



Oifig an Stiúrthóra Náisiúnta Cúnta  
Oibríochtaí Meabhairshláinte

Ospidéal Naomh Lómáin, Baile Phámar,  
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Deputy David Cullinane.  
Dail Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

13<sup>th</sup> November 2023

**PQ Number: 49752/23**

**PQ Question: To ask the Minister for Health the number of people on waiting lists for Jigsaw, by CHO and length of wait, for October 2019-2023 inclusive, in tabular form.-David Cullinane**

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Jigsaw is funded by the HSE to provide youth mental health services for those with mild to moderate mental health difficulties. They provide face-to-face, online and phone based services to young people aged between 12 to 25 years old while working with communities to resource and support parents and other adults who work with young people.

\*Please be advised that the information requested by the Deputy has been provided by Jigsaw directly.

\*Please note that this data is subject to change due to ongoing review and validation by Jigsaw.

Jigsaw have advised that unfortunately it is not possible to pull retrospective data at the end of each quarter from September 2019-2022. The latest available data is at end of September 2023 and is outlined in the table below. Please note Jigsaw services' catchment areas sometimes cross CHO boundaries (e.g. in the case of Tipperary and Dublin City) therefore the data is by service rather than by CHO area.

Service	Wait Time at end Sept 2023
Cork	1-2 weeks
Donegal	10 weeks
Dublin 15	6 weeks
Dublin City	16 weeks
Dublin South West	16 weeks
Galway	7 weeks
Kerry	2 weeks
Limerick	8 weeks
Meath	10 weeks



North Fingal	8 weeks
Offaly-Laois	14 weeks
Roscommon	9 weeks
Tipperary	4 weeks
Wicklow	2 weeks
Live Chat Service	0 weeks

The numbers awaiting a first appointment per Jigsaw service as of October 2023 are as follows:

<b>Service</b>	<b>Numbers awaiting first appointment</b>
Cork	89
Donegal	97
Dublin 15	31
Dublin City	165
Dublin South West	160
Galway	140
Kerry	18
Limerick	79
Meath	73
North Fingal	82
Offaly-Laois	77
Roscommon	40
Tipperary	50
Wicklow	64
Live Chat Service	0

All young people awaiting a first appointment with a Jigsaw service are made aware of the availability to them of Jigsaw's Live Chat service (a text based session with a qualified clinician). This service is available 5 days a week and there is little or no wait time to engage in a session.

I trust this information is of assistance to you.

Yours sincerely,

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**Sarah Hennessy**  
**General Manager**  
**National Mental Health Services**