



*Primary Care Services*  
Key Performance Indicator  
Metadata 2024



Audiology		
1	<b>KPI Title</b>	PC129 - No. of Audiology Patients Seen
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a composite metric. It is the sum of the number of existing audiology patients seen face to face, by telephone, video and audio conferencing in the reporting month and the number of new audiology patients seen face to face, by telephone, video and audio conferencing in the reporting month. An existing patient is defined as a patient who is currently attending the service and is an open case. It includes patients who attend individual appointments or group sessions. A new patient is a patient that is seen for the first time in this episode of care. It includes patients re-referred to the service. Each patient is only included once in the count in the reporting period i.e. he / she is counted either as an existing patient or a new patient in the reporting month, not as both.
3	<b>KPI Rationale</b>	This metric provides information on audiology service activity and informs decisions in relation to the planning and management of staff and resource allocation.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 54,216
4a	<b>Target Trajectory</b>	(CHO1) 6,180, (CHO2) 6,672, (CHO3) 4,152, (CHO4) 8,772, (CHO5) 8,316, (CHO6) 1,680, (CHO7) 5,832, (CHO8) 4,116, (CHO9) 8,496
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of existing audiology patients seen in the reporting month and add it to the number of new audiology patients seen in the reporting month. Each patient is only included once in the count in the reporting period i.e. he / she is counted either as an existing patient or a new patient in the reporting month, not as both.
6	<b>Data Source</b>	Patient records, Audiology Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Existing audiology patients seen • New audiology patients seen
9	<b>Minimum Data Set MDS</b>	•Existing audiology patients seen • New audiology patients seen
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly Current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Audiology		
1	<b>KPI Title</b>	PC108G - % of audiology patients on waiting list for treatment ≤ 52 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new audiology patients (all age bands*) who are waiting ≤ 52 weeks to be seen by an audiologist (either in an individual or in a group environment) expressed as a proportion of the overall number of audiology patients (all wait times**) waiting for these services at the end of the reporting month, multiplied by 100. It includes all patients on the waiting list waiting ≤ 52 weeks at the end of the reporting month. Patients are only removed from the waiting list when they have been seen for a first appointment, it is not sufficient for a patient to have been offered an appointment. Note the focus of this metric is on patients waiting for treatment, within some services assessment and treatment may occur at the same appointment. However, where a patient is assessed and must still wait for treatment it is the waiting time from referral date to treatment date that is reported. Opt in patients are included on the waiting list. If they do not respond within four weeks they are discharged and must be re-referred. This metric should not include patients overdue for review *Age bands include: • 0 - 4 years • 5 - 17 years • 18 - 64 years • 65 years and over. **Wait times include: • 0 - ≤ 12 weeks • > 12 weeks - ≤ 26 weeks • > 26 weeks - ≤ 39 weeks • > 39 weeks - ≤ 52 weeks • > 52 weeks.
3	<b>KPI Rationale</b>	The purpose of this metric is to monitor audiology waiting lists and to reduce wait times for patients.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 75%
4a	<b>Target Trajectory</b>	(CHO1) 75%, (CHO2) 75%, (CHO3) 75%, (CHO4) 75%, (CHO5) 75%, (CHO6) 75%, (CHO7) 75%, (CHO8) 75%, (CHO9) 75%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of audiology patients in all age bands* on the treatment waiting list at the end of the reporting period by wait time 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks and express it as a proportion of the total number of audiology patients in all age bands* on the treatment waiting list at the end of the reporting period by wait time 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks + > 52 weeks and multiply by 100. Numerator: The number of audiology patients (all ages) waiting to be seen by wait time 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks. Denominator: The number of audiology patients (all ages) waiting to be seen by wait time 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks + > 52 weeks x 100.
6	<b>Data Source</b>	Patient records, Audiology Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Audiology Patients waiting to be seen•Age bands•Wait times
9	<b>Minimum Data Set MDS</b>	•Audiology Patients waiting to be seen •Age bands•Wait times
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly Current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Audiology		
1	<b>KPI Title</b>	PC108M - % of audiology patients on waiting list for treatment ≤ 12 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new audiology patients (all age bands*) who are waiting ≤ 12 weeks to be seen by an audiologist (either in an individual or in a group environment) expressed as a proportion of the overall audiology patients (all wait times**) waiting for these services at the end of the reporting month, multiplied by 100. It includes all patients on the waiting list waiting ≤ 12 weeks at the end of the reporting month. Patients are only removed from the waiting list when they have been seen for a first appointment, it is not sufficient for a patient to have been offered an appointment. Note the focus of this metric is on patients waiting for treatment, within some services assessment and treatment may occur at the same appointment. However, where a patient is assessed and must still wait for treatment it is the waiting time from referral date to treatment date that is reported. Opt in patients are included on the waiting list. If they do not respond within four weeks they are discharged and must be re-referred. This metric should not include patients overdue for review. *Age bands include: • 0 - 4 years • 5 - 17 years • 18 - 64 years • 65 years and over. **Wait times include: • 0 - ≤ 12 weeks • >12 weeks - ≤ 26 weeks • > 26 weeks - ≤ 39 weeks • > 39 weeks - ≤ 52 weeks • > 52 weeks
3	<b>KPI Rationale</b>	The purpose of this metric is to monitor audiology waiting lists and to reduce wait times for patients.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 30%
4a	<b>Target Trajectory</b>	(CHO1) 30%, (CHO2) 30%, (CHO3) 30%, (CHO4) 30%, (CHO5) 30%, (CHO6) 30%, (CHO7) 30%, (CHO8) 30%, (CHO9) 30%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of audiology patients in all age bands* on the treatment waiting list at the end of the reporting period by wait time 0 - ≤ 12 weeks and express it as a proportion of the total number of audiology patients in all age bands on the waiting list at the end of the reporting period by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks + > 52 weeks and multiply by 100. Numerator: The number of audiology patients (all ages) waiting to be seen by wait time 0 - ≤ 12 weeks. Denominator: The number of audiology patients (all ages) waiting to be seen by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks + > 52 weeks x 100.
6	<b>Data Source</b>	Patient records, Audiology Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team
6a	<b>Data Sign Off</b>	Chief Officer, Community Health Care Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Audiology patients waiting to be seen •Age bands •Wait times
9	<b>Minimum Data Set MDS</b>	•Audiology patients waiting to be seen •Age bands •Wait times
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly Current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Child Health		
1	<b>KPI Title</b>	PC135 - % of infants breastfed (exclusively and partially (not exclusively)) at the Public Health Nurse (PHN) primary (first) visit
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of infants seen at the primary (first) postnatal Public Health Nurse (PHN) visit who were breastfed (exclusively and partially (not exclusively)) within the last 24 hours expressed as a proportion of the overall number of infants seen at the primary (first) postnatal Public Health Nurse (PHN) visit, multiplied by 100. The following definitions, adapted from the World Health Organisation (WHO) definitions apply: Breastfeeding: The infant has received breast milk (direct from the breast or expressed). Exclusive breastfeeding: The infant has received only breast milk from his / her mother, or expressed breast milk, and no other liquids or solids with the exception of drops or syrups consisting of vitamins, mineral supplements or medicines. Partially (Not exclusively) breastfeeding: The infant receives some breastfeeds, and some artificial feeds, either milk or cereal or other foods (WHO 2003 & WHO/EURO 2001).
3	<b>KPI Rationale</b>	Increasing breastfeeding rates and duration is a Department of Health (DoH) and Health Service Executive (HSE) target. Not breastfeeding increases the risk of acute infant illnesses and chronic diseases, with significant costs to the health service. International evidence shows that increasing breastfeeding rates results in improved health and cost savings to the health service.
3a	<b>Indicator Classification</b>	Quality and Safety
4	<b>National Target</b>	NSP 2024 National Target - 64%
4a	<b>Target Trajectory</b>	(CHO1) 64%, (CHO2) 64%, (CHO3) 64%, (CHO4) 64%, (CHO5) 64%, (CHO6) 64%, (CHO7) 64%, (CHO8) 64%, (CHO9) 64%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	The number of infants breastfed (exclusively and partially (not exclusively)) within the last 24 hours at the primary (first) Public Health Nurse (PHN) postnatal visit is divided by the total number of infants seen at the primary (first) Public Health Nurse (PHN) postnatal visit for the reporting period and multiplied by 100. Numerator: the number of infants breastfed (exclusively and partially (not exclusively)) within the last 24 hours at the primary (first) Public Health Nurse (PHN) postnatal visit in the reporting period. Denominator: the number of infants seen at the primary (first) Public Health Nurse (PHN) postnatal visit in the reporting period x 100.
6	<b>Data Source</b>	The data source is Public Health Nurse (PHN) records. Data is provided by PHNs to the Director of Public Health Nursing (DPHN), the Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Quarterly
8	<b>Tracer Conditions</b>	•Number of infants seen at primary (first) Public Health Nurse (PHN) post natal visit •Number of infants breastfed exclusively and partially (not exclusively)) at primary (first) Public Health Nurse (PHN) post natal visit.
9	<b>Minimum Data Set MDS</b>	•Number of infants seen at primary (first) Public Health Nurse (PHN) post natal visit •Number of infants breastfed exclusively and partially (not exclusively)) at the primary (first) Public Health Nurse (PHN) post natal visit.
10	<b>International Comparison</b>	Exclusive breastfeeding for 6 months for all infants is recommended by the WHO and DoH. Thereafter once complementary foods are introduced it is recommended that breastfeeding continues for up to 2 years and beyond. Prevalence of breastfeeding at up to six months is reported in Northern Ireland, including initiation and discharge data, and data collected by health visitors at 10 days; 6 weeks; 3 months and 6 months.
11	<b>KPI Monitoring</b>	Quarterly, one quarter in arrears
12	<b>KPI Reporting Frequency</b>	Quarterly, one quarter in arrears
13	<b>KPI Report Period</b>	Quarterly in arrears. Data is reported by the 10th of the month following the end of the next quarter.
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	Anne Parady, Programme Manager, National Healthy Childhood Programme, 057 9358455, anne.pardy@hse.ie
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	Dr. Abigail Collins, Consultant in Public Health Medicine, National Clinical Lead Child Health Public Health David Walsh, National Director Community Operations, Health Service Executive

Child Health		
1	<b>KPI Title</b>	PC136 - % of infants breastfed (exclusively and partially (not exclusively)) at the 3 month Public Health Nurse (PHN) child health and development assessment visit
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of infants seen at the three month Public Health Nurse (PHN) child health and developmental assessment visit who were breastfed (exclusively and partially (not exclusively)) within the last 24 hours expressed as a proportion of the overall number of infants seen at the three month Public Health Nurse (PHN) child health and developmental assessment visit, multiplied by 100. The following definitions, adapted from the World Health Organisation (WHO) definitions apply: Breastfeeding: the infant has received breast milk (direct from the breast or expressed). Exclusive breastfeeding: the infant has received only breast milk from his/her mother, or expressed breast milk, and no other liquids or solids with the exception of drops or syrups consisting of vitamins, mineral supplements or medicines. Partially (Not exclusively) breastfeeding: the infant receives some breastfeeds, and some artificial feeds, either milk or cereal or other foods (WHO 2003 & WHO/EURO 2001).
3	<b>KPI Rationale</b>	Increasing breastfeeding rates and duration is a Department of Health (DoH) and Health Service Executive (HSE) target. Not breastfeeding increases the risk of acute childhood illnesses and chronic diseases, with significant costs to the health service. International evidence show that increasing breastfeeding rates results in improved health and cost savings to the health service.
3a	<b>Indicator Classification</b>	Quality and Safety
4	<b>National Target</b>	NSP 2024 National Target - 46%
4a	<b>Target Trajectory</b>	(CHO1) 46%, (CHO2) 46%, (CHO3) 46%, (CHO4) 46%, (CHO5) 46%, (CHO6) 46% (CHO7) 46%, (CHO8) 46% (CHO9) 46%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	The number of infants breastfed (exclusively and partially (not exclusively)) within the last 24 hours at the three month Public Health Nurse (PHN) child health and developmental assessment visit is divided by the total number of infants seen at the three month Public Health Nurse (PHN) child health and developmental assessment visit and multiplied by 100. Numerator: the number of infants breastfed (exclusively and partially (not exclusively)) within the last 24 hours at the three month Public Health Nurse (PHN) child health and developmental assessment visit. Denominator: the number of infants seen at the three month Public Health Nurse (PHN) child health and developmental assessment visit in the reporting period x 100.
6	<b>Data Source</b>	The data source is PHN records. Data is provided by Public Health Nurse (PHN) to the Director of Public Health Nursing (DPHN), the Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Quarterly
8	<b>Tracer Conditions</b>	Number of infants seen at the three month Public Health Nurse (PHN) child health and developmental assessment visit •Number of infants breastfed exclusively and partially (not exclusively)) at the three month Public Health Nurse (PHN) child health and developmental assessment visit.
9	<b>Minimum Data Set MDS</b>	Number of infants seen at the three month Public Health Nurse (PHN) child health and developmental assessment visit •Number of infants breastfed (exclusively and partially (not exclusively)) at the three month Public Health Nurse (PHN) child health and developmental assessment visit.
10	<b>International Comparison</b>	Exclusive breastfeeding for 6 months for all infants is recommended by the WHO and the DoH. Thereafter, once complementary foods are introduced it is recommended that breastfeeding continues for up to 2 years or beyond. Prevalence of breastfeeding at up to 6 months is reported in Northern Ireland, including initiation and discharge data and data collected by health visitors at 10 days; 6 weeks; 3 months and 6 months.
11	<b>KPI Monitoring</b>	Quarterly, one quarter in arrears
12	<b>KPI Reporting Frequency</b>	Quarterly, one quarter in arrears
13	<b>KPI Report Period</b>	Quarterly in arrears. Data is reported by the 10th of the month following the end of the next quarter.
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Report / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	Anne Parady, Programme Manager, National Healthy Childhood Programme, 057 9358455, anne.pardy@hse.ie
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	Dr. Abigail Collins, Consultant in Public Health Medicine, National Clinical Lead Child Health Public Health David Walsh, National Director Community Operations, Health Service Executive

