



Oifig Ceannasaí Oibríochtaí,
Oibríochtaí Pobail, Cúram Priomhúil

Seomra 243, Ospidéal Dr Steevens,
Lána Steevens, Baile Átha Cliath 8.
D08 W2A8.

Office of the Head of Operations,
Community Operations - Primary Care

Rm 243, Dr Steevens Hospital,
Steevens Lane, Dublin 8. D08 W2A8.

www.hse.ie
@hselive

T: 01 6352209/2682
E: community.primarycare@hse.ie

12th February 2024

Deputy McGuinness
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2.

PQ 1617/24 – To ask the Minister for Health if the HSE will provide age-appropriate products – details supplied.
(Details supplied include: pull-ups for clients dealing with incontinence that have been receiving pull-ups in their early years and now need to change product type; and f Tena pants Plus XS, supplied by Promobility Ltd or an equivalent, will be made available by the HSE to existing clients)

- John McGuinness

Dear Deputy McGuinness,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question (PQ1617/24) which you submitted to the Minister for Health for response.

The provision and distribution of continence products across the CHOs is provided for by two national contracts. One for the provision of the continence products, and the second for their distribution. These contracts are governed by a service level agreement between the individual companies and the HSE. These agreements set out the terms for the administration and management of the supply and distribution of these products. During the lifetime of a contract, new products cannot be added unless as a replacement to a current product which can no longer be sourced from the manufacturer.

If however, a contracted product is unsuitable for a client from a clinical perspective, local clinical staff may approve an off-contract product, provided such products are covered under GMS. This is a clinical decision and would be considered on a case by case basis.

I have been advised that there is a product equivalent to the above currently available on contract - *XS pants plus (Ontex brand "iD") 5531065141*. The client could discuss the possibility of using this product with their HSE continence advisor.

I trust this information is of assistance to you.

Yours sincerely,

Sean McArt

General Manager Primary Care,
National Community Operations