

## Oifig an Stiúthóra Náisiúnta um Rochtain agus Imeascadh

Aonad 4A, Áras Dargan, An Ceantar Theas, An Bóthar Míleata, Cill Mhaighneann, Baile Átha Cliath 8, D08 NN9V

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Deputy Pádraig Mac Lochlainn
02<sup>nd</sup> July 2024
Dáil Éireann
Leinster House
Dublin 2

PQ 27512/24 - To ask the Minister for Health the hospitals that provide virtual OPD appointments to patients attending their adult diabetes service; the number of virtual appointments were provided in each hospital in 2023 and 2024; if this service will be extended to all hospitals with an adult type 1 diabetes service; and if he will make a statement on the matter. — Pádraig Mac Lochlainn

### Dear Deputy Mac Lochlainn

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary question, which you submitted to the Minister for Health for response.

#### Response:

In response to your query relating the hospitals that provide virtual OPD appointments to patients attending their adult diabetes service; the number of virtual appointments were provided in each hospital in 2023 and 2024; if this service will be extended to all hospitals with an adult type 1 diabetes service.

Information in appendix I provided below shows both virtual and face to face outpatient appointments for 2023 and for January to May 2024. Some hospitals provide diabetes services as part of overall endocrinology services as such the table has both diabetes and endocrinology included separately.



Virtual outpatient engagement is widely used across a range of specialties in Acute Hospitals. Services locally identify suitable application and patient cohorts whereby this means of care is appropriate.

Services are guided by the Procedure for the Management of Virtual Outpatient Clinics which is available at <a href="https://www2.healthservice.hse.ie/organisation/national-pppgs/procedure-for-the-management-of-virtual-outpatient-clinics/">https://www2.healthservice.hse.ie/organisation/national-pppgs/procedure-for-the-management-of-virtual-outpatient-clinics/</a>.

I trust that this answers your question.

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Yours sincerely,

Trish King,

Access & Integration,

HSE.



# Appendix I Health the hospitals that provide virtual OPD appointments to patients attending their adult diabetes service; the number of virtual appointments were provided in each hospital in 2023 and 2024

	<b>⊟ New</b>		New Total	<b>■ Return</b>		Return Total
	Face to Face	Virtual		Face to Face	Virtual	
<b>■ 2023</b>	19375	1526	20901	81984	16281	98265
■ Diabetes Mellitus	2263	936	3199	12621	3869	16490
■HSE Dublin and Midlands	226	124	350	2121	816	2937
CHI at Temple Street	42		42	1103	7	1110
MRH Portlacise	184	124	308	1018	809	1827
■HSE Dublin and North East	512	22	534	1453	538	1991
Connolly Hospital	251		251	608	83	691
Our Lady's Hospital Navan	54	1	55	266	347	613
Rotunda Hospital	207	21	228	579	108	687
■HSE Dublin and South East	685	764	1449	6267	2399	8666
National Maternity Hospital	104	734	838	1454	1504	2958
St. Columcille's Hospital	68		68	1725	230	1955
St. Michael's Hospital	98		98	1371		1371
Tipperary University Hospital	33	13	46	163	27	190
Wexford General Hospital	382	17	399	1554	638	2192
■HSE South West	840	26	866	2780	116	2896
Cork University Hospital	352	1	353	1467	32	1499
Cork University Matemity Hospital	10		10	246		246
UH Kerry	478	25	503	1067	84	1151
■ Endocrinology	17112	590	17702	69363	12412	81775
■ HSE Dublin and Midlands	2619	27	2646	11908	1247	13155
Coombe Women and Infants University Hospita	<b>a</b> l 40		40	9		9
MRH Mullingar	118		118	177		177
MRH Portlaoise	101	5	106	551	601	1152
MRH Tullamore	167		167	567		567
Naas General Hospital	191		191	361		361
St. James's Hospital	1180	22	1202	5802	111	5913
Tallaght University Hospital	822		822	4441	535	4976
■ HSE Dublin and North East	7031	415	7446	25053	7841	32894
Beaumont Hospital	1554	283	1837	7134	147	7281
Connolly Hospital	827		827	3596	908	4504
Louth County Hospital	398	2	400	878	39	917
Mater Misericordiae University Hospital	962	122	1084	8594	5167	13761
Our Lady of Lourdes Hospital	474	5	479	2742	1573	4315
Rotunda Hospital	2816	3	2819	2109	7	2116
■HSE Dublin and South East	1932	76	2008	9921	2068	11989
National Maternity Hospital	210	3	213	241		241
St. Columcille's Hospital	548		548	3066	589	3655
St. Michael's Hospital	119		119	620	1	621
St. Vincent's University Hospital	491	12	503	4306	974	5280
Tipperary University Hospital	236	51	287	865	426	1291
UH Waterford	328	10	338	823	78	901
■ HSE Midwest	1041	31	1072	4815	442	5257
Ennis Hospital	119		119	194		194
Nenagh Hospital	10		10	206		206
St. John's Hospital Limerick	42		42	374		374
UH Limerick	644	31	675	2929	442	3371
UMH Limerick	226		226	1112		1112
■ HSE South West	838	3	841	3982	98	4080
Cork University Hospital	567	1	568	1605	28	1633
Cork University Matemity Hospital				1	35	36
Mercy University Hospital	39		40		10	373
South Infirmary Victoria University Hospital	232	1	233	2013	25	2038
■ HSE West and North West	3651	38	3689	13684	716	14400
Galway University Hospitals	2979	7	2986	10285	20	10305
Mayo University Hospital	79		79	165		165
Portiuncula University Hospital	124		124	490		490
Roscommon University Hospital	88	7	95	847	419	1266
Sligo University Hospital	381	24	405	1897	277	2174