Child Health		
1	<b>KPI Title</b>	PC143 - % of infants breastfed exclusively at the Public Health Nurse (PHN) primary (first) visit
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of infants seen at the primary (first) Public Health Nurse (PHN) postnatal visit that are breastfed exclusively within the last 24 hours expressed as a proportion of the overall number of infants seen at the primary (first) Public Health Nurse (PHN) postnatal visit, multiplied by 100. The following definitions, adapted from the World Health Organisation (WHO) definitions apply: Breastfeeding: The infant has received breast milk (direct from the breast or expressed). Exclusive breastfeeding: The infant has received only breast milk from his / her mother, or expressed breast milk, and no other liquids or solids with the exception of drops or syrups consisting of vitamins, mineral supplements or medicines. (WHO 2003 & WHO/EURO 2001).
3	<b>KPI Rationale</b>	Increasing breastfeeding rates and duration is a Department of Health (DoH) and Health Service Executive (HSE) target. Not breastfeeding increases the risk of acute infanthood illnesses and chronic diseases, with significant costs to the health service. International evidence shows that increasing breastfeeding rates results in improved health and cost savings to the health service.
3a	<b>Indicator Classification</b>	Quality and Safety
4	<b>National Target</b>	NSP 2024 National Target - 50%
4a	<b>Target Trajectory</b>	(CHO1) 50%, (CHO2) 50%, (CHO3) 50%, (CHO4) 50%, (CHO5) 50%, (CHO6) 50%, (CHO7) 50%, (CHO8) 50%, (CHO9) 50%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	The number of infants breastfed exclusively within the last 24 hours at the primary (first) Public Health Nurse (PHN) postnatal visit is divided by the total number of infants seen at the primary (first) Public Health Nurse (PHN) postnatal visit for the reporting period and multiplied by 100. Numerator: the number of infants breastfed exclusively within the last 24 hours at the primary (first) Public Health Nurse (PHN) postnatal visit in the reporting period. Denominator: the number of infants seen at the primary (first) Public Health Nurse (PHN) postnatal visit in the reporting period x 100.
6	<b>Data Source</b>	The data source is PHN records. Data is provided by Public Health Nurse (PHN) to the Director of Public Health Nursing (DPHN), the Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	There is 100% coverage of this data across all LHOs.
7	<b>Data Collection Frequency</b>	Quarterly
8	<b>Tracer Conditions</b>	• Number of infants seen at primary (first) Public Health Nurse (PHN) post natal visit • Number of infants breastfed exclusively at the primary (first) Public Health Nurse (PHN) post natal visit
9	<b>Minimum Data Set MDS</b>	• Number of infants seen at the primary (first) Public Health Nurse (PHN) post natal visit • Number of infants breastfed exclusively at the primary (first) Public Health Nurse (PHN) post natal visit
10	<b>International Comparison</b>	Exclusive breastfeeding for 6 months for all infants is recommended by the WHO and the DoH. Thereafter once complementary foods are introduced it is recommended that breastfeeding continues for up to two years and beyond. Prevalence of breastfeeding at up to six months is reported in Northern Ireland, including initiation and discharge data, and data collected by health visitors at 10 days; 6 weeks; 3 months and 6 months.
11	<b>KPI Monitoring</b>	Quarterly, one quarter in arrears
12	<b>KPI Reporting Frequency</b>	Quarterly, one quarter in arrears
13	<b>KPI Report Period</b>	Quarterly one quarter in arrears. Data is reported by the 10th of the month following the end of the next quarter.
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	Anne Parady, Programme Manager, National Healthy Childhood Programme, 057 9358455, anne.pardy@hse.ie
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	Dr. Abigail Collins, Consultant in Public Health Medicine, National Clinical Lead Child Health Public Health David Walsh, National Director Community Operations, Health Service Executive

Child Health		
1	<b>KPI Title</b>	PC144 - % of infants breastfed exclusively at the Public Health Nurse (PHN) 3 month child health and development assessment visit
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of infants seen at the three month Public Health Nurse (PHN) child health and development assessment visit who were breastfed exclusively within the last 24 hours, expressed as a proportion of the overall number of infants seen at the three month Public Health Nurse (PHN) child health and development assessment visit multiplied by 100. The following definitions, adapted from the World Health Organisation (WHO) definitions apply: Breastfeeding: The infant has received breast milk (direct from the breast or expressed). Exclusive breastfeeding: The infant has received only breast milk from his / her mother, or expressed breast milk, and no other liquids or solids with the exception of drops or syrups consisting of vitamins, mineral supplements or medicines. (WHO 2003 & WHO/EURO 2001).
3	<b>KPI Rationale</b>	Increasing breastfeeding rates and duration is a Department of Health (DoH) and Health Service Executive (HSE) target. Not breastfeeding increases the risk of acute infancy illnesses and chronic diseases, with significant costs to the health service. International evidence shows that increasing breastfeeding rates results in improved health and cost savings to the health service.
3a	<b>Indicator Classification</b>	Quality and Safety
4	<b>National Target</b>	NSP 2024 National Target - 36%
4a	<b>Target Trajectory</b>	(CHO1) 36%, (CHO2) 36%, (CHO3) 36%, (CHO4) 36%, (CHO5) 36%, (CHO6) 36%, (CHO7) 36%, (CHO8) 36%, (CHO9) 36%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	The number of infants breastfed exclusively within the last 24 hours at the three month Public Health Nurse (PHN) child health and development assessment visit is divided by the total number of infants seen at the three month Public Health Nurse (PHN) child health and development assessment visit for the reporting period and multiplied by 100. Numerator: the number of infants breastfed exclusively within the last 24 hours at the three month Public Health Nurse (PHN) child health and development assessment visit in the reporting period. Denominator: the number of infants seen at the three month Public Health Nurse (PHN) child health and development assessment visit in the reporting period x 100.
6	<b>Data Source</b>	The data source is PHN records. Data is provided by Public Health Nurse (PHN) to the Director of Public Health Nursing (DPHN), the Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Quarterly
8	<b>Tracer Conditions</b>	• Number of infants seen at three month Public Health Nurse (PHN) child health and development assessment visit • Number of infants breastfeeding exclusively at three month Public Health Nurse (PHN) child health and development assessment visit
9	<b>Minimum Data Set MDS</b>	• Number of infants seen at three month Public Health Nurse (PHN) child health and development assessment visit • Number of infants breastfeeding exclusively at three month Public Health Nurse (PHN) child health and development assessment visit
10	<b>International Comparison</b>	Exclusive breastfeeding for 6 months for all infants is recommended by the WHO and the DoH. Thereafter once complementary foods are introduced it is recommended that breastfeeding continues for up to two years and beyond. Prevalence of breastfeeding at up to six months is reported in Northern Ireland, including initiation and discharge data, and data collected by health visitors at 10 days; 6 weeks; 3 months and 6 months.
11	<b>KPI Monitoring</b>	Quarterly, one quarter in arrears
12	<b>KPI Reporting Frequency</b>	Quarterly, one quarter in arrears
13	<b>KPI Report Period</b>	Quarterly one quarter in arrears. Data is reported by the 10th of the month following the end of the next quarter.
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	Anne Parady, Programme Manager, National Healthy Childhood Programme, 057 9358455, anne.pardy@hse.ie
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	Dr. Abigail Collins, Consultant in Public Health Medicine, National Clinical Lead Child Health Public Health David Walsh, National Director Community Operations, Health Service Executive



Child Health		
1	<b>KPI Title</b>	PC153 - % of children reaching 12 months within the reporting period who have had their 9 – 11 month Public Health Nurse (PHN) child health and development assessment on time or before reaching 12 months of age
1a	<b>KPI Short Title</b>	
2	<b>KPI Description</b>	This is a calculation of the number of children who by reaching 12 months of age in the reporting period have had their 9-11 months child health and development assessment by a Public Health Nurse (PHN) expressed as a proportion of all of the children reaching 12 months of age during the reporting period, multiplied by 100.
3	<b>KPI Rationale</b>	Developmental surveillance is a procedure designed to identify children who should receive more intensive assessment or diagnosis, for potential developmental delays or physical defects (e.g. strabismus; undescended testes). It can allow for earlier detection of delays and improve infant health and well-being outcomes for identified children. It is recommended by the Developmental Surveillance Subgroup of the National Steering Group for the Revised Child Health Programme and based on the latest evidence on developmental surveillance, that the timeframe for the provision of this child health contact change from 7 to 9 months to 9 to 11 months.
3a	<b>Indicator Classification</b>	Quality and Safety
4	<b>National Target</b>	NSP 2024 National Target - 95%
4a	<b>Target Trajectory</b>	(CHO1) 95%, (CHO2) 95%, (CHO3) 95%, (CHO4) 95%, (CHO5) 95%, (CHO6) 95%, (CHO7) 95%, (CHO8) 95%, (CHO9) 95%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	The number of children having a child health and development assessment completed by 12 months of age in the reporting period is divided by the number of children reaching 12 months of age in the reporting period and multiplied by 100 e.g. CHO had 89 children who completed assessment, with 108 children reaching 12 months of age in the reporting period, the percentage is calculated as: $89 / 108 \times 100 = 82\%$ .
6	<b>Data Source</b>	Data is provided by Public Health Nurse (PHN) to the Director of Public Health Nursing (DPHN), to the Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•The total number of children reaching 12 months of age during the reporting period. •The number of children reaching 12 months of age during the reporting period who have had their 9 -11 month Public Health Nurse (PHN) child health and development assessment on time or before reaching 12 months of age.
9	<b>Minimum Data Set MDS</b>	•The total number of children reaching 12 months of age during the reporting period. •The number of children reaching 12 months of age during the reporting period who have had their 9-11 month child health and development assessment before reaching 12 months of age.
10	<b>International Comparison</b>	Public Health Nurse (PHN) conducts development health screening as recommended by the Child Health Screening & Surveillance Programme (CHSS).
11	<b>KPI Monitoring</b>	Monthly in arrears
12	<b>KPI Reporting Frequency</b>	Monthly in arrears
13	<b>KPI Report Period</b>	Monthly one month in arrears i.e data is reported by the 10th of the month following the end of the next month e.g. June data reported in August.
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile/ Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	Anne Parry, Programme Manager, National Healthy Childhood Programme, 057 9358455, anne.parry@hse.ie
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	Dr. Abigail Collins, Consultant in Public Health Medicine, National Clinical Lead Child Health Public Health David Walsh, National Director Community Operations, Health Service Executive

