



Oifig anStiúrthóir
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar
Thamhlachta, Tamhlacht,
Baile Átha Cliath D24 XNP2

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Ref: RM/PQ/48169/23

21 November 2023

Deputy Duncan Smith TD
Dáil Éireann
Leinster House
Dublin 2

PQ/48169/23 - To ask the Minister for Health the average ambulance turnaround time at Mullingar emergency department in each month of 2023 to date, in tabular form

Dear Deputy Smith,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above parliamentary question which you submitted to the Minister for response.

The HSE National Service Plan for 2023 sets out two Key Performance Indicators as follows:

Responsibility of the receiving acute hospital - Patient Arrival at ED to Patient Handover

% of patients arriving by ambulance at ED to physical and clinical handover within 20 minutes of arrival – Target is 80%

Responsibility of NAS - Patient Handover at ED to Clear

% of ambulance crews who are ready and mobile to receive another 999 call within 15 minutes of clinically and physically handing over their patient at an ED or hospital – Target is 75%

These KPIs are in the process of being rolled out across all acute hospitals and this will be completed by December 2023.

JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
55:00	51:27	50:27	52:24	51:19	49:23	50:23	51:54	53:56	51:15

I hope this information is helpful.

Brian McKeon
Head of Technology, Data and Business Analytics
National Ambulance Service

