



Oifig an Stiúrthóra Náisiúnta Cúnta  
Oibríochtaí Meabhairshláinte

Ospidéal Naomh Lómáin, Baile Phámar,  
Baile Átha Cliath 20, D20 HK69

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Deputy David Cullinane.  
Dail Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

27<sup>th</sup> March 2024

**PQ Number: 7306/24**

**PQ Question: To ask the Minister for Health the number of people on waiting lists for Jigsaw by CHO and length of wait at the end of each quarter of each year 2019-2023, in tabular form. -David Cullinane**

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Jigsaw is funded by the HSE to provide youth mental health services for those with mild to moderate mental health difficulties. They provide face-to-face, online and phone based services to young people aged between 12 to 25 years old while working with communities to resource and support parents and other adults who work with young people.

\*Please be advised that the information requested by the Deputy has been provided by Jigsaw directly.

\*Please note that this data is subject to change due to ongoing review and validation by Jigsaw.

\*These figures give a breakdown by quarter of the wait times per service (noting some disruption to data in the very early stages of the Covid 19 pandemic in 2020).

Service	March 2019 Wait Time	June 2019 Wait Time	September 2019 Wait Time	December 2019 Wait Time
Cork	14 weeks	8 weeks	6 weeks	16 weeks
Donegal	n/a	2 weeks	3 weeks	1 week
Dublin 15	8 weeks	2 weeks	6 weeks	10 weeks
Dublin City	6 weeks	2 weeks	5 weeks	13 weeks
Dublin Sth W	11 weeks	10 weeks	7 weeks	14.5 weeks
Galway	3 weeks	2 weeks	1 week	4.5 weeks
Kerry	5 weeks	3 weeks	3 weeks	6 weeks
Limerick	12 weeks	10 weeks	16 weeks	14.5 weeks
Meath	5 weeks	0 weeks	2 weeks	16 weeks



North Fingal	6 weeks	4 weeks	3 weeks	3 weeks
Offaly-Laois	1 week	3 weeks	2 weeks	6 weeks
Roscommon	11 weeks	6 weeks	3 weeks	4.5 weeks
Tipperary	n/a	n/a	n/a	n/a
Wicklow	n/a	n/a	n/a	n/a
Jigsaw Online	n/a	n/a	n/a	n/a

Service	March 2020 Wait Time	June 2020 Wait Time	September 2020 Wait Time	December 2020 Wait Time
Cork	27 weeks	*	14 weeks	18 weeks
Donegal	1 week	*	5 weeks	2 weeks
Dublin 15	13 weeks	*	8.5 weeks	14 weeks
Dublin City	11 weeks	*	13.5 weeks	26 weeks
Dublin South West	2 weeks	*	18 weeks	13 weeks
Galway	3 weeks	*	5 weeks	12 weeks
Kerry	7 weeks	*	7 weeks	10 weeks
Limerick	14 weeks	*	16 weeks	24 weeks
Meath	16 weeks	*	14 weeks	23 weeks
North Fingal	3 weeks	*	1 week	4 weeks
Offaly-Laois	6 weeks	*	3 weeks	3 weeks
Roscommon	5 weeks	*	3.5 weeks	11 weeks
Tipperary	n/a	n/a	n/a	n/a
Wicklow	n/a	n/a	n/a	n/a
Jigsaw Online	n/a	n/a	n/a	n/a

Service	March 2021 Wait Time	June 2021 Wait Time	September 2021 Wait Time	December 2021 Wait Time
Cork	7 weeks	10 weeks	11 weeks	11 weeks
Donegal	1 week	5 weeks	8 weeks	10 weeks
Dublin 15	3 weeks	5 weeks	6 weeks	10 weeks
Dublin City	9 weeks	11 weeks	16 weeks	20 weeks
Dublin South West	7 weeks	11 weeks	18 weeks	20 weeks
Galway	3 weeks	14 weeks	20 weeks	18 weeks
Kerry	3 weeks	6 weeks	6 weeks	8 weeks
Limerick	9 weeks	12 weeks	16 weeks	19 weeks
Meath	4 weeks	13 weeks	9 weeks	16 weeks
North Fingal	12 weeks	11 weeks	8 weeks	12 weeks
Offaly-Laois	2 weeks	5 weeks	5 weeks	9 weeks
Roscommon	6 weeks	8 weeks	7 weeks	13 weeks



