	Oifig anStiúrthóir **An tSeirbhís Náisiúnta,**	**Office of the Director** **National Ambulance Service**	**www.hse.ie** **@hselive**
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Ref: WM/PQ/221027

21 October 2022

Deputy John Lahart TD
Dáil Éireann
Leinster House
Dublin 2

PQ 50876/22
To ask the Minister for Health the number of ambulance attendances at each emergency department nationwide in September 2022; the number of such ambulances that waited longer than of 20 minutes to hand over patients, get their trolleys back and return to responding to calls; the number that waited longer than 40 minutes for same; the number that waited longer than 60 minutes for same; the number that waited longer than 90 minutes for same; the number that waited more than 120 minutes for same; and the number that waited more than 180 minutes for same in tabular form.

Dear Deputy Lahart,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above parliamentary question which you submitted to the Minister for response.

Please see below data as requested.

National Ambulance Service Turnaround Times - HSE & DFB

ALL HOSPITALS September 2022

Total AS1 & AS2 Ambulance Calls to Hospitals, Time calculated from arrival at Hospital until Clear	%	Total No of Calls	Average Time at Hospital
Cleared at Hospital in 20 Minutes or Less	8.26%	2,036	00:57:22
Cleared at Hospital in 30 Minutes or Less	20.59%	5,072	
Cleared at Hospital in 60 Minutes or Less	65.86%	16,225	
Cleared at Hospital 1 to 2 hours	27.88%	6,869	
Cleared at Hospital 2 to 3 hours	4.16%	1,025	
Cleared at Hospital 3 to 4 hours	1.28%	316	
Cleared at Hospital 4 to 5 hours	0.48%	118	
Cleared at Hospital 5 to 6 hours	0.22%	53	
Cleared at Hospital 6 to 7 hours	0.06%	15	Total Time at Hospital
At Hospital 7 - 14hours	0.06%	14	
GRAND TOTAL	100.00%	24,635	23556:4

The NAS collects "Ambulance Turnaround Times" data from the Computer Aid Dispatch (CAD) systems that electronically records the ambulance arrival time and clear and available time for every Emergency Call (AS1) and Urgent Call (AS2) transported to hospitals with Emergency Departments (ED)/Specialist Units.

The NAS acknowledges the "Ambulance Turnaround Times" data combine the time intervals from ambulance arrival time (through clinical handover in the ED or specialist units) to when the ambulance crew declares the readiness of the ambulance to accept another call (clear available).

The National Emergency Medicine Programme Key Performance Indicator for Ambulance Patient Handover Time relates solely to the time interval from ambulance arrival at the ED/hospital to the time of completion of patient handover in the ED/hospital.

I trust this information is of assistance.

Yours sincerely,

William Merriman
Deputy Director
National Ambulance Service