

Community Healthcare West serving Galway, Mayo and Roscommon Head of Older People's Services

Community Healthcare West, Block B, Merlin Park University Hospital, Galway H91 N973

Tel: 091 775751 Email: older.personschw@hse.ie

Ceannasaí Seirbhísí do Dhaoine Scothaosta

Cúram Sláinte Phobail, Iarthar, Bloc B, Campas Ospidéil Páirc Mheirlinne,Gaillimh H91 N973

T: 091 775751 R: older.personschw@hse.ie

3rd July 2024

Michael Fitzmaurice, T.D Constituency Office 11 Castleview Terrace Castle St. Roscommon F42 Y181

Ref: PQ ref 22152/24

To ask the Minister for Health the average waiting time in CHO2 for those approved for home support and waiting for services to commence; and if he will make a statement on the matter.

Dear Deputy Fitzmaurice

I refer to PQ ref 22152/24 uploaded on the PAD System on the 13th May, 2024 due for a response on the 30th May, 2024 regarding representation you have made to the Minister of Health requesting the average waiting time in CHO2 for those approved for home support and waiting for services to commence; and if he will make a statement on the matter. The HSE have been requested to reply directly to you on this matter. The following response outlines the current position.

Galway

New clients awaiting service: 214 Clients awaiting additional services: 311

Mayo

New clients awaiting service: 80 Clients awaiting additional services: 65

Roscommon

New clients awaiting service: 20 Clients awaiting additional services: 96

As previously advised home support services do not have an I.T. System available to collate the information as per request, i.e. length of time on waiting list. Please note an I.T. System for the Home Support Statutory Scheme has gone to tender nationally and this will include a reporting feature to capture waiting list times.

I trust this response addresses the issues you have raised in this instance.

Yours sincerely

Des Mulligan Head of Service

Older Peoples Services

Community Healthcare West