



2nd October 2024.

Deputy Patricia Ryan,
Dáil Eireann,
Leinster House,
Kildare Street,
Dublin 2.

Dear Deputy Ryan,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Questions, which was submitted to this Department for response.

PQ 36023/24

To ask the Minister for Health the number of home support clients for 2023 and to date in 2024, broken down by CHO and LHO, compared to targeted delivery, in tabular form; and if he will make a statement on the matter. -Patricia Ryan

PQ 36030/24

To ask the Minister for Health the number of home support hours delivered to date in 2024, broken down by CHO and LHO; the number compared to targeted delivery; and if he will make a statement on the matter. - Patricia Ryan

PQ 36031/24

To ask the Minister for Health the number of home support hours delivered in 2023 and to date in 2024, for each CHO and LHO area, and compared to targeted delivery, in tabular form; and if he will make a statement on the matter. -Patricia Ryan

PQ 36975/24

To ask the Minister for Health the number of home support clients at the end of 2023 and to data in 2024, broken down by CHO and LHO, in tabular form; and if he will make a statement on the matter. -Patricia Ryan

PQ 36980/24

To ask the Minister for Health the number of home support hours delivered to date in 2024, broken down by CHO and LHO by HSE vs independent sector delivery, compared to targeted delivery, in tabular form; and if he will make a statement on the matter. -Patricia Ryan

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE, having regard to the available resources and the competing demands for the service.

Demand for home support continues to increase due to population growth and the increasing dependency of the growing numbers of people aged ≥80years, within the over 65 years' cohort. Recruitment and retention of home support staff for both direct and indirect service provision remains a significant challenge leading to capacity issues cross the Community Healthcare Organisations (CHOs). The home support service is managed by the local Home Support Management Team within each Community Healthcare Organisation/Health Region to ensure that this key service is available at the required times, in a flexible way and at the appropriate standard to support clients' assessed needs.

With regard to PQ 36023/24 and PQ 36975/24, please see:

- [Appendix 1](#) - Data relating to Clients in Receipt of Home Support – December 2023 & August 2024

With regard to PQ 36030/24 and PQ 36031/24, please see:

- [Appendix 2](#) - Data relating to Hours Delivered versus Target – December 2023 YTD & August 2024 YTD

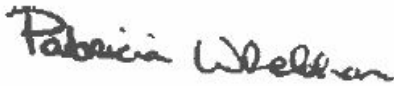
With regard to PQ 36975/24, please see:

- [Appendix 3](#) - Details the number of Home Support hours delivered to 31st August 2024, compared to targeted delivery.

You will note from the below, that activity is provided at CHO level. The HSE is currently transitioning to the new Regional Health Areas (RHAs) structure in line with Sláintecare. Pending finalisation of the structures and the associated data reporting pathways, activity is provided at CHO level.

Data return rate at 31st August 2024 YTD was 96.9%.

Yours sincerely,



Patricia Whelehan
Assistant National Director
Services for Older People, Access and Integration

Appendix 1 - Data relating to Clients in Receipt of Home Support – December 2023 & August 2024

Home Support Activity - Clients in Receipt 2024

CHO Description		Target 2024	YTD Reporting	YTD % Var vs Target
National Total		54,100	54,343	0.4%
CHO1	Total Hours Clients in Receipt	4,937	5,085	3.0%
CHO2	Total Hours Clients in Receipt	6,410	2,793	-56.4%
CHO3	Total Hours Clients in Receipt	4,974	5,261	5.8%
CHO4	Total Hours Clients in Receipt	7,421	7,806	5.2%
CHO5	Total Hours Clients in Receipt	5,571	5,689	2.1%
CHO6	Total Hours Clients in Receipt	3,922	4,723	20.4%
CHO7	Total Hours Clients in Receipt	6,697	6,723	0.4%
CHO8	Total Hours Clients in Receipt	7,182	8,683	20.9%
CHO9	Total Hours Clients in Receipt	6,986	7,580	8.5%

Home Support Activity - Clients in Receipt 2023

CHO Description		Target 2023	YTD Reporting	YTD % Var vs Target
National Total		55,910	55,652	-0.5%
CHO1	Total Hours Clients in Receipt	4,600	4,840	5.2%
CHO2	Total Hours Clients in Receipt	6,500	6,378	-1.9%
CHO3	Total Hours Clients in Receipt	4,926	5,022	1.9%
CHO4	Total Hours Clients in Receipt	8,573	7,512	-12.4%
CHO5	Total Hours Clients in Receipt	6,806	5,466	-19.7%
CHO6	Total Hours Clients in Receipt	3,891	4,050	4.1%
CHO7	Total Hours Clients in Receipt	6,567	7,197	9.6%
CHO8	Total Hours Clients in Receipt	6,731	7,766	15.4%
CHO9	Total Hours Clients in Receipt	7,316	7,421	1.4%

