



Oifig Stiúrthóir na Seirbhíse Náisiúnta Otharcharranna,
An tSeirbhís Náisiúnta Otharcharranna,
Áras na hAbhann,
Crosbhóthar Thamhlachta,
Tamlacht,
Baile Áth Cliath D24 XNP2
Fón 01 4631624/6.
Riomhphost: director.nas@hse.ie

Office of the Director of the National Ambulance Service,
National Ambulance Service,
Rivers Building,
Tallaght Cross,
Tallaght,
Dublin D24 XNP2
Telephone: 01 4631624/6.
Email: director.nas@hse.ie

Ref: SD/PQ/211020

22nd October 2021

Deputy John Lahart
Dáil Éireann
Leinster House
Dublin 2

PQ48468/21

To ask the Minister for Health the number of ambulance attendances at each emergency department nationwide in September 2021 in tabular form; the number of such ambulances that waited longer than 20 minutes to hand over patients, get their trolleys back and return to responding to calls; the number that waited longer than 40 minutes for same; the number that waited longer than 60 minutes for same; the number that waited longer than 90 minutes for same; the number that waited more than 120 minutes for same; and the number that waited more than 180 minutes for same. - John Lahart

Dear Deputy Lahart,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for Health for response.

Below is the number of AS1, AS2 and AS3 calls that the National Ambulance Service attended to Emergency Departments with in the month of September 2021. It also notes the number of calls and timeframe they cleared from the Emergency departments:

Average Turnaround time	Arrive at Hosp to Clear (T17 - 19)		
	AS1'S	AS2'S	AS3'S
	20486	1220	1959
<20 MINS	1942	123	1112
<30 MINS	4860	293	1535
<40 MINS	8422	483	1750
<60 MINS	14341	807	1879
>60 MINS	6145	413	80





Oifig Stiúrthóir na Seirbhíse Náisiúnta Otharcharranna,
An tSeirbhís Náisiúnta Otharcharranna,
Áras na hAbhann,
Crosbhóthar Thamhlachta,
Tamlacht,
Baile Áth Cliath D24 XNP2
Fón 01 4631624/6.
Riomhphost: director.nas@hse.ie

Office of the Director of the National Ambulance Service,
National Ambulance Service,
Rivers Building,
Tallaght Cross,
Tallaght,
Dublin D24 XNP2
Telephone: 01 4631624/6.
Email: director.nas@hse.ie

The National Ambulance Service are currently facing delays in responding to ambulance calls across a number of areas nationally. There are a number of factors contributing to this, such as a significant increase in activity, increase in arrival to hand-over delays at Emergency Departments and elongated call duration due to infection control measures required due to the COVID-19 Pandemic.

The National Ambulance Service are implementing plans to improve the situation, however, this will be challenging coming into the winter months.

I trust this information is of assistance to and should you require additional information please do not hesitate to contact me.

Yours Sincerely,

William Merriman
Deputy Director
National Ambulance Service