



Office of Head of Service – Older People's Services

Community Healthcare West,
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16th February, 2024

Ms Claire Kerrane T.D.
Dáil Eireann
Kildare Street
Dublin 2

Ref: PQ ref 7248/24 – Home Support Waiting Lists – Roscommon & Galway

Dear Deputy Kerrane,

I refer to PQ ref 7248/24 uploaded on the PAD System on 12th February, 2024 due for response on 27th February, 2024, in respect of waiting lists for Home Support Services in Co. Roscommon and Galway. The HSE has been requested to reply directly to you on this matter. The following response outlines the position.

Waiting List for Galway as of 31/12/2023

No. of people waiting on new home support service (community)	208
No. of people waiting on new home support service (acute)	52
No. of people waiting on additional home support service (community)	206
No. of people waiting on additional home support (acute)	35

*Average Wait Time – Galway: New Service - 140 days. Additional Service - 310 days.

Waiting List for Roscommon as of 31/12/2023

No. of people waiting on new home support service (community)	11
No. of people waiting on new home support service (acute)	2
No. of people waiting on additional home support service (community)	84
No. of people waiting on additional home support (acute)	0

*Average Wait Time – Roscommon: New Service - 74 days. Additional Service - 139 days.

Please note the average wait time is manually calculated as we do not have an IT System to capture same.

I trust this response addressed the matter you have raised in this instance.

Yours sincerely,



Des Mulligan
Head of Service
Older Peoples Service
Community Healthcare West