



Feidhmeannacht na Seirbhíse Sláinte  
Health Service Executive

Feidhmeannacht na Seirbhíse Sláinte, Seirbhís Aisíocaíochta Cúraim Phríomhúil  
Bealach amach 5 an M50, An Bóthar Thuaidh, Fionnghlas  
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Exit 5, M50, North Road, Finglas, Dublin 11, D11 XKF3  
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9<sup>th</sup> May 2018

Dear Contractor,

The vast majority of primary care contractors submit their claims electronically or via an online platform. To that end contractor specific suites have been designed and implemented to provide a range of services. Each Primary Care Contractor Suite displays current and historical detailed payment listings.

The benefits of the online version are:

- Faster access to itemised listings directly after payment issues to the bank
- Quick access to historical listings
- Eliminates the need to store the paper version
- Quick Search for claim details
- Enhanced security
- No fee required for additional copies
- Environmentally friendly process

With effect from 1<sup>st</sup> July 2018 the Health Service Executive will commence cessation of the dispatch of physical paper based listings. From 1<sup>st</sup> July Detailed Payment Listings will only be available online for primary care contractors who submit electronically or online.

Primary Care contractors who continue to submit for manual processing will be supported for a further 3 months while they register for access to the online suite. With effect from 1<sup>st</sup> October 2018 all contractor listings will be available online only.

F45's will continue to issue in paper format through normal post.

I trust you will find the online service beneficial and welcome your continuing co-operation.

Yours faithfully,

Anne Marie Hoey  
Primary Care Reimbursement & Eligibility