



Cheann na Seirbhíse,
An Príomh-Ospidéal Meabhair-Ghalar, An
tSeirbhís Náisiúnta Meabhairshláinte
Fhóirínseach

Diméin Phort Reachrann, Port Reachrann,
Co. Bhaile Átha Cliath. K36 FD79

Head of Service
Central Mental Hospital, National
Forensic Mental Health Service

Portrane Demesne, Portrane,
Co. Dublin, K36 FD79

[hse.ie/national-forensic-mental-
health-service-portrane](https://hse.ie/national-forensic-mental-health-service-portrane)

@NFMHSIreland

t 01 7786695
e patrick.bergin@hse.ie

Deputy Mark Ward
Dail Eireann
Leinster House
Kildare Street
Dublin 2.

Date: 04 October 2024

PQ Number: 39153/24

Question: To ask the Minister for Health for an update on the TrakCare system in the National Forensic Mental Health Service; to report on the improvement to services as a result of its use; and if he will make a statement on the matter. -Mark Ward

Dear Deputy Ward,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

The National Forensic Mental Health Service (NFMHS) successfully launched the Clinical Management System (CMS) TrakCare in September 2023. The Clinical Management System (CMS) is providing benefits to patients and staff across all of our services.

Moving from a paper based system to an electronic system has resulted in safer care and an improved experience for our patients through the storage of information in a single location.

Staff work practices have improved through access to real-time information regarding the patients' journey as they work with different specialist teams and programmes. Staff are confident working with the information stored on the system, and this is supporting them in other areas such as the scheduling of patient appointments and visibility of bed management.

The National Forensic Mental Health Service (NFMHS) is seeing the benefits of these improvements through greater efficiencies and improvements in compliance to regulatory bodies. The Clinical Management System (CMS) has enhanced the services' reporting on quality improvement initiatives, research and data protection regulations.

The National Forensic Mental Health Service (NFMHS) continues to receive support from HSE colleagues' eHealth through latest developments to the Clinical Management System (CMS).

Yours sincerely,

Pat Bergin
Head of Service
National Forensic Mental Health Service