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ag freastal ar Ghailimh,
Maigheo agus Ros Comáin

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16th February, 2024

Alan Dillon TD
Dáil Éireann
Leinster House
Kildare Street
Dublin 2

Ref: PQ ref 53300/23 - Lifetime Care Galway

Dear Deputy Dillon,

I refer to PQ ref 53300/23 uploaded on the PAD System on the 30th November, 2023 and due for a response on the 19th December, 2023 regarding representation you have made to the Minister of Health in respect of 'Lifetime Care Galway'. The HSE have been requested to reply directly to you on this matter. The following response outlines the position.

I can confirm that Lifetime Care Galway ceased their delivery of Home Support services on 05/10/2023. The HSE were informed by email on 05/10/2023 that they were ceasing trading as of 5pm that evening.

There were 85 clients impacted and a contingency plan was put in place. Urgent requests were issued to Tendered Home Support Providers asking them to provide cover for the clients that were impacted and all clients were transferred to different Providers.

As Lifetime Care Galway was a private company the HSE does not have access to information in respect of staff remuneration. However, I have been advised that Health Care Support Assistants from Lifetime Care joined other Providers.

I trust this response addresses the matter you have raised in this instance.

Yours sincerely,

Des Mulligan
Head of Service
Older Peoples Services
Community Healthcare West