Child Health		
1	<b>KPI Title</b>	PC133 - % of infants visited by a Public Health Nurse (PHN) within 72 hours of discharge from maternity services.
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new born babies visited by a PHN for the first time within 72 hours of discharge from maternity services expressed as a proportion of the overall number of newborn babies discharged from maternity services in the reporting period, multiplied by 100. A new born baby is defined as a baby who has been discharged from (i) in-patient maternity services (ii) Domino Service (iii) Early Transfer Home Scheme and (iv) Home Birth Services.
3	<b>KPI Rationale</b>	This data underpins PHN roles in supporting mother and baby and in health promotion. In particular a timely PHN visit supports breastfeeding, a core element of post-natal support.
3a	<b>Indicator Classification</b>	Quality and Safety
4	<b>National Target</b>	NSP 2024 National Target - 99%
4a	<b>Target Trajectory</b>	(CHO1) 99%, (CHO2) 99%, (CHO3) 99%, (CHO4) 99%, (CHO5) 99%, (CHO6) 99%, (CHO7) 99%, (CHO8) 99%, (CHO9) 99%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	The number of new born babies visited by a PHN within 72 hours of discharge from (i) in-patient maternity services (ii) Domino Service (iii) Early Transfer Home Scheme and (iv) Home Birth Services is divided by the total number of newborn babies discharged from (i) in-patient maternity services (ii) Domino Service (iii) Early Transfer Home Scheme and (iv) Home Birth Services during the reporting period and multiplied by 100. Numerator: Number of newborn babies visited by a PHN within 72 hours of discharge from (i) in-patient maternity services (ii) Domino Service (iii) Early Transfer Home Scheme and (iv) Home Birth Services during the reporting period. Denominator: Number of newborn babies discharged from (i) in-patient maternity services (ii) Domino Service (iii) Early Transfer Home Scheme and (iv) Home Birth Services during the reporting period x 100. (e.g. CHO has 369 babies discharged, 367 received a PHN Visit within 72 hours therefore $367 / 369 \times 100\% = 99\%$ ).
6	<b>Data Source</b>	Data is provided by PHNs / Community Midwives to the Director of Public Health Nursing (DPHN), the Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Quarterly
8	<b>Tracer Conditions</b>	•The total number of newborn babies discharged for the first time from (i) in-patient maternity services (ii) Domino Service (iii) Early Transfer Home Scheme and (iv) Home Birth Services during the reporting period •Number of newborn babies visited by a PHN within 72 hours of discharge from (i) in-patient maternity services (ii) Domino Service (iii) Early Transfer Home Scheme and (iv) Home Birth Services during the reporting period.
9	<b>Minimum Data Set MDS</b>	•The total number of newborn babies discharged for the first time from (i) in-patient maternity services (ii) Domino Service (iii) Early Transfer Home Scheme and (iv) Home Birth Services during the reporting period •Number of newborn babies visited by a PHN within 72 hours of discharge from (i) in-patient maternity services (ii) Domino Service (iii) Early Transfer Home Scheme and (iv) Home Birth Services during the reporting period.
10	<b>International Comparison</b>	Community health services to mothers and babies are not standard or comparable across countries. Most other countries have a separate dedicated service that provides maternal and child health services alone and are thus able to achieve much more intensive visits and medical check for babies, young children and their mothers / families. WHO / UNICEF advocate timely, appropriate and accessible community health service support for new mothers and babies.
11	<b>KPI Monitoring</b>	Quarterly
12	<b>KPI Reporting Frequency</b>	Quarterly
13	<b>KPI Report Period</b>	Quarterly current i.e. data reported by the 10th of the month following the end of the quarter.
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Report / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	Anne Parady, Programme Manager, National Healthy Childhood Programme, 057 9358455, anne.pardy@hse.ie
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	Dr. Abigail Collins, Consultant in Public Health Medicine, National Clinical Lead Child Health Public Health David Walsh, National Director Community Operations, Health Service Executive

## Chronic Disease Structured Management Programme

1	<b>KPI Title</b>	PC152 - Chronic Disease Structured Management Programme (excluding high risk reviews) - No. of reviews undertaken (2 reviews per patient in a 12 month rolling period)
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	To measure the number of Chronic Disease Structured Management Programme reviews undertaken by GP's with their patients
3	<b>KPI Rationale</b>	As above
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 529,212
4a	<b>Target Trajectory</b>	N/A
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	No. of reviews undertaken (2 reviews per patient in a 12 month rolling period)
6	<b>Data Source</b>	PCRS CDM Activity Reports
6a	<b>Data Sign Off</b>	Assistant National Director ECC Programme
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Bi-Annual
8	<b>Tracer Conditions</b>	N/A
9	<b>Minimum Data Set MDS</b>	PCRS CDM Activity Reports
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Bi-Annual
12	<b>KPI Reporting Frequency</b>	Bi-Annual
13	<b>KPI Report Period</b>	Bi-Annual
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	ECC Balanced Scorecard/Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	Geraldine Crowley, Assistant National Director, Enhanced Community Care Programme & Primary Care Contracts
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	Pat Healy National Director - Clinical Programme Implementation & Performance Development (CPI&PD)

Community Intervention Team		
1	<b>KPI Title</b>	PC123 - Community Intervention Teams (Total No. of CIT referrals)
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of referrals accepted by the Community Intervention Teams (CITs) in the reporting month. Referrals accepted must be recorded per patient, and should be allocated to one referral source only.
3	<b>KPI Rationale</b>	This metric allows the number of referrals accepted by CITs in the reporting month to be recorded and monitored.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 81,372
4a	<b>Target Trajectory</b>	(CHO1) 6,264, (CHO2) 12,816, (CHO3) 8,904, (CHO4) 13,872, (CHO5) 14,280, (CHO6) 2,256, (CHO7) 10,584, (CHO8) 5,532, (CHO9) 6,864
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of referrals accepted by CITs in the reporting month.
6	<b>Data Source</b>	CITs
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	CIT referrals accepted in the reporting month
9	<b>Minimum Data Set MDS</b>	CIT referrals accepted in the reporting month
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO / CIT
15	<b>KPI is reported in which reports?</b>	Performance Report / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Dietetics		
1	<b>KPI Title</b>	PC130 - No. of Dietetics Patients Seen
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a composite metric. It is the sum of the number of existing dietetic patients seen face to face, by telephone, video and audio conferencing in the reporting month and the number of new dietetic patients seen face to face, by telephone, video and audio conferencing in the reporting month. An existing patient is defined as a patient who is currently attending the service and is an open case. It includes patients who attend individual appointments or group sessions. A new patient is a patient that is seen for the first time in this episode of care. It includes patients re-referred to the service. Each patient is only included once in the count in the reporting period i.e. he / she is counted either as an existing patient or a new patient in the reporting month, not as both.
3	<b>KPI Rationale</b>	This metric provides information on dietetic service activity and informs decisions in relation to the planning and management of staff and resource allocation.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 68,640
4a	<b>Target Trajectory</b>	(CHO1) 10,032, (CHO2) 6,096, (CHO3) 2,196, (CHO4) 18,624, (CHO5) 7,788, (CHO6) 6,252, (CHO7) 6,300, (CHO8) 7,164, (CHO9) 4,188
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of existing dietetic patients seen in the reporting month and add it to the number of new dietetic patients seen in the reporting month. Each patient is only included once in the count in the reporting period i.e. he / she is counted either as an existing patient or a new patient in the reporting month, not as both.
6	<b>Data Source</b>	Patient records, Dietitian Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Existing dietetic patients seen • New dietetic patients seen
9	<b>Minimum Data Set MDS</b>	•Existing dietetic patients seen • New dietetic patients seen
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Dietetics		
1	<b>KPI Title</b>	PC109G - % of dietetic patients on waiting list for treatment ≤ 52 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new dietetic patients (all age bands*) who are waiting ≤ 52 weeks to be seen by a dietitian (either in an individual or in a group environment) expressed as a proportion of the overall number of dietetic patients (all wait times**) waiting for these services at the end of the reporting month, multiplied by 100. It includes all patients on the waiting list waiting ≤ 52 weeks at the end of the reporting month. Patients are only removed from the waiting list when they have been seen for a first appointment, it is not sufficient for a patient to have been offered an appointment. Note the focus of this metric is on patients waiting for treatment, within some services assessment and treatment may occur at the same appointment. However, where a patient is assessed and must still wait for treatment it is the waiting time from referral date to treatment date that is reported. Opt in patients are included on the waiting list. If they do not respond within four weeks they are discharged and must be re-referred. This metric should not include patients overdue for review. *Age bands include: • 0 - 4 years • 5 - 17 years • 18 - 64 years • 65 years and over. **Wait times include: • 0 - ≤ 12 weeks • >12 weeks - ≤ 26 weeks • >26 weeks - ≤ 39 weeks • >39 weeks - ≤ 52 weeks • > 52 weeks.
3	<b>KPI Rationale</b>	The purpose of this metric is to monitor dietetic waiting lists and reduce wait times for patients.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 80%
4a	<b>Target Trajectory</b>	(CHO1) 80%, (CHO2) 80%, (CHO3) 80%, (CHO4) 80%, (CHO5) 80%, (CHO6) 80% (CHO7) 80%, (CHO8) 80% (CHO9) 80%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of dietetic patients in all age bands* on the treatment waiting list at the end of the reporting period by wait time 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks and express it as a proportion of the total number of dietetic patients in all age bands* on the treatment waiting list at the end of the reporting period by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks and multiply by 100. Numerator: The number of dietetic patients (all ages) waiting to be seen by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + > 39 weeks - ≤ 52 weeks. Denominator: The number of dietetic patients (all ages) waiting to be seen by wait times 0 - ≤ 12 weeks + > 12 weeks - ≤ 26 weeks + > 26 weeks - ≤ 39 weeks + > 39 weeks - ≤ 52 weeks + > 52 weeks x 100.
6	<b>Data Source</b>	Patient records, Dietitian Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Dietetic patients waiting to be seen •Age bands •Wait times
9	<b>Minimum Data Set MDS</b>	•Dietetic patients waiting to be seen •Age bands •Wait times
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Dietetics		
1	<b>KPI Title</b>	PC109M - % of dietetic patients on waiting list for treatment ≤ 12 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new dietetic patients (all age bands*) who are waiting ≤ 12 weeks to be seen by a dietitian (either in an individual or in a group environment) expressed as a proportion of the overall number of dietetic patients (all wait times**) waiting for these services at the end of the reporting month multiplied by 100. It includes all patients on the waiting list waiting ≤ 12 weeks at the end of the reporting month. Patients are only removed from the waiting list when they have been seen for a first appointment, it is not sufficient for a patient to have been offered an appointment. Note the focus of this metric is on patients waiting for treatment, within some services assessment and treatment may occur at the same appointment. However, where a patient is assessed and must still wait for treatment it is the waiting time from referral date to treatment date that is reported. Opt in patients are included on the waiting list. If they do not respond within four weeks they are discharged and must be re-referred. This metric should not include patients overdue for review. *Age bands include: • 0 - 4 years • 5 - 17 years • 18 - 64 years • 65 years and over. **Wait times include: • 0 - ≤ 12 weeks • >12 weeks - ≤ 26 weeks • >26 weeks - ≤ 39 weeks • >39 weeks - ≤ 52 weeks • > 52 weeks.
3	<b>KPI Rationale</b>	The purpose of this metric is to monitor dietetic waiting lists and reduce wait times for patients.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 40%
4a	<b>Target Trajectory</b>	(CHO1) 40%, (CHO2) 40%, (CHO3) 40%, (CHO4) 40%, (CHO5) 40%, (CHO6) 40%, (CHO7) 40%, (CHO8) 40%, (CHO9) 40%.
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of dietetic patients in all age bands* on the treatment waiting list at the end of the reporting period by wait time 0 - ≤ 12 weeks and express it as a proportion of the total number of dietetic patients in all age bands* on the treatment waiting list at the end of the reporting period by wait times 0 ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks + >52 weeks and multiply by 100. Numerator: The number of dietetic patients (all ages) waiting to be seen by wait time 0 - ≤ 12 weeks. Denominator: The number of dietetic patients (all ages) waiting to be seen by wait times 0 - ≤ 12 weeks + > 12 weeks - ≤ 26 weeks + > 26 weeks - ≤ 39 weeks + > 39 weeks - ≤ 52 weeks + > 52 weeks x 100.
6	<b>Data Source</b>	Patient records, Dietitian Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Dietetic patients waiting to be seen •Age bands •Wait times
9	<b>Minimum Data Set MDS</b>	•Dietetic patients waiting to be seen •Age bands •Wait times
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

