



**Board Strategic Scorecard December 2023**  
Improvement Plans  
#10 Quality and Patient Safety

EMT/SLT 13 February  
HSE Board 21 February

National Strategic Planning and Reporting

### Title Quality Patient Safety

Month: December 2023

Rating: 2

**2023 Ambition Statement:** In 2023, to continue to improve quality and patients safety, specially to: (i) reduce healthcare associated infections, (ii) reduce surgical re-admissions and (iii) improve the timelines for carrying out hip fracture surgery. The National Quality and Patient Safety Directorate will (iv) continue implementation of the Patient Safety Strategy and National Clinical Audit Review Report, (v) design a National Quality and Patient Safety Surveillance System in maternity services, (vi) design and deliver a National QPS Competency Framework and (vii) implement the Patient Safety Together platform.

**Rating and Overview (2):** Rating :2. Concerns that the 2023 Ambition Statement will only be partially achieved.

**Underlying Issues:** Please provide details on the particular underlying issues which have led the EMT member to conclude that the ambition statement will only be partially achieved / not achieved (i.e. *why* have KPIs not been achieved and/or deliverables delayed / not completed)

- Deliverable:**  
**Commence Quality & Safety Surveillance System in Maternity Services as proof of concept i.e. research on best practice and statistical methods, design an ICT system and establish clinical and data governance and a programme office**
- Signals Programme MDT (X 5) recruitment is on hold as a result of HSE pause on recruitment. Due to this it will not be possible to complete this project as designed within the 2 year timeframe.
  - Signals Programme ICT Consultancy Procurement process has been collapsed due to recruitment delays.
  - Research programme requires adaptation given revised timelines and scope.

- KPI:**  
**NIMS: % of reviews completed within 125 days of category 1 incidents from the date the service was notified of the incident**
- There is a requirement to review the Incident Management Framework, during 2024, given the move to the RHA structure, further consideration needs to be given to the required actions and improvement plan

**Mitigations/Improvement Actions:** Please provide details on the mitigating actions that are being or will be taken to improve performance in the remainder of 2023 (and beyond, as appropriate)

- Deliverable:**  
**Commence Quality & Safety Surveillance System in Maternity Services as proof of concept i.e. research on best practice and statistical methods, design an ICT system and establish clinical and data governance and a programme office**
- Following completion of an options appraisal in October 2023, a re-scoping of the QS Signals project was undertaken. This approach has now received approval from Pobal and reduces the WTE requirement from 7 to 2. An exemptions approval is now being sought to facilitate delivery of the project.

- KPI:**  
**NIMS: % of reviews completed within 125 days of category 1 incidents from the date the service was notified of the incident**
- A Quality Improvement Plan has been drafted and is in consultation phase with QPS community and acute operations