

2024 For-Profit Service Arrangement Schedules – Comparator to 2023 Schedules

GENERIC CHANGES			
SCHEDULE CHANGED	LOCATION OF CHANGE IN SCHEDULE	DETAIL OF CHANGE TO THE SCHEDULE	CARE GROUP(S) AFFECTED
Throughout the Schedules	Dates.	Revision of date from 2023 to 2024, as appropriate.	ALL
SCHEDULE 2 - Quality and Safety	Section 4 (A) - Quality and Standard Codes of Practice - Generic Column.	Add 'New for 2024' - 'Health Services Healthy Ireland Implementation Plan 2023 - 2027.'	SCHEDULE 2 - Quality and Safety
SCHEDULE 3 - Service Delivery Specification	Section 3 (C): Performance Indicators.	New amended weblink: ' https://www.hse.ie/eng/services/publications/kpis/ '.	SCHEDULE 3 - Service Delivery Specification
SCHEDULE 4 - Performance Monitoring	Information Requirements table - 1st paragraph.	Remove text: '(Please note that separate guidance as to the format / frequency of the individual reports i.e. financial, activity data, P.I.s etc. will be provided). Guidance on frequency available in Schedule example/guide.'	SCHEDULE 4 - Performance Monitoring
SCHEDULE 4 - Performance Monitoring	Information Requirements Table - 1st Row.	Amend text to: 'Annual Financial Statements (AFS) - as set out in Schedule 5 (May require Draft prior to final AFS submission due to timing).'	SCHEDULE 4 - Performance Monitoring
SCHEDULE 4 - Performance Monitoring	In the Information table, under Heading ' Key Performance Indicators'.	Text referencing Appendix 1 to be amended due to the removal of Appendix 1.	SCHEDULE 4 - Performance Monitoring
SCHEDULE 4 - Performance Monitoring	Under heading 'Reporting Requirements - Significant Issues' below bullet no. 4 - **Further information (definitions, calculations, etc.) on the KPIs (Key Performance Indicators) is available under 'Key Performance Indicators'.	New amended weblink: ' https://www.hse.ie/eng/services/publications/kpis/ '	SCHEDULE 4 - Performance Monitoring

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SCHEDULE 5 - Information Requirements	In table 'Annual Accounts' under heading 'Companies Incorporated in the Republic of Ireland'.	New sentence: <i>'(Notwithstanding Part 1 Clause 8.4 (d) and 8.4 (e) the text below takes precedent over these sub-Clauses in accordance with the provisions of with Part 1 Clause 1.4)'</i>	SCHEDULE 5 - Information Requirements
SCHEDULE 8 - Complaints	First page after first paragraph.	New amended weblink: https://www.hse.ie/eng/about/who/complaints/ncglt/	SCHEDULE 8 - Complaints
APPENDIX 1	Appendix 1	Appendix 1 removed (as KPIs are not available when Service Arrangement is being finally settled).	APPENDIX 1

DISABILITY CHANGES ONLY			
SCHEDULE CHANGED	LOCATION OF CHANGE IN SCHEDULE	DETAIL OF CHANGE TO THE SCHEDULE	
SCHEDULE 2 - Quality and Safety	Section 4 (C): Covid-19 - under HIQA Heading - Bullet 2.	New amended weblink: https://www.hiqa.ie/hiqa-news-updates/hiqa-publishes-covid-19-assurance-framework-support-social-care-services-improve	

