



Cúntóir Feidhmiúcháin Stiúrthóir Náisiúnta AD  
Seirbhísí Roinnte AD, AD Náisiúnta

HSE, Áras Sláinte Chluainín,  
Manorhamilton, Co Leitrim, F91AP57

Assistant National Director of HR  
HR Shared Services, National HR

HSE, Áras Sláinte Chluainín,  
Manorhamilton, Co Leitrim, F91AP57

[www.hse.ie](http://www.hse.ie)  
[@hselive](https://twitter.com/hselive)

t 071-9820558  
e [hrss@hse.ie](mailto:hrss@hse.ie)

12<sup>th</sup> December 2023

Deputy Roisin Shortall  
Dáil Éireann  
Leinster House  
Kildare Street  
Dublin 2

Email: [Roisin.shortall@oireachtas.ie](mailto:Roisin.shortall@oireachtas.ie)

Dear Deputy Shortall

**RE: PQ50154/23 To ask the Minister for Health if the Health Service Executive pensions section in Manhorhamilton is now fully staffed and in a position to process all pension matters for retired HSE workers in a swift and timely manner; if not, if he will outline the steps being taken to address this; and if he will make a statement on the matter. -Róisín Shortall**

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, submitted by you to the Minister for Health. This matter has been referred to me for response on behalf of the HSE.

The recruitment pause introduced across the HSE has impacted the National Pensions Management Service (NPMS) which was actively recruiting to a number of vacancies at the time. An approximate 16% of NPMS posts remain unfilled, however panels are in place for the required grades in readiness for progressing appointments when possible. NPMS is a knowledge function meaning new starters will then enter a period of training, required to be effective in the role.

If you require any further information, please do not hesitate to contact me.

Yours sincerely

Eileen Winnington  
Assistant National Director of HR