Appendix 2 - Data relating to Hours Delivered versus Target – December 2023 YTD & August 2024 YTD

Home Support Activity - 2024 Total Hours Delivered

CHO Description		Target 2024	YTD Target	YTD Reporting vs Target	YTD % Var
National Total		22,000,000	14,750,495	15,131,023	2.6%
CHO1	Total Hours Delivered	2,415,000	1,712,196	1,842,731	7.6%
CHO2	Total Hours Delivered	2,370,534	1,464,062	1,059,464	-27.6%
CHO3	Total Hours Delivered	1,982,600	1,197,014	1,239,978	3.6%
CHO4	Total Hours Delivered	2,986,933	2,040,575	2,061,133	1.0%
CHO5	Total Hours Delivered	2,112,933	1,247,587	1,338,635	7.3%
CHO6	Total Hours Delivered	1,840,000	1,173,719	1,314,003	12.0%
CHO7	Total Hours Delivered	2,318,400	1,643,393	1,913,867	16.5%
CHO8	Total Hours Delivered	2,576,000	1,812,304	1,820,019	0.4%
CHO9	Total Hours Delivered	3,397,600	2,459,645	2,541,192	3.3%

Home Support Activity - 2023 Total Hours Delivered

CHO Description		Target 2023	YTD Reporting vs Target	YTD % Var
National Total		22,000,000	22,115,738	0.5%
CHO1	Total Hours Delivered	2,415,000	2,537,443	5.1%
CHO2	Total Hours Delivered	2,370,534	2,224,539	-6.2%
CHO3	Total Hours Delivered	1,982,600	1,905,399	-3.9%
CHO4	Total Hours Delivered	2,986,933	2,810,156	-5.9%
CHO5	Total Hours Delivered	2,112,933	1,923,461	-9.0%
CHO6	Total Hours Delivered	1,840,000	1,949,137	5.9%
CHO7	Total Hours Delivered	2,318,400	2,517,814	8.6%
CHO8	Total Hours Delivered	2,576,000	2,647,683	2.8%
CHO9	Total Hours Delivered	3,397,600	3,600,106	6.0%

Appendix 3 - Data relating to Direct & Indirect Hours Delivered – December 2023 YTD & August 2024 YTD

Home Support Activity - Total Hours Delivered (incl Direct & Indirect & % Split of Service Provision)

CHO	Description	2024				
		Total	Direct	Indirect	% Direct	% Indirect
National Total		15,131,023	5,627,533	9,503,490	37.2%	62.8%
CHO1	Total Hours Delivered	1,842,731	1,333,930	508,801	72.4%	27.6%
CHO2	Total Hours Delivered	1,059,464	426,993	632,471	40.3%	59.7%
CHO3	Total Hours Delivered	1,239,978	544,320	695,659	43.9%	56.1%
CHO4	Total Hours Delivered	2,061,133	1,572,743	488,391	76.3%	23.7%
CHO5	Total Hours Delivered	1,338,635	928,165	410,471	69.3%	30.7%
CHO6	Total Hours Delivered	1,314,003	-	1,314,003	0.0%	100.0%
CHO7	Total Hours Delivered	1,913,867	223,811	1,690,056	11.7%	88.3%
CHO8	Total Hours Delivered	1,820,019	597,572	1,222,447	32.8%	67.2%
CHO9	Total Hours Delivered	2,541,192	-	2,541,192	0.0%	100.0%

Home Support Activity - Total Hours Delivered (incl Direct & Indirect & % Split of Service Provision)

CHO	Description	2023				
		Total	Direct	Indirect	% Direct	% Indirect
National Total		22,115,738	8,231,341	13,884,397	37.2%	62.8%
CHO1	Total Hours Delivered	2,537,443	1,837,423	700,020	72.4%	27.6%
CHO2	Total Hours Delivered	2,224,539	877,326	1,347,213	39.4%	60.6%
CHO3	Total Hours Delivered	1,905,399	798,327	1,107,073	41.9%	58.1%
CHO4	Total Hours Delivered	2,810,156	2,150,889	659,267	76.5%	23.5%
CHO5	Total Hours Delivered	1,923,461	1,360,057	563,404	70.7%	29.3%
CHO6	Total Hours Delivered	1,949,137	-	1,949,137	0.0%	100.0%
CHO7	Total Hours Delivered	2,517,814	322,701	2,195,112	12.8%	87.2%
CHO8	Total Hours Delivered	2,647,683	884,618	1,763,065	33.4%	66.6%
CHO9	Total Hours Delivered	3,600,106	-	3,600,106	0.0%	100.0%