



2 April 2024

Deputy Robert Troy
Dáil Eireann,
Leinster House,
Kildare Street,
Dublin 2.

Dear Deputy Troy,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this Department for response.

PQ 5641/24

To ask the Minister for Health the number of home help hours provided in each CHO region, in tabular form; how these hours are provided for example by private provider contracted in or by HSE employees; and if he will make a statement on the matter.

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE and having regard to the available resources and the competing demands for the services.

The Home Support service is delivered by both directly employed Healthcare Support Assistants (Home Support) and through the HSE's Approved Home Support service providers who have formal Service Arrangements in place. In 2023 the existing competitive tender system for the contracting of home support hours from private companies (indirect service provision/hours) was replaced with an Authorisation Scheme which facilitates new entrants over the life time of the scheme with a view to extending capacity.

Demand for home support continues to increase due to population growth and the increasing dependency of the growing numbers of people aged ≥80years, within the over 65 years' cohort. In the context of increasing demand, priority is given to those being discharged from acute hospitals who are in a position to return home with supports and to those in the community with acute needs. Funding approval is expedited across the system to ensure minimum waiting times.

Available 2023 activity reflects the full year period to 31st December 2023. Data is preliminary and may be subject to change

Appendix 1 details the breakdown of Home Support hour's activity at National and CHO level at the point in time position as at December 2023 YTD period (preliminary data).



Oifig an Stiúrthóra Náisiúnta Cúnta
Oibríochtaí Pobail
Seirbhísí do Dhaoine Scothaosta

Office of the Assistant National Director –
Community Operations
Services for Older People

www.hse.ie
[@hselive](https://twitter.com/hselive)
t 087 345 5593
e olderpeople.operations@hse.ie

Yours sincerely,

A handwritten signature in black ink that reads "Kathleen Jordan". The signature is written in a cursive, flowing style.

Kathleen Jordan
Head of Service – Home Support
Services for Older People
Community Operations



Appendix 1:

Home Support hour's activity at National and CHO level at the point in time position as at 31st December 2023 (YTD) period (preliminary data).

CHO Summary YTD	Hours Delivered	% Split Direct v Indirect	
	Total	Direct	Indirect
National Total	22,115,738	37.2%	62.8%
CHO 1	2,537,443	72.4%	27.6%
CHO 2	2,224,539	39.4%	60.6%
CHO 3	1,905,399	41.9%	58.1%
CHO 4	2,810,156	76.5%	23.5%
CHO 5	1,923,461	70.7%	29.3%
CHO 6	1,949,137	0.0%	100.0%
CHO 7	2,517,814	12.8%	87.2%
CHO 8	2,647,683	33.4%	66.6%
CHO 9	3,600,106	0.0%	100.0%