



Pleanáil agus Faisnéis Straitéiseach d'Fhórsa
Ionad Gnó Shoird
Bóthar Bhaile Anraí, Sord.
Co. Átha Cliath, K67D8H0
Strategic Workforce Planning & Intelligence
Health Service Executive
Swords Business Campus, Balheary Road
Swords,
Co. Dublin, K67D8H0

8 March 2024

Deputy Violet-Anne Wynne

Dáil Éireann

Leinster House

Dublin 2

PQ 11443/24: To ask the Minister for Health the full list of defined roles under the patient and client care heading of the HSE health service personnel census; and if he will make a statement on the matter.

Dear Deputy Wynne,

I refer to your recent parliamentary question in relation to staffing which was forwarded to the Health Services Executive (HSE) by the Department of Health for direct reply.

The Deputy will be interested to note that, Employment levels at the end of January 2024, show there were 146,429 whole-time equivalents (WTE), equating to 165,727 personnel directly employed in the provision of Health & Social Care Services by the HSE and Section 38 hospitals & agencies and of which 29,696 WTE or 35,011 personnel were classified as Patient & Client Care.

The Deputy will be aware that staff are reported under six main staff categories which closely follows the registration criteria for health professionals and are grouped according to roles for our other staff. Our staff categories are:

- Medical & Dental
- Nursing & Midwifery
- Health & Social Care Professionals
- Management & Administrative
- General Support
- Patient & Client Care

These classifications are described [here](#). In response the Deputy's specific query, Patient and Client Care is defined as personnel who provide direct client care and assist or free Medical, Nursing and Health Care Professionals to perform their clinical duties. As well as some staff who provide a management or supervisory role for such personnel. A qualification may or may not be a requirement depending on the grade.

There are 4 main staff groups in this category (*grade groups in parenthesis*).

- a) Health Care Assistants (*Health & Social Care Assistants, Attendant/ Aide, Health Care Assistant/ Care Assistant*)
- b) Home Helps (*Health Care Assistant, Home Support*)
- c) Ambulance Staff (*Ambulance Control, Ambulance Education, Ambulance Officers, Pre-Hospital Care*)
- d) Care, other (*Other Care Grades, Workshop Services, Health Promotion, Pastoral Care, Home Care Services*)

Finally, staff are graded in accordance with the national grade code list, a full list of all grades is set-out [here](#).

I trust that this information is sufficient to meet the Deputy's needs.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Des Williams', with a long horizontal flourish extending to the right.

Des Williams

General Manager