



Oifig anStiúrthóir
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar
Thamhlachta, Tamhlacht,
Baile Átha Cliath D24 XNP2

Office of the Director
National Ambulance Service

Rivers Building, Tallaght Cross
Tallaght, Dublin, D24 XNP2

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Ref: RM/PQ23-3808

25 October 2024

Deputy Sean Sherlock TD
Dáil Éireann
Leinster House
Dublin 2

PQ 24/41096

To ask the Minister for Health the number of collisions requiring ambulance dispatch in Kildare for 2023 and 2024; and the average time of dispatch, in tabular form

PQ 24/41024

To ask the Minister for Health the number of collisions requiring ambulance dispatch in Kildare for 2023 and 2024; and the average time of dispatch, in tabular form. — Sean Sherlock.

PQ 24/41097

To ask the Minister for Health the number of ambulance paramedic staff assigned to the Kildare area in 2023 and to date in 2024, in tabular form.

PQ 24/41102

To ask the Minister for Health the number of collisions requiring ambulance dispatch in Cork in 2023 and 2024; and the average time of dispatch, in tabular form.

PQ 24/41103

To ask the Minister for Health the number of ambulance paramedic staff assigned to the Cork area, in 2023 and to date in 2024, in tabular form

Dear Deputy Sherlock,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for Health for response.

Please note that our ability to provide numerical data is constrained by business analytics capacity. Hence, resource priority is now focussed on meeting HSE National Service Plan (NSP) reporting requirements in the current year.

Please note that the HSE National Service Plan (NSP) for 2024 sets out the Key Performance Indicators (KPI) for each HSE service. In relation to NAS, there are two national aggregate KPI targets for emergency calls which apply to the following call categories only:





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- PURPLE (life-threatening cardiac or respiratory arrest) – Target: Respond to 75% of such calls within 18 minutes and 59 seconds
- RED (life-threatening illness or injury, other than cardiac or respiratory arrest) - Target: Respond to 45% of such calls within 18 minutes and 59 seconds

These targets are national aggregate targets only and are not measured or reported on a county or regional basis. 999 calls which are not categorised as PURPLE or RED are not deemed to be emergency calls and therefore, there are no response times targets for such calls.

At the end of Month 9, 2024, NAS are currently achieving both targets as set out in the NSP 2024.

The following table sets out the number of 999 calls received in 2023 and 2024 to the end of September, that were triaged as a Road Traffic Collision in the PURPLE or RED category only:

County	2023	2024
Cork	389	440
Kildare	186	195

The following table sets out the number of NAS staff, as of August 2023 and August 2024 in Dublin Midlands which Kildare is included and Cork:

County	2023	2024
Cork	256	267
Dublin Midlands inc Kildare	258	277

I hope this information is helpful to you.

Yours sincerely

Robert Morton
National Director
National Ambulance Service