GP Out of Hours		
1	<b>KPI Title</b>	PC11 - No. of contacts with GP Out of Hours Services
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the total number of contacts (by category*) made by patients with GP Out of Hours Services (excluding reduced hour services from 6pm-10pm and at weekends) during the reporting month. * Categories include: • triage only • treatment centers • home visits • other which refers to contacts where callers are seeking information, and are not triaged by a clinician.
3	<b>KPI Rationale</b>	To capture the number of contacts made by patients with GP Out of Hours Services nationally in order to monitor activity and service pressures.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 1,217,015
4a	<b>Target Trajectory</b>	(DML) 222,554 (DNE) 211,614 (South) 509,090 (West) 273,767
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of contacts (all categories*) made by patients with GP Out of Hours Services (excluding contacts with reduced hour services from 6pm-10pm and at weekends) during the reporting month.
6	<b>Data Source</b>	GP Out of Hours Services, and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No known data quality issues.
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	Contacts (all categories and ages) with GP Out of Hours Services during the reporting month.
9	<b>Minimum Data Set MDS</b>	Contacts (all categories and ages) with GP Out of Hours Services during the reporting month.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (e.g. monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / GP Out of Hours Service
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive



## GP Trainees

1	<b>KPI Title</b>	PC150 - No. of Trainees
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of GP Trainees nationally
3	<b>KPI Rationale</b>	To track the growth in trained GP's
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 350
4a	<b>Target Trajectory</b>	350 (Annual)
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count of the total number of GP Trainees.
6	<b>Data Source</b>	GP Trainees Service
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No known data quality issues.
7	<b>Data Collection Frequency</b>	Annually
8	<b>Tracer Conditions</b>	No. of GP Trainees per annum
9	<b>Minimum Data Set MDS</b>	No. of GP Trainees per annum
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Annually
12	<b>KPI Reporting Frequency</b>	Annually
13	<b>KPI Report Period</b>	Annual (October) (e.g. monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / GP Trainees
15	<b>KPI is reported in which reports?</b>	Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	Leah O'Toole, Assistant National Director, National Doctors Training & Planning
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	Pat Healy National Director - Clinical Programme Implementation & Performance Development (CPI&PD)

Health Amendment Act		
1	<b>KPI Title</b>	PC119 - No. of Health Amendment Act cardholders who were reviewed
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of Health Amendment Act (HAA) 1996 cardholders who had their health needs reviewed during the reporting period. Individuals who contracted Hepatitis C from the administration within the state of contaminated blood or blood products and hold a HAA card are entitled to a range of services including General Practitioner services, all prescribed drugs, medicines and appliances, dental and ophthalmic services, home support, home nursing, counselling services and other services without charge. HAA cardholders have their health needs reviewed to ensure that adequate service responses are in place to address their needs.
3	<b>KPI Rationale</b>	Regular review of health needs ensures that adequate service responses are in place for HAA cardholders and that any changes in needs are addressed in collaboration with the individual cardholder.
3a	<b>Indicator Classification</b>	Quality and Safety
4	<b>National Target</b>	NSP 2024 National Target - 300
4a	<b>Target Trajectory</b>	(CHO1) 0, (CHO2) 2, (CHO3) 22, (CHO4) 20, (CHO5) 16, (CHO6) 76, (CHO7) 76, (CHO8) 12, (CHO9) 76
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of HAA cardholders who were reviewed during the reporting quarter.
6	<b>Data Source</b>	Hepatitis C Liaison Officers, Hepatitis C Nurses, Hepatitis C National Coordinator and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Quarterly
8	<b>Tracer Conditions</b>	HAA Cardholders who were reviewed
9	<b>Minimum Data Set MDS</b>	HAA Cardholders who were reviewed
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Quarterly
12	<b>KPI Reporting Frequency</b>	Quarterly
13	<b>KPI Report Period</b>	Quarterly current (data reported for each quarter by the 10th of the month following the end of the quarter)
14	<b>KPI Reporting Aggregation</b>	National / CHO
15	<b>KPI is reported in which reports?</b>	Performance Report / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	Geraldine Crowley, Assistant National Director, Enhanced Community Care Programme & Primary Care Contracts
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	Pat Healy National Director - Clinical Programme Implementation & Performance Development (CPI&PD)

## Healthcare Associated Infections: Medication Management

1	<b>KPI Title</b>	PC102 - Consumption of antibiotics in community settings (defined daily doses per 1,000 population per day based on wholesaler to community pharmacy sales - not prescription level data)
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the rate of consumption of antibiotics in the ambulatory (non-hospital) setting where the monthly rate is reported as defined daily doses (DDD) per 1,000 population per day (DID).
3	<b>KPI Rationale</b>	Community antibiotic use is strongly linked to antimicrobial resistance, which is a major public health threat.
3a	<b>Indicator Classification</b>	Quality and Safety
4	<b>National Target</b>	NSP 2024 National Target <21.0
4a	<b>Target Trajectory</b>	N/A
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Rate reported as defined daily doses (DDD) per 1,000 population per day (DID) Numerator data: Aggregate data on wholesale supply of systemic antimicrobials to community pharmacies, purchased from vendor. (Prescription level data not available). Denominator data: CSO census data. Other data: Updated ATC coding and DDD definitions from World Health Organisation (WHO) which can impact on interpretation of results.
6	<b>Data Source</b>	The Health Protection Surveillance Centre (HPSC) coordinates the publication of this data.
6a	<b>Data Sign Off</b>	HPSC Consultant Microbiologist
6b	<b>Data Quality Issues</b>	Changes to ATC coding and DDD definitions from WHO can impact on interpretation of results.
7	<b>Data Collection Frequency</b>	Quarterly
8	<b>Tracer Conditions</b>	Data supply from IQVIA.
9	<b>Minimum Data Set MDS</b>	Quarterly data supply from IQVIA.
10	<b>International Comparison</b>	Uses WHO-approved methodology. Part of Europe-wide standardised surveillance programme (European Surveillance of Antimicrobial Consumption (ESAC) network). National data from all participating European countries available for comparison.
11	<b>KPI Monitoring</b>	Quarterly
12	<b>KPI Reporting Frequency</b>	Quarterly 1 Q in arrears
13	<b>KPI Report Period</b>	Quarterly in arrears (Quarter 1 data reported in Quarter 2)
14	<b>KPI Reporting Aggregation</b>	National
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="https://www.hpsc.ie">https://www.hpsc.ie</a>
17	<b>Additional Information</b>	Reports on community antibiotic consumption for participating European countries available at <a href="http://www.ecdc.eu">www.ecdc.eu</a>
18	<b>KPI owner/lead for implementation</b>	Dr. Eimear Brannigan, Clinical Lead, Antimicrobial Resistance and Infection Control Team
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Nursing		
1	<b>KPI Title</b>	PC132 - No. of Nursing Patients Seen
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a composite metric. It is the sum of the number of existing nursing patients (all care groups excluding children seen under the core Child Health Screening and Surveillance Programme) on the Public Health Nurse (PHN) caseload who were seen face to face, by telephone, video and audio conferencing in the reporting month and the number of new patients (all care groups excluding children seen under the core Child Health Screening and Surveillance Programme) seen face to face, by telephone, video and audio conferencing in the reporting month. An existing patient is a patient who is currently in receipt of a PHN service from a PHN / Community Registered General Nurse (CRGN) / Health Care Assistant (HCA). A new patient is defined as a patient who is not currently known to the service and is seen for the first time face to face, by telephone, video and audio conferencing in this episode of care including patients re-referred to the service (previously discharged). Children seen under the core Child Health Screening and Surveillance Programme are not included. Each patient is only included once in the count in the reporting period i.e. he / she is counted either as an existing patient or a new patient in the reporting month, not as both.
3	<b>KPI Rationale</b>	This metric provides information on community nursing service activity and informs decisions in relation to the planning and management of staff and resource allocation.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 474,366
4a	<b>Target Trajectory</b>	(CHO1) 48,928, (CHO2) 73,138, (CHO3) 51,340, (CHO4) 66,650, (CHO5) 56,026, (CHO6) 20,434, (CHO7) 56,318, (CHO8) 61,786, (CHO9) 39,746
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of existing nursing patients (all care groups excluding children seen under the core Child Health Screening and Surveillance Programme) on the caseload seen face to face, by telephone, video and audio conferencing by the PHN / CRGN / HCA in the reporting month and add it to the number of new nursing patients (all care groups excluding children seen under the core Child Health Screening and Surveillance Programme) seen face to face, by telephone, video and audio conferencing in the reporting month. Each patient is only included once in the count in the reporting period i.e. he / she is counted either as an existing patient or a new patient in the reporting month, not as both.
6	<b>Data Source</b>	PHNs to the Director of Public Health Nursing (DPHN), the Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	N/A
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	• Existing nursing patients on the caseload seen •New nursing patients seen
9	<b>Minimum Data Set MDS</b>	• Existing nursing patients on the caseload seen •New nursing patients seen
10	<b>International Comparison</b>	N/A
11	<b>KPI Monitoring</b>	Monthly in arrears
12	<b>KPI Reporting Frequency</b>	Monthly in arrears
13	<b>KPI Report Period</b>	Monthly in arrears i.e data is reported by the 10th of the month following the end of the next month e.g. June data reported in August.
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Nursing		
1	<b>KPI Title</b>	PC110A - % of new Nursing patients accepted onto the Nursing caseload and seen within 12 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new nursing patients (all care groups excluding children seen under the core Child Health Screening and Surveillance Programme) who have been accepted onto the Public Health Nurse (PHN) caseload and seen in the previous 12 weeks (three calendar months) expressed as a proportion of the overall number of new patients (all care groups excluding children seen under the core Child Health Screening and Surveillance Programme) accepted onto the nursing caseload in the previous 12 weeks (three calendar months), multiplied by 100.
3	<b>KPI Rationale</b>	Timely access to primary care nursing services is essential to ensure best patient outcomes. This metric allows for monitoring of patients who receive this service within 12 weeks (three calendar months) of acceptance onto the PHN caseload.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 100%
4a	<b>Target Trajectory</b>	(CHO1) 100%, (CHO2) 100%, (CHO3) 100%, (CHO4) 100%, (CHO5) 100%, (CHO6) 100%, (CHO7) 100%, (CHO8) 100%, (CHO9) 100%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of new nursing patients (all care groups excluding children seen under the core Child Health Screening and Surveillance Programme) who have been accepted onto the PHN caseload and have been seen by the PHN / Community Registered General Nurse (CRGN) in the previous 12 weeks (three calendar months) and express it as a proportion of the overall number of new patients (all care groups excluding children seen under the core Child Health Screening and Surveillance Programme) accepted onto the PHN caseload in the previous 12 weeks (three calendar months) and multiply by 100. Numerator: the number of new patients (all care groups excluding children seen under the core Child Health Screening and Surveillance Programme) who have been accepted onto the PHN caseload and have been seen by the PHN / CRGN in the previous 12 weeks (three calendar months). Denominator: the overall number of new patients (all care groups excluding children seen under the core Child Health Screening and Surveillance Programme) accepted onto the PHN caseload in the previous 12 weeks (three calendar months) x 100.
6	<b>Data Source</b>	PHNs to the Director of Public Health Nursing (DPHN), the Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	N/A
7	<b>Data Collection Frequency</b>	Monthly in arrears
8	<b>Tracer Conditions</b>	•New nursing patients accepted onto the PHN caseload and seen in the previous 12 weeks (three calendar months) •Total number of new nursing patients accepted onto the PHN caseload in the previous 12 weeks (three calendar months)
9	<b>Minimum Data Set MDS</b>	•New nursing patients accepted onto the PHN caseload and seen in the previous 12 weeks (three calendar months) •Total number of new nursing patients accepted onto the PHN caseload in the previous 12 weeks (three calendar months)
10	<b>International Comparison</b>	N/A
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly in arrears
13	<b>KPI Report Period</b>	Monthly in arrears i.e data is reported by the 10th of the month following the end of the next month e.g. June data reported in August.
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Occupational Therapy		
1	<b>KPI Title</b>	PC124 - No. of Occupational Therapy Patients Seen
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a composite metric. It is the sum of the number of new occupational therapy service users (clients) seen face to face, by telephone, video and audio conference for a first time assessment in the reporting month and the number of occupational therapy service users (clients) treated in the reporting month i.e.occupational therapy service users (clients) who received a 1:1 direct service in person or via telephone, video and audio conferencing or an indirect intervention only.
3	<b>KPI Rationale</b>	This metric provides information on occupational therapy service activity and informs decisions in relation to the planning and management of staff and resource allocation.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 389,256
4a	<b>Target Trajectory</b>	(CHO1) 42,858, (CHO2) 38,628, (CHO3) 40,542, (CHO4) 41,706, (CHO5) 40,854, (CHO6) 30,576, (CHO7) 50,454, (CHO8) 59,544, (CHO9) 44,094
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of occupational therapy service users (clients) seen for a first time assessment in the reporting period and add it to the number of service users (clients) treated (i.e. Occupational therapy service users (clients) who received a 1:1 direct or an indirect service only) in the reporting period.
6	<b>Data Source</b>	Occupational Therapy (OT) records, OT Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	• New occupational therapy service users (clients) seen for a first assessment • Occupational therapy service users (clients) who received a 1:1 direct or an indirect service only
9	<b>Minimum Data Set MDS</b>	•New occupational therapy service users (clients) seen for a first assessment •Occupational therapy service users (clients) who received a 1:1 direct or an indirect service only
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Occupational Therapy		
1	<b>KPI Title</b>	PC20B - % of new occupational therapy service users seen for assessment within 12 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new occupational therapy service users (clients) (all age bands*) seen for a first time assessment in the reporting period who were seen within 12 weeks of referral expressed as a proportion of the overall number of occupational therapy service users (clients) (all age bands*) seen for assessment (all wait times**) in the reporting period, multiplied by 100. *Age bands include: • 0 - 4 years 11 months, • 5 -17 years 11 months, • 18 - 64 years 11 months, • 65 years and over. Wait times include: • 0 - ≤ 12 weeks • >12 weeks - ≤ 26 weeks • >26 weeks - ≤ 39 weeks • >39 weeks - ≤ 52 weeks • >52 weeks.
3	<b>KPI Rationale</b>	The purpose of this metric is to monitor occupational therapy waiting lists and to provide information to target actions to be taken to reduce wait times for service users (clients).
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 71%
4a	<b>Target Trajectory</b>	(CHO1) 71%, (CHO2) 71%, (CHO3) 71%, (CHO4) 71%, (CHO5) 71%, (CHO6) 71%, (CHO7) 71%, (CHO8) 71%, (CHO9) 71%.
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	The number of new occupational therapy service users (clients) (all age bands*) seen for first time assessment in the reporting period by wait time 0 ≤ 12 weeks is expressed as a proportion of the overall number of new occupational therapy service users (clients) (all age bands*) seen for first time assessment in the reporting period (all wait times**), multiplied by 100. Numerator: Number of new occupational therapy service users (clients) seen for a first time assessment in the reporting period by wait time 0 - ≤ 12 weeks. Denominator: Total number of new occupational therapy service users (clients) (all ages) seen for first time assessment in the reporting period by wait times 0 - ≤ 12 weeks + > 12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks + > 52 weeks x 100.
6	<b>Data Source</b>	Occupational Therapy (OT) records, OT Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	• New occupational therapy service users (clients) seen • Wait times
9	<b>Minimum Data Set MDS</b>	• New occupational therapy service users (clients) seen • Wait times
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Occupational Therapy		
1	<b>KPI Title</b>	PC101G - % of occupational therapy service users on waiting list for assessment ≤ 52 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new occupational therapy service users (clients) (all age bands*) who are waiting ≤ 52 weeks to be seen by an occupational therapist expressed as a proportion of the overall number of occupational therapy service users (clients) (all age bands*) waiting to be seen (all wait times**) at the end of the reporting month, multiplied by 100. *Age bands include: • 0 - 4 years 11 months • 5 - 17 years 11 months • 18 - 64 years 11 months • 65 years and over. **Wait times include:• 0 - ≤ 12 weeks • > 12 weeks - ≤ 26 weeks • > 26 weeks - ≤ 39 weeks • > 39 weeks - ≤ 52 weeks • > 52 weeks.
3	<b>KPI Rationale</b>	The purpose of this metric is to monitor occupational therapy waiting lists and to provide information to target actions to be taken to reduce wait times for service users (clients).
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 95%
4a	<b>Target Trajectory</b>	(CHO1) 95%, (CHO2) 95%, (CHO3) 95%, (CHO4) 95%, (CHO5) 95%, (CHO6) 95%, (CHO7) 95%, (CHO8) 95%, (CHO9) 95%.
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of occupational therapy service users (clients) in all age bands* on the assessment waiting list at the end of the reporting period by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks and express it as a proportion of the overall number of occupational therapy service users (clients) in all age bands* on the assessment waiting list at the end of the reporting period by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + > 26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks + > 52 weeks and multiply by 100. Numerator: The number of occupational therapy service users (clients) (all ages) waiting to be seen by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + > 39 weeks - ≤ 52 weeks. Denominator: The number of occupational therapy service users (clients) (all ages) waiting to be seen by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks + > 52 weeks x 100.
6	<b>Data Source</b>	Occupational Therapy (OT) records, OT Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Occupational therapy service users (clients) waiting for assessment •Wait times
9	<b>Minimum Data Set MDS</b>	•Occupational therapy service users (clients) waiting for assessment •Wait times
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive



