

CC/POD/KW

Email: pqmidwestacute@hse.ie

23rd July, 2024

Mr Pearse Doherty TD
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

Re: PQ 29592/24 - To ask the Minister for Health to provide details of the total number of formal complaints made by HSE employees and agency staff which have been received by HSE complaints officers and or other competent authorities about car parking facilities at University Hospital Limerick for each year from 2014 to 2024 to date, in tabular form; and if he will make a statement on the matter.

Dear Deputy Doherty,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

I confirm that our Operational Services Directorate received no formal complaints from our staff and agency staff in relation to parking over the period in question. We did receive verbal and email complaints in relation to traffic congestion over the period concerned.

I acknowledge that demand for parking at University Hospital Limerick (UHL) has increased significantly in recent years. At present, approximately 1,000 car parking spaces are provided for staff and members of the public. We have developed a number of parking alternatives for staff including a Park and Ride shuttle service, which has 5,000 uses every month, in addition to a Park and Ride/Park and Stride area close to the UHL site.

I trust this clarifies the position. Please contact me if you have any further queries.

Yours sincerely,



Ms Colette Cowan
Chief Executive Officer
UL Hospitals Group