



Oifig an Stiúirthóra Náisiúnta
Géaroibríochtaí

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An Bóthar Mileata, Cill Mhaighneann, Baile
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Deputy David Cullinane
Dáil Éireann
Leinster House
Dublin 2

24th November 2023

PQ 49731/23: To ask the Minister for Health the average patient experience time to admission via an emergency department for all patients for October for each year 2018-2023 inclusive, Statewide, and for each location, in tabular form; and the average for all patients, the average for patients aged under 75 years, and the average for patients aged 75 or older. -David Cullinane.

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary question, which you submitted to the Minister for Health for response.

Business Intelligence within the HSE comprises of a central repository for activity information for Acute and Non Acute Services. This is known as the Business Intelligence Unit (BIU). Extensive amounts of data are collected, collated, validated and analysed by this unit. This data is used in performance monitoring and measurement which influences the HSE in taking both operational and strategic decisions.

The information requested has been provided in the attached Excel file supplied by the Acute BIU. Please note the HSE currently report average Patient Experience Times as

(1) All patients (2) Patients over 75 years.

I trust this is of assistance to you.

Yours sincerely,

Nessa Lynch
General Manager
Acute Operations