



Deputy Cian O'Callaghan
Dáil Éireann
Leinster House
Dublin 2

6th February 2025

PQ 1904/25 - To ask the Minister for Health the average patient experience time to admission via an emergency department for all patients for each quarter of each year 2019-2024, inclusive, Statewide and for each location; the average for all patients and for patients aged 75 or older, in tabular form; and if he will make a statement on the matter. -Cian O'Callaghan

Dear Deputy O'Callaghan,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The HSE Business Information Unit (BIU) is a central repository for activity information for Acute and Non Acute Services. The BIU collects, collates and validates extensive amounts of data which is used in performance monitoring and measurement to support the HSE in operational and strategic decisions.

The information requested has been provided in the attached Excel file supplied by the Acute BIU, please see the data notes within the Excel file and outlined below.

Data notes:

- Cyber attack data gaps - Naas from 15th May to 6th July and 8th to 15th July 2021.
- Cyber attack data gaps - Connolly from 13th May to 30th June 2021.
- During COVID-19 CHI Tallaght closed their ED department from close of business on Friday 27th March 2020 reopened on 3rd September 2020

I trust this is of assistance to you.

Nessa Lynch
General Manager
Access and Integration

Please note data contained in this report is preliminary and may be subject to change



If information contained within this file is used in other reports then as a minimum requirement BIU must be referenced.

Information Request Number: PQ 1904/25
Date report created: 04/02/2025

Data Source: PET Data
Subject: To ask the Minister for Health the average patient experience time to admission via an emergency department for all patients for each quarter of each year 2019-2024, inclusive, Statewide and for each location; the average for all patients and for patients aged 75 or older, in tabular form; and if he will make a statement on the matter. - Cian O'Callaghan

Note: Cyber attack data gaps - Naas from 15th May to 6th July and 8th to 15th July 2021

Note: Cyber attack data gaps - Connolly from 13th May to 30th June 2021

Notes: During COVID-19 CHI Tallaght closed their ED department from close of business on Friday 27th March 2020 reopened on 3rd September 2020

*Notes: CHI Tallaght ED closed from 27th March to 3rd September 2020

All age groups:

Table with columns for years (2019-2024) and quarters (Q1-Q4), and rows for various hospital locations like HSE Dublin and Midlands, CHI at Crumlin, etc.

Over 75s

Table with columns for years (2019-2024) and quarters (Q1-Q4), and rows for various hospital locations like HSE Dublin and Midlands, MRH Mullingar, etc.