Ophthalmology		
1	<b>KPI Title</b>	PC128 - No. of Ophthalmology Patients Seen
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a composite metric. It is the sum of the number of existing ophthalmology patients seen face to face, by telephone, video and audio conferencing in the reporting month and the number of new ophthalmology patients seen face to face, by telephone, video and audio conferencing in the reporting month. An existing patient is defined as a patient who is currently attending the service and is an open case. It includes patients who attend individual appointments. A new patient is a patient that is seen for the first time in this episode of care. It includes patients re-referred to the service. Each patient is only included once in the count in the reporting period i.e. he / she is counted either as an existing patient or a new patient in the reporting month, not as both.
3	<b>KPI Rationale</b>	This metric provides information on ophthalmology service activity and informs decisions in relation to the planning and management of staff and resource allocation.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 79,836
4a	<b>Target Trajectory</b>	CHO1 (20,580), CHO2 (12,324), CHO3 (6,744), CHO4 (6,852), CHO5 (16,380), CHO6 (1,212), CHO7 (5,112), CHO8 (4,392), CHO9 (6,240)
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of existing ophthalmology patients seen in the reporting month and add it to the number of new ophthalmology patients seen in the reporting month. Each patient is only included once in the count in the reporting period i.e. he / she is counted either as an existing patient or a new patient in the reporting month, not as both.
6	<b>Data Source</b>	Patient records, Ophthalmology Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Existing ophthalmology patients seen • New ophthalmology patients seen
9	<b>Minimum Data Set MDS</b>	•Existing ophthalmology patients seen • New ophthalmology patients seen
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Ophthalmology		
1	<b>KPI Title</b>	PC107G - % of ophthalmology patients on waiting list for treatment ≤ 52 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new ophthalmology patients (all age bands*) who are waiting ≤ 52 weeks to be seen, expressed as a proportion of the overall number of ophthalmology patients (all wait times**) waiting for these services at the end of the reporting month multiplied by 100. It includes all patients on the waiting list waiting ≤ 52 weeks at the end of the reporting month. Patients are only removed from the waiting list when they have been seen for a first appointment, it is not sufficient for a patient to have been offered an appointment. Note the focus of this metric is on patients waiting for treatment, within some services assessment and treatment may occur at the same appointment. However, where a patient is assessed and must still wait for treatment it is the waiting time from referral date to treatment date that is reported. Opt in patients are included on the waiting list. If they do not respond within four weeks they are discharged and must be re-referred. This metric should not include patients overdue for review.*Age bands include: • 0 - 4 years • 5 - 17 years • 18 - 64 years • 65 years and over. **Wait times include:• 0 - ≤ 12 weeks • > 12 weeks - ≤ 26 weeks • > 26 weeks - ≤ 39 weeks • > 39 weeks - ≤ 52 weeks • > 52 weeks.
3	<b>KPI Rationale</b>	The purpose of this metric is to monitor ophthalmology waiting lists and reduce wait times for patients
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 64%
4a	<b>Target Trajectory</b>	(CHO1) 64%, (CHO2) 64%, (CHO3) 64%, (CHO4) 64%, (CHO5) 64%, (CHO6) 64%, (CHO7) 64%, (CHO8) 64%, (CHO9) 64%.
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of ophthalmology patients in all age bands* on the treatment waiting list at the end of the reporting period by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks and express it as a proportion of the total number of ophthalmology patients in all age bands* on the treatment waiting list at the end of the reporting period by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks + >52 weeks and multiply by 100. Numerator: The number of ophthalmology patients (all ages) waiting to be seen by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks. Denominator: The number of ophthalmology patients (all ages) waiting to be seen by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks + > 52 weeks x 100.
6	<b>Data Source</b>	Patient records, Ophthalmology Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Ophthalmology patients waiting to be seen •Age bands •Wait times
9	<b>Minimum Data Set MDS</b>	•Ophthalmology patients waiting to be seen •Age bands •Wait times
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Ophthalmology		
1	<b>KPI Title</b>	PC107M - % of ophthalmology patients on waiting list for treatment ≤ 12 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new ophthalmology patients (all age bands*) who are waiting ≤ 12 weeks to be seen, expressed as a proportion of the overall number of ophthalmology patients (all wait times**) waiting for these services at the end of the reporting month, multiplied by 100. It includes all patients on the waiting list waiting ≤ 12 weeks at the end of the reporting month. Patients are only removed from the waiting list when they have been seen for a first appointment, it is not sufficient for a patient to have been offered an appointment. Note the focus of this metric is on patients waiting for treatment, within some services assessment and treatment may occur at the same appointment. However, where a patient is assessed and must still wait for treatment it is the waiting time from referral date to treatment date that is reported. Opt in patients are included on the waiting list. If they do not respond within four weeks they are discharged and must be re-referred. This metric should not include patients overdue for review.*Age bands include: • 0 - 4 years • 5 - 17 years • 18 - 64 years • 65 years and over. **Wait times include: • 0 - ≤ 12 weeks • >12 weeks - ≤ 26 weeks • > 26 weeks - ≤ 39 weeks • > 39 weeks - ≤ 52 weeks • > 52 weeks.
3	<b>KPI Rationale</b>	The purpose of this metric is to monitor ophthalmology waiting lists and reduce wait times for patients.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 20%
4a	<b>Target Trajectory</b>	(CHO1) 20%, (CHO2) 20%, (CHO3) 20%, (CHO4) 20%, (CHO5) 20%, (CHO6) 20%, (CHO7) 20%, (CHO8) 20%, (CHO9) 20%.
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of ophthalmology patients in all age bands* on the treatment waiting list at the end of the reporting period by wait time 0 - ≤ 12 weeks and express it as a proportion of the total number of ophthalmology patients in all age bands* on the treatment waiting list at the end of the reporting period by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks + >52 weeks and multiply by 100. Numerator: The number of ophthalmology patients (all ages) waiting to be seen by wait time 0 - ≤ 12 weeks. Denominator: The number of ophthalmology patients (all ages) waiting to be seen by wait times 0 - ≤ 12 weeks + > 12 weeks - ≤ 26 weeks + > 26 weeks - ≤ 39 weeks + > 39 weeks - ≤ 52 weeks + > 52 weeks x 100.
6	<b>Data Source</b>	Patient records, Ophthalmology Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Ophthalmology patients waiting to be seen •Age bands •Wait times
9	<b>Minimum Data Set MDS</b>	•Ophthalmology patients waiting to be seen •Age bands •Wait times
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

