

Ms Bernadine Mc Crory
Acting Person in Charge
Mill Lane Manor Nursing Home
Sallins Road
Naas
Co Kildare

May 28th 2007

Re: Final Report of follow up Inspection on April 19th 2007 of Mill Lane Manor Nursing Home under the Health (Nursing Homes) Act, 1990 and the Nursing Homes (Care and Welfare) Regulations, 1993.

Dear Ms McCrory,

Two designated Officers of the HSE inspected Mill Lane Manor Nursing Home on April 19th 2007 from 10.30Hrs – 12.45Hrs on behalf of the Kildare Inspection Team to follow up on the last inspection that had taken place on December 18th 2006.

There were sixty six residents on this date. The Nursing Home is currently registered for seventy residents. We were informed that two residents are currently in hospital

Issues identified in the previous Inspection Report, dated February 15th 2007, have been partially addressed.

It was noted that some progress has been made in relation to addressing the issues outlined in the previous inspection Reports.

Training:

Manual Handling

- A two part manual handling programme is in the process of being delivered. The first part was delivered on February 13th & 14th 2007 and was attended by 23 staff members. There are seventeen staff members who are still due to attend Part One. The second part of the training being the practical element, has yet to be delivered to all staff.

Infection Control

- An infection control programme was delivered to 21 staff members on February 28th 2007

The management of challenging behaviour

- A Programme on the management of challenging behaviour was delivered to eleven staff on April 4th 2007. The course on April 5th 2007 was cancelled and has yet to be rescheduled

Fire Safety Training

- 32 Staff members attended fire training on April 12th 2007. Following receipt of the fire consultant's report a number of issues identified have received attention but other serious concerns still need to be addressed.

Nursing Care Plans (NCP's)

- While a new electronic care planning system has been introduced and all nursing staff have received training in this regard, no additional training has been delivered on the process of nursing assessment and the development of nursing care plans as per one of the required actions in the previous report dated February 15th 2007.
- A nurse representing the Nursing Home Group has been nominated to participate in the Nursing Homes Practice Development Project.

Person in charge:

Since April 19th 2007 the date of our inspection the HSE has been informed that the Registered Person in Charge has changed and that you are currently acting in this role.

Required Action:

In order to be compliant with the regulations you will be aware that this matter requires your urgent attention. Please notify the HSE in writing of your progress in addressing this matter

The following issues remain outstanding from the previous inspection report and require your attention

- A record of the content of the manual handling programme needs to be provided. **Timeframe:** By return post
- Additional training should be provided to all nursing staff in the assessing, planning, evaluating and documenting patient care needs. The care plans should be patient specific, furnishing information about problems identified, achievable goals and interventions required to achieve these goals. **Timeframe:** No later than June 30th 2007.

- Despite the fact that your letter dated February 13th 2007 reports that the practice of the nurses writing the prescription medication in bold print for the doctor to sign has ceased we found a number of incidents indicating that it has not ceased. This contravenes best practice and must cease. **Timeframe:** Immediately
- Training in falls prevention must be provided for staff. **Timeframe:** No later than June 30th 2007

The following non-compliances were identified at the time of our inspection on April 19th 2007 and require your immediate attention

Article 5 Welfare and Wellbeing

The registered proprietor and the person in charge shall ensure that there is provided for dependent persons maintained in a nursing home:

- (a) suitable and sufficient care to maintain the person's welfare and well being, having regard to the nature and extent of the person's dependency*
- (b) a high standard of nursing care*

Non-compliance(s)

- (1) In relation to _____ there was failure to include/update the following individual patient care needs in his Nursing Care Plan.
 - Failure to refer to _____, care of same and management of potential risk of _____
- (2) In relation to _____ there was failure to include/update the following individual patient care needs in ____ Nursing Care Plan.
 - Failure to specify the location of the _____ of the patient
 - Failure to indicate what actions were taken in relation to _____ recorded on February 27th 2007
 - Failure to specify the patient's _____ in ____ NCP
 - Failure to reference a _____ in ____ NCP and the necessary preventative measures to avoid _____

Required Actions:

1. As previously stated in our report of February 15th 2007 all Nursing staff should receive update training in Nursing Care Planning.

The care plans must be patient specific.

Once the assessment has been completed and problems or potential problems identified a care plan should be initiated for the patient. The requirements of a care plan include the following:

- Problem identification
- Goal specification
- Specific nursing interventions to include how, when and who will carry out the interventions within a specified time-frame.
- Review date
- All entries in the care plan must be dated and signed by the person who has formulated the plan

The plan should then be reflected in the daily nursing notes (nursing kardex)

Timescale: No Later than June 30th 2007

(2) All residents Nursing Care Plans are to be reviewed, revised as appropriate and implemented

Timescale: No later than June 30th 2007

Article 19.1

In every nursing home the following particulars shall be kept in a safe place in respect of each dependent resident

(f) *“a record of drugs and medicines administered giving the date of the prescription, dosage, name of the drug or medicine, method of administration, signed and dated by a medical practitioner and the nurses administering the drugs and medicines “*

Non compliance(s)

(1) in relation to _____ there was only one doctor's signature for 7 drugs prescribed

Required action:

All nurses should be referred to An Bord Altranais *Guidance to Nurses and midwives on medication management - June 2003* immediately. An internal audit of all resident's prescriptions should be carried out and where deemed necessary the prescriptions should be written again by the GP.

Timescale: Immediate

General Recommendation in relation to Article 19 Register and records

In every nursing home the following particulars shall be kept in a safe place in respect of each dependent resident

(g) a record of any incident or fall involving a dependent person

- A Triplicate accident report form should be introduced that facilitates furnishing the information outlined below.

- a. Incident
- b. Action Taken
- c. Outcome of the action taken
- d. Observations made at the time of the accident and in the immediate period following the accident.

One copy should be sent with the patient to A&E where applicable, a copy should be kept in the accident book and a copy should also be kept on the patient's file.

Yours sincerely

Designated Officer

Designated Officer

CC: Ms Amanda Torrens, Proprietor, Mill Lane Manor