



Bainisteoir Ginearálta Cúram Príomhúil,
Eagraíocht Cúram Sláinte Pobail
Bhaile Átha Cliath Láir Thuaidh
Saoráid Cúram Sláinte Bhaile Munna,
Bhaile Munna, Baile Átha Cliath 9,
DO9 C8P5

General Manager Primary Care,
HSE Community Healthcare Organisation
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Ballymun Healthcare Facility,
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Mr Thomas Pringle TD
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

14th September 2022

PQ 43473/22 - To ask the Minister for Health the current vacancies in the Ballymun health care centre; if plans are in place to recruit additional staff (details supplied); and if he will make a statement on the matter – **Thomas Pringle TD**
DETAILS SUPPLIED: Residents are waiting long time to get through on the phone and it is proving difficult to get an appointment

Dear Deputy Pringle,

The Health Service Executive has been requested to reply directly to you with information in the context of the above Parliamentary Question you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position. I have examined the matter and the following outlines the position.

All phone calls to the Ballymun Healthcare facility come through a central switch, which is manned Monday to Friday from 09.00 to 13.00 and from 14.00 to 17.00. There is also a voice message on the service indicating the times phones are centrally manned. Occasionally, calls can come directly to clinicians or administrative staff and all phones have a voicemail facility. If staff are not available at the time of the phone call, all messages are responded to in a timely fashion. When staff are on leave, alternative contact details are left on their phones to accommodate this. No faults in relation to the phones have been reported to management.

I can confirm also that recruitment is ongoing in Ballymun Healthcare facility. In the meantime, a number of vacant posts have been filled by agency staff. The HSE are working to fill these posts on a permanent basis.

Current vacancies:

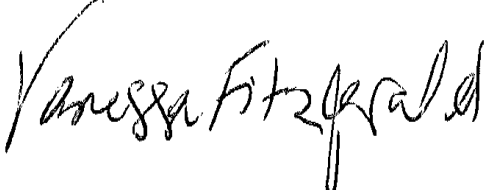
Administration
3 Whole Time Equivalents (WTE) – these posts are in the final stages of the recruitment process and the successful candidates start dates are imminent

Nursing	Physiotherapy	Occupational Therapy	Speech & Language	Social Work	Dietician
3.8 WTE	1.5 WTE	2 WTE	2WTE	1 WTE	1 WTE

As with many other sectors, recruitment in healthcare is extremely competitive at present. However, a number of interview panels for therapy staff have been formed following the interview process. It is envisaged that some of the current vacancies will be filled from these panels. Physiotherapy interviews are due to commence later this month, September 2022 and it is hoped that our current Physiotherapy vacancies will be filled from this process.

I trust this information is of assistance to you but should you have any further queries please do not hesitate to contact me.

Yours sincerely,

A handwritten signature in black ink that reads "Vanessa Fitzgerald". The signature is written in a cursive, flowing style with a large initial 'V'.

Vanessa Fitzgerald
General Manager
Dublin North Central
Primary Care