Office of the Assistant National Director – Community Operations
Services for Older People

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17th July 2024

Deputy Patricia Ryan, Dáil Eireann, Leinster House, Kildare Street, Dublin 2.

### Dear Deputy Ryan,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this Department for response.

#### PQ 27570/24

To ask the Minister for Health the number of home care hours undelivered for the years 2023 and to date in 2024 in CHO7 and nationwide, in tabular form. -Patricia Ryan

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE, having regard to the available resources and the competing demands for the service. The volume and type of service provided to each client is based on individually assessed care needs and will vary dependent on the needs identified and the resources available to meet those needs.

Demand for home support continues to increase due to population growth and the increasing dependency of the growing numbers of people aged ≥80years, within the over 65 years' cohort. In the context of increasing demand, priority is given to those being discharged from acute hospitals who are in a position to return home with supports and to those in the community with acute needs. Funding approval is expedited across the system to ensure minimum waiting times, however there may be delays between the approval of funding and the commencement of service delivery, particularly in certain regions due to carer availability.

Appendix1 shows total home support hours delivered nationally at at 31st December 2023, as follow;

- Nationally, 22,115,738 against a target of 22,000,000 a variance of +0.5%.
- CHO7 activity reflects the period up to 31<sup>st</sup> December 2023, which indicates that 2,517,814 home support hours were delivered against a target of 2,318,400 a variance of +8.6%.

**Appendix 2** shows the most up to date activity reflects the period up to 31<sup>st</sup> May 2024, (latest available data YTD), as follows; Please note that this data is preliminary and may be subject to change.

- Nationally, 9,406,331 home support hours were delivered against a target of 9,112,317, a variance of +3.2%.
- CHO7 activity reflects the period up to 31<sup>st</sup> May 2024, (latest available data YTD) which indicates that 1,155,513 home support hours were delivered against a target of 1,023,753, a variance of +12.9%.

Yours sincerely,

tathleen Jordon

Kathleen Jordan

Head of Service – Home Support Services for Older People – Access and Integration

## Appendix 1 - Home Support Activity at at 31st Decmeber 2023

# Home Support Activity - 2023 Total Hours Delivered

		YTD % Var			
СНО	Description	Target 2023	YTD Reporting vs Target		
National Total		22,000,000	22,115,738	0.5%	
CHO7	Total Hours Delivered	2,318,400	2,517,814	8.6%	

## Appendix 2 - Home Support Activity at at 31st May 2024

## Home Support Activity - 2024 Total Hours Delivered

					YTD % Var
СНО	Description	Target 2024	YTD Target	YTD Reporting	vs Target
National Total		22,000,000	9,112,317	9,406,331	3.2%
CHO7	Total Hours Delivered	2,318,400	1,023,753	1,155,513	12.9%