**Oral Health Primary Dental Care**

1	<b>KPI Title</b>	PC32 - Number of new Oral Health Patients in targeted groups attending for scheduled assessment
1a	<b>KPI Short Title</b>	
2	<b>KPI Description</b>	This is a count of the number of new Oral health patients in target groups attending dental services for scheduled assessment during the reporting period. A 'new patient' is defined as any patient who is being seen for the first time in any particular course of treatment and therefore does not have an existing treatment plan. Patients may be children (defined as aged < 16 years) and adults defined as aged 16 years and >. 'Course of treatment' in this instance may refer to an examination only and does not imply that any active treatment is required. It should be noted that where any existing course of treatment exceeds 12 months in length it must be considered to have expired / been completed and the patient should be (re)assessed as a 'new patient'. A target group in this context refers to children under 16 and patients over 16 are returned separately. Children are further subdivided according to their age group/target class to which they belong as follows- (6-8 years/ first or second class, 9-10 years/ third or fourth class, 11-13 years/ fifth or sixth class). Any other patient less than 16 years. 'scheduled assessment' is any assessment or examination of a patient which has been organised in a planned way such as for children in targeted school classes or patients accessed in a planned manner through any special needs centre / unit etc. In essence, any assessment which is not unscheduled falls into this category. The term 'assessment' should be considered as encompassing any screening, inspection or examination with the person being counted and returned once even if the service arrangements include a two (or more)-stage process such as screening or inspection in school followed by an examination in the dental surgery. It is noted that whether it is one, two or three targeted classes is resource dependant and varies within and between CHO's.
3	<b>KPI Rationale</b>	This metric counts the number of new Oral health patients in target groups accessing the dental services for scheduled assessment in the reporting period to be monitored. It is noted that whether all or some target groups are accessed is resource dependent and varies within and between CHO's.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 98,016
4a	<b>Target Trajectory</b>	(CHO1) 13,992, (CHO2) 6,576, (CHO3) 5,904, (CHO4) 15,096, (CHO5) 12,648, (CHO6) 6,036, (CHO7) 14,832, (CHO8) 8,568, (CHO9) 14,364
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of new Oral Health patients that had a scheduled assessment during the reporting period. includes all children in 'target classes', any other patients seen aged less than 16 years of age or aged 16 years and over.
6	<b>Data Source</b>	Dental records, Principal Dental Surgeon, Chief Officer, National Business Information Unit (NBIU) Community Healthcare Team. The NBIU liaises with the National Oral Health Lead for validation purposes as necessary.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	N/A
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	New Oral health patients attending for scheduled care
9	<b>Minimum Data Set MDS</b>	New Oral health patients attending for scheduled care
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (e.g. monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	Anne O'Neill, Assistant National Director Oral Health Lead
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Orthodontics		
1	<b>KPI Title</b>	PC24 - % of Orthodontic Patients seen for assessment within 6 months
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of orthodontic patients (orthodontic referrals) seen for assessment within six months of referral expressed as a proportion of the overall number of orthodontic patients (orthodontic referrals) seen for assessment in the reporting period, multiplied by 100.
3	<b>KPI Rationale</b>	To monitor and reduce the length of time orthodontic patients wait for an assessment following referral.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 45%
4a	<b>Target Trajectory</b>	DML (45%), DNE (45%), South (45%), West (45%)
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of orthodontic patients (orthodontic referrals) seen for assessment within six months ( $0 \leq 6$ months) of referral. Calculate the percentage by dividing this count by the total number of orthodontic patients seen for assessment in the reporting period and multiply by 100. Numerator: The number of orthodontic patients assessed within 6 months of referral during the reporting period. Denominator: Total number of orthodontic patients assessed within the reporting period x 100.
6	<b>Data Source</b>	Data is submitted by the Orthodontic Services to the Community Healthcare Team in the National Business Information Unit (NBIU). The NBIU liaises with the National Oral Health Lead for validation purposes as necessary.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation, Chief Executive Officer, Saolta Hospital Group
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Quarterly
8	<b>Tracer Conditions</b>	Orthodontic Patients seen for assessment during the reporting period including those seen within six months of referral.
9	<b>Minimum Data Set MDS</b>	Orthodontic patients seen for assessment during the reporting period including those seen within six months of referral.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Quarterly
12	<b>KPI Reporting Frequency</b>	Quarterly
13	<b>KPI Report Period</b>	Quarterly current (data reported by the 10th of the month following the quarter)
14	<b>KPI Reporting Aggregation</b>	National / Regional - former HSE Region
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	Anne O'Neill, Assistant National Director Oral Health Lead
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Orthodontics		
1	<b>KPI Title</b>	PC24A - No. of Orthodontic patients seen for assessment within 6 months
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a count of the number of orthodontic patients (orthodontic referrals) seen for assessment within six months of referral.
3	<b>KPI Rationale</b>	To monitor and reduce the length of time patients are waiting for an assessment following referral
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 845
4a	<b>Target Trajectory</b>	DML (142), DNE (261), South (82), West (360)
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	N/A
6	<b>Data Source</b>	Data is submitted by the Orthodontic Services to the Community Healthcare Team in the National Business Information Unit (NBIU). The NBIU liaises with the National Oral Health Lead for validation purposes as necessary.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation, Chief Executive Officer, Saolta Hospital Group
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Quarterly
8	<b>Tracer Conditions</b>	Orthodontic patients seen for assessment during the reporting period including those seen within six months of referral.
9	<b>Minimum Data Set MDS</b>	Orthodontic patients seen for assessment during the reporting period including those seen within six months of referral.
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Quarterly
12	<b>KPI Reporting Frequency</b>	Quarterly
13	<b>KPI Report Period</b>	Quarterly current (data reported by the 10th of the month following the quarter)
14	<b>KPI Reporting Aggregation</b>	National / Regional - former HSE Region
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	Anne O'Neill, Assistant National Director Oral Health Lead
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Orthodontics		
1	<b>KPI Title</b>	PC31A - % of orthodontic patients (grades 4 and 5) on the treatment waiting list longer than 4 years
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of orthodontic patients (grades 4 and 5) on the treatment waiting list waiting longer than 4 years for treatment expressed as a proportion of the overall number of orthodontic patients (grades 4 and 5) on the treatment waiting list at the end of the reporting period, multiplied by 100. The Modified Index of Treatment Need is used by the Orthodontic Services to establish cases that are eligible to receive treatment by the HSE Orthodontic Services. Grade 4 patients have severe degrees of irregularity that require treatment for health reasons, traumatic bites or functional problems. Patients waiting for growth to be completed are included. Grade 5 patients have very severe dental health problems, e.g. cleft lip & palate, upper front teeth that protrude more than 9mm, teeth cannot come into the mouth because of overcrowding, additional incisors or canines or any other cause. Patients waiting for growth to be completed are included. *Wait time is recorded as waiting: i) 1-6 months ii) 7-12 months iii) 13-24 months iv) 25-36 months v) 37-48 months vi) over 4 years (>48 months).
3	<b>KPI Rationale</b>	To monitor the number of orthodontic patients on the treatment waiting list and reduce the number waiting longer than four years for orthodontic treatment.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - <6%
4a	<b>Target Trajectory</b>	DML (<6%), DNE (<6%), South (<6%), West (<6%)
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Calculate the percentage of orthodontic patients (grades 4 and 5) on the treatment waiting list that are waiting longer than 4 years by dividing the number of orthodontic patients (grades 4 and 5) on the treatment waiting list waiting longer than 4 years (> 48 months) by the total number of orthodontic patients (grades 4 and 5) waiting at the end of the reporting period and multiplying by 100. Numerator: No. of orthodontic patients (grades 4 and 5) on the treatment waiting list waiting longer than four years (>48 months) at the end of the reporting period. Denominator: Total number of orthodontic patients (grades 4 and 5) on the treatment waiting list at the end of the reporting period x 100.
6	<b>Data Source</b>	Data is submitted by the Orthodontic Services to the Community Healthcare Team in the National Business Information Unit (NBIU). The NBIU liaises with the National Oral Health Lead for validation purposes as necessary.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation, Chief Executive Officer, Saolta Hospital Group
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Quarterly
8	<b>Tracer Conditions</b>	Number of orthodontic patients (grades 4 and 5) on the treatment waiting list including those waiting over four years (> 48 months)
9	<b>Minimum Data Set MDS</b>	Number of orthodontic patients (grades 4 and 5) on the treatment waiting list including those waiting over four years (> 48 months)
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Quarterly
12	<b>KPI Reporting Frequency</b>	Quarterly
13	<b>KPI Report Period</b>	Quarterly current (data reported by the 10th of the month following the quarter)
14	<b>KPI Reporting Aggregation</b>	National / Regional - former HSE Region
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	Anne O'Neill, Assistant National Director Oral Health Lead
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

## Physiotherapy

1	<b>KPI Title</b>	PC125 - No. of Physiotherapy Patients Seen
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a composite metric. It is the sum of the number of new physiotherapy patients seen for a first time assessment face to face and by telephone, video and audio conferencing in the reporting period and the number of physiotherapy patients treated (who had an intervention) in a face to face manner i.e. in person ('hands on') and by telephone, video and audio conferencing in the reporting period. New patients seen for a first time assessment include patients not previously known to the service and re-referred patients i.e. patients who have previously been discharged and present with an acute or new clinical need. Patients treated include all patients who had an intervention in the reporting period i.e. patients who had treatment / contact in a face to face manner i.e. in person ('hands on') and by telephone, video and audio conferencing in the reporting period on an individual or group basis.
3	<b>KPI Rationale</b>	This metric provides information on physiotherapy service activity and informs decisions in relation to the planning and management of staff and resource allocation.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 587,604
4a	<b>Target Trajectory</b>	CHO1 (84,624), CHO2 (67,980), CHO3 (39,024), CHO4 (79,308), CHO5 (85,104), CHO6 (34,992), CHO7 (61,968), CHO8 (82,956), CHO9 (51,648)
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of physiotherapy patients seen face to face and by telephone, video or audio conferencing for a first time assessment in the reporting month and add it to the number of physiotherapy patients who had an intervention i.e. patients who had treatment / contact in a face to face manner i.e. in person ('hands on') and by telephone, video or audio conferencing in the reporting month on an individual or group basis.
6	<b>Data Source</b>	Physiotherapist records, Physiotherapy Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	• New physiotherapy patients seen • Physiotherapy patients treated (who had an intervention)
9	<b>Minimum Data Set MDS</b>	• New physiotherapy patients seen • Physiotherapy patients treated (who had an intervention)
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive



