



Offig de Meabhairshláinte Seirbhísi
FSS Cheatharlach, Chill Chainnigh
agus Thiobraid Árann Theas
FSS Phort Láirge agus Loch Garman

St Canice's Hospital, Bóthar Átha Cliath
Cill Chainnigh
R95P231

Office of Head of Service Mental Health
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30th January 2025

Ms. Verona Murphy TD
Ceann Comhairle
Dáil Éireann
Leinster House
Dublin 2

PQ 46717/24

To ask the Minister for Health to provide an update on the development of crisis resolution services; the provisions in place to provide services within County Wexford; and if he will make a statement on the matter.

Dear Deputy Murphy,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question, which was submitted to the Minister for Health for response.

I have reviewed the matter and the following is the current position.

The Crisis Resolution Service is a national clinical model of care which is under the governance of a National Steering Group. HSE Mental Health will develop, implement and evaluate a pilot model of Crisis Resolution Services; incorporating Crisis Resolution Teams and Cafes to offer an alternative response to inpatient admission, when appropriate. Crisis Resolution Services will form an integral part of the Service User Journey, working in tandem with existing services to provide an integrated 24/7 multi-agency mental health crisis de-escalating service.

In the South East, Waterford was chosen as a pilot site for this model of care. The Head of Mental Health Services in the South East is a member of the National Steering Group. As part of their work, the Steering Group are conducting research on the work of the pilot sites which will inform the future roll out of the Crisis Resolution Teams across the country. The Head of Mental Health Services will advocate for the development of the Crisis Resolution model across all areas within the South East in any potential future expansion of the service.

The Waterford CRT currently covers Waterford County and South Kilkenny. In accordance with the model of care, the Waterford CRT receives referrals from the following: Department of Psychiatry in University Hospital Waterford, Emergency Department, Community Mental Health Teams and has recently expanded to include GPs (currently receiving referrals from Waterford City GPs). It is anticipated that a Crisis Resolution Café will open in Waterford in Quarter 1, 2025.

I trust this information is of assistance to you. Should you have any further queries please do not hesitate to contact me.



Yours sincerely

Anne Donaghey

Mrs. Anne Donaghey
Head of Service Mental Health Services