



**Cúram Sláinte
Phobail, Iarthar**
ag freastal ar Ghailimh,
Maigheo agus Ros Comáin

**Community
Healthcare West**
serving Galway, Mayo
and Roscommon

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20th May 2024

Alan Dillon TD
Dáil Éireann
Leinster House
Kildare Street
Dublin 2

Ref: PQ ref 19527/24

To ask the Minister for Health when the HSE is releasing the home care packages; how long it will take to clear the backlog of home care packages for those in County Mayo; and if he will make a statement on the matter.

Dear Deputy Dillon

I refer to PQ ref 19527/24 uploaded on the PAD System on the 26th April, 2024 due for a response on the 15th May, 2024 regarding representation you have made to the Minister for Health regarding home care packages in Co. Mayo. The HSE have been requested to reply directly to you on this matter. The following response outlines the current position.

I wish to advise that the Home Help Service and the Home Care Package Scheme within Older Peoples Services have combined and is known as the Home Support Service since September 2018.

The Home Support data in Mayo as of the end of April 2023 is as follows:

- 51,417 home support hours delivered to 1,762 clients
- Home Support waiting list 159, (down from 225 at the end of March).

Home Support Services in Community Healthcare West are finding it extremely challenging to source Health Care Support Assistants (HCSAs) both directly (HSE provision) and indirectly (Private Providers). Home Support Management have met with the Private Providers in recent weeks and they have all been advised of the urgent need to recruit carers. Community Health Care West are recruiting HCSAs' on an ongoing basis.

I trust this response addresses the matter you have raised in this instance.

Yours sincerely

Des Mulligan
Head of Service
Older Peoples Services
Community Healthcare West