Tipperary	n/a	n/a	3 weeks	12 weeks
Wicklow	9 weeks	13 weeks	11 weeks	16 weeks
Jigsaw Online	n/a	n/a	n/a	n/a

Service	March 2022 Wait Time	June 2022 Wait Time	September 2022 Wait Time	December 2022 Wait Time
Cork	32 weeks	35 weeks	27 weeks	30 weeks
Donegal	9 weeks	12 weeks	9 weeks	12 weeks
Dublin 15	14 weeks	12 weeks	8 weeks	7 weeks
Dublin City	16 weeks	15 weeks	17 weeks	21 weeks
Dublin South West	28 weeks	30 weeks	18 weeks	13 weeks
Galway	17 weeks	18 weeks	21 weeks	18 weeks
Kerry	9 weeks	11 weeks	5 weeks	9 weeks
Limerick	35 weeks	31 weeks	27 weeks	33 weeks
Meath	19 weeks	31 weeks	16 weeks	17 weeks
North Fingal	16 weeks	16 weeks	7 weeks	9 weeks
Offaly-Laois	28 weeks	12 weeks	16 weeks	13 weeks
Roscommon	8 weeks	8 weeks	17 weeks	16 weeks
Tipperary	10 weeks	14 weeks	10 weeks	11 weeks
Wicklow	11 weeks	15 weeks	10 weeks	6 weeks
Jigsaw Online	n/a	n/a	n/a	n/a

Service	March 2023 Wait Time	June 2023 Wait Time	September 2023 Wait Time	December 2023 Wait Time
Cork	24 weeks	18 weeks	4 weeks	6 weeks
Donegal	16 weeks	13 weeks	10 weeks	9 weeks
Dublin 15	8 weeks	12 weeks	6 weeks	5 weeks
Dublin City	3 weeks	12 weeks	17 weeks	13 weeks
Dublin South West	16 weeks	12 weeks	16 weeks	15 weeks
Galway	10 weeks	8 weeks	7 weeks	10 weeks
Kerry	7 weeks	6 weeks	2 weeks	7 weeks
Limerick	20 weeks	12 weeks	10 weeks	13 weeks
Meath	23 weeks	19 weeks	8 weeks	15 weeks
North Fingal	7 weeks	10 weeks	14 weeks	12 weeks
Offaly-Laois	10 weeks	9 weeks	8 weeks	12 weeks
Roscommon	15 weeks	13 weeks	16 weeks	17 weeks
Tipperary	5 weeks	8 weeks	4 weeks	12 weeks
Wicklow	6 weeks	5 weeks	8 weeks	8 weeks
Jigsaw Online	n/a	2 - 3 weeks	1 - 3 weeks	2 - 4 weeks



Jigsaw have advised that they are not in a position to draw numbers awaiting appointments retrospectively so they have provided the numbers waiting per service as of 19.02.2024. (This is the number of young people who have been referred but who have not yet had their first appointment – note: that appointment could take place any date after 19.02.2024).

Care Pathway - Referral Team	Awaiting Appointments as of 2024
Cork	110
Donegal	82
Dublin 15	57
Dublin City	221
Dublin South West	192
Galway	198
Kerry	76
Laois/Offaly	78
Limerick	134
Meath	107
North Fingal	139
Roscommon	51
Tipperary	76
Wicklow	120
<b>Total</b>	<b>1641</b>

All young people awaiting a first appointment with a Jigsaw service are made aware of the availability to them of Jigsaw's Live Chat service (a text based session with a qualified clinician). This service is available 5 days a week and there is little or no wait time to engage in a session.

I trust this information is of assistance to you.

Yours sincerely,

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**Sarah Hennessy**  
**General Manager**  
**Child and Youth Mental Health Services**