

Oifig an Stiúrthóra Oibríochtaí An tSeirbhís Náisiúnta

Bloc 4, Lárionad Gnó, Tulach Mhór, Co. Uíbh Fhailí, R35 FH59

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Ref: WM/PQ/8467/24.

07TH March 2024

Mr. Thomas Gould TD, Dáil Éireann, Leinster House, Dublin 2.

PQ/8467/24 To ask the Minister for Health the average ambulance turnaround time, by hospital in Cork and Tipperary in 2023. -Thomas Gould

Dear Deputy Gould,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for a response.

In 2023, the NAS was obliged to report on % of ambulance turnaround delays escalated where ambulance crews were not cleared nationally (from ambulance arrival time through clinical handover in ED or specialist unit to when the ambulance crew declares readiness of the ambulance to accept another call) in line with the process/flow path in the ambulance turnaround framework within 30 minutes. Table 1 below outlines this data for hospitals in Cork and Tipperary in 2023.

| ŀE | Oifig an Stiúrthóra Oibríochtaí An tSeirbhís Náisiúnta Bloc 4, Lárionad Gnó, Tulach Mhór, Co. Uíbh Fhailí, R35 FH59 | Office of the Director of Operations National Ambulance Service Block 4, Central Business Park, Tullamore, Co. Offaly R35 FH59 | www.hse.ie @hselive t 057 9357696 e william.merriman@hse.ie |
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| | JAN-23 | FEB-23 | MAR-23 | APR-23 | MAY-23 | JUN-23 | JUL-23 | AUG-23 | SEP-23 | OCT-23 | NOV-23 | DEC-23 |
|---------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Destination | | | | | | | | | | | | |
| BANTRY GENERAL HOSPITAL | 32% | 61% | 7% | 32% | 55% | 13% | 22% | 60% | 18% | 30% | 30% | 30% |
| CORK UNIVERSITY HOSPITAL | 11% | 73% | 16% | 13% | 73% | 15% | 11% | 70% | 19% | 13% | 13% | 11% |
| MERCY UNIVERSITY HOSPITAL | 12% | 60% | 28% | 11% | 51% | 38% | 7% | 50% | 43% | 13% | 13% | 12% |
| SOUTH TIPPERARY GENERAL | 16% | 57% | 27% | 13% | 52% | 34% | 11% | 53% | 36% | 14% | 14% | 14% |

I trust this information is of assistance.

Yours sincerely

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William Merriman Director of Operations National Ambulance Service