Physiotherapy		
1	<b>KPI Title</b>	PC15B - % of new physiotherapy patients seen for assessment within 12 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new physiotherapy patients seen for assessment in the reporting period who were seen within 12 weeks of referral expressed as a proportion of the overall number of physiotherapy patients seen for assessment in the reporting period, multiplied by 100. First time assessment wait times include: • 0 ≤ 1 week, • > 1 week ≤ 4 weeks, • > 4 weeks ≤ 8 weeks, • >8 weeks ≤ 12 weeks, • > 12 weeks ≤ 26 weeks, • > 26 weeks ≤ 39 weeks, • > 39 weeks ≤ 52 weeks, • > 52 weeks.
3	<b>KPI Rationale</b>	The purpose of this metric is to monitor physiotherapy waiting lists and reduce wait times for patients.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 81%
4a	<b>Target Trajectory</b>	(CHO1) 81%, (CHO2) 81%, (CHO3) 81%, (CHO4) 81%, (CHO5) 81%, (CHO6) 81%, (CHO7) 81%, (CHO8) 81%, (CHO9) 81%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	The number of new physiotherapy patients seen for first time assessment in the reporting period who were seen within 12 weeks of referral is expressed as a proportion of the overall number of new physiotherapy patients seen for first time assessment in the reporting period, multiplied by 100. Numerator: Number of new physiotherapy patients seen for a first time assessment in the reporting period by first time assessment wait times 0 ≤ 1 weeks + >1 ≤ 4 weeks + >4 ≤ 8 weeks + >8 ≤ 12 weeks. Denominator: Total number of new physiotherapy patients seen for first time assessment in the reporting period by first time assessment wait times 0 ≤ 1 weeks + > 1 ≤ 4 weeks + >4 ≤ 8 weeks + >8 ≤ 12 weeks + >12 weeks ≤ 26 weeks + >26 weeks ≤ 39 weeks + >39 weeks ≤ 52 weeks + > 52 weeks x 100.
6	<b>Data Source</b>	Physiotherapist records, Physiotherapy Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•New physiotherapy patients seen for assessment •First time assessment wait times
9	<b>Minimum Data Set MDS</b>	•New physiotherapy patients seen for assessment •First time assessment wait times
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Report/ Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Physiotherapy		
1	<b>KPI Title</b>	PC100G - % of physiotherapy patients on waiting list for assessment ≤ 52 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of physiotherapy patients (all age bands*) who are waiting ≤ 52 weeks to be seen by a physiotherapist expressed as a proportion of the overall number of physiotherapy patients (all age bands*) waiting to be seen (all waiting list wait times**) at the end of the reporting month, multiplied by 100. *Age bands include: • 0-4 years 11 months, • 5-17 years 11 months, • 18-64 years 11 months, • 65 years and greater. **Waiting List Wait Times include: • 0 ≤ 12 weeks (0-83 days) • > 12 ≤ 26 weeks (84-181 days) • >26 ≤ 39 weeks (182-272 days) • >39 ≤ 52 weeks (273-365 days) • >52 weeks.
3	<b>KPI Rationale</b>	This metric allows physiotherapy service waiting lists and times to be identified, monitored and actions to be taken to reduce wait times for patients.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 94%
4a	<b>Target Trajectory</b>	(CHO1) 94%, (CHO2) 94%, (CHO3) 94%, (CHO4) 94%, (CHO5) 94%, (CHO6) 94%, (CHO7) 94%, (CHO8) 94%, (CHO9) 94%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of physiotherapy patients (all age bands*) on the assessment waiting list at the end of the reporting period by waiting list wait times 0 - ≤ 12 weeks + >12 weeks ≤ 26 weeks + >26 weeks ≤ 39 weeks + >39 weeks ≤ 52 weeks and express it as a proportion of the overall number of physiotherapy patients (all age bands*) on the assessment waiting list at the end of the reporting period by waiting list wait times 0 ≤ 12 weeks + >12 weeks ≤ 26 weeks + >26 weeks ≤ 39 weeks + >39 weeks ≤ 52 weeks + > 52 weeks and multiply by 100. Numerator: The number of physiotherapy patients (all ages) waiting to be seen by waiting list wait times 0 ≤ 12 weeks + >12 weeks ≤ 26 weeks + >26 weeks ≤ 39 weeks + >39 weeks ≤ 52 weeks. Denominator: The number of physiotherapy patients (all ages) waiting to be seen by waiting list wait times 0 ≤ 12 weeks + >12 weeks ≤ 26 weeks + >26 weeks ≤ 39 weeks + >39 weeks ≤ 52 weeks + > 52 weeks x 100.
6	<b>Data Source</b>	Physiotherapist records, Physiotherapy Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Physiotherapy patients waiting to be seen for assessment •Waiting list wait times
9	<b>Minimum Data Set MDS</b>	•Physiotherapy patients waiting to be seen for assessment •Waiting list wait times
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Podiatry		
1	<b>KPI Title</b>	PC127 - No. of Podiatry Patients Seen
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a composite metric. It is the sum of the number of existing podiatry patients seen face to face, by telephone, video and audio conferencing in the reporting month and the number of new podiatry patients seen face to face, by telephone, video audio conferencing in the reporting month. An existing patient is defined as a patient who is currently attending the service and is an open case. It includes patients who attend individual appointments or group sessions. A new patient is a patient that is seen for the first time in this episode of care. It includes patients re-referred to the service. Each patient is only included once in the count in the reporting period i.e. he / she is counted either as an existing patient or a new patient in the reporting month, not as both.
3	<b>KPI Rationale</b>	This metric provides information on podiatry service activity and informs decisions in relation to the planning and management of staff and resource allocation.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 85,866
4a	<b>Target Trajectory</b>	(CHO1) 22,528, (CHO2) 18,220, (CHO3) 7,848, (CHO4) 21,287, (CHO5) 3,006, (CHO6) 558, (CHO7) no direct service, (CHO8) 8,931, (CHO9) 3,488
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of existing podiatry patients seen in the reporting month and add it to the number of new podiatry patients seen in the reporting month. Each patient is only included once in the count in the reporting period i.e. he / she is counted either as an existing patient or a new patient in the reporting month, not as both.
6	<b>Data Source</b>	Patient records, Podiatrists, Podiatry Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Existing podiatry patients seen • New podiatry patients seen
9	<b>Minimum Data Set MDS</b>	•Existing podiatry patients seen • New podiatry patients seen
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (monthly data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Podiatry		
1	<b>KPI Title</b>	PC104G - % of podiatry patients on waiting list for treatment ≤ 52 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new podiatry patients (all age bands*) who are waiting ≤ 52 weeks to be seen by a podiatrist (either in an individual or in a group environment) expressed as a proportion of the overall number of podiatry patients (all wait times**) waiting for these services at the end of the reporting month, multiplied by 100. It includes all patients on the waiting list waiting ≤ 52 weeks at the end of the reporting month. Patients are only removed from the waiting list when they have been seen for a first appointment, it is not sufficient for a patient to have been offered an appointment. Note the focus of this metric is on patients waiting for treatment, within some services assessment and treatment may occur at the same appointment. However, where a patient is assessed and must still wait for treatment it is the waiting time from referral date to treatment date that is reported. Opt in patients are included on the waiting list. If they do not respond within four weeks they are discharged and must be re-referred. This metric should not include patients overdue for review. *Age bands include: • 0 - 4 years • 5 - 17 years • 18 - 64 years • 65 years and over. **Wait times include:• 0 - ≤ 12 weeks • >12 weeks - ≤ 26 weeks • >26 weeks - ≤ 39 weeks • >39 weeks - ≤ 52 weeks • >52 weeks.
3	<b>KPI Rationale</b>	The purpose of this metric is to monitor podiatry waiting lists and reduce wait times for patients.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 77%
4a	<b>Target Trajectory</b>	(CHO1) 77%, (CHO2) 77%, (CHO3) 77%, (CHO4) 77%, (CHO5) 77%, (CHO6) 77%, (CHO7) no direct service, (CHO8) 77%, (CHO9) 77%.
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of podiatry patients in all age bands* on the treatment waiting list at the end of the reporting period by wait time 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks and express it as a proportion of the total number of podiatry patients in all age bands* on the treatment waiting list at the end of the reporting period by wait times 0 - ≤ 12 weeks + > 12 weeks - ≤ 26 weeks + > 26 weeks - ≤ 39 weeks + > 39 weeks - ≤ 52 weeks + > 52 weeks and multiply by 100. Numerator: The number of podiatry patients (all ages) waiting to be seen by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks. Denominator: The number of podiatry patients (all ages) waiting to be seen by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + > 26 weeks - ≤ 39 weeks + > 39 weeks - ≤ 52 weeks + > 52 weeks x 100.
6	<b>Data Source</b>	Patient records, Podiatrists, Podiatry Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Podiatry patients waiting to be seen •Age bands •Wait times
9	<b>Minimum Data Set MDS</b>	•Podiatry patients waiting to be seen •Age bands •Wait times
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Podiatry		
1	<b>KPI Title</b>	PC104M - % of podiatry patients on waiting list for treatment ≤ 12 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new podiatry patients (all age bands*) who are waiting ≤12 weeks to be seen by a podiatrist (either in an individual or in a group environment) expressed as a proportion of the overall number of podiatry patients (all wait times**) waiting for these services at the end of the reporting month, multiplied by 100. It includes all patients on the waiting list waiting ≤ 12 weeks at the end of the reporting month. Patients are only removed from the waiting list when they have been seen for a first appointment, it is not sufficient for a patient to have been offered an appointment. Note the focus of this metric is on patients waiting for treatment, within some services assessment and treatment may occur at the same appointment. However, where a patient is assessed and must still wait for treatment it is the waiting time from referral date to treatment date that is reported. Opt in patients are included on the waiting list. If they do not respond within four weeks they are discharged and must be re-referred. This metric should not include patients overdue for review.*Age bands include: • 0 - 4 years • 5 - 17 years • 18 - 64 years • 65 years and over. **Wait times include: • 0 - ≤ 12 weeks • >12 weeks - ≤ 26 weeks • >26 weeks - ≤ 39 weeks • >39 weeks - ≤ 52 weeks • >52 weeks.
3	<b>KPI Rationale</b>	The purpose of this metric is to monitor podiatry waiting lists and reduce wait times for patients.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 33%
4a	<b>Target Trajectory</b>	(CHO1) 33%, (CHO2) 33%, (CHO3) 33%, (CHO4) 33%, (CHO5) 33%, (CHO6) 33%, (CHO7) no direct service, (CHO8) 33%, (CHO9) 33%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of podiatry patients in all age bands* on the treatment waiting list at the end of the reporting period by wait time 0 - ≤ 12 weeks and express it as a proportion of the total number of podiatry patients in all age bands* on the treatment waiting list at the end of the reporting period by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks + >52 weeks and multiply by 100. Numerator: The number of podiatry patients (all ages) waiting to be seen by wait time 0 - ≤ 12 weeks. Denominator: The number of podiatry patients (all ages) waiting to be seen by wait times 0 - ≤ 12 weeks + > 12 weeks - ≤ 26 weeks + > 26 weeks - ≤ 39 weeks + > 39 weeks - ≤ 52 weeks + > 52 weeks x 100.
6	<b>Data Source</b>	Patient records, Podiatrists, Podiatry Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Podiatry patients waiting to be seen •Age bands •Wait times
9	<b>Minimum Data Set MDS</b>	•Podiatry patients waiting to be seen •Age bands •Wait times
10	<b>International Comparison</b>	Not applicable
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Psychology		
1	<b>KPI Title</b>	PC131 - No. of Psychology Patients Seen
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a composite metric. It is the sum of the number of existing psychology patient (client)s seen face to face, by telephone, video and audio conferencing in the reporting month and the number of new psychology patient (client)s seen face to face, by telephone, video and audio conferencing in the reporting month. An existing patient (client) is defined as a patient who is currently attending the service and is an open case. It includes patients (clients) who attend individual appointments or group sessions. A new patient (client) is a patient that is seen for the first time in this episode of care. It includes patients (clients) re-referred to the service. Each patient (client) is only included once in the count in the reporting period i.e. he / she is counted either as an existing patient (client) or a new patient (client) in the reporting month, not as both.
3	<b>KPI Rationale</b>	This metric provides information on psychology service activity and informs decisions in relation to the planning and management of staff and resource allocation.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 49,757
4a	<b>Target Trajectory</b>	CHO1 (8,954), CHO2 (2,998), CHO3 (2,936), CHO4 (4,759), CHO5 (4,570), CHO6 (5,922), CHO7 (5,934), CHO8 (9,870), CHO9 (3,814)
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of existing psychology patient (client)s seen and add it to the number of new psychology patient (client)s seen in the reporting month. Each patient (client) is only included once in the count in the reporting period i.e. he / she is counted either as an existing patient (client) or a new patient (client) in the reporting month, not as both.
6	<b>Data Source</b>	Patient records, Psychology Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Existing psychology patient (client)s seen • New psychology patient (client)s seen
9	<b>Minimum Data Set MDS</b>	•Existing psychology patient (client)s seen • New psychology patient (client)s seen
10	<b>International Comparison</b>	N/A
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Psychology		
1	<b>KPI Title</b>	PC103G - % of psychology patients on waiting list for treatment ≤ 52 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new psychology patient (client)s (all age bands*) who are waiting ≤ 52 weeks to be seen by a psychologist (either in an individual or in a group environment) expressed as a proportion of the overall number of psychology patient (client)s (all wait times**) waiting for these services at the end of the reporting month multiplied by 100. It includes all patient (client)s on the waiting list waiting ≤ 52 weeks at the end of the reporting month. Patient (client)s are only removed from the waiting list when they have been seen for a first appointment, it is not sufficient for a patient (client) to have been offered an appointment. Note the focus of this metric is on patient (client)s waiting for treatment, within some services assessment and treatment may occur at the same appointment. However, where a patient (client) is assessed and must still wait for treatment it is the waiting time from referral date to treatment date that is reported. Opt in patient (client)s are included on the waiting list. If they do not respond within four weeks they are discharged and must be re-referred. This metric should not include patient (client)s overdue for review. *Age bands include: • 0 - 4 years • 5 - 17 years • 18 - 64 years • 65 years and over. **Wait times include: • 0 - ≤ 12 weeks • >12 weeks - ≤ 26 weeks • >26 weeks - ≤ 39 weeks • >39 weeks - ≤ 52 weeks • >52 weeks.
3	<b>KPI Rationale</b>	The purpose of this metric is to monitor psychology waiting lists and reduce wait times for patient (client)s.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 81%
4a	<b>Target Trajectory</b>	(CHO1) 81%, (CHO2) 81%, (CHO3) 81%, (CHO4) 81%, (CHO5) 81%, (CHO6) 81%, (CHO7) 81%, (CHO8) 81%, (CHO9) 81%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of psychology patient (client)s in all age bands* on the treatment waiting list at the end of the reporting period by wait time 0 - ≤12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks and express it as a proportion of the total number of psychology patient (client)s in all age bands* on the treatment waiting list at the end of the reporting period by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks + >52 weeks and multiply by 100. Numerator: The number of psychology patient (client)s (all ages) waiting to be seen by wait times 0 - ≤12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks. Denominator: The number of psychology patient (client)s (all ages) waiting to be seen by wait times 0 - ≤ 12 weeks + >12 weeks - ≤ 26 weeks + >26 weeks - ≤ 39 weeks + >39 weeks - ≤ 52 weeks + >52 weeks x 100.
6	<b>Data Source</b>	Patient (client) records, Psychology Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Psychology patient (client)s waiting to be seen •Age bands •Wait times
9	<b>Minimum Data Set MDS</b>	•Psychology patient (client)s waiting to be seen •Age bands •Wait times
10	<b>International Comparison</b>	N/A
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

