



Ref: PQ 36447/24

27th September 2024

Deputy Paul Kehoe
Dáil Eireann
Dublin 2

Dear Deputy Kehoe

I refer to your below parliamentary question which has been forwarded to me for attention.

PQ 36477/24 – To ask the Minister for Health the reason an emergency care facility (details supplied) is operating limited hours; the reason bloods are not being taken on site; and if he will make a statement on the matter.

Details Supplied: Children's Urgent Care Centre in Blanchardstown is open Monday to Friday 9 to 5pm and Saturday and Sundays 10 to 5pm appointment only when the emergency care at Tallaght is 24/7.

Children's Health Ireland (CHI) Response:

Children's Health Ireland (CHI) at Connolly can advise that with effect from the 22nd of February 2023, urgent care services in CHI at Connolly changed from a walk in service to a same day appointment service.

Scheduling patient attendances over the course of the day facilitates a better patient experience by helping to reduce overcrowding, patient wait times and ensuring the right patient receives the right care in the appropriate setting.

A digital booking process via SwiftQueue is available on the CHI at Connolly website home page for families to make an appointment in advance of their child's attendance for minor injury or minor illness care.

Appointments are released via SwiftQueue to the public at three intervals throughout the day for minor illnesses and minor injuries.

The purpose of this quality improvement initiative is to ensure that we are seeing the right patients, in the right setting in order to deliver the best care. There is no change to opening times or to the model of care.

Sláinte Leanaí Éireann
ag Connolly



Children's Health Ireland
at Connolly

Leanaí Sláinte Éireann ag Connolly, Bóthar an Mhuilinn, Baile Bhlainséir, D15 RRN1, Éire
Children's Health Ireland (CHI) at Connolly, Mill Rd, Blanchardstown, D15 RRN1, Ireland
T + 353 (0) 1 640 7500 | www.childrenshealthireland.ie/connolly
Cosc ar úsáid d'oidis leighis | Not for prescription purposes

The opening hours at CHI at Connolly remain the same 9am – 5pm Monday – Friday and 10am – 5pm Saturday, Sunday and public holidays.

Yours sincerely,

Trina Doran

Directorate Operations Lead CDB

Email: trina.doran@childrenshealthireland.ie

Our Mission is to: Promote and provide child-centred, research-led and learning informed healthcare, to the highest standards of safety and excellence. We will do this in partnership with each other, with children, young people and their families through a network of children's services in Ireland.

CRA Registered Charity Number (RCN): 20202295 **Revenue Charitable Status CHY:** 22235

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