



Oifig anStiúrthóir
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar
Thamhlachta, Tamhlacht,
Baile Átha Cliath D24 XNP2

Office of the Director
National Ambulance Service

Rivers Building, Tallaght Cross
Tallaght, Dublin, D24 XNP2

www.hse.ie
[@hselive](https://twitter.com/hselive)

t 01 4631624/6
e director.nas@hse.ie

Ref:WM/ PQ/36069/24

Deputy Claire Kerrane,
Dáil Éireann
Leinster House
Dublin 2

2nd October 2024

PQ 36069/24

To ask the Minister for Health to provide the ambulance response times for urgent calls made in County Roscommon in 2023 and to date in 2024; and if he will make a statement on the matter. - Claire Kerrane

Dear Deputy Kerrane,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for response.

NAS operates a dynamic model of ambulance deployment. This is in line with international best practice and allows the NAS to prioritise resource allocation to the highest acuity calls that require an immediate emergency response. Dynamic deployment also allows the NAS to categorise non-serious or non-life-threatening calls, and to provide a resource appropriate to the patient's clinical need.

NAS report monthly on PURPLE (Echo) and RED (Delta) call activity, category AS1 (life threatening cardiac or respiratory arrest or life threatening other than cardiac or respiratory arrest) calls. Response times per county are not deemed a Key Performance Indicator (KPI) for the Health Information Quality Authority (HIQA), the Department of Health (DoH) or the National Ambulance Service (NAS). Therefore, reporting and publishing of response times on a county by county basis is not a requirement.

The NAS report on the following KPI's:

- KPI Target 2023 75% - % of Clinical Status PURPLE incidents responded to by a patient carrying vehicle in 18 minutes 59 seconds or less.
- KPI Target 2023 45% - % of Clinical Status RED incidents responded to by a patient carrying vehicle in 18 minutes 59 seconds or less.

The average response times for the Western Area – which includes Co. Roscommon – are detailed in the table below:

MONTH 2023	* % of Clinical Status 1 PURPLE incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less	* % of Clinical Status 1 RED incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less
January 23	69%	50%
February 23	71%	51%
March 23	69%	47%
April 23	64%	48%





Oifig anStiúrthóir
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar
Thamhlachta, Tamhlacht,
Baile Átha Cliath D24 XNP2

Office of the Director
National Ambulance Service

Rivers Building, Tallaght Cross
Tallaght, Dublin, D24 XNP2

www.hse.ie
[@hselive](https://twitter.com/hselive)

t 01 4631624/6
e director.nas@hse.ie

May 23	67%	50%
June 23	69%	48%
July 23	64%	46%
August 23	60%	45%
September 23	62%	47%
October 23	70%	47%
November 23	63%	48%
December 23	67%	44%
January 24	64%	48%
February 24	77%	51%
March 24	79%	44%
April 24	80%	51%
May 24	73%	45%
June 24	75%	44%
July 24	69%	49%
August 24	70%	46%

Table 1: No of Purple & Red calls responded to during 2023 & 2024 to date.

I hope you find this information helpful.

Yours sincerely,

John Joe McGowan
General Manager Operations West
National Ambulance Service