Psychology		
1	<b>KPI Title</b>	PC103M - % of psychology patients on waiting list for treatment ≤ 12 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of new psychology patient (client)s (all age bands*) who are waiting ≤12 weeks to be seen by a psychologist (either in an individual or in a group environment) expressed as a proportion of the overall number of psychology patient (client)s (all wait times**) waiting for these services at the end of the reporting month multiplied by 100. It includes all patient (client)s on the waiting list waiting ≤ 12 weeks at the end of the reporting month. Patient (client)s are only removed from the waiting list when they have been seen for a first appointment, it is not sufficient for a patient (client) to have been offered an appointment. Note the focus of this metric is on patient (client)s waiting for treatment, within some services assessment and treatment may occur at the same appointment. However, where a patient (client) is assessed and must still wait for treatment it is the waiting time from referral date to treatment date that is reported. Opt in patient (client)s are included on the waiting list. If they do not respond within four weeks they are discharged and must be re-referred. This metric should not include patient (client)s overdue for review. *Age bands include: • 0 - 4 years • 5 - 17 years • 18 - 64 years • 65 years and over. **Wait times include: • 0 - ≤ 12 weeks • > 12 weeks - ≤ 26 weeks • > 26 weeks - ≤ 39 weeks • > 39 weeks - ≤ 52 weeks • > 52 weeks.
3	<b>KPI Rationale</b>	The purpose of this metric is to monitor psychology waiting lists and reduce wait times for patient (client)s.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 36%
4a	<b>Target Trajectory</b>	(CHO1) 36%, (CHO2) 36%, (CHO3) 36%, (CHO4) 36%, (CHO5) 36%, (CHO6) 36%, (CHO7) 36%, (CHO8) 36%, (CHO9) 36%.
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the total number of psychology patient (client)s in all age bands* on the treatment waiting list at the end of the reporting period by wait time 0 - ≤ 12 weeks and express it as a proportion of the total number of psychology patient (client)s in all age bands* on the treatment waiting list at the end of the reporting period by wait times 0 - ≤ 12 weeks + > 12 weeks - ≤ 26 weeks + > 26 weeks - ≤ 39 weeks + > 39 weeks - ≤ 52 weeks + > 52 weeks and multiply by 100. Numerator: The number of psychology patient (client)s (all ages) waiting to be seen by wait time 0 - ≤ 12 weeks. Denominator: The number of psychology patient (client)s (all ages) waiting to be seen by wait times 0 - ≤ 12 weeks + > 12 weeks - ≤ 26 weeks + > 26 weeks - ≤ 39 weeks + > 39 weeks - ≤ 52 weeks + > 52 weeks x 100.
6	<b>Data Source</b>	Patient (client) records, Psychology Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	•Psychology patient (client)s waiting to be seen •Age bands •Wait times
9	<b>Minimum Data Set MDS</b>	•Psychology patient (client)s waiting to be seen •Age bands •Wait times
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive



**Speech & Language Therapy**

1	<b>KPI Title</b>	PC126 - No. of Speech & Language Therapy Patients Seen
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a composite metric. It is the sum of the number of existing speech and language therapy (SLT) patients (clients) offered an appointment and seen face to face, by telephone, video and audio conferencing in the reporting month and the number of new SLT patients (clients) seen by telephone, video and audio conferencing for an initial assessment in the reporting month. An existing patient is defined as a client: who has already attended the service and is an open case; who attended for an individual appointment or a group session and for whom there was a client specific face to face, telephone, video or audio conferencing contact in the reporting month, with the parent, carer, educator. A new client seen for initial assessment is a client that is seen face to face for the first time, by telephone, video or audio conferencing for an initial assessment in the reporting month and includes clients referred, re-referred (i.e. previously discharged) and may include clients transferred from another SLT service, geographic area or team. Each patient (client) is only included once in the count in the reporting period i.e. he / she is counted either as an existing patient (client) or a new patient (client) seen for initial assessment in the reporting month, not as both.
3	<b>KPI Rationale</b>	This metric provides information on SLT service activity and informs decisions in relation to the planning and management of staff and resource allocation.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 282,312
4a	<b>Target Trajectory</b>	CHO1 (31,144), CHO2 (36,165), CHO3 (19,784), CHO4 (45,438), CHO5 (37,190), CHO6 (11,801), CHO7 (27,166), CHO8 (41,210), CHO9 (32,414)
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of existing SLT patients (clients) offered an appointment and seen face to face, by telephone, video and audio conferencing in the reporting month and add it to the number of new SLT patients (clients) seen face to face, by telephone, video and audio conferencing for initial assessment in the reporting month.
6	<b>Data Source</b>	Speech & Language Therapy (SLT) records, SLT Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	• Existing SLT patients (clients) offered an appointment and seen • SLT patients (clients) seen for initial assessment
9	<b>Minimum Data Set MDS</b>	• Existing SLT patients (clients) offered an appointment and seen • SLT patients (clients) seen for initial assessment
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	N/A
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

## Speech & Language Therapy

1	<b>KPI Title</b>	PC116B - % of speech and language therapy patients on waiting list for assessment ≤ 52 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of speech and language therapy (SLT) patients (clients) (all age bands*) on the waiting list for initial assessment by a speech and language therapist who are waiting ≤ 52 weeks for this assessment expressed as a proportion of the overall number of patients (clients) (all age bands*) waiting (all wait times**) for SLT initial assessment, multiplied by 100. Clients are only removed from the waiting list when they have been seen for a first appointment. It is not sufficient for a client to have been offered an appointment date. *Age bands include: • 0-4 years 11 months • 5 years to 17 years 11 months • 18 years to 64 years 11 months • 65+ years. **Wait Times include: • 0 to 4 months • 4 months & 1 day to 8 months • 8 months & 1 day to 12 months • 12 months & 1 day to 18 months • 18 months & 1 day to 24 months • >24 months.
3	<b>KPI Rationale</b>	This metric allows waiting lists and times for initial SLT assessment to be monitored in order to address waiting times for clients.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 100%
4a	<b>Target Trajectory</b>	(CHO1) 100%, (CHO2) 100%, (CHO3) 100%, (CHO4) 100%, (CHO5) 100%, (CHO6) 100%, (CHO7) 100%, (CHO8) 100%, (CHO9) 100%.
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of SLT clients (all age bands*) waiting for initial SLT assessment by wait times: 0-4 months + 4 months & 1 day - 8 months + 8 months & 1 day - 12 months and express it as a proportion of the total number of clients (all age bands*) waiting for initial SLT assessment by wait times: 0-4 months + 4 months & 1 day - 8 months + 8 months & 1 day - 12 months + 12 months & 1 day - 18 months + 18 months & 1 day - 24 months + >24 months and multiply by 100. Numerator: The number of clients (all ages) waiting for initial SLT assessment by wait times 0-4 months + 4 months & 1 day - 8 months + 8 months & 1 day - 12 months. Denominator: The number of clients (all ages) waiting for initial SLT assessment by wait times 0-4 months + 4 months & 1 day - 8 months + 8 months & 1 day - 12 months + 12 months & 1 day - 18 months + 18 months & 1 day - 24 months + >24 months x 100.
6	<b>Data Source</b>	Speech & Language Therapy (SLT) records, SLT Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	• Clients on the waiting list for initial SLT assessment • Wait times
9	<b>Minimum Data Set MDS</b>	• Clients on the waiting list for initial SLT assessment • Wait times
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive

## Speech & Language Therapy

1	<b>KPI Title</b>	PC117B - % of speech and language therapy patients on waiting list for treatment ≤ 52 weeks
1a	<b>KPI Short Title</b>	N/A
2	<b>KPI Description</b>	This is a calculation of the number of speech and language therapy (SLT) patients (clients) (all ages*) on the waiting list for initial treatment by a speech and language therapist who are waiting ≤ 52 weeks for this treatment expressed as a proportion of the overall number of patients (clients) (all ages*) waiting (all wait times**) for SLT initial treatment, multiplied by 100. Clients are only removed from the treatment waiting list when they have been seen for a first therapy appointment, it is not sufficient for a client to have been offered an appointment. *Age bands include: • 0-4 years 11 months • 5 years to 17 years 11 months • 18 years to 64 years 11 months • 65+years. **Wait Times include: • 0 to 4 months • 4 months & 1 day to 8 months • 8 months & 1 day to 12 months • 12 months & 1 day to 18 months • 18 months & 1 day to 24 months • >24 months.
3	<b>KPI Rationale</b>	This metric allows waiting lists and times for initial treatment to be monitored in order to address waiting times for clients.
3a	<b>Indicator Classification</b>	Access and Integration
4	<b>National Target</b>	NSP 2024 National Target - 100%.
4a	<b>Target Trajectory</b>	(CHO 1) 100%, (CHO 2) 100%, (CHO 3) 100%, (CHO 4) 100%, (CHO 5) 100%, (CHO 6) 100%, (CHO 7) 100%, (CHO 8 ) 100%, (CHO 9) 100%
4b	<b>Volume Metrics</b>	N/A
5	<b>KPI Calculation</b>	Count the number of clients (all age bands*) waiting for initial SLT treatment by wait time: 0-4months + 4 months & 1 day-8mths + 8 months & 1 day -12months and express it as a proportion of the overall number of clients (all age bands*) waiting for initial SLT treatment by wait times: 0-4 months + 4 months & 1 day-8mths + 8 months & 1 day -12mths + 12 months & 1 day -18mths +18 months & 1 day -24months + >24months and multiply by 100. Numerator: The number of clients (all ages) waiting for initial SLT treatment by wait times 0-4months + 4 months & 1 day-8mths + 8 months & 1 day -12months. Denominator: The total number of clients (all ages) waiting for initial SLT treatment by wait times 0-4 months + 4 months & 1 day-8mths + 8 months & 1 day -12 months+ 12 months & 1 day -18months +18 months & 1 day -24months + >24months x 100.
6	<b>Data Source</b>	Speech & Language Therapy (SLT) records, SLT Manager, Primary Care General Manager, Community Healthcare Organisation (CHO) Head of Service Primary Care, Chief Officer and National Business Information Unit (NBIU) Community Healthcare Team.
6a	<b>Data Sign Off</b>	Chief Officer, Community Healthcare Organisation
6b	<b>Data Quality Issues</b>	No
7	<b>Data Collection Frequency</b>	Monthly
8	<b>Tracer Conditions</b>	• Clients on the waiting list for initial SLT treatment • Wait times"
9	<b>Minimum Data Set MDS</b>	• Clients on the waiting list for initial SLT treatment • Wait times"
10	<b>International Comparison</b>	No
11	<b>KPI Monitoring</b>	Monthly
12	<b>KPI Reporting Frequency</b>	Monthly
13	<b>KPI Report Period</b>	Monthly current (data reported by the 10th of the following month)
14	<b>KPI Reporting Aggregation</b>	National / CHO / LHO
15	<b>KPI is reported in which reports?</b>	Performance Profile / Management Data Report / Annual Report
16	<b>Web link to data</b>	<a href="http://www.hse.ie/eng/services/publications/">http://www.hse.ie/eng/services/publications/</a>
17	<b>Additional Information</b>	N/A
18	<b>KPI owner/lead for implementation</b>	TJ Dunford, Head of Operations Primary Care, Community Operations, Health Service Executive
19	<b>BIU data support</b>	Brian Timmons, Data Analyst, Primary Care Services, 087 3598588 Email:brian.timmons@hse.ie
20	<b>ND/AND</b>	David Walsh, National Director Community Operations, Health Service Executive