



Oifig an Stiúirthóir Cúnta Náisiúnta,
Foireann Míchumais Náisiúnta,
An Chéad Urlár - Oifigí 13, 14, 15,
Áras Phlásóg na Rós, Coimpléasc Gnó na hOllscoile,
Páirc Náisiúnta Teicneolaíochta,
Caladh an Treoigh,
Luimneach.

Office of the Assistant National Director,
National Disability Team,
First Floor- Offices 13, 14, 15,
Roselawn House, University Business Complex,
National Technology Park,
Castletroy,
Limerick.

17th September 2024

Deputy Pauline Tully,
Dail Eireann,
Leinster House,
Kildare Street,
Dublin 2.
E-mail: pauline.tully@oireachtas.ie

Dear Deputy Tully,

The Health Service Executive has been requested to reply directly to you in the context of the following parliamentary question³, which were submitted to this department for response.

PQ: 34645/24

To ask the Minister for Children; Equality; Disability; Integration and Youth if action 4.3 of the Roadmap for Service Improvement 2023-2026 has been delivered.

PQ: 34646/24

To ask the Minister for Children; Equality; Disability; Integration and Youth if action 4.4 of the Roadmap for Service Improvement 2023-2026 has been delivered.

PQ: 34647/24

To ask the Minister for Children; Equality; Disability; Integration and Youth if action 4.5 of the Roadmap for Service Improvement 2023-2026 has been delivered.

PQ: 34648/24

To ask the Minister for Children; Equality; Disability; Integration and Youth if action 4.6 of the Roadmap for Service Improvement 2023-2026 has been delivered

PQ: 34649/24

To ask the Minister for Children; Equality; Disability; Integration and Youth if action 4.7 of the Roadmap for Service Improvement 2023-2026 has been delivered.

PQ: 34650/24



To ask the Minister for Children; Equality; Disability; Integration and Youth if action 4.8 of the Roadmap for Service Improvement 2023-2026 has been delivered; and if so, to detail the findings of this survey.

PQ: 34651/24

To ask the Minister for Children; Equality; Disability; Integration and Youth if action 4.9 of the Roadmap for Service Improvement 2023-2026 has been delivered; and if so, the findings from these workshops.

HSE Response

Roadmap for Service Improvement 2023 – 2026, Disability Services for Children and Young People

The HSE’s Roadmap for Service Improvement 2023 – 2026, Disability Services for Children and Young People, approved by the HSE Board and launched by the Government and the HSE in October 2023 is a targeted Service Improvement Programme to achieve a quality, accessible, equitable and timely service for all children with complex needs as a result of a disability and their families.

It sets out the overall aim for Children’s Disability Services, provided by the HSE and its partner agencies, for every child to have a childhood of inclusive experiences where they can have fun, learn, develop interests and skills, and form positive relationships with others in a range of different settings.

The Roadmap, which is now in its implementation phase, has established four Working Groups which report into a Service Improvement Programme Board every month which in turn reports to the Roadmap Oversight Group chaired by the Minister of State, Anne Rabbitte.

The WGs have wide membership including HSE, Section 38 and 39 front line disabilities staff and management, parent voices, staff reps, Primary Care, CAMHS and Department of Children, Equality, Disability Integration and Youth. The WGs have agreed their Terms of Reference and their Project Charters for the Roadmap Actions within their scope.

Working Group 1 **Integrated Children’s Services** – has responsibility for the implementation of National Access Policy and the Primary Care, Disability, CAMHS Joint Working Protocol, Equity of Access to Aids and Appliances across all CHOs; and the Review of HSE Tusla Joint Protocol.

Working Group 2: **Service Access and Improvement** – has responsibility for Waitlist Management and Services; Optimising Teams Efficiencies, Effectiveness and Governance; AONs overdue for completion; and the development of a National Capital plan to enable all staff of a CDNT to be co-located.

Working Group 3: **Workforce** – has responsibility for developing and ensuring the delivery of a recruitment strategy for all CDNTs regardless of the Lead Agency; Retention of existing CDNT staff; Deployment of Students/Trainees/New Graduates; and Development of Existing Staff.

Working Group 4: **Communication and Engagement** – has responsibility for developing and ensuring the delivery of a rolling Communication Plan for the Roadmap and CDNT service, which is a key priority; review and updating the HSE PDS Website to meet information needs of families, further Staff Engagement and Workshop days and ensuring sustainability of the Family Forums and Family Representative Groups.

A 5th group: will focus on optimising integration between Education and Health and support for special schools. Discussions are ongoing between DCEDIY and Department of Education in regard to its set up and shared leadership.

The Roadmap contains 60 actions, some of which have been completed and the majority of remaining actions are in train. These include a robust suite of 21 staff retention and recruitment actions.

With regard to the questions asked, please see the table below.

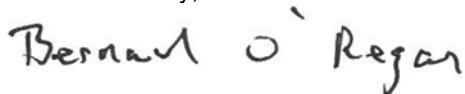
4.3	Completed. Two webinars were delivered each for CDNMs and for Independent Facilitators of Family Forums and Family Representative Groups to spread the early learning and critical success factors for
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	successful events. The HSE has commissioned an independent review by Genio on the sustainability and functionalist of the Family Forums and Family Representative Groups.
4.4	First Intervention Guidance for CDNTS to support standardised approach on hold – in line with 2.11 (until other key activities identified by a multistakeholder group including parent reps are implemented first)
4.5	91 of 93 Family Forums are in place. Work is ongoing in 1 CHO to set up the remaining two.
4.6	Review the HSE Website with stakeholders to provide families, staff and others with accessible information on services available and resources to assist them in supporting their child is in train.
4.7	8 Family Representative Groups are in place and work is ongoing in 1 CHO to set up the remaining one.
4.8	Survey Family Representative Groups on their experience of implementation of the Roadmap every 6 months. Work commenced with Genio to develop the template. However, the FF and FRG Review has taken precedence. Parent reps advised that it would be optimal to complete the Genio review and feedback to all stakeholders on its outcome, before proceeding with this 6 monthly survey. This will be put to September SIP Board for decision.
4.9	Completed. 3 interactive CHO Roadmap Engagement and Workshop days were delivered. Further workshops, as the need is identified by WGs, will be delivered.

The HSE is fully committed to the delivery of the Roadmap actions over the lifetime of the plan.

Yours Sincerely,



Bernard O'Regan
Assistant National Director
National Disability Team

