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**Deputy John McGuinness
Dáil Eireann
Leinster House
Kildare Street
Dublin 2**

PQ 5629/22: To ask the Minister for Health the dates in order that led to the report on the orthodontic services in Dublin and mid-Leinster being commissioned; the actions taken arising from the report; the lessons learned from the report; the improvements that were initiated; the number of patients affected; the number given an appointment for treatment; the number yet to be contacted; the number that failed to respond; if the lookback review promised in 2021 has commenced; if so, the timeframe for completion; the person or body conducting this review.; and if he will make a statement on the matter.

Dear Deputy McGuinness,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for response.

In 2015 the HSE received a review report that it had commissioned, following receipt of a statement of concern in relation to an orthodontic service serving the Greater Dublin Area between 1999 and 2002.


This original review was, in effect, a report commissioned to advise the HSE on what actions should be taken to determine if there was a risk of harm to patients in this case. The 2015 review report did not include a review of any patient records for the period and so, understandably, reliable conclusions could not be drawn at the time with respect to potential patient harm.

Since receipt of the 2015 report the HSE has initiated a comprehensive audit of over 7,500 patient files available from that period. Due to the scale of the audit and the requirements for specialist staff and resources the timeline has been protracted. While it is regrettable that this work has taken so long to progress, the priority of the HSE at all times has been for a robust audit on which to base any further action required. The audit and clinical review of relevant patient files from the period have been completed. As a result of this complex and large scale audit, it was found that 16 out of over 7,500 records reviewed by clinicians did not include a documented end point to the patient's treatment. As a precaution, the HSE has written to the patients concerned to discuss the findings with them and offer a dental review should this be necessary. On conclusion of the Look Back Review a summary report will be published. The timeline for the review prioritises affording each patient ample time to engage with the HSE at their own pace, and has had to take place in the context of the ongoing COVID restrictions.

The final draft of the Report of the Lookback Review was received by the Commissioner in late December 2021. It is now under review with a view to publication in the near future.

I trust this information is of assistance to you, but if you require further clarification please do not hesitate to contact me.

Yours Sincerely,



Joseph Green
AND, National Oral Health Lead - Operations