	<b>⊨</b> New		New Total	□ Peturn		Return Total
	▼ Face to Face	Virtual	New Iolai	Face to Face	Virtual	Retuin Iotai
<b>■ 2024</b>	10302	835	11137	37524	6121	43645
<b>■ Diabetes Mellitus</b>	1073	458	1531	5572	1386	6958
■ HSE Dublin and Midlands	121	51	172	1085	348	1433
CHI at Tallaght	3		3	158		158
CHI at Temple Street	31		31	451	1	452
MRH Portlacise	87	51	138	476	347	823
■HSE Dublin and North East	338	18	356	574	250	824
Connolly Hospital	112		112	183	49	232
Louth County Hospital	4		4	31	28	59
Our Lady's Hospital Navan	22		22	125	115	240
Rotunda Hospital	200	18	218	235	58	293
■ HSE Dublin and South East	342		720	2781	759	3540
National Maternity Hospital	41 38	377	418	716	594 47	1310
St. Columcille's Hospital			38 58	812 564	41	859 564
St. Michael's Hospital	205	1	206	689	118	807
Wexford General Hospital  ■ HSE South West	203 272		283	1132	29	1161
Cork University Hospital	140		140	537		542
Cork University Maternity Hospital	11		11	95	,	95
UH Keny	121	11	132	500	24	524
■ Endocrinology	9229	377	9606	31952	4735	36687
■ HSE Dublin and Midlands	1367	7	1374	6215	322	6537
Coombe Women and Infants University Hospital	30		30	5		5
MRH Mullingar	74		74	100		100
MRH Portlacise	54		54	206	201	407
MRH Tullamore	81		81	249		249
Naas General Hospital	101		101	185		185
St. James's Hospital	555	6	561	3123	24	3147
Tallaght University Hospital	472	1	473	2347	97	2444
■ HSE Dublin and North East	3047	246	3293	11157	2677	13834
Beaumont Hospital	613	178	791	3268	22	3290
Connolly Hospital	331		331	1710	409	2119
Louth County Hospital	152		152	271	2	273
Mater Misericordiae University Hospital	403	55	458	3663	1661	5324
Monaghan Hospital	7		7	30		30
Our Lady of Lourdes Hospital	225	10	235	1348	566	1914
Rotunda Hospital	1316	3	1319	867	17	884
■HSE Dublin and South East	940	26	966	4380	674	5054
National Maternity Hospital	86 269		86 269	81	20	81
St. Columcille's Hospital	∠o9 88		269	1365 250	29	1394 250
St. Michael's Hospital St. Vincent's University Hospital	273		273	∠30 1785	451	2236
Tipperary University Hospital	101	19	120	434	152	586
UH Waterford	123	7	130	465	42	507
■HSE Midwest	435	23	458	2144	447	2591
Ennis Hospital	96		96	201		201
Nenagh Hospital	3		3	20		20
St. John's Hospital Limerick	_		, and the second	185		185
UH Limerick	241	23	264		447	
UMH Limerick	95		95			475
HSE South West	502	4	506		209	
Cork University Hospital	383		383	713	23	736
Cork University Maternity Hospital	2	4	6	1	180	181
Mercy University Hospital	21		21	209	1	210
South Infirmary Victoria University Hospital	96		96	855	5	860
■ HSE West and North West	2938	71	3009	6278	406	6684
Galway University Hospitals	2439	18	2457	4552	125	4677
Letterkenny University Hospital	29		29			1
Mayo University Hospital	48		48			79
Portiuncula University Hospital	50		50			229
Roscommon University Hospital	60					
Sligo University Hospital	312	51	363	1074	57	1131

Data source "HRA OPD Scheduled care report May 2024 – BIU