Deputy David Cullinane
Dáil Éireann
Leinster House
Dublin 2

22nd April 2024

PQ 15425/24 – To ask the Minister for Health the average patient experience time to admission via an emergency department for all patients for each quarter of each year 2019-2024, inclusive, Statewide and for each location, in tabular form; and the average for all patients and for patients aged 75 or older. -David Cullinane

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary question, which you submitted to the Minister for Health for response.

Business Intelligence within the HSE comprises of a central repository for activity information for Acute and Non Acute Services. This is known as the Business Intelligence Unit (BIU). Extensive amounts of data are collected, collated, validated and analysed by this unit.

This data is used in performance monitoring and measurement, which influences the HSE in taking both operational and strategic decisions.

The information requested has been provided in the attached Excel file supplied by the Acute BIU, please see the explanatory information on the Excel file.

To note: this data does not include CHI Tallaght ED which closed from 27th March to 3rd September 2020 or CHI Crumlin data which is unavailable in Q4 2021 due to the cyber-attack.

I trust this is of assistance to you.

Yours sincerely,

Nessa Lynch
General Manager
Acute Operations