



Cheann na Seirbhíse,
An Príomh-Ospidéal Meabhair-Ghalar, An
tSeirbhís Náisiúnta Meabhairshláinte
Fhóirínseach

Diméin Phort Reachrann, Port Reachrann,
Co. Bhaile Átha Cliath. K36 FD79

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Deputy Mark Ward
Dail Eireann
Leinster House
Kildare Street
Dublin 2.

Date: 23 February 2024

PQ Number: 55753/23

Question: To ask the Minister for Health the estimated cost of establishing InterSystems TrakCare at the National Forensic Mental Health Service; the capabilities of this system; if this system will be rolled out across other mental health services; and if he will make a statement on the matter. - Mark Ward

Dear Deputy Ward,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

The HSE division responsible for the delivery of technology to support healthcare across the Irish health service is eHealth. The development and implementation of a Clinical Management system in the National Forensic Mental Health Service (NFMHS) was a collaborative multi stakeholder project between NFMHS and eHealth.

The HSE advertised a tender in 2019 to identify a qualified supplier of clinical management systems for the supply, modification, installation, integration, implementation, hosting, data migration and on-going support of a Clinical Management System for Specialised Care Services throughout the Irish Health Service. The subsequent SCS-CMS Framework Agreement was awarded to InterSystems. The five year contract establishes an agreement between the HSE & Intersystem BV for the supply, modification, installation, integration, implementation, hosting, data migration and on-going support of a Clinical Management System (CMS) known as Trakcare.

The total capital spend for the Implementation of Trakcare in NFMHS was €3.35 million inclusive of VAT.

In respect to the query regarding whether this system will be rolled out to other mental health services, there is a separate project to procure an Integrated Community Case Management System which will cover primary care including Mental Health Services.

Yours sincerely,

Pat Bergin
Head of Service
National Forensic Mental Health Service