Type

### Contact Details

Tenders and Contracts

[Procurement.Helpdesk@hse.ie](mailto:Procurement.Helpdesk@hse.ie)

Accounts Payable

[vendorAPqueries@hse.ie](mailto:vendorAPqueries@hse.ie)

**Dedicated Supplier Helpdesks will be in place for IFMS IG2 and IG3 'Go-Live' implementation dates.**