OLDER PERSONS CHANGES ONLY

SCHEDULE CHANGED	LOCATION OF CHANGE IN SCHEDULE	DETAIL OF CHANGE TO THE SCHEDULE
SCHEDULE 2 - Quality and Safety	Section 4 (C): Covid-19 - under HSE Heading - 'HSE Guidance on the Transfer of Hospitalised Patients from Acute to Residential Settings – COVID-19 available at:'.	New weblink: https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/guidance/infectionpreventionandcontrolguidance/InfectionPreventionandControlPrecautionsforAcuteSettings.pdf
SCHEDULE 2 - Quality and Safety	Section 4 (C): Covid-19 - under HIQA Heading - Bullet 1.	New amended weblink: https://www.hiqa.ie/hiqa-news-updates/hiqa-publishes-covid-19-assurance-framework-support-social-care-services-improve
SCHEDULE 2 - Quality and Safety	Section 4 (C): Covid-19 - under HIQA Heading - Bullet 2.	New amended weblink: https://www.hiqa.ie/sites/default/files/2020-08/61.200421_MD_TD%28NHI%29%20re%20Regulatory%20assessment%20framework%20DCOP.pdf
SCHEDULE 3 - Service Delivery Specification	Section 3 (b) Access, Referrals, Admissions & Discharge Procedures - 4th paragraph.	Remove 4th paragraph 'There will be no new home support service clients due to implementation of Home Support Service Tender 2018.'
SCHEDULE 3 - Service Delivery Specification	Section 3 (b) Access, Referrals, Admissions & Discharge Procedures - Care Group Specific column.	Add 'New for 2024: HSE 2023 Authorisation Scheme Standard Operating Procedures – Home Support Services, Services for Older People (HSST 2023)'
SCHEDULE 3 - Service Delivery Specification	Section 4 (G) -1st bullet.	Rename table to 'E' and moved before Section 4. Amend text to'the 2023 Home Support Authorisation Scheme (HSST2023)'.
SCHEDULE 3 - Service Delivery Specification	Section 4 (G) - 3rd bullet.	Remove 3rd bullet 'any adjustments arising from the implementation of single funding of home support service by the HSE' as not required.
SCHEDULE 3 - Service Delivery Specification	Section 4 (G) - 4th bullet.	Add additional text to bullet 'The Department of Health is currently engaged in the development of legislation and regulation for the establishment of a statutory Home Support Scheme. This process will consider the future design of both the funding and regulation systems for these services. The outcome of this process and the arrangements arising from it are subject to any superseding legislation that may impact on Home Support Services in Ireland.'

SCHEDULE CHANGED	LOCATION OF CHANGE IN SCHEDULE	DETAIL OF CHANGE TO THE SCHEDULE
SCHEDULE 6 - Funding	Under Heading 'Total Payments' - 1st Bullet.	Amend text to 'the 2023 Home Support Authorisation Scheme (HSST2023)' as refers to the 2018 HSST.
SCHEDULE 6 - Funding	Under Heading 'Total Payments' - 3rd Bullet.	Remove 3rd bullet 'any adjustments arising from the implementation of single funding of home support service by the HSE' as not required.
SCHEDULE 6 - Funding	Under Heading 'Total Payments' - 4th Bullet.	Add additional text to bullet 'The Department of Health is currently engaged in the development of legislation and regulation for the establishment of a statutory Home Support Scheme. This process will consider the future design of both the funding and regulation systems for these services. The outcome of this process and the arrangements arising from it are subject to any superseding legislation that may impact on Home Support Services in Ireland.'
SCHEDULE 6 - Funding	Charging of Service Users' table - 3rd paragraph.	Remove paragraph.

MENTAL HEALTH CHANGES ONLY

SCHEDULE CHANGED	LOCATION OF CHANGE IN SCHEDULE	DETAIL OF CHANGE TO THE SCHEDULE
SCHEDULE 2 - Quality and Safety	Section 4 (A) - Quality and Standards in place - Care Group Specific column.	<p>Remove reference to: 'Rules Governing the Use of Seclusion and Mechanical Means of Bodily Restraint (MHC 2009). Addendum to the Rules Governing the Use of Seclusion and Mechanical Means of Bodily Restraint (MHC 2011).'</p> <p>Add New for 2024: 'Rules Governing the Use of Seclusion Issued Pursuant to Section 69(2) of the Mental Health Act 2001-2018. (Sep 2022).'</p>
SCHEDULE 2 - Quality and Safety	Section 4 (A) and (B) - Care Group Specific column.	<p>Remove reference to: 'Quality Framework – Mental Health services in Ireland (MHC)'</p> <p>Add New for 2024: 'The National Quality Framework: Driving Excellence in Mental Health Services (2023).'</p>
SCHEDULE 2 - Quality and Safety	Section 4 (B) - Codes of Practice - Care Group Specific column.	<p>Remove reference to: 'Code of Practice for Mental Health Services on Notification of Deaths and Incident Reporting (MHC 2008). Addendum to the Code of Practice for Mental Health Services on Notification of Deaths and Incident Reporting (MHC 2014).'</p> <p>Add New for 2024: 'Guidance on Quality and Safety Notifications Mental Health Commission (2022).'</p>
SCHEDULE 2 - Quality and Safety	Section 4 (B) - Codes of Practice - Care Group Specific column.	<p>Remove reference to: 'Code of Practice for the Use of Physical Restraint in Approved Centres (MHC 2009).'</p> <p>Add New for 2024: 'Code of Practice on the Use of Physical Restraint Issued Pursuant to Section 33(3)(e) of the Mental Health Act 2001-2018 (September